



Vehicle Crime Detection, Investigation & Prevention

Featuring
INTERPOL
Trainers

2019 Training Seminar

The Rydges Sydney Central, Surry Hills, Sydney
1st - 2nd April, 2019



In association with our Seminar Partners:

- IAG
- National Motor Vehicle Theft Reduction Council ▪ Ligeti Partners
- AdjusterCorp



SEMINAR PARTNERS

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) is a non-profit organisation. Without the ongoing support of seminar partners each year it would not be possible for the branch to hold the high quality training seminars that the branch is renowned for. The branch is extremely grateful for the support of the following 2019 Seminar partners and supporters:

Platinum Partner:



Gold Partners:



National Motor Vehicle
Theft Reduction
Council

LigetiPartners
LAWYERS

MELBOURNE • SYDNEY • BRISBANE • PERTH

Silver Partner:



ADJUSTER CORP
Insurance and Corporate Risk Solutions

Award Sponsors Partners:



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WELCOME TO SYDNEY

On behalf of the Australasian Branch committee I would like to welcome you to our 26th Annual Training Seminar here in Sydney. In particular, I would like to welcome the many new members attending their first IAATI seminar and acknowledge the ongoing support of the Australasian members who have given up their time to attend this training seminar.

This year we are privileged to have six highly qualified international presenters, including:

- Renato Schipani and Robert Frain, Interpol (France)
- George Baker, Global Vehicle Security Lead, General Motors (USA)
- Andreas Koeck, Deputy Head of the Task Force Vehicle Crime Austria
- Nick Mayell, Police Liaison and Training Officer, Datatag Ltd. (UK)
- Ben LeMere. CEO and Co-founder, Berla Corporation (USA)

I also wish to acknowledge and welcome our international delegates from Malaysia, Romania, the United Arab Emirates and New Zealand. Welcome to Australia.

We thank you all for making the long flights to be at this seminar, and also thank Australian based speakers who have also donated their time to present to our members.

Given the large number of international experts present at this year's seminar, we have allocated longer session times for their classes at the expense of our local presenters. I apologise to the local presenters and I hope they understand. However this is a once in a life time opportunity for many of our members to hear from these international experts, and I encourage everyone to make the most of the time they spend with us.

I can assure you there has been extensive work undertaken to ensure everything runs smoothly and the program provides a mixture of interesting and informative material. In this regard I would like to express my sincere thanks both our colleagues from Interpol and the branch's Onsite Committee members who worked tirelessly to make this seminar happen.

You will have noticed that our traditional Sunday evening President's Reception has been moved to Tuesday night to enable us to hold a joint networking with those delegates only attending the Interpol training later in the week.

Our Annual Seminar Dinner and Awards Presentation will take place on Monday evening commencing with pre dinner drinks and canapés at 6.30 pm, before moving in to commence our 3 course dinner at 7.00 pm. The Annual Dinner and Awards night is one of the highlights of the year. It is our chance as an industry, to sit back and recognise those hard working professionals amongst us. If you are new to IAATI, I encourage you read the information about our awards program later in this handbook, then consider nominating a colleague in next year's awards.

During the night we will also announce the winner of the 2019 Travel Scholarship, which will provide up to \$3,000 reimbursement for a member to attend an overseas IAATI training Seminar.



In planning these seminars, we are acutely aware of the uniquely diverse membership of the Australasian Branch. Our membership consists of a unique blend of police personnel (investigators, forensic officers, intelligence analysts), insurance personnel (investigators, claims managers, fraud specialists, analysts), registration personnel (vehicle inspectors, policy staff), academics and researchers, crime prevention officers, forensic locksmiths, motoring club representatives, private investigators, vehicle manufacturers and those involved in the development of vehicle security systems.

This diverse membership, while creating challenges for the development of a balanced seminar program, does give delegates the opportunity to mix and learn from others with slightly different skill and knowledge sets. I encourage you to interact with your colleagues as much as possible during the next few days.

Staging these annual seminars is a difficult and time consuming task but one that can prove extremely beneficial when they meet the needs and expectations of the delegates. To ensure that future seminars are as beneficial as possible I seek your assistance in two areas.

Firstly, we require your feedback as to what you want to see and do at next year's seminar. To facilitate this I encourage you to complete the web based survey that you will receive next week. This is your opportunity to tell us what aspects of this seminar you liked and what aspects you would like changed for 2020. It is only through this type of feedback that we can tailor our seminar to meet your requirements.

Secondly, I would encourage you to consider offering your services to the branch. This can be either by assisting in the future seminars and training sessions, by nominating to stand for the branch committee or by sharing information and experiences with your colleagues through the Association's newsletters or the Branch website. For the Branch to continue to grow we need new blood to regularly join the Committee and provide fresh ideas and enthusiasm.

In closing, I wish to acknowledge the generous assistance provided by our seminar partners – Platinum Partners: IAG; Gold Partners: the National Motor Vehicle Theft Reduction Council (NMVTRC) and Ligeti Partners; Silver Partner: Adjuster Corp.

We are also extremely grateful to our Awards Program partners CSI Investigations, NKG Management Services, Polonius, and Adjuster Corp for their sponsorship of our branch awards and F.I.R.E.S for it's sponsorship of our 2019 Travel Scholarship.



A handwritten signature in black ink, which appears to read 'Mark Pollard'. The signature is fluid and cursive.

Mark Pollard,
Australasian Branch President, IAATI

Mark Pollard,



GENERAL INFORMATION

Mobile phones

As a courtesy to speakers and other delegates please turn off or mute all mobile phones before entering any conference session or the seminar dinner.

Name badges

All delegates will be given a name badge on registration. We ask that all delegates wear their name badge at all times. This badge is your official entrance pass to all sessions, morning & afternoon tea's, lunches, the Networking Reception and the Seminar dinner.

Session start times

Delegates are asked to be seated by the allocated start times as sessions will run according to the printed schedule. Your attention is particularly drawn to the start time of 8:30 am each day.

Classroom presentations

All classroom presentations will be held in the Oxford I & II rooms which is located on the western end of Level 1 of the Rydges Sydney Central.

Where a speaker has provided permission for their presentation to be recorded and/or provided to members then copies of their presentations will be made available on the IAATI website within two weeks of the seminar. Naturally some of the material presented during the seminar may be sensitive and will not be provided on the branch website. In these cases please respect the presenters wishes and do not disclose the information they have presented.

If time permits it is the intention that delegates will be given an opportunity to ask a limited number of questions to each speaker at the end of their presentation. However, to be fair to subsequent speakers, we will endeavour to stick to the published timetable. Therefore, if at the end of the scheduled time of each presentation, there is not time for questions, delegates are asked to contact the speaker during the next available refreshment break rather than delay the next scheduled speaker.

Speakers

Please contact a committee member or the staff on the registration desk asap if you have a PowerPoint presentation, so it can be loaded and tested well in advance of your session.

Breakfast

Breakfast is served in the restaurant at the eastern end of the Rydges Sydney Central on level 1. If you booked your room at the hotel using the IAATI booking code your breakfast is included each day.

Lunches

A buffet lunch on Monday and Tuesday will be served in Albies Restaurant on the 1st floor of the Rydges Sydney Central. To access the restaurant from our classroom, you need to go down stairs to ground floor, walk to the opposite end of the floor (past reception) and then go up the stairs to level 1.



Oxford I & II—located on level 1 at the western end of the hotel— use the lift or stairs to the left of the Reception desk.

Seminar and Awards Dinner

The Seminar dinner will be held on Monday night in the Surry Rooftop Room (level 11). Please use the lifts to the right of the reception desk. It will commence with 30 minutes of pre dinner drinks at 6.30 pm. The evening will also include the announcements and presentations of the 2019 Branch Awards. This is a special evening and attire is formal.

President's Networking Reception

The President's reception will be held from 5.15 –7.15 pm on Tuesday in the Surry Rooftop room on level 11 (please use the lifts on the right of the reception desk). The Networking Reception is an informal event for delegates to meet each other, speakers, sponsors and fellow delegates who are attending the Interpol only training on Wednesday to Friday. Attire is casual.

Special Dietary Requirements

If any delegate has special dietary requirements not recorded on their registration form can you please contact a committee member or the staff at the registration desk as soon as possible so the hotel catering staff can be notified.



We make your world a safer place

Australia





CONFERENCE PROGRAM

MONDAY 1 APRIL

8.00 am Registration Desk Opens

8.30 am to 10.15 am Session 1

- 8.30 am Welcome
Mark Pollard, Australasian Branch President
- 8.50 am "Update on Vehicle Theft Issues in Australia and Strategies"
Geoff Hughes, Chief Executive, NMVTRC
- 9.30 am "Interpol Initiatives and International Investigations"
Renato Schipani & Robert Frain, Interpol (France)

10.15 am to 10.35 am Morning tea

10.35 am to 12.25 pm Session 2

- 10.15 am "GM Vehicle identification and Security"
George Baker, Global Vehicle Security Lead, General Motors (USA) "

12.25 pm to 1.20 pm Lunch

1.20 pm to 2.50 pm Session 3

- 1.20 pm "Digital Vehicle Forensics—An auto theft case study"
Ben LeMere, CEO & Co-Founder Berla (USA)

2.50 pm to 3.10 pm Afternoon tea

3.10 pm to 5.10 pm Session 4

- 3.10 pm "Electronic Theft Methods"
Andreas Koeck, Deputy Head of the Task Force Vehicle Crime Austria from the Criminal Intelligence Service (BKA), Austria
- 4.40 pm **Annual General Meeting** - IAATI Australasian Branch



MONDAY 1 APRIL (continued)

6.30 pm to 10.30 pm Seminar Dinner

- 6.30 pm Pre Dinner Drinks
- 7.00 pm Seminar Dinner & Australasian Branch Awards Presentations
(Charity Raffle in support of Heart Foundation)
- 11.00 pm Close

TUESDAY 2 APRIL

8.30 am to 10.25 am Session 5

- 8.30 am "Heavy vehicle identification - Fake IDs"
Nick Mayell, Police Liaison and Training Officer, Datatag Ltd. (UK)

10.25 am to 10.45 am Morning tea

10.45 am to 12.30 pm Session 6

- 10.45 am "Identification of German Vehicles"
Andreas Koeck, Deputy Head of the Task Force Vehicle Crime Austria
from the Criminal Intelligence Service (BKA), Austria,

12.30 pm to 1.25 pm Lunch

1.25 am to 3.00 pm Session 7

- 1.25 pm "Using Intelligence to drive a reduction in motor vehicle theft and fraud—and
the future of vehicle theft"
David West, Fraud Intelligence Manager, IAG
- 2.00 pm "Identification of vehicles in the network, for monitoring, enforcement and
compliance"
Katie Scott, Strategic Advisor to Assist. Commissioner Robert Hill, Victoria
Police
- 2.30 pm "Introduction of measures to frustrate re-birthing"
DSC Cathy Horton, Queensland Police



TUESDAY 2 APRIL (continued)

3.00 pm to 3.20 pm Afternoon tea

3.20 pm to 4.50 pm Session 8

- 3.20 pm "An investigation relating to staged collisions / insurance fraud"
DSC Daniel Beard, Victoria Police
- 3.50 pm "Strike Force Signal—An investigation into motor vehicle cloning"
DSC Joshua Boland, New South Wales Police
- 4.20 pm "Investigations into a machinery rollover links to theft, fraud, bikies and murder"
Daniel Burke, Managing Director, Adjuster Corp—Insurance Case Study
- 4.50 pm Close

5.15 pm to 7.15 pm President's Networking Session

- 5.15 pm Please join us along with the delegates and international guests from the Interpol Training Seminar for a joint IAATI / INTERPOL Networking Session. This includes two hours of drinks and canapès.

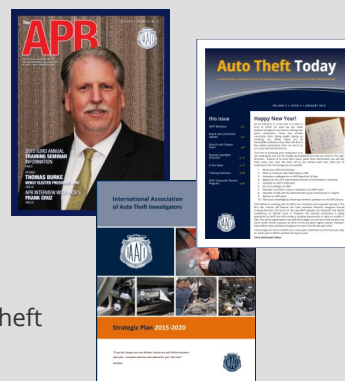
Did you know?

As a financial member you can always access past issues of Auto Theft Today or APB from the Resources menu on the international website. Once you visit the website (www.iaati.org) you will need to log onto the members only section using your username and password.

The international website contains training materials from past seminars and Certification reading materials, a range of documents including our Constitution and By-laws, SOPs, our 2015-20 Strategic Plan, Legislation Update, Corporate Partner Program, minutes from our AGMs, and board meetings.

We also encourage you to submit any articles for publication in APB or forward news items to Auto Theft Today. You can do this via the links on the website: <https://www.iaati.org/resources/publications>

So next time you are visiting the International website make sure you log into your account and explore all the additional resources available only to members.





SPEAKER BIOGRAPHIES



Geoff Hughes, Chief Executive, National Motor Vehicle Theft Reduction Council (NMVTRC)

Geoff Hughes joined the NMVTRC in April 1999 after an extensive career in road transport policy at both a state and national level. As the NMVTRC's Director of Strategy and Programming, Geoff was responsible for the NMVTRC's strategic planning, research and communications activities.

Following the retirement of its founding Executive Director, Ray Carroll, the Council appointed Geoff as his successor and Chief Executive in September 2018.

Geoff has played an influential role in improving information exchange between key agencies and the management of written-off vehicles nationally. He has also led the development of the NMVTRC's young offender programs and has been part of advisory boards overseeing related programs in Victoria, Western Australia, Queensland, Tasmania and New South Wales.

In a 13 year career with Victoria's road transport agency, Vicroads, Geoff worked in a wide variety of policy development and management roles ranging from commercial vehicle operations to traffic management to road safety.

In 1993 Geoff joined the then National Road Transport Commission where he led the development of a series of major reforms to Australia's road transport laws.



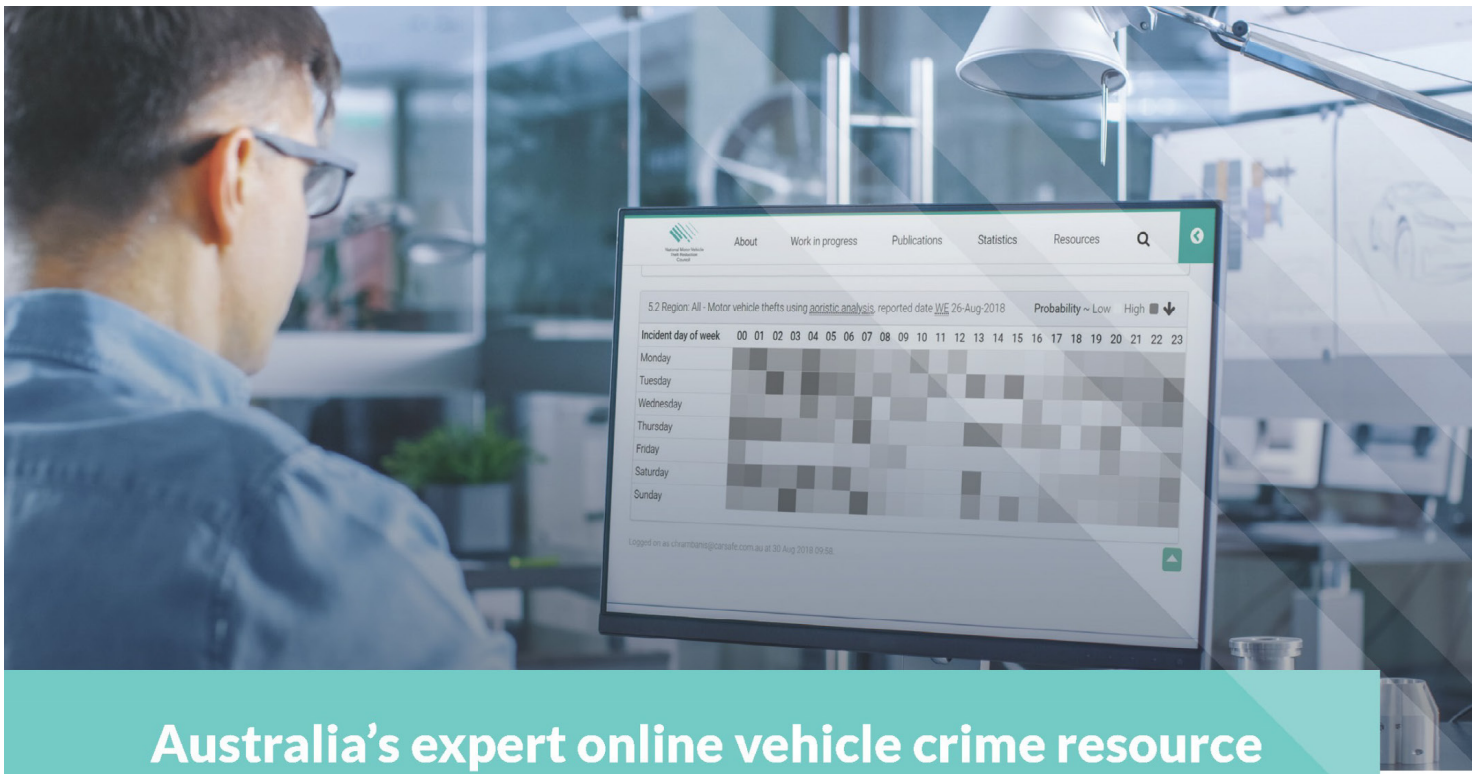
Renato Schipani, Criminal Intelligence Officer, Criminal Networks Sub-directorate, INTERPOL, Lyon, France

Renato Schipani was born in 1962 in Ludwigshafen am Rhein (Germany), his parents having immigrated from a little village from Calabria in the south of Italy. Being born abroad gave Renato a kind of imprinting to his current internationally oriented life.

After living for 9 years in Germany, he and his family returned to Italy, to Civitavecchia, a port town 70 km north of Rome. In 1998 he got a degree at the University La Sapienza of Rome in Foreign Modern Languages and Literatures. He joined Italian State Police in 1992. After his police education in Reggio Emilia, he was assigned to the Immigration Unit at the International Airport of Roma - Fiumicino where he worked as Immigration officer from 1993 to 1996. In May 1996 he was assigned to INTERPOL Roma, more specifically, to the International Car Trafficking Unit.

Since April 2008 he has been seconded as Criminal Intelligence Officer to INTERPOL's General Secretariat in Lyon (France) where he is still working as Coordinator of the global vehicle crime program.

In all, he has 21 years of experience in this field during which time he has had the privilege of meeting and working with many experienced officers from all over the world. Field investigations, Operations, executions of Letters of Requests on behalf of Judicial Authorities and Training have been and are the ingredients of his day-to-day activities.



Australia's expert online vehicle crime resource

Developing and maintaining expert vehicle crime data services is a core strategy of the National Motor Vehicle Theft Reduction Council (NMVTRC) to inform Australians on vehicle crime and support specialist vehicle theft investigation.

The Comprehensive Auto-theft Research System (CARS) provides stakeholders and the media with fast, easy access to the most up-to-date vehicle theft data available.

The CARS database integrates millions of records from more than 40 sources across Australia. This includes police, insurers, IHS Automotive and the Glass' Guide. The result is the latest temporal, vehicle type and geographical data available at national and individual state and territory profile levels.

A range of free interactive data tools and mapping services that enable stakeholders to undertake their own detailed analyses of motor vehicle theft are available on the NMVTRC's website. This includes customised dashboards for members of law enforcement, enabling local police to quickly visualise crime trends and implement more operational responses*.

The full-suite of CARS data services can be found at www.carsafe.com.au/statistics. The NMVTRC also provides a free ad-hoc information service on request#. If you would like the NMVTRC to provide a bespoke report for your specific needs, please email info@carsafe.com.au.

Informing Australia on vehicle crime.

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A range of free interactive data tools and mapping services that enable stakeholders to undertake their own detailed analyses of motor vehicle theft are available on the NMVTRC's website.

The NMVTRC is an initiative of Australian governments and the insurance industry. Sustainable theft reduction requires support and action across a broad range of disciplines. The NMVTRC is proud to be a long-time supporter of IAATI.

* Please note that access to customised dashboards is restricted to members of law enforcement only and is entirely at the discretion of the NMVTRC.

Requests must be consistent with the purpose of furthering vehicle theft reduction or reform.



National Motor Vehicle
Theft Reduction
Council



Renato joined IAATI in 2000 and in 2005 he had the honor and privilege of joining the board of the European Branch of IAATI. He believes strongly that the partnership between private and public sectors is vital in the fight against vehicle crime. In this way, IAATI is the best example of how these goals could be reached. Renato has attended several IAATI seminars in the United States and all the seminars organized by the EB since 2005. Renato served as IAATI EB President from 2013 to 2015 and is currently Director of the International Board.



Robert Frain, Criminal Organizations and Drugs Sub-Directorate, INTERPOL, Lyon, France

Robert is a member of the Drugs and Organized Crime Sub-Directorate at INTERPOL and working in the Stolen Motor Vehicle Unit. In this role, he is responsible for monitoring and analyzing global crime trends, organizing conferences spanning both public and private sector, assisting in the development of cutting-edge tools and systems designed for global law enforcement, as well as policy and project drafting and analysis.

He has a M.A in International Relations from the University of Melbourne after an exchange semester at Malmö University, Sweden. His areas of study range from geopolitical risk analysis, to transnational trade and governance, to policy-writing and implementation. He also completed a Bachelor Degree at the Royal Melbourne Institute of Technology (RMIT), focusing on International and Global Studies. These studies included an internship at the Australian Federal Police.

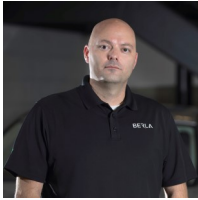


George Baker, Global Vehicle Security Lead, General Motors (USA)

George Baker serves as GM's primary interface to the local, national and international vehicle crime investigation community. He leads the Global Vehicle Security Team, working with technical experts in all areas of vehicle security to ensure GM identifies and counters emerging vehicle crime trends to provide optimal vehicle security to GM product owners.

Prior to this assignment, Baker held a number of positions at General Motors, dating back to July 1995. He first served as a locomotive program manager in Mexico and Russia. He then led GM's automotive activity in Russia, overseeing an emerging dealer network spread over eleven time zones. In early 2000, he became director of GM Military Trucks, leading the development and deliveries of specially-modified trucks to major military and federal agencies in the United States and overseas. In April 2004, he became OnStar's public policy manager and primary liaison to law enforcement, assisting with expansion of services in the US, Europe, Mexico and South America.

Before beginning his corporate career, George served in the US Army as an armor officer and Russian Foreign Area Officer. A retired lieutenant colonel, he holds an engineering degree from West Point and a master's degree in Russian area studies from Harvard University.



Ben LeMere, CEO and Co-Founder of Berla Corporation (USA)

Ben is a widely-recognized subject matter expert in digital forensics and cybersecurity, with more than 20 years of military and government service.

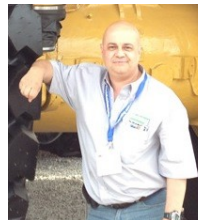
Under Ben's leadership, Berla successfully continues to support the global law enforcement community while also beginning to establish roots in the commercial realm by supporting a broader investigative community and automotive manufacturers.



Andreas Koeck, Deputy Head of the Task Force Vehicle Crime Austria from the Criminal Intelligence Service (BKA), Austria

Andreas Koeck is an expert in the area of organized crime. For more than 30 years working at the police, including the last nine years in his current position.

Andreas is an expert for vehicle identification, international and national trainer in this field, including regularly conducting Interpol Training classes. He will present classes on the identification of Germany made vehicles (BMW, Mercedes, Audi, VW, etc.) and on current electronic theft methods.



Nick Mayell, Police Liaison and Training Officer, Datatag Ltd. (UK)

Nick is a well-known name in equipment security and police circles. He left school at the age of 16 and secured a position as an apprentice heavy vehicle mechanic with a local plant and truck company. He later went on to manage a hire company which is when he became brutally aware of the financial repercussions of heavy equipment theft. As more and more of his equipment became subjected to theft, he took it upon himself to trace and recover his own machines. Such was his success, insurance and finance companies continued to use his investigative skills to help locate their own assets.

In 1994 Nick was employed by a specialist heavy equipment investigation company in the UK and worked on many high profile cases, including one case which led to the recovery of 86 stolen machines. In 2011 he left to set up Plant Theft Consultancy. Nick's services are currently secured by the UK's leading asset marking and registration company, Datatag ID Ltd, who are the administrators the CESAR scheme. In his role with Datatag Nick works directly with the police, crime prevention organisations and the insurance and asset finance industries to raise the level of awareness and increase the level of detection of vehicle enabled crime. Nick present special training courses to disseminate proven vehicle identification techniques for traffic police, as well as advanced courses for specialist vehicle examiners and training to insurance underwriters and claims officers, asset finance underwriters and fraud investigators.

Nick is a qualified trainer who regularly runs courses through the UK and Europe including for Interpol's Formatrain project and IAATI. His heavy equipment course is internationally recognised and accredited at level 3. He also runs a level 3 accredited courses in forensic vehicle VIN recovery, using both chemical and thermal techniques.

LigetiPartners

L A W Y E R S

Ligeti Partners are a specialist insurance and commercial dispute resolution practice providing legal services to insurers, self-insureds, public companies and local government.


Established in 1980, the firm has one of the largest specialist practices handling indemnity and fraud matters, litigated property damage claims and recoveries nationally. We offer a “whole of country” service, through our offices in Melbourne, Brisbane, Sydney and Perth.

We are a dynamic practice with a commitment to accurate legal advice, quality service and the prompt cost effective resolution of claims. We have staff of around 90.

At Ligeti Partners we work as a team with our clients to deliver on their commercial objectives and enhance their reputation. Our firm has a history of building and maintaining long term client relationships. A number of our clients have trusted us with their claims and commercial litigation since we were established in 1980.

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David West, Fraud Intelligence Manager, IAG

David is an Intelligence professional with over twenty years' experience working in the intelligence environment. He has worked in Defence, Criminal and the Corporate sectors and is an expert in intelligence analysis, leadership and management. He has a proven track record in developing intelligence capability to support investigative, regulatory and operational outcomes. The majority of his intelligence career has been as an Intelligence Manager with NSW Police where he worked in a variety of Major Crime Squads such as Homicide, Asian Organised Crime, Property Crime Squad and most recently at the Robbery & Serious Crime Squad. He moved to the Corporate sector in late 2018 and is now the Fraud Intelligence Manager at Insurance Australia Group.

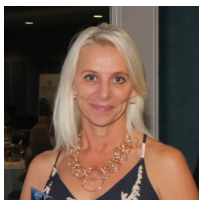


Katie Scott, Strategic Advisor to Assistant Commissioner Southern Metro Region and Victorian Vehicle Crime Portfolio Holder, Victoria Police

Katie is a public servant and has been at Victoria Police for over seven years. Katie has worked as a lawyer in Legal Services Department on civil matters for Victoria Police and on three Royal Commissions, preparing and writing submissions or statements sent to the Royal Commissions, co-ordinating and writing submissions for various inquiries at a State and Federal level on behalf of Victoria Police and representing the organisation on External Working Groups and Steering Committees.

Upon joining the Southern Metro Regional Team in 2016 Katie undertook the work under the Vehicle Crime Portfolio across the organisation. Work included project management as well as engagement across the organisation and externally with other organisations, including Victorian Department of Justice, National Motor Vehicle Theft Reduction Council, VicRoads, Neighbourhood Watch, Crime Stoppers, Monash University, and LaTrobe University, looking at current practices, policy, future technologies, how vehicle crime is viewed across the community, how together we can reduce the harm and the risk of vehicle crime.

Prior to joining Victoria Police, Katie completed a Commerce and Law Degree in 2008 as a "mature aged late lawyer" and spent a number of years working in the Supreme Court as a Judges Associate as well as a Senior Registry Officer augmenting her legal qualification.



Det. Senior Constable Cathy Horton, Major & Organised Crime Squad, Auto Theft Unit.

Cathy Horton has been a serving Police Officer for 15 years with the Queensland Police Service and an investigator for 12 twelve of those years. She commenced work within the specialised policing establishment of State Crime Command 11 years ago, and during this time has conducted complex investigations in relation to child abuse, armed robbery, firearm and drug and organised crime related offences. During the last 5 years she has had an active role as a lead investigator within the Vehicle Crime Unit and has a particular interest in the identification and prevention of vehicle crime, the trafficking of stolen vehicles and the identification and examination of plant machinery.

Since 2015, Detective HORTON has been active in working with other intrastate and international vehicle authorities and policing jurisdictions to support the investigation of vehicle crime and promote strategies for vehicle theft reduction.



Det. Sen. Const Daniel Beard, Victoria Police

Daniel is a Detective Senior Constable of Police who works within the Vehicle Crime Squad, Victoria Police. Daniel has been a member of Victoria Police for 8 years and has worked in a variety of roles ranging from drug investigation to Vehicle Crime Reduction Teams. Daniel recently led a team of detectives investigating Middle Eastern Organised Crime and their profit motivated offending in the Vehicle Finance and Insurance Industry.



Det. Sen. Const. Joshua Boland New South Wales Police

Joshua completed his Bachelor of Policing at Western Sydney University, majoring in Criminology in 2008 and in that year also Graduated from the NSW Police Academy at Goulburn.

From December 2008 to August 2010 he was assigned to General Duties at Bankstown LAC. after which he spent 2½ years with the Proactive Crime Team, Bankstown LAC. Here he targeted high crime areas with a proactive approach to policing to prevent crimes.

Between January 2013 and June 2014 Joshua served in the Drug unit at Bankstown LAC, targeting drug crime in the Bankstown LAC. He then served two years in Criminal Investigation – Bankstown LAC. During this time he completed an Advanced Diploma in Police Investigation, to attain the rank of Detective.

In August 2016 he was assigned to the Motor Unit, Property Crime Squad, where he Investigates all complex and/or organised crime based motor vehicle crime. In November 2017 there was an amalgamation of various units of the NSW Police. Property Crime Squad amalgamated with the Fraud Squad to become Financial Crimes Squad. The Motor Unit still has the same charter.



Daniel Burke, Managing Director, Adjuster Corp

Adjuster Corp is a nationally registered insurance loss adjusting firm. Daniel is a Senior Associate and Certified Insurance Professional with the Australian and New Zealand Institute of Insurance and Finance and is also a certified Loss Adjuster registered with the Australasian Institute of Chartered Loss Adjusters. Further, Daniel is a Committee member for the IAATI Australasian Branch.

Annually, Daniel is responsible for undertaking and overseeing hundreds of factual investigations ranging from vehicle thefts, arsons, staged accidents, right through to major losses – including industrial special risks and heavy motor incidents. Notably, as a certified lead incident investigator, Daniel has skillfully undertaken investigations into Australia's most significant tower and mobile crane-related incidents, along with high-profile road transport and rail accidents, yielding successful results.

Daniel has approximately two decades of combined policing and insurance-related experience. As a police officer, he received five Certificates of Excellence for investigative achievements, and later received a further five Certificates of Excellence for investigative achievements while in the private sector. Daniel's insurance investigations have detected in excess of \$6 million AUD in misrepresented claims.

Daniel has appeared as a guest speaker for insurers and multinational clients alike, speaking on subject matters such as interviewing techniques, fraud indicators, profiling, investigative strategies and incident investigation.



VEHICLE & MACHINERY

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Received 5 certificates of appreciation from insurers



Detected over \$6 million in fraudulently misrepresented theft and arson claims



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AnalytIQ Solutions

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Headquartered in Sydney, **AnalytIQ Solutions** specialises in:

- Insurance investigations (all classes including Workers Compensation and CTP);
- Risk assessments;
- Fraud investigations;
- Liability investigations; and
- Developing and delivering investigator training packages to ensure compliance with regulatory and legislative requirements.

AnalytIQ Solutions prides itself on its attention to detail and this is exemplified by the thorough and detailed analyses we perform on each and every investigation.

Owner and Principal Investigator, **Frank Colborne**, has over 25 years' experience in the insurance, private investigation and Loss Adjusting fields. Frank possess a high level of competency and skill set in regards to managing and conducting fraud investigations on all classes of insurance claims. He works closely with insurers, insureds, claimants, legal representatives and others throughout investigations to ensure optimum outcomes.

Frank is an ANZIIF qualified Liability Loss Adjuster (Senior Associate), and a current Board Member of the Australian Branch of the International Association of Auto Theft Investigators (IAATI).

For more information about how AnalytIQ Solutions can help you, please contact:



Frank Colborne
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67th Annual International Training Seminar

IAATI UK are proud to host the 67th IAATI International Vehicle Crime Conference & Expo in Glasgow from Sunday 15th to Friday 20th September 2019 in conjunction with IAATI's 67th International training seminar and Police Scotland.

This will be a full five-day event attracting senior practitioners, opinion formers, law enforcement, intuitive projects, vehicle examiners and a healthy cross section of key players from the plant, agricultural, haulage, leisure, salvage, I.T., insurance and motor manufacturer industries. It is a great opportunity to showcase to the world what is happening in our neck of the woods and to hear and compare what is happening elsewhere. This event will concentrate on classroom Training (Awareness) sessions covering Electronic, Physical, Marking, insurance fraud and other aspects of vehicle/equipment crime.

During the conference an Expo of security products and solutions, information and technology stands will be on display and we are seeking interested parties as supporters of the conference.

On the Thursday evening of the conference IAATI will host their Annual Awards Banquet. This provides industry organisations the opportunity to recognise those within their industry for their individual and combined efforts during the year.

Why should you attend?

- to listen to leading experts from around the world;
- to learn about the latest trends and modus operandi used by offenders and the latest successful strategies being used by organisations to combat vehicle crimes - information you can bring back to your office and pass on to your colleagues;
- to develop long lasting networks with local, state, national and international colleagues that can assist you in your investigations;
- to interact with sponsors and suppliers of the latest products and tools that can be used to tackle and investigate vehicle crime; etc.

For more information please download the latest version of the SEMINAR BROCHURE from this page: <https://www.iaati.org/events/entry/67th-annual-international-training-seminar-glasgow-scotland>

To REGISTER please use this link: <https://www.surveymonkey.co.uk/r/IAATI2019>

- **5 days auto theft awareness sessions**
 - **3 day auto theft expo**
- **International awards banquet**
 - **Kilt hire**
 - **Civic reception**
- **Whisky tasting event**
 - **Scottish night**



Registered delegates:

We're excited to announce that 2019 IAATI 67th Vehicle Crime Conference has a free, official app - Whova - which you can Download and be able to:

- View the event agenda and plan your schedule
- Find someone to share a cab (or Uber/Lyft) to go to the conference/event together
- Plan some social activities such as a morning run, city tour, or meet-ups with your fellow attendees. You can even post job openings.
- Find someone to go to lunch/dinner together (if the conference does not provide meals)
- Receive updates such as last minute room change from the organizers
- Send questions to speakers
- View the floor plans of the venue and maps of the local area
- Upload your seminar photo to the app and to Twitter
- Get presentation documents and slides (if the speaker allows them to be released)

After downloading the app, use the email address you used to register for the conference, when signing up in the app and choose a strong password, or sign up using a social media account. Once you're signed up, you should be taken directly to your event!

In the meantime below are details of the seminar program and the speakers can also be seen at <https://www.iaati.org/events/entry/67th-annual-international-training-seminar-glasgow-scotland>

Registration

Early bird £330.00 registration fee includes (**Pay before 31/8/2019**)

- Attendance seminar Mon - Fri
- Morning /afternoon tea each day of seminar
- Lunch Mon - Thu
- Banquet meal Tue/Thu
- Finger food buffet Sun/Mon/Wed evening

Register and pay now and be in the draw for five free nights accommodation at the Doubletree Hilton during the conference.* conditions apply: Limited to first 100 registrations, IAATI board members excluded.

Venue Information

The Conference will be held at the DoubleTree by Hilton Hotel Glasgow Central

Check in to DoubleTree by Hilton Glasgow Central and count on stylish comfort and a signature warm chocolate chip cookie. This stylish hotel with characterful interiors is just 10 minutes away from Glasgow Queen Street and Glasgow Central railway stations. Nestled in the heart of the city Centre, we're within walking distance of the main shopping district and top attractions including the famous Glasgow City Chambers and iconic Glasgow Cathedral.

DoubleTree by Hilton Hotel Glasgow Central boasts 300 elegant guest rooms and suites, including complimentary Wi-Fi, a 40-inch LCD TV, work desk, and 24-hour room service. Select an executive room for access to the Executive Lounge, serving complimentary



breakfast, drinks and snacks. For extra space choose a suite with separate living area and kitchenette.

Indulge in a hearty Wake up DoubleTree Breakfast™ and choose from the extensive hot and cold buffet made with fresh seasonal produce. De-stress with a workout, a swim in the Juvenile Health and Leisure Club or take it easy with a drink in Cask Bar. This contemporary bar offers food throughout the day plus craft beers and fine wines. Dine in the sophisticated Brisket restaurant featuring fine beef from The Buccleuch estate and their signature “Brisket” dish.

DoubleTree by Hilton Hotel Glasgow Central.

£125 Bed and Breakfast.

(BOOK EARLY - 12 WEEK RELEASE DATE - Quote AAUTO - Booking Link <http://eventsathilton.com/show/5bd073dd30f2d345b2dd2f56>

Cambridge Street, Glasgow, G2 3HN, United Kingdom TEL: +44-141-3323311

FAX: +44-141-3324050

[Email:conference@dtglasgowcentral.com](mailto:conference@dtglasgowcentral.com)

Glasgowcentral.doubletreebyhilton.com

From Glasgow Airport

The DoubleTree by Hilton Hotel Glasgow Central is just 15 minutes from Glasgow International Airport by car. Get on to the M8 from junction 28. At junction 18 exit towards Anderston/Charing Cross/City Centre. Turn left on to Pitt Street and the right onto West George Street. Take the second left onto Blythwood Square and continue straight onto Douglas Street, taking a right onto Sauchiehall Street. From there, take the first left and then the next right onto Renfrew Street. Finally turn left onto Cambridge Street and the hotel will be on your right. The car park is situated at the rear of the hotel.



Transport to Hotel

10 minute walk from Queen Street or Glasgow Central Train Station
15 minute drive from Glasgow International Airport
£7.00 via Bus Service or £25.00 via Taxi
Parking is available at the Hotel for an additional fee.

A cheaper alternative for accommodation

Hampton by Hilton Glasgow Central
140 West Campbell Street, Glasgow, G2 4TZ, United Kingdom
TEL: +44-141-4284441 FAX: +44-141-4284442
£115 Bed and Breakfast. (BOOK EARLY 8 WEEK RELEASE DATE—Booking link <http://group.hamptoninn.com/IAATI2019>)

Just 3 minutes away from the conference venue, they offer accommodation through the 15-20th September, 2019 at £7115.00 per night, bed and breakfast included. Book early as the rooms will be released to the general public 8 weeks out from the conference date.

IAATI 2019 Golf Classic—St Andrews Castle Course

September 14, 2019
Costs £120 includes green fees, club rental.
Tee Times TBA
Email your expression of interest to Todd Blair at tblair@iaati.org



Interesting in being a speaker?

If you are interested in presenting in Glasgow between the 15th and 20th September, 2019 then you can send an email to:

Paul Harrison pjharrison@mail.dstl.gov.uk and/or Mike Briggs mike@vsst.co.uk with the following details:

- Your name, phone and email contacts
- Your employer / organization
- Names and contact details of any co-presenters
- A title for your presentation / class
- A short summary of what your presentation will cover
- A rating of the level of the content covered, i.e. Basic, Intermediate, Advanced
- Details of any equipment required, particularly if it will be a practical session or demonstration.
- Length of time sought for the class
- A brief bio about yourself and any fellow presenters
- Details of any other training you have provided either at IAATI or other events

Need more information?

Conference Chairman: IAATI 3rd VP Brad Anderson (acr1brad@comcast.net)
For information contact IAATI UK On site coordinator John O'Byrne (jobyrne@iaati.org)
or
IAATI UK Past President Dr. Ken German (germanty@btinternet.com)

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Is there someone missing from the seminar program?

Is there someone really special that you would have liked to have seen present at this year's seminar?

If so, please send their details to the branch committee so we can try and include them next year at our 2020 seminar in Melbourne.

Likewise, if you have any ideas for workshops, site visits, demonstrations or any type of classroom or social activity please send us your thoughts to mpollard@iaati.org or include your suggestions when you complete the Seminar feedback survey that will be sent to your email address after the seminar.



International IAATI Awards

Nominations are now open for the 2019 IAATI International Awards and members are invited to submit nominations for the following award categories:

The IAATI Award of Merit

The IAATI Award of Merit was created in 1992 to honour a person, group, department or company for outstanding contribution in the area of vehicle theft investigation or prevention.

The IAATI Insurance Investigator of the Year Award

This award was created in 2014 in order to recognize and honour insurance professional (individual or group) for his or her outstanding contribution in the area of vehicle theft investigation or insurance fraud investigation.

For information on the judging criteria for this award and tips on how to apply please download the 2019 IAATI Insurance Investigator Award How to nominate brochure at <https://www.iaati.org/awards/insurance2019>

IAATI Heavy Equipment Award

This award was created in 2009 and is intended to honour any person possessing the qualifications of an active member of IAATI, although membership is not a prerequisite, who has in some way distinguished themselves in the field of off-road (farm and construction) equipment investigation / recovery. It is not intended that it be awarded to anyone other than actual field investigators or first line supervisors of field investigators.

IAATI Component Parts Markings Award

This award was re-established in 2011. It is intended to honour any person or unit possessing the qualifications of an active member of IAATI, although membership is not a prerequisite, who has in some way distinguished themselves in vehicle theft investigations where VIN labels or micro-dot technology played a significant part of the success of the investigation. The winner or unit representative will be given the opportunity to give a presentation on the award winning case.

For more information about the about each of these awards please visit: www.iaati.org/awards

Nominations close: **1st May 2019** and should be forwarded to the International Executive Director, John Abounader, jvabounader@iaati.org





Australasian Branch IAATI Awards

The Australasian Branch Awards have been recognising achievement in the fight about auto crime since 1999 through its Awards Program. The awards seek to recognise and reward outstanding achievement, innovation, or exceptional performance in the field of auto theft prevention, detection and investigation.

In 2019 there will be five categories of awards: and the winners will be announced during the 2019 Annual Training Seminar Dinner to be held in Sydney on 1st March 2019. Recipients of the Investigation of the Year award, the President's award, the Insurance Industry Investigation of the Year award and the Forensic & Supporting Services Award will each receive up to \$1,500 towards the cost of attending the 2019 Seminar.

Investigation of the Year

The Investigation of the Year award is open to any individual or team who have conducted an outstanding investigation involving the detection and prevention of auto crime. It is open to members of police forces, customs services, insurance investigators, private investigators, or anyone else involved in vehicle theft investigations.

Submissions will be judged on their demonstration of any or all of the following criteria: innovative methodologies, application of best practice investigation techniques, the complexity of the investigation, and co-operation and involvement of multiple agencies to achieve a result in the fight against auto crime.

The investigation may involve cooperation of international agencies but at least part of the investigation must have taken place in either Australia, New Zealand or South East Asia during the last 3 years.

This award is sponsored by Adjuster Corp.



Insurance Industry Investigation of the Year

The Insurance Industry Investigation of the Year Award is open to any individual or team working in the insurance industry who have conducted an outstanding investigation of a suspicious motor vehicle claim, or a network of suspicious motor vehicle claims or any auto crime claims (staged accident etc.). The award is open to both investigators who have conducted an outstanding investigation into motor vehicle theft claims, auto crime claims, and claims staff working in the investigations unit of an insurance company who manage the investigation process.

The investigation may be deemed outstanding for a range of reasons including its use of innovative methodologies and investigations techniques; the complexity of the investigation and the outcome of the investigation. The submission could be in relation to one specific claim, a network of theft claims or auto crime claims that were identified and investigated. The investigation and/or insurance claim must have been performed in either Australia, New Zealand or South East Asia in the past three years.

This award is sponsored by Polonious





President's Award

The President's Award recognises outstanding contribution by an individual or a team in either the reduction and deterrence of motor vehicle theft in Australia, the achievement of a significant result from an investigation in auto crimes, or a significant achievement in the detection of motor vehicle theft and/or fraudulent vehicle crime.

Submissions could be for any project, initiative or investigation that deals with the reduction, prevention or investigation of motor crime, either at an international, national or local level.

This award is sponsored by NKG Management Services



Forensic and Supporting Services Award

This award acknowledges that IAATI is made up of a diverse range of professionals and most successful investigations involve bringing together co-operation of these professions and their expertise. The awards will help shine the spotlight on the range of supporting services that can play a major role in any investigation but often go unrecognised.

The award will be open to any individual, public or private organisation involved in the provision of forensic or other types of supporting services. It recognises their outstanding work that has resulted in either:

- the detection of an offence;
- significantly assisted in the investigation or prosecution; or
- the prevention of vehicle related crime.

The award may be given for a particular case or for the sustained contribution to the particular area of study over many years.

This award is sponsored by CSI Investigations Pty Ltd.



Mark Bennedick Member of the Year

Nominations for this award are only open to present or past members of the Australasian Branch of IAATI. This award is to recognise the work of an individual member, who through their dedication and involvement, has helped in the development, growth or professionalism of IAATI within the Australasian Branch or at the international level.

In honour of our sudden passing of our Past President, this award has been renamed, the 'Mark Bennedick Member of the Year' Award.

Nominations for the 2020 Awards will open in November 2019 via a call for a nominations brochure which will be posted on our website and emailed to all financial members.

For more information about the about each of these awards please visit: <https://www.iaati.org/aus/awards>



IAATI Travel Scholarship

The Australasian Branch Committee of IAATI recognises that our geographic isolation can sometimes be a barrier for its members to keep abreast of current international trends. While the Committee strives to invite international experts to our Annual Training Seminars it is not always possible to arrange such visits.

With these factors in mind the Australasian Branch established a Travel Scholarship in 2016. Under the program one financial member will receive reimbursements of up to \$3,000 to attend any IAATI Training Seminar hosted by another IAATI Branch or Chapter around the world.

Thanks to the generosity of our Scholarship Sponsor, F.I.R.E.S., it was decided the winner of the Travel Scholarship could choose to use the scholarship to attend either an IAATI training seminar throughout the world during the next 12 months. Therefore the winner can use the scholarship to attend the annual International Training Seminar (to be held in Glasgow in 2019 and in Chicago in 2020).



The winner of the 2019 Travel Scholarship will be announced during the Seminar Dinner on Monday night.

If you would like to apply for our 2020 Travel Scholarship, nominations can be sent at any time of the year to mpload@iaati.org and will close in late January 2020.

To be considered for the travel scholarship applicants must meet the following eligibility criteria including:

- Be an current financial member of the Australasian Branch and have been a member of the Australasian Branch for a minimum of two years.
- If employed, the applicant must have approval from their employer that they will be allowed leave to travel at the time of their chosen seminar.

In addition applicants must agree to the conditions outlined in the Call for Nominations brochure - <https://www.iaati.org/awards/australasiancallfornominations>





2019 Charity Raffle

Our 2019 Charity Raffle is being conducted in aid of the National Heart Foundation of Australia. 100% of all ticket sales will be donated to the National Heart Foundation of Australia.

The National Heart Foundation of Australia is a charity established in 1959. Its stated vision is for Australians to have the best cardiovascular health in the world and its mission is to reduce suffering and death from heart, stroke and blood vessel disease in Australia.

The Foundation funds life-saving heart research and works to improve heart disease prevention and care for all Australians. Right now, 1.4 million Australians are living with heart disease, and each year more than 55,000 Australians suffer a heart attack.

The Heart Foundation is dedicated to making a real difference to the heart health of Australians. Every day, their work includes:

- funding world-class cardiovascular research
- guiding health professionals on preventing and treating heart disease
- educating Australians about making healthy choices
- supporting people living with heart conditions
- advocating to government and industry to improve heart health in Australia.

For more information about the National Heart Foundation please visit :
www.heartfoundation.org.au

Please help us support the National Heart Foundation by purchasing tickets in this year's raffle at the Seminar Dinner on Monday evening.

Tickets: \$5 each and will be sold during the seminar dinner

Prizes:

- \$1,000 Harvey Norman gift voucher Donated by QED Investigations
- \$500 Harvey Norman gift voucher donated by Manser Fire and Marine
- \$500 JB Hi-fi gift voucher donated by F.I.R.E.S. Pty Ltd





Before you go, don't forget ...

To complete the upcoming Member Survey

Next week you will be receiving a questionnaire in your in-box which seeks your feedback about the Association. The online questionnaire will take 10-15 minutes to complete and we appreciate your assistance, so we can tailor future Seminars to better meet your needs.

Not receiving your APB Magazine, or Auto Theft Today Newsletter?

If you are a financial member and have not received copies of the APB or Auto Theft Today please contact us at pthomas@iaati.org to ensure we have your correct email and postal address. Email is the primary means of communication with our members so please ensure you keep us informed of any changes.

Consider submitting a newsletter article

Remember the only way IAATI members can benefit is via the sharing of information. So why not consider writing a short article for one of our newsletters (APB or Auto Theft Today). It doesn't need to be long and can be a short summary of an investigation, a book or product review, a funny story or photograph, or your review of the seminar. All material for the APB or Auto Theft Today can be sent to pthomas@iaati.org

Nominate for an Award

In today's fast pace world we are all so busy that we seldom have the time to acknowledge the excellent and innovative things that are happening around us. So why not take a few minutes to brag about yourself or a colleague and nominate for an award. You can nominate at any time for one or more of the Branch or International Awards. The **2019 International Awards** close 1st May 2019 and the **2020 Australasian Branch Awards** will close in late January 2020.

The 67th International Training Seminar in Glasgow, Scotland

Consider joining a group of fellow Australasian Branch members who will be attending this year's International Training Seminar in Glasgow, Scotland, 15 - 20 September, 2019. For further information about the seminar visit the IAATI International website www.iaati.org or contact the seminar director via seminar@iaati.org

The most important thing

Remember to make use of IAATI. Visit our website regularly (www.iaati.org) and make use of the information and contacts you have developed throughout this seminar. You will find that IAATI members throughout the world are generally very willing to help fellow IAATI members whenever they can. Like most things in life, the more you get involved, the more you will get out of the Association.

Finally,

Thank you for attending this Training Seminar in Sydney. Have a safe journey home and we hope to see you again next year in Melbourne or at the International Seminar in Glasgow.