



Vehicle Crime Detection, Investigation & Prevention

2016 Training Seminar

The Langham Hotel, Melbourne, Victoria
18th - 20th April, 2016



In association with our Seminar Partners:

- Suncorp Insurance
- National Motor Vehicle Theft Reduction Council ▪ Motorweb ▪ KordaMentha ▪ F.I.R.E.S.
- DataDots Technology Ltd. ▪ NSW Investigations Pty Ltd ▪ Adjuster Corp ▪ Triple A Events



SEMINAR PARTNERS

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) is a non-profit organisation. Without the ongoing support of seminar partners each year it would not be possible for the branch to hold the high quality training seminars that the branch is renowned for. The branch is extremely grateful for the support of the following 2016 Seminar partners and supporters:

Platinum Partner:



Gold Partners:



Bronze Partners:



Supporters:





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WELCOME TO MELBOURNE

On behalf of the Australasian Branch committee I would like to welcome you to our 23rd Annual Training Seminar here in Melbourne. In particular I would like to welcome the many new members attending their first IAATI seminar and acknowledge the ongoing support of the Australasian members who have travelled long distances for this training seminar.

I would also like to extend a warm welcome to our International President Todd Blair and his wife Sandra from the USA. As International President, Todd has many demands on his time and he has generously given up some of his precious time to present to our members.

I can assure you there has been extensive work undertaken to ensure everything runs smoothly and the program provide a good mixture of interesting and informative material. In this regard I would like to express my sincere thanks to the branch's Onsite Committee members who have worked tirelessly to make this seminar happen. They include Mark Pollard (Committee Chair), Brett Florence, Eddy Langmair, Mark Bennedick and Paul Thomas.

This year's seminar program has been developed around the theme of '*Science and Technology*'. We have a number of presentations focussing on forensic services, new products and what the future holds for investigators. This theme continues into our Awards program with the announcement of the inaugural winner of our new *Forensic and Supporting Services Award*.

You will have noticed that our traditional Sunday evening President's Reception has been moved to Monday night and renamed a Networking Reception, and the Seminar Dinner and Awards Presentation being moved to the Tuesday night.

Monday's Networking Reception will be a great opportunity for delegates, speakers and sponsors to all get together and develop new friendships. This year we also have a special surprise with Shannons Insurance (a member of the Suncorp group of companies) arranging for motorsport champions, John Bowe and Steven Richards, to join us during our Monday night Networking Session.

John Bowes is the only driver in Australian motor sport history to win six Australian Championships in four categories – a feat unlikely to be equalled. He is also a two times winner of the Bathurst 1000, in 1989 and 1994 partnering with Dick Johnson.

Steven Richards, a veteran of V8 Supercar racing, has followed fast in the wheel tracks of his seven-time Bathurst winning father Jim. Steven is himself a 4 time winner at Bathurst 1000, including 1998 with Jason Bright, 1999 with Greg Murphy, 2013 with Mark Winterbottom, and 2015 with Craig Lowndes. He is one of only four drivers to win Bathurst in both a Ford and a Holden (the others are Craig Lowndes, Tony Longhurst and Jamie Whincup).



In planning these seminars, we are acutely aware of the uniquely diverse membership of the Australasian Branch. Unlike many of the other branches which are dominated by law enforcement our membership consists of a unique blend of police personnel (investigators, forensic officers, intelligence analysts), insurance personnel (investigators, claims managers, fraud specialists, analysts), registration personnel (vehicle inspectors, policy staff), academics and researchers, crime prevention officers, forensic locksmiths, motoring club representatives, private investigators, vehicle manufacturers and those involved in the development of vehicle security systems.

This diverse membership while creating challenges for the development of a balanced seminar program, does however, give delegates the opportunity to mix and learn from others with slightly different skill and knowledge sets. I encourage you to interact with your colleagues as much as possible during the next few days.

Staging these annual seminars is a difficult and time consuming task but one that can prove extremely beneficial when they meet the needs and expectations of the delegates. To ensure that future seminars are as beneficial as possible I seek your assistance in two areas.

Firstly, we require your feedback as to what you want to see and do at the next seminar. To facilitate this I encourage you to complete the web based survey that you will receive next week. This is your opportunity to tell us what aspects of this seminar you liked and what aspects you would like changed for 2017. It is only through this type of feedback that we can tailor our seminar to meet your requirements.

Secondly, I would encourage you to consider offering your services to the branch. This can be either by assisting in the future seminars and training sessions, by nominating to stand for the branch committee or by sharing information and experiences with your colleagues through the Association's newsletters or the Branch website. For the Branch to continue to grow we need new blood to regularly join the Committee and provide fresh ideas and enthusiasm.

In closing, I wish to acknowledge the generous assistance provided by our seminar partners – Platinum Partners: Suncorp Insurance; Gold Partners: the National Motor Vehicle Theft Reduction Council (NMVTRC), Motorweb, F.I.R.E.S. , KordaMentha; Bronze Partner: DataDot Technology Ltd. and our seminars supporters NSW Investigations, AdjusterCorp and Triple A Events.

We are also extremely grateful to our Awards Program partners Polonious, NKG Management Services, Maurice J Kerrigan & Associates and CSI Investigations for their sponsorship of our branch awards.



A handwritten signature in black ink, appearing to read 'J Hambridge'.

John Hambridge, Australasian Branch President, IAATI



GENERAL INFORMATION

Mobile phones

As a courtesy to speakers and other delegates please turn off or mute all mobile phones before entering any conference session or the seminar dinner.

Name badges

All delegates will be given a name badge on registration. We ask that all delegates wear their name badge at all times. This badge is your official entrance pass to all sessions, morning & afternoon tea's, lunches, the site visits, the Networking Reception and the Seminar dinner.

Session start times

Delegates are asked to be seated by the allocated start times as sessions will run according to the printed schedule. Your attention is particularly drawn to the start time of 8:30 am on Tuesday.

Classroom presentations

All classroom presentations at the Langham will be held in the Clarendon Ballroom which is located on the Podium Level.

Where a speaker has provided permission for their presentation to be recorded and/or provided to members then copies of their presentations will be made available on the Australasian Branch website within two weeks of the seminar. Naturally some of the material presented during the seminar may be sensitive and will not be provided on the branch website. In these cases please respect the presenters wishes and do not disclose the information they have presented.

If time permits it is the intention that delegates will be given an opportunity to ask a limited number of questions to each speaker at the end of their presentation. However, to be fair to subsequent speakers, we will endeavour to stick to the published timetable. Therefore, if at the end of the scheduled time of each presentation, there is not time for questions, delegates are asked to contact the speaker during the next available refreshment break rather than delay the next scheduled speaker.

Lunches

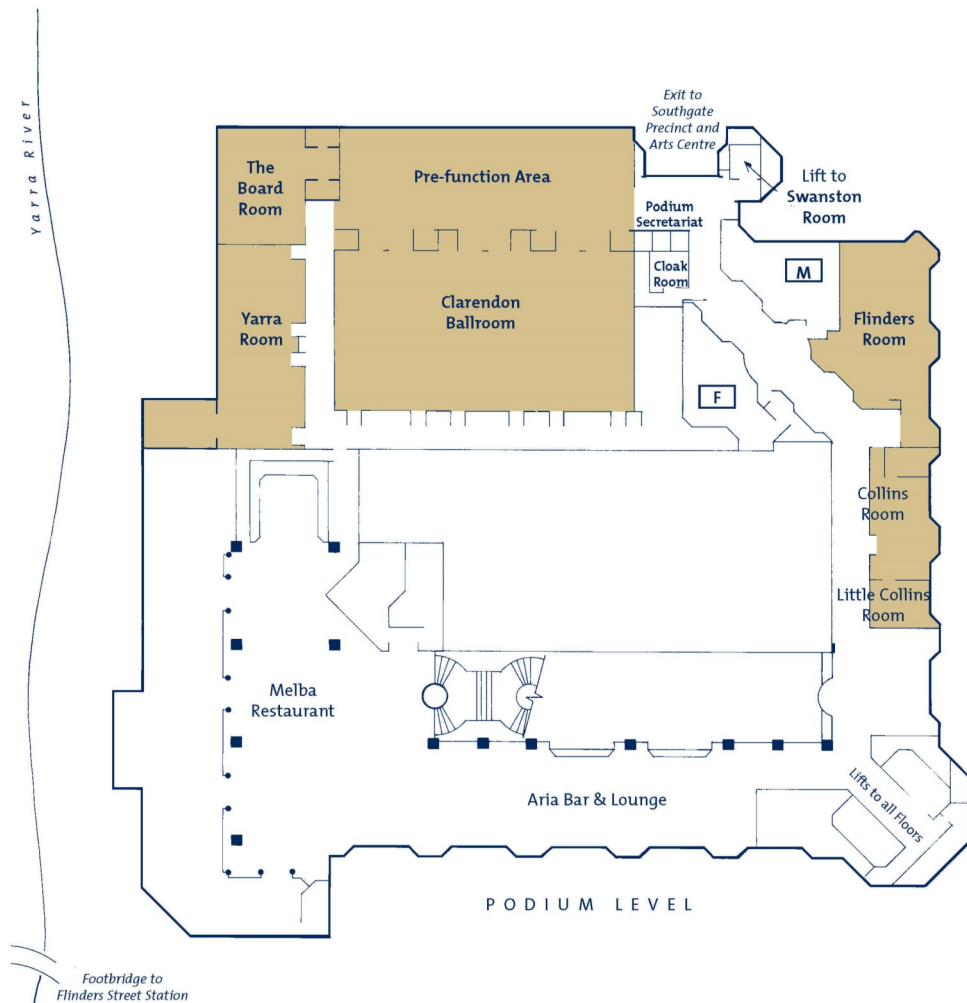
Lunches on Monday and Tuesday will be served in the Swanston Rooms located on the lower ground level of the Langham. On Wednesday we will have lunch at the Automotive Centre of Excellence

Networking Reception

The President's reception will be held from 6- 8 pm on Monday in the *Alto Room on level 25* of the Langham. The reception is an informal event for delegates to meet speakers, sponsors and fellow delegates. Attire is casual.

Seminar and Awards Dinner

The Seminar dinner will be held on Tuesday night with 30 minutes of pre dinner drinks at 7.00 pm and the dinner commencing at 7.30 pm. The evening will also include the announcements and presentations of the 2016 Branch Awards. This is a special evening and attire is formal.



Special Dietary Requirements

If any delegate has special dietary requirements not recorded on their registration form can you please contact a committee member or the staff at the registration desk as soon as possible so the hotel catering staff can be notified.

Speakers

Please contact a committee member or the staff on the registration desk asap if you have a PowerPoint presentation so it can be loaded and tested well in advance of your session.

Wednesday's Site Visits

For those delegates attending the Wednesday site visits the buses will be departing from 8:40 am sharp. We will be travelling to the Automotive Centre of Excellence at the Docklands for a series of lectures and demonstrations. After lunch delegates will have time to visit the Fox Classic Car Museum.

A bus will depart the Automotive Centre of Excellence at 4.00 pm to take delegates back to the Langham Hotel.



SUNCORP INSURANCE PROUDLY SUPPORTING VEHICLE CRIME REDUCTION INITIATIVES IN AUSTRALIA.

Suncorp Insurance is proud to be the Platinum Sponsor of the Australasian Branch's Annual Training Seminar for the seventh consecutive year. Vehicle theft and auto crimes have a significant impact on the Australian insurance industry and Suncorp Insurance is determined to work closely with industry bodies to address these issues. Suncorp Insurance is committed to partnering with the International Association of Auto Theft Investigators, Australasian Branch annual training seminars to bring together major Insurers, law enforcement bodies, manufacturers and other industry professionals who are involved in the detection, investigation and reduction of vehicle theft and auto crime. The Australasian Branch's 24th Annual Training Seminar is a key industry event which allows industry bodies to meet and address vehicle theft and auto crime issues.

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CONFERENCE PROGRAM

MONDAY 18 APRIL

8.00 am Registration Desk Opens

9.00 am to 10.40am Session 1

- 9.00 am Welcome
John Hambridge, Australasian Branch President
- 9.05 am Official Opening
Assistant Commissioner Stephen Fontana APM, Victoria Police
- 9.20 am "Global Auto Theft Trends"
Todd Blair, International President, IAATI
- 10.00 am "Australian Overview"
Mr Ray Carroll, Executive Director, National Motor Vehicle Theft Reduction

10.40 am to 11.00 am Morning tea

11.00 am to 12.20 pm Session 2

- 11.00 am "Strike Force Granite 15"
Det. Chief Inspector Con Galea, NSW Police
- 11.40 am "The Next Generation of Vehicles—What they will mean for investigators"
Mark Borlace, RAA of SA

12.20 pm to 1.20 pm Lunch

1.20 pm to 3.30 pm Session 3

- 1.20 pm "Case Study—Staged Motor Vehicle Accident Syndicate"
Matthew Falckh, Suncorp Insurance
- 2.00 pm "Vehicle Crime: locating, recording and interpreting forensic evidence"
Sgt Scott Harris, Victoria Police
- 3.00 pm "Strike Force Coted"
Det. Sgt Matthew Treston, NSW Police



MONDAY 18 APRIL

3.30 pm to 3.50 pm **Afternoon tea**

3.50 pm to 5.15pm **Session 4**

3.50 pm “Crash Cube”
John Rusted, CN Launch

4.30 pm Australasian Branch Annual General Meeting

6.00 pm **President’s Networking Session**

6.00 pm Networking session with canapés and drinks served in the Alto Room on Level 25

8.00 pm Close

TUESDAY 19 APRIL

8.30 am to 10.30 am **Session 5**

8.30 am “Operation Breakdown”
Det Senior Sgt. Jason Hindmarsh, Queensland Police

9.10 am “Elementising Evidence—The Craft of Investigation and Evidence Management”
Craig Doran, Investigations Management Australia

9.50 am “Investigators – Independent or Guns for Hire?”
John Price, Financial Ombudsman Service

10.30 am to 10.50 am **Morning tea**



TUESDAY 19 APRIL

10.50 am to 12.10 pm Session 6

- 10.50 am “Dealing with Organisation in Financial Crime”
Brett Pepler, Suncorp Insurance
- 11.30 am “Motor Vehicle Theft in Victoria”
Det. Superintendent Peter De Santo, Victoria Police

12.10 pm to 1.10 pm Lunch

3.35 pm to 5.00 pm Session 7

- 1.10 pm “Written Off Vehicle Inspections in Queensland—Current trends and issues”
Keith Schmidt, Queensland Inspection Services
- 1.45 pm “The Importation Approval Processes for Second Hand Vehicles”
Linda Rasmussen, Dept. of Infrastructure & Regional Development
- 2.20 pm “An Overview of the Importation and Exportation Processes and Procedures for Motor Vehicles in Australia”
Angelo Calafati, Australian Border Force

3.00 pm to 3.20 pm Afternoon tea

3.20 pm to 5.00 pm Session 8

- 3.20 pm “The Lorimer Task Force”
Det Senior Sgt. Mick Ritchie, Victoria Police

7.00 pm to 11.00 pm Seminar Dinner

- 7.00 pm Pre Dinner Drinks
- 7.30 pm Seminar Dinner & Australasian Branch Awards Presentations
(Charity Raffle in support of Victoria Police Legacy)
- 11.00 pm Close



WEDNESDAY 20 APRIL

All of Wednesday's sessions will be held off site.

8:40am Depart Langham Hotel on a private bus to Automotive Centre of Excellence.

9.00 am to 10.10 am Session 9

9.00 am "Ford Security Systems"
Tony Chesterman, Ford Australia

9.50 am "Automotive Parts Marking & Authentication"
Chris Stott, DataDot Technology Ltd.

10.10 am to 10.30 am Morning tea

10.30 am to 12.00 noon Session 10

10.30 am Tour of Automotive Centre of Excellence

12.00 pm to 12.45pm Lunch

12.45 am to 4.00 pm Session 11

12.45 pm Visit to the Fox Cassic Car Museum

1.55 pm Return to Automotive Centre of Excellence

2.00 pm Demonstration by CN Launch

2.30 pm Forensic vehicle examinations
Simon Jones and Brian Portz, Victoria Police Forensic Services Department

3.55 pm Close

4.00 pm Bus departs for return trip back to the Langham Hotel

CAR THIEVES GO TO GREAT LENGTHS TO STEAL YOUR KEYS FROM HOME

Car security begins at home.

Educating the community on latest trends in motor vehicle theft and simple ways to reduce risk are core strategies in the National Motor Vehicle Theft Reduction Council's (NMVTRC) mission to drive down vehicle theft.

Significant parts of the nation are currently in the grip of a spike in residential burglaries to access the keys of 'secure' vehicles.

In fact, keys are the only property stolen in up to one in four reported burglaries in which a vehicle is taken. Offenders are also becoming more brazen, prepared to enter even occupied premises to quickly grab keys left in easily accessible spots.

The NMVTRC has been working together with experts from police, insurers, motoring clubs and local government to develop key messages to tackle this issue.

The result is a new suite of public education materials featuring engaging advertisements, a dedicated website and a range of print materials all reminding motorists that car security begins at home.

Ultimately, sustainable theft reduction requires support and action across a broad range of disciplines and our objectives can only be effective if supported by active and specialist vehicle theft investigation. The NMVTRC is proud to be a longtime supporter of IAATI.

The NMVTRC is an initiative of Australian governments and the insurance industry. We strive to deliver the lowest rate of vehicle theft in the developed world.

To learn more about our latest campaign visit carsecuritybeginsathome.com

Join the fight against vehicle crime by keeping in touch with the NMVTRC's many strategies at carsafe.com.au



National Motor Vehicle
Theft Reduction Council



SPEAKER BIOGRAPHIES



Stephen Fontana APM is currently Assistant Commissioner with Victoria Police. He has been a member of Victoria Police for over 35 years and has spent the majority of career as a criminal investigator, working at busy metropolitan Criminal Investigation Units, in the Crime Squads and on a number of high profile investigation task forces. He also spent a number of years working at the Ethical Standards Department leading investigations into complaints against police and police corruption.

He was promoted to Assistant Commissioner in February 2008, taking charge of the Counter Terrorism Coordination and the Emergency Management Department, which also has responsibility for Major Events Planning, Licensing Services (Regulation of Firearms, Private Security & Controlled Weapons), Police Communications and Protective Security.

He was awarded the Australian Police Medal (APM) in the Australia Day Honours in 2002, is a recipient of the National Medal, and the Victoria Police Service Medal for 30 years' service.



Todd Blair, 2015-16 International President of IAATI. Todd has been employed by the National Insurance Crime Bureau as a Special Agent for the Southeast Region in Central Florida since July 2010. In 1993 he began his law enforcement career with the Daytona Beach Police Department, after serving eleven years in the United States Air Force. In 1994, Todd moved over to the Volusia County Sheriff's Office; where he served for sixteen and a half years.

In 1998, he became the sole auto theft investigator for the sheriff's office. Todd also assisted the Major Case Unit for 10 years on death investigations, and was a member of the FBI Joint Terrorism Task Force. He retired from the Volusia County Sheriff's Office after serving 16 ½ years. He specializes in the identification of all vehicles, Harley Davidson / Sport motorcycles, heavy equipment, and vessels.

Todd has been a member of IAATI since 1998 and was elected as the 2007 – 2008 President of the South East Chapter of IAATI. He has also served on the IAATI Board of Directors for 6 years, and is currently the IAATI President. He is currently the President for the Florida Auto Theft Intelligence Unit, and Director for the Florida Marine Intelligence Unit.



Ray Carroll was appointed Executive Director of the NMVTRC when it was formed in 1999. During twenty two years with the Victoria Police, Ray served in various areas of criminal investigation and in his later years of service specialised in crime prevention through his role as manager of the Force's crime prevention bureau.

Ray was the principle author of the National Motor Vehicle Theft Task Force's final report which constituted a comprehensive vehicle theft reduction plan that led to the formation of the Council. Australia's successes in vehicle crime reduction have been recognised internationally and in recent years Ray has consulted on national strategy development in Europe, South Africa, Taiwan and the United States.



Detective Chief Inspector Con Galea is the Motor Unit's Investigations Coordinator, with the Property Crime Squad at the NSW police. Con joined the NSW Police in 1987 and worked in Criminal investigations from 1993 onwards. He was promoted to Detective Sergeant at Blacktown Criminal Investigations in 2001 where he served until 2005 when he moved to the Breakers/Arson Unit with the property Crime Squad.

Between 2008 and 2011 he served as Detective Inspector at Campbelltown Local Area Command and Green Valley Local Area Command. From 2011- 2014 he worked in the Asian Crime Squad and then from 2014-2015 in the Gangs Squad. In 2015 he was appointed Det. Chief Inspector, in the Motor Unit of the Property Crime Squad. Con has extensive knowledge and experience in all facets of criminal investigations, utilizing overt and covert strategies.

He has led and conducted numerous joint operations with state and federal law enforcement agencies and other government bodies including AFP, Border Force (Australian Customs), Australian Crime Commission, NSW Crime Commission, ATO and ADF. He has worked on joint investigations with International law Enforcement agencies including Hong Kong Police, Honk Kong Customs, Socialist Republic of Vietnam, Republic of Korea (South) - Korean National Police Agency.



Mark Borlace is the RAA of SA's Senior Manager Mobility & Automotive Policy. Having worked in RAA's technical department for nearly 30 years, Mark has a wealth of knowledge on a range of motoring related issues and is a well-regarded commentator in the industry. Mark is a Council Member, representing the AAA, on the National Motor Vehicle Theft Reduction Council and is the Chief Judge for Australia's Best Car Awards.

His area of expertise includes:

- ANCAP – new vehicle crash testing program
- New vehicle assessments
- Vehicle maintenance, standards, specifications, testing
- Vehicle theft and security
- Climate change and emissions management
- Electric vehicles and new vehicle technology
- Traffic congestion
- Mobility needs and issues for all road users

Mark will give an interesting presentation about the next generation of vehicles (including autonomous vehicles) and what are the risks, benefits and some of the dilemmas they present from a security perspective.



Matthew Falckh is a Senior Investigations Advisor with Suncorp Insurance. Born and bred in Melbourne, Matthew started working in insurance with the Promina Group (AAMI, Apia, JCI) in 2004 which was purchased by Suncorp in 2007. He has held multiple roles in the motor claims area. In 2008 he commenced working with Suncorp's Fraud & Intelligence Department. His current role is Senior Investigations Advisor which involves providing strategic advice on investigation claims as well as liaising with law enforcement.

Matthew's presentation is a case study of a staged motor vehicle accident syndicate, operated by a motor vehicle dealer/trader in Melbourne's Northern suburbs.



Sergeant Scott Harris is currently a Sergeant in the Education and Training Group of the Office of Chief Forensic Scientist at the Victoria Police Forensic Services Department. This role involves the development and delivery of training to major crime scene examiners, regional crime scene officers and other police within Victoria. Scott regularly attends scenes of major and complex crime in his role as a senior crime scene examiner and has been involved in many high profile forensic investigations within the Victorian jurisdiction.

Scott holds a Graduate Certificate in Public Safety (Crime Scene Examination) and a Certificate of Expertise in the field of Crime Scene Investigation accredited by the Australasian Forensic Field Sciences Accreditation Board. This presentation will explore a diverse range of possible forensic evidence types involved with vehicle theft investigation. Particular emphasis will be placed upon the photographic recording of scene related evidence and highlighting the importance of quality control procedures to ensure the suitability of evidence for future analysis and admissibility in courts.



Det. Sgt. Matthew Treston joined the NSW Police in 1995. In 2005 he transferred to the Property Crime Squad as an investigator in the Motor Unit, where he spent 5 years predominately investigating motor theft.

In 2010 he was promoted to the rank of Sergeant within the Counter Terrorism & Special Tactics Command. In 2015 he was successful in transferring back to the Property Crime Squad, into the position of Team Leader on the Motor Unit.

Matthew's presentation is about Strike Force Coted, a joint investigation conducted with the Environmental Protection Authority into business involved in dealing with large amounts of scrap metal. Forty three business inspections were conducted between 2 June and 7 September 2015. This investigation resulted in the arrest and charge of 4 persons dealing with a number of motor vehicles, infringements issued for non compliance with the Motor Dealers & Repairers Act and the identification of areas which can be exploited by criminals in disposing of and dealing with stolen motor vehicles.

LAUNCH **John Rusted** is one of the longest serving and most experienced Senior Collision Investigators in the UK and is the former Chairman of the Institute of Traffic Accident Investigators. He has a background in civil and mechanical engineering and science and has over 35 years' experience of investigating and reconstructing road traffic incidents and vehicle involved in serious crime.

He has been the lead in a number of national projects which have led to improvements in the equipment and practices or procedures used by investigators of serious incidents and has been responsible for training investigators in a number of UK and foreign Police departments and security services.

John joined the original Cube project as the UK Lead for the project in 2011 and whilst serving with our early partners, Humberside Police, travelled extensively throughout the UK assisting Police forces and gathering crucial data for use in the validation of the Cubes.

John has gained a great deal of knowledge and expertise with the CrashCube and VinCube and he has provided valuable support for UK forces and the project since the projects original launch. He continues to provide material support for the developing project and to Cube users whilst also maintaining his complimentary but critical role as an operational expert in road traffic incident investigation and reconstruction.



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Jason Hindmarsh is a Detective Senior Sergeant of Police based in the Queensland Police Service's Drug and Serious Crime Group.

'Operation Breakdown' commenced in South East Queensland in late 2015 after police became aware of a prevalence of thefts of parked vehicles which had been left on the roadside by their owners. With the assistance of the Technical Surveillance Unit police were able to park specially 'tricked-up' vehicles on the side of the M1 Highway on the Gold Coast and monitor their location and movement. These vehicles were subsequently stolen within a matter of days by operators of tilt-tray tow trucks. Prior to this strategy 21 vehicles were stolen in this manner between January and June 2015. After this strategy, there was no further occurrence of this crime type in the subsequent four months. This strategy was successfully employed on several occasions with the detention of offenders and subsequent searches of scrap metal yards.



Craig Doran is the founder of Investigation Management Australia Pty Ltd which is based in Australia. Craig Doran, had 22 years with Queensland Police Service, including 9 years with Fraud and Corporate Crime Group and QPS State Crime Command.

Craig is the author and designer of an investigation management strategy known as 'Elementising Evidence' a unique investigation and evidence management strategy designed to increase the efficiency and quality of investigations.

The investigation management strategy is at the core of a 12-month proof of concept for evidence and brief management being undertaken with the Queensland Police Service. Craig is the architect of COMtrac, an evidence and brief management software system, based on the methodology of Elementising Evidence which has been implemented by Law Enforcement and Regulatory agencies within Australia and overseas.

Elementising Evidence is now registered as an Australian Innovative Patent application for improving the craft of investigation and evidence management. Craig has delivered presentation throughout Australia and Overseas including ACFE (Hong Kong), Interpol (France) and the United Kingdom (Department of Environment).

Elementising evidence is a strategic approach to investigation and evidence management which ensures the investigator has an efficient and effective approach to complex investigations. It provides a framework which ensure that the principles or objectives of the complex investigation remain visible and are not 'lost in the details'. This in turn drives the efficiency and quality of the investigation outcomes.



John Price is the Lead Ombudsman-General Insurance at the Financial Ombudsman Service. He has over 30 years' experience in the industry. Prior to his appointment as Ombudsman - General Insurance in October 2009 John acted as Referee, Adjudicator and a Panel Chair at the Financial Ombudsman Service (and its predecessor scheme, the Insurance Ombudsman Service) from 2004.

John was a Director of State Trustees Limited and STL Financial Service Limited and Chair of the State Trustees Limited Australia Foundation and member of the Audit, Investment and Remuneration Committees until November 2011.



John is also a Code of Conduct Commissioner for Cricket Australia and Chair of the Pennant Cricket Appeals Board for Cricket Victoria.

John's industry knowledge has been built through his experience as a solicitor at Maurice Blackburn & Co from 1978, becoming a partner in 1984. He headed up the industrial personal injuries practice until retiring from the firm in 2004.

John also brings his experience as a member of the Accident Compensation Committee for more than 20 years, a member of the Victorian WorkCover Authority Legal Liaison Committee and numerous Victorian Government working parties and advisory groups.



Brett Pepler is the Research and Intelligence Advisor in the Strategic Innovation Division of Suncorp Personal Insurance. Brett is a career intelligence officer with almost 40 years of professional experience in Australia and overseas. He is a Fellow and Past President of the Australian Institute of Professional Intelligence Officers (AIPIO), a member of the International Association for Intelligence Education (IAFIE), a member of the Australian Risk Policy Institute (ARPI), and an Adjunct Professor at Macquarie University.

Brett's presentation: Modern financial crime commonly exhibits a high degree of criminal organisation, using networked structures that may span multiple jurisdictions. Developing a clear picture of the complexity of criminal organisation is necessary before designing a response - which may have to involve multiple response agents and actions tailored for the criminal threat. This presentation examines how Suncorp addressed the challenge of organisation in financial crime through the establishment of a 'Fraud Coalition', which brought an enterprise-wide perspective to the criminality.



Detective Superintendent Peter De Santo has served as a member of Victoria Police for 37 years. Throughout his career, Peter has shown strong leadership in the investigation of complex and difficult organised crime and police corruption cases. He has served with distinction in a diverse range of investigation environments, displaying a broad capability that has been accepted by most law enforcement agencies as a preferred model of professional development for investigators.

Superintendent De Santo has been at the forefront of investigation methodology, successfully using covert methodologies involving both people and electronic technology. He has taken leading role in ground-breaking work with the Commonwealth/State Joint Task Force in the 1980s, the Royal Commission into the NSW Police Service, and the Victoria Police's Ceja Task Force. He has also displayed outstanding leadership and innovation in identifying, investigating and reducing corruption, and played a significant role in improving the ethical health of the Victoria Police and the NSW Police Service.

He has led intelligence gathering in counter terrorism investigations as well as high profile events such as the G20 Forum and the Melbourne 2006 Commonwealth Games. Superintendent De Santo has twice been awarded a Chief Commissioner's Commendation for his outstanding leadership; is the recipient of a Certificate of Merit from the Royal Humane Society of Australasia and in 2010 he was awarded the Australian Police Medal.



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Keith Schmidt is the Operations Manager at Queensland Inspection Services (Q.I.S.), Brisbane. Q.I.S. currently has the contract to the Qld Department of Transport to provide written off vehicle inspections for the State of Queensland. Keith was formerly a police officer in Qld for approximately 25 years and spent the last decade of that time investigating auto theft prior to moving to Q.I.S. Keith has been a long-standing member of IAATI.

Keith's presentation will focus on current trends in Written Off Vehicle Inspections in Queensland. This will include details in relation to the affects of the massive hail storm which struck Qld in November 2014 on the inspection process, and the ongoing legacy as a result of that storm. It will also focus on the impact of natural events on motor insurance claims.



Dr Linda Rasmussen is the Section Head – Vehicle Imports, Vehicle Safety at the Australian Government's Department of Infrastructure & Regional Development. Linda has worked in the Vehicle Imports Section in the Vehicle Safety Standards Branch since 2013. The Vehicle Imports Section looks after the concessional arrangements under the Motor Vehicle Standards Act 1989.

Linda Rasmussen holds an Honours Degree (History) from Odense University in Denmark and a PhD in History from the Australian National University.



Angelo Calafati is the A/G Supervisor, Pre-Clearance Intervention Customs Compliance Branch, Border Management Division of the Australian Border Force

Angelo has been employed by the ABF (formally Customs) for the last 14 years. He has extensive experience in deception detection having worked in a variety of enforcement roles at major ports. He has also worked as a tactical analyst in the intelligence division and is currently stationed in pre clearance intervention assessing threats to the border for economic harm.

Angelo will be speaking about the import and export process of personal vehicle imports and the commitment ABF has to facilitating the lawful passage of goods whilst enforcing the law.



Det Senior Sgt Mick Ritchie has been a member of Victoria Police for 30 years. The majority of Mick's duties has been as a Detective at Divisional Crime Investigation Units, Task Forces and Crime Squads, including the Homicide Squad, Lorimer Task Force, Organised Crime Squad and Organised Motor Vehicle Theft Squad.

He has worked at the Victoria Police Forensic Science Centre and was seconded to the Metropolitan Police Anti-Terrorist Branch after the London bombings in 2005.

Mick is currently attached to the Detective Training School at the Victoria Police Academy.

His presentation covers the complete Lorimer Task Force investigation including the pre shooting investigation, the murders, the evidence collection, the investigation phase, the listening devices, the work around the vehicle glass, forensics, Hyundai and the arrests.



Kevin Keller was born in the town of Liverpool, England. He commenced employment with Ford Motor Company in 2002 in Dunton Technical Centre, England following the completion of his PhD in underwater robotics at the University of Liverpool.

From 2002 to 2004 he was the lead diagnostics Engineer on the Mondeo and Transit vehicle lines. Kevin was promoted to Senior Multiplex Engineer in 2004 and led the CAN message list development for Fiesta, Mondeo and Transit vehicle lines. In 2006, Kevin was seconded to Turkey for a year to lead the launch of the V34x Transit Van on behalf of the Electrical team. On his return to England he took a position of Lead Integration Engineer on the next generation of the Transit van.

Kevin emigrated to Australia in 2008 and continued his career with Ford of Australia. From 2008 to 2010 Kevin was the lead functional implementation Engineer working on the global Ford Ranger program.

In 2011 Kevin was appointed Electrical Integration Supervisor for the 2015 model year Ford Everest/Ranger. On the successful completion of the program in 2015, Kevin transitioned to his current position of Body & Security Supervisor. Kevin is responsible for the cross program delivery of Body Control Modules, Trailer Tow Module, Memory seats, Open Sesame, Driver Assist Technologies and Vehicle Security Attributes.

During the presentation, Kevin will provide an overview of the process adopted by Ford Motor Company to meet the global market needs of vehicle security; highlight just a few of the numerous security testing measures undertaken during the vehicle development phases and provide an insight into future challenges facing the automotive industry (in terms of vehicle security).



Chris Stott was a founding Director of DataDot Technology in 2000 and has worked in several roles in the company over the past 16 years including Head of Sales and Marketing, COO and CEO. Chris is currently Executive Director of DataDot Asia based in Taiwan and China.

Chris also established the first Sales Division for DataDot Technology in the USA, and spent 2 years working in Seattle. In this time DataDot was adopted by Lexus and Nissan North America to assist deal with high rates of component theft.

Chris' main hobby is flying light aircraft and he is a part-time flying instructor at Bathurst based Central West Flying.



Simon Jones has worked as a Forensic Officer at the Victoria Police Forensic Services Centre (VPFSC) since 1992 and has been attached to Vehicle Examination Unit as a Forensic Vehicle Examiner since April 2011. Simon is a fully qualified Motor Mechanic with over 10 years' experience working in the automotive industry and holds a Trade Certificate in Motor Mechanics. Simon has a detailed knowledge of motor vehicle assembly and identification methods and procedures.

As an authorised vehicle examiner Simon has helped to establish the original identity of a large number of rebirth vehicles including cars, motorcycles, trailers and boats through restoration of altered and obliterated numbers. In addition, Simon regularly provides expert advice to police investigators on a wide range of vehicle related matters including body repair in insurance fraud cases and on mechanical aspects of vehicles.



Brian Portz is a fully authorised Forensic Vehicle Examiner and has been attached to Vehicle Examination Unit at the Victoria Police Forensic Services Centre since November 2011. Prior to his employment at the Forensic Centre Brian worked as a fully qualified Motor Mechanic in the automotive industry for over 16 years. During this time Brian has worked for numerous vehicle manufacturers including General Motors Holden and Ford Motor Company, primarily in their Engineering divisions where he gained a detailed knowledge of the methods and procedures used in the assembly and identification of motor vehicles.

As an Forensic Vehicle Examiner Brian has helped to establish the original identity of a large number of rebirthed vehicles including cars, motorcycles, trailers, boats and plant equipment through restoration of altered and obliterated numbers. In addition, Brian regularly provides expert advice to police investigators on a wide range of vehicle related matters including body repairs relating to insurance fraud cases, identification of vehicles from scene debris and on other various expert mechanical aspects of vehicles and their bona fides.

The Victoria Police Vehicle Examination Unit consists of five Forensic Officers who are authorised to carry out Forensic Vehicle Examinations. The primary function of the Unit is to examine and identify stolen and re-birthed motor vehicles, motorcycles, trailers, boats and plant equipment that have been re-identified using counterfeit or donor identification plates, labels and/or Vehicle Identification Numbers (VIN). The identification of stolen and re-birthed motor vehicles is primarily through the attempted restoration of altered and obliterated serial numbers.

In addition to establishing the bona fides of motor vehicles the Vehicle Examination Unit provides a broader service to police investigators on a wide range of aspects relating to vehicles. This can include scene attendance including raids, helping to establish the type of vehicle or vehicles used in a crime through the examination of vehicle debris left at a crime scene, examining vehicles and components for physical fit characteristics as well as providing expertise in matters involving vehicle body repairs in insurance fraud cases and criminal activity where motor vehicles are involved.

In addition the Unit can provide limited expertise on vehicle locks for forced or bypassed entry and vehicle fires in regard to mechanical or electrical faults and mechanical negligence (intended and unintended) resulting in harm to persons or property.

Is there someone missing from the seminar program?

Is there someone really special that you would have liked to have seen present at this year's seminar?

If so, please send their details to the branch committee so we can try and include them next year at our 2017 seminar in Brisbane.

Likewise, if you have any ideas for workshops, site visits, demonstrations or any type of classroom or social activity please send us your thoughts to info@iaatiaus.org or include your suggestions when you complete the Seminar feedback survey that will be sent to your email address after the seminar.



President's Networking Reception

6—8 pm, Monday 18 April, Alto Room Level 25

Thanks to the support of Shannons Insurance (part of the Suncorp Group) we are very excited to announce that during our President's networking session we will be joined by two Champions of Australian Motorsport - John Bowe and Steven Richards.

John Bowe (JB) is the only driver in Australian motor sport history to win six Australian Championships in four categories – a feat unlikely to be equalled.

Proclaimed by Team Vodafone's Principal, Roland Dane, as 'a visionary who has shaped the way motor sport has developed in Australia', John Bowe is one of the world's most highly respected motor racing identities.



With extraordinary experiences and an incredible list of record achievements over a career spanning four decades, John Bowe's stories and insights into national and international motorsport are both enlightening and inspirational.

In a motor sport career spanning four decades, this legend of motorsport has won the Australian Drivers' Championship during the Formula Mondial era twice and secured an Australian Sports Car Championship, before winning the Australian Touring Car Championship in 1995.

John Bowe has achieved a record 225 V8 Supercar race starts and holds the record for the most race starts from one manufacturer (218 Ford starts). He twice won both the Bathurst 1000 (1989/1984) and the 12 Hour Production Race (1995/2010).



When John Bowe retired in 2007 following 22 seasons, his championships, round, race and Bathurst wins, pole positions and lap records were still standing at circuits round Australia. He has been the most loyal driver to any manufacturer, notably 218 race starts with Ford and a partnership of 11 years with Dick Johnson being amongst his achievements, and this will likely stand forever. He is universally considered the 'drivers driver' as Mark Skaife recently said "Bowie can do anything."

John Bowe's expertise has never gone unnoticed by car manufacturers – he has been Ford Performance Vehicle's factory test driver since 2003 working with the Engineering Team on FPV development. He commits time to his driver education programs with John Bowe Driving and a private Ferrari owners' group, a role he finds himself at one with. His knowledge and understanding of race cars and the required set up has him regularly at circuits assisting race car owners with their race car set up, and guiding tomorrow's young racing talent.

JB has regular assignments with Australia's leading motor sport publication for all matters motor sport and continues to provide expert opinion to publications including Unique Cars, Motor, Wheels, Australian Muscle Car just to name a few.



Since his retirement from V8 Supercars, John Bowe has maintained his involvement with many leading Australian companies in an Ambassadorial capacity. In this role he represents companies that include WesTracCAT, Wilson Security, Dunlop, Rare Spares, V8Race Experience, Flemming Golf, Protech Developments (VBOX), Sinclair Ford, Unique Cars, Gruffpuppy, Peter Lehman Wines, Australian Pure Water – Splitrock/Tiro and of course John Bowe Driving. In 2009 John Bowe was inducted into the Hall of Fame for V8 Supercars. He has been recognized as the ABC Sportsman of the Year, the Caltex Sports Man of the Year, the Motorsport News Overall Motor Sport Champion of the Year and the Motorsport News Circuit Racer of the Year.

Steven Richards, a veteran of V8 Supercar racing, has followed fast in the wheel tracks of his seven-time Bathurst winning father Jim, and is a four-time Bathurst 1000 winner himself. On 4 October 1998, Steven finished second, only two seconds behind dad Jim in the AMP Bathurst 1000 run for Super Touring Cars, and two months later on 15 November he won the FAI 1000 for V8 Supercars with Jason Bright.



Steven has become a regular part of the V8 Supercar Championship Series and is a 4 time winner at Bathurst 1000, including



- 1998 with Jason Bright
- 1999 with Greg Murphy
- 2013 with Mark Winterbottom, and
- 2015 with Craig Lowndes

Steven is one of only four drivers to win Bathurst in both a Ford and a Holden (the others are Craig Lowndes, Tony Longhurst and Jamie Whincup).

Steven was also the winner of the inaugural Bathurst 24 Hour race in 2002 driving a Holden Monaro for Garry Rogers Motorsport. Richards won the race alongside Garth Tander, Cameron McConville and Nathan Pretty. Driving the same car in the 2003 race, the same quartet finished in second place, less than a second behind their team mates Greg Murphy, Todd Kelly, Jason Bright, and Peter Brock.

In 2011 Steve began driving for the Laser Racing Porsche Carrera Cup team, and in 2014 he was crowned the Porsche Carrera Cup Australia champion following a strong season of 4 race wins and 8 second placings.

Nicknamed *Richo*, he has previously raced for Jack Daniel's Racing, Ford Tickford Racing, and Gibson Motor Sport in V8 Supercars, as well as driving V8's, Super Tourer's, AUSCAR for Garry Rogers. Thanks to his successes in both Fords and Holdens, Richards remains popular among fans of both brands.



A grayscale image of a hand with fingers spread, set against a dark background with faint circular patterns. Each finger is holding a different digital device: the thumb holds a smartphone, the index finger holds a tablet, the middle finger holds a laptop, the ring finger holds a camera, the middle finger holds a computer monitor displaying a map, and the pinky finger holds another smartphone. The devices are highlighted with white circular frames.

It's a digital world

Whether you need to discover, analyse or recover data from any digital device, we can help.

The logo for KordaMentha forensic, featuring a stylized orange and red wave graphic above the text 'KordaMentha forensic' in white.

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Murfreesboro 2016

This year's International IAATI Seminar is being held in Murfreesboro, Tennessee between the 7 -12, August 2016. Murfreesboro or *The 'Boro* as it is known is located just 30 minutes outside of Nashville—the heart of country music in America and the home of the Jack Daniel's Distillery.

The International Seminar is always a great event and attracts between 250—300 delegates from all around the world. This year there will be training classes on:

- Basic Vehicle ID
- Chop Shop Investigations
- ATV identification
- NICB Overview
- Vehicle Finance Fraud
- Odometer Fraud
- Auto/Cargo Theft and Terrorism
- Title Fraud
- Statement Analysis
- GPS Decryption
- Vessel Identification and HIN Restoration
- Plus lots more

The Early Bird registration fee is just \$275 (US) and is available until 30 June, after which it increases to \$300 US. This is fantastic value for a 5 day seminar and includes the seminar dinner and President's reception.

Venue:

The seminar is being held at the: Embassy Suites Nashville SE- Murfreesboro
1200 Conference Centre Blvd Murfreesboro, Tennessee 37129
Phone: (615)-216-5363 or (800) 228-9290

Room Rates: King or Double - \$143.00 (US) Triple or Quad - \$153.00 (US) and includes breakfast and parking. For bookings visit www.murfreesboro.embassysuites.com and use the reservation code: AATI for conference rate

To register or for more information about the seminar please visit the international website www.iaati.org or contact the Seminar Director at seminar@iaati.org





IAATI Exchange Program and Travel Scholarship

The Australasian Branch Committee of IAATI recognises that our geographic isolation can sometimes be a barrier for its members to keep abreast of current international trends. While the Committee strives to invite international experts to our Annual Training Seminars it is not always possible to arrange such visits.

With these factors in mind the Australasian Branch is pleased to announce that it has entered into an agreement with IAATI's European Branch to establish a member exchange program in 2016. Under the program one financial member from each branch will be provided a free registration to attend the other branch's 2016 Annual Training Seminar.

In addition the Australasian Branch have established a travel scholarship to assist the chosen Australasian Branch member with their travel and accommodation costs to Europe.



Australasian Branch financial members are invited to apply for the exchange program and travel scholarship. The closing date for nominations is 29 April 2016.

The European Branch was chosen to partner with for this initiative as it has been at the forefront of many of the emerging modus operandi in recent years. The European Branch also hosts a 3 day seminar each year which usually attract around 200-250 delegates from around 25 different countries, thereby providing a valuable training and networking opportunity. In 2016 the European Branch's Annual Training Seminar will be held on 28th - 30th September in Estepona, Spain.

Through this new initiative the successful Australasian Branch Member will receive:

- A 3 day Registration to the 2016 European Branch Annual Seminar, 28-30th September in Estepona, Spain - Provided by the European Branch of IAATI
- Reimbursements up to the value of \$AUS 3,000 for specified travel and accommodation expenses (subject to conditions) - Provided by the Australasian Branch of IAATI





To be considered for the exchange program and travel scholarship all applicants must meet the following eligibility criteria including:

- Be an current financial member of the Australasian Branch for the 2016 calendar year, and
- Have been a member of the Australasian Branch for a minimum of two years.
- If employed, the applicant must have approval from their employer that they will be allowed leave to travel to Europe at that time of the year.
- Agree to give a presentation at the European Branch Seminar if requested by the European Branch Committee.

In addition applicants must agree to the 11 conditions outlined in the Call for Applications brochure.

How to apply

Details of the selection criteria and how to how is detailed in the Call for applications brochure which is available at: https://www.iaatiaus.org/images/uploads/documents/Seminars/2016_Seminar_Melbourne/IAATI_Exchange_Program_2016_Call_for_Applications.pdf

The **closing date** for applications is Friday, **29 April 2016**





2016 Charity Raffle

Our 2016 Charity Raffle will be conducted during Tuesday nights Annual Dinner. This year all taking will be donated to Victoria Police Legacy.

Victoria Police Legacy was founded in 1980. Its purpose is to provide on-going support for the families of deceased police members. It provides a range of services to police families who have suffered the loss of a loved one.

Should a police officer either serving or retired, or their spouse/partner die, Victoria Police Legacy is there to help the spouse/partner and children who are left behind. We provide ongoing support to Police Family members across the state.

Funding is provided mainly through fortnightly tax deductible payroll contributions from serving police members. Your small regular contribution will be assisting the families of those who have served.

Other funding comes from bequests and tax free donations, often from retired police members or members of the public expressing appreciation for work done by police in the community. At Victoria Police Legacy we are committed to meeting the needs of those for whom we care.



Caring for Police Families





How they help:

- Emotional support, counselling, advocacy
- Personal visits
- Advice and assistance in times of financial or emotional hardship
- Social activities including regional lunches
- Family days
- Inter / Intrastate excursions and camps
- Education and career grants
- Mature age study grants
- Driving lessons
- Advanced driver education for young drivers
- Special occasion gifts
- Connection days

Address: 1/121 Cardigan Street, Carlton
Phone: (03) 9347 5194
Toll Free: 1800 065 999 (Country areas)
Website: www.policelegacyvic.org.au

Tickets

Raffle tickets are \$2 each and will be sold during the seminar dinner.

Prizes:

- Silver GoPro camera - Donated by F.I.R.E.S.
- A model Holden V8 racing car signed by James Courtney - Donated by HSV
- Maginon vision IP Security Camera model IPC-100 AC - Donated by Nathan Wroe, NSW Investigations Pty Ltd.
- Plus a range of prizes donated by Triple A events including 4 one-off Beatles original prints; a rare Beatles book; a set of Beatles cufflinks; *The Art of Bradman* book ; A Led Zeppelin clock; and a set of Led Zeppelin poker chips
- 3 laps in a race car with Jim Richards—Donated by Shannons Insurance

Prizes donated by:






IAATI Seminar App

In keeping with the Association's efforts to provide more accessible information to our members the International Board of IAATI has commissioned the development of a seminar app for use during training seminars.

We encourage you to install the app on your smart phone or tablet and use it throughout the seminar. As part of the seminar survey we will be seeking your feedback regarding the app including suggestions for how it can be improved.







IAATI's New Mobile Seminar App


FREE from the Apple App or Android! stores!


The IAATI Seminar App provides you with:

- Alerts of any last minute speaker or venue changes
- The latest version of the seminar program including the time and location of all classes
- Speaker details including photos, biographies and details of their presentations
- Details of all social and networking events
- Links to a floor plan of the seminar venue
- Links to Google maps of the surrounding area so you can plan your travel to and from the venue
- Links to other IAATI Information such as the IAATI Awards, Certification and all IAATI Branch and Chapter websites.





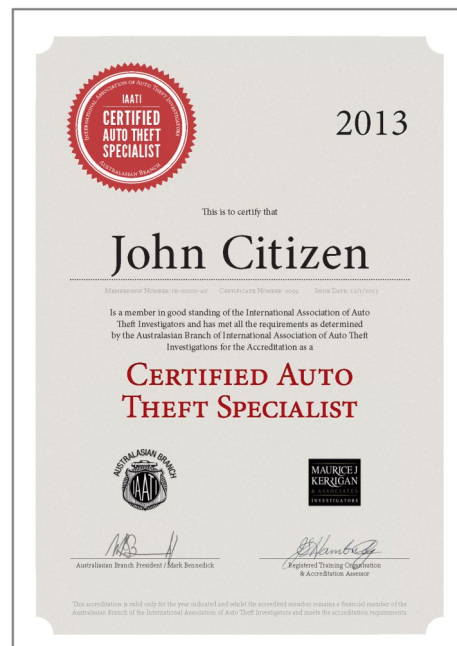
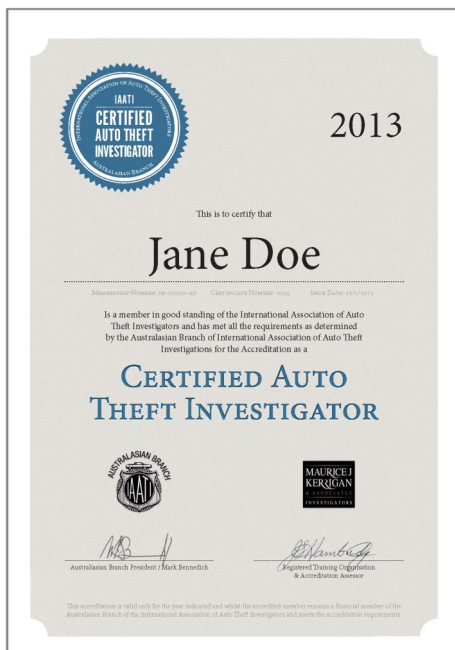


Australasian Branch Certification Program

The Australasian Branch of the International Association of Auto Theft Investigators has established a Certification program for members. The Branch has partnered with a Registered Training Organisation (RTO) Maurice J Kerrigan & Associates Pty Ltd as an independent assessment body to review applications against the Auto Theft Certification program competencies.

Members can now have their knowledge, expertise and qualifications acknowledged by taking part in the Australasian Branch's accreditation program. The certification program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officers or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists.


Details of the Certification Program and the Certification Kits can be obtained by contacting info@iaatiaus.org or emailing training@kerrigans.com.au.





Seminar Supporters

The Australasian Branch acknowledges that not all companies are able to become major sponsors. As such we gratefully appreciate the assistance from all of partners both large and small. Please support those companies and individuals who are assisting the Australasian Branch to continue to service its members.




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Before you go, don't forget ...

To complete the upcoming Member Survey

Next week you will be receiving a questionnaire in your in-box which seeks your feedback about the Association. The online questionnaire will take 10–15 minutes to complete and we appreciate your assistance, so we can tailor future Seminars to better meet your needs.

Not receiving your APB, VIN or E-news?

If you are a financial member and have not received copies of the VIN, APB or E-News please contact us at info@iaatiaus.org to ensure we have your correct email and postal address. Email is the primary means of communication with our members so please ensure you keep us informed of any changes.

Consider submitting a newsletter article

Remember the only way IAATI members can benefit is via the sharing of information. So why not consider writing a short article for one of our newsletters (VIN, APB or Auto Theft Today). It doesn't need to long and can be a short summary of an investigation, a book or product review, a funny story or photograph, or your review of the seminar. All material for the VIN, APB or Auto Theft Today can be sent to the editor at info@iaatiaus.org

Nominate for an Award

In today's fast pace world we are all so busy that we seldom have the time to acknowledge the excellent and innovative things that are happening around us. So why not take a few minutes to brag about yourself or a colleague and nominate for an award. You can nominate at any time for one or more of the Branch or International Awards. The **2016 International Awards** close 1st May and the **2017 Australasian Branch Awards** will close in January 2017.

Become IAATI Certified in your field of expertise

Remember you can have your knowledge, expertise and qualifications acknowledged by taking part in the Australasian Branch's certification program. The certification program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officer or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists. Go to www.iaatiaus.org or contact John Hambridge at john.hambridge@kerrigans.com.au for more information.

The 64th International Training Seminar in Murfreesboro, Tennessee, USA

Consider joining a group of fellow Australasian Branch members who will be attending this year's five day International Training Seminar in Murfreesboro, Tennessee, USA, 7 – 12 August, 2016. For further information about the seminar visit the IAATI International website www.iaati.org or contact the seminar director via seminar@iaati.org

The most important thing

Remember to make use of IAATI. Visit our websites regularly and make use of the information and contacts you have developed throughout this seminar. You will find that IAATI members throughout the world are generally very willing to help fellow IAATI members whenever they can. Like most things in life, the more you get involved, the more you will get out of the Association.

Finally,

Thank you for attending this Training Seminar in Melbourne. Have a safe journey home and we hope to see you again next year in Brisbane.