



Vehicle Crime Detection, Investigation & Prevention

2015 Training Seminar

The Crown Complex, Perth, Western Australia
22nd - 25th March, 2015



In association with our Seminar Partners:

- Suncorp Insurance ▪ Visual Analysis ▪ Investigation Management Australia
- National Motor Vehicle Theft Reduction Council ▪ F.I.R.E.S. ▪ Motorweb
- Manser Fire & Marine ▪ CSI Investigations ▪ BTS Investigators, Forensic & Security Consultants
- KordaMentha ▪ BTS Transcription Services ▪ Budget Car & Truck Rentals
- Tourism WA ▪ Perth Convention Bureau



SEMINAR PARTNERS

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) is a non-profit organisation. Without the ongoing support of seminar partners each year it would not be possible for the branch to hold the high quality training seminars that the branch is renowned for. The branch is extremely grateful for the support of the following 2015 Seminar partners and supporters:

Platinum Partners:



Gold Partners:



Silver Partner:



Bronze Partners:



Bronze Partners:



Supporters:





CONTENTS

Welcome to Perth.....	4
Australasian Branch Committee	5
General Information	6
Venue Floor Plan.....	7
Seminar Program	9
Sunday 22 March	9
Monday 23 March	9
Tuesday 24 March	12
Wednesday 25 March.....	14
Speaker Profiles	16
IAATI Seminar App	32
Annual Charity Raffle.....	33
Accreditation Program	34
Seminar Supporters	35
Before you go, don't forget	42



WELCOME TO PERTH

On behalf of the Australasian Branch committee I would like to welcome you to our 22nd Annual Training Seminar here in Perth, Western Australia. In particular I would like to welcome the many new members attending their first IAATI seminar and acknowledge the ongoing support of the Australasian members who have travelled to Perth for this training seminar. Please make yourself known to myself and your fellow IAATI members.

I would also like to extend a warm welcome to our International President Heidi Jordan from the National Insurance Crime Bureau (USA). As International President Heidi has many presenting demands on her time and she has not only generously given up some of her precious time to attend and support our Seminar but has also offered to present a class on Monday.

I can assure you there has been extensive work undertaken to ensure everything runs smoothly and the contents provide a good mixture of interesting and informative material. In this regard I would like to express my sincere thanks to the branch's Onsite Committee members who have worked tirelessly to make this seminar happen. They include Emily Linke (Committee Chair), Jason Beesley, Jim Manser, Matthew Theedom, and Maurie Tong. This is the first time our Annual Seminar has been held in Perth and they have tried to make it the best seminar possible.

This year the committee has tried to meet the members calls for more hands on sessions so in addition to the normal two days of classroom activities they have also organised an optional third day where delegates will break up into smaller groups and participate in a number of small demonstrations and workshops. I am sure these will prove to be extremely interesting and one of the highlights of this seminar.

In planning these seminars, we are acutely aware of the uniquely diverse membership of the Australasian Branch. Unlike many of the other branches which are dominated by law enforcement our membership consists of a unique blend of police personnel (investigators, forensic officers, intelligence analysts), insurance personnel (investigators, claims managers, fraud specialists, analysts), registration personnel (vehicle inspectors, policy staff), academics and researchers, crime prevention officers, forensic locksmiths, motoring club representatives, private investigators, vehicle manufacturers and those involved in the development of vehicle security systems.

This diverse membership while creating challenges for the development of a balanced seminar program, does however, give delegates the opportunity to mix and learn from others with slightly different skill and knowledge sets. I encourage you to interact with your colleagues as much as possible during the next few days.

Staging these annual seminars is a difficult and time consuming task but one that can prove extremely beneficial when they meet the needs and expectations of the delegates. To ensure that future seminars are as beneficial as possible I seek your assistance in two areas.

Firstly, we require your feedback as to what you want to see and do at the next seminar. To facilitate this I encourage you to complete the web based survey that you will receive in the next few weeks. We are particularly keen to hear your feedback on the optional third day of workshops. This is your opportunity to tell us what aspects of this seminar you liked and what aspects you would like changed for 2016. It is only through this type of feedback that we can tailor our seminar to meet your requirements.

Secondly, I would encourage you to consider offering your services to the branch. This can be either by assisting in the future seminars and training sessions, by nominating to stand for the branch committee or by sharing information and experiences with your colleagues through the Association's newsletters or the Branch website



In closing, I wish to acknowledge the generous assistance provided by our seminar partners – Platinum Partners: Suncorp Insurance, Visual Analysis and Investigation Management Australia; Gold Partners: the National Motor Vehicle Theft Reduction Council (NMVTRC), F.I.R.E.S and Motorweb; our Silver Partner: Manser Fire & Marine; our Bronze Partners: CSI Investigations, KordaMentha and BTS Investigators, Forensic & Security Consultants; and our seminars supporters BTS Transcription Services, Budget Car & Truck Rentals, Tourism WA and the Perth Convention Bureau.

We are particularly grateful to our Awards Program partners Polonious, NKG Management Services and Maurice J Kerrigan & Associates for their sponsorship of our branch awards.

I also encourage you to visit our exhibitors during the course of the seminar and speak to them about their products. Only with the support of all our partners are we able to provide these training seminars and the range of interesting and informative presenters. I encourage you to offer your return support to them whenever possible.

Once again welcome to Perth, thank you for supporting IAATI and I hope you have an enjoyable and fruitful time during the next few days.

John Hambridge
Australasian Branch President
International Association of Auto Theft Investigators

2014/15 AUSTRALASIAN BRANCH COMMITTEE

President:	John Hambridge	
Vice Presidents:	Frank Colborne, Emily Linke, Mark Pollard	
Executive Director:	Mark Bennedick	
Immediate Past President:	Mark Bennedick	
Committee Members:	Jason Beesley Brett Florence Amanda Gleeson Ian Gunthorpe Chris Hauler Jason Henderson	Eddy Langmair Jim Manser John O'Byrne Matt Taylor Matthew Theedom Paul Thomas

Australasian Branch Representatives on the International Board of IAATI:

International Past President:	John O'Byrne	
International Associate Directors:	Mark Bennedick Jason Smith	Paul Thomas
Branch President:	John Hambridge	



GENERAL INFORMATION

Mobile phones

As a courtesy to speakers and other delegates please turn off or mute all mobile phones before entering any conference session or the seminar dinner.

Name badges

All delegates will be given a name badge on registration. For security reasons, we ask that all delegates wear their name badge at all times. This name badge is your official entrance pass to all sessions, morning & afternoon tea's, lunches, the President's reception and the Seminar dinner.

Presentations

Where the speaker has provided permission for their presentation to be recorded and/or provided to members then copies of their presentations will be made available on the Australasian Branch website within one week of the seminar. Naturally some of the material presented during the seminar may be sensitive and will not be provided on the branch website. In these cases please respect the presenters wishes and do not disclose the information they have presented.

President's Reception

The President's reception will be held from 6- 8 pm on Sunday 22 March at The Merrywell bar. The reception is an informal event for delegates to meet and renew friendships prior to the formal start of the Seminar. Attire is casual.

Questions to presenters

If time permits it is the intention that delegates will be given an opportunity to ask a limited number of questions to each speaker at the end of their presentation. However, to be fair to subsequent speakers, we will endeavour to stick as closely as possible to the published timetable. Therefore, if at the end of the scheduled time of each presentation, there is not time for questions, delegates are asked to contact the speaker during the next available refreshment break rather than delay the next scheduled speaker. There will also be an opportunity to ask questions or raise issues during the Open Forum on Tuesday afternoon.

Seminar and Awards Dinner

The Seminar dinner will be held on Monday night with 30 minutes of pre dinner drinks at 7.00 pm and the dinner commencing at 7.30 pm. The evening will also include the announcements and presentations of the 2015 Branch Awards. This is a special evening and attire is formal.

Session start times

Delegates are asked to be seated by the allocated start times as sessions will run according to the printed schedule. Your attention is particularly drawn to the start time of 8:30 am each day.

Speakers

Please contact a committee member or the staff on the registration desk asap if you have a PowerPoint presentation so it can be loaded and tested well in advance of your session.

Special Dietary Requirements

If any delegate has special dietary requirements not recorded on their registration form can you please contact a committee member or the staff at the registration desk as soon as possible so the hotel catering staff can be notified.

Taxis

Swan Taxis Ph. 13 13 30

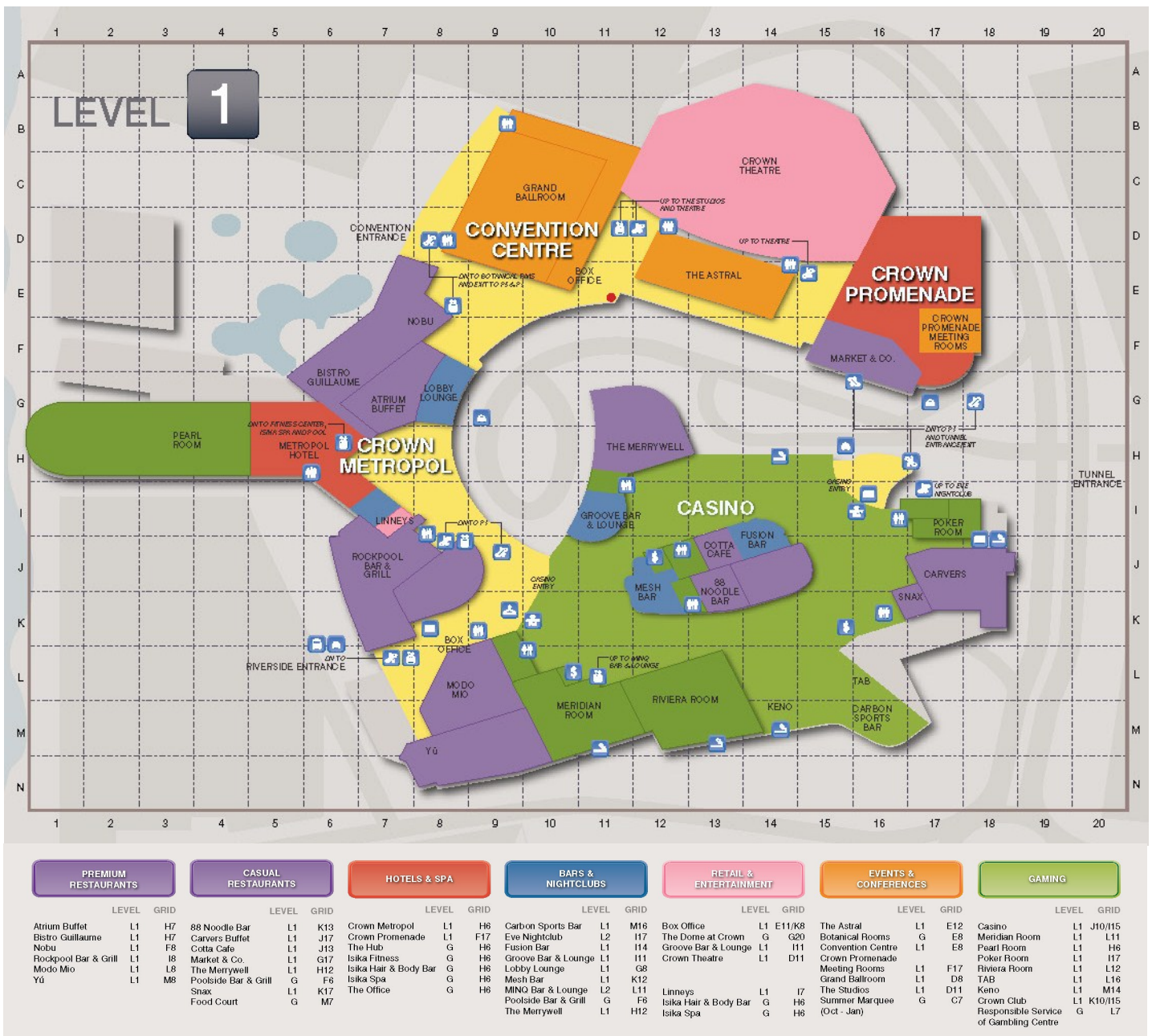
Black & White Cabs: Ph. 133 222



VENUE FLOOR PLAN

The President’s reception will be held at The Merrywell (H12 on the map below) commencing at 6.00pm on Sunday 22 March. The classroom presentations on Monday and Tuesday and Monday’s awards dinner will be held in the Astral 3 (E13). Monday’s and Tuesday’s lunches will be served in the Atrium Buffet (H7).

Wednesday’s Optional workshops will be held offsite at Perth’s Technology Park, 2 Brodie Hall Drive, Bentley. A private bus will transport delegates to and from this venue.





SUNCORP INSURANCE PROUDLY SUPPORTING VEHICLE CRIME REDUCTION INITIATIVES IN AUSTRALIA.

Vehicle theft and auto crimes have a significant impact on the Australian insurance industry and Suncorp Insurance is determined to work closely with law enforcement bodies to address these issues. The International Association of Auto Theft Investigators, Australasian Branch training seminar brings together major Insurers, law enforcement bodies, manufacturers and other industry professionals who are involved in the detection, investigation and reduction of vehicle theft and auto crime. Suncorp Insurance is delighted to be the Platinum Sponsor of the Australasian Branch's 22nd Annual Training Seminar.

VISIT YOUR LOCAL BRANCH

THE MUST-HAVE
QUEENSLAND INSURANCE
FOR ALL THAT I HAVE

13 11 55


SUNCORP
Insurance

Insurance issued by AAI Limited ABN 48 005 297 807 trading as Suncorp Insurance. Please read the Product Disclosure Statement before deciding to buy this product. BSUN7832



CONFERENCE PROGRAM

SUNDAY 22 MARCH

5.30 pm Registration Desk Opens

6.00 pm President's Reception

The Merrywell Bar

8.00 pm Close

MONDAY 23 MARCH

8.30 am to 10.25am Session 1

8.30 am Welcome
John Hambridge, Australasian Branch President &
Heidi Jordan, International President, IAATI

8.50 am **Acting Deputy Commissioner Kellie Properjohn APM**, Western Australia Police

9.05 am "Gone in 60 seconds but a life-time in the making – Auto Theft and the Causes of Crime."
The Hon. Wayne Martin, A.C. Chief Justice, Supreme Court of Western Australia

9.45 am "Operation Roundup"
Detective First Class Constable Mike Palmer, Western Australia Police

10.25 am to 10.50am Morning tea

Morning tea sponsored by **BTS Transcription Services**

10.50 am to 12.40 pm Session 2

10.50 am "Car theft in Australia"
Mr Ray Carroll, Executive Director, National Motor Vehicle Theft Reduction Council

11.30 am "Strategic use of CARS data in tackling vehicle crime"
David West, New South Wales Police

12.00 pm "Staged Motor Theft—A case study"
Kelly Greenhill, Suncorp Insurance

12.40 pm to 1.35 pm Lunch



MONDAY 23 MARCH

1.35 pm to 3.15pm Session 3

- 1.35 pm **Steve Hebble**, Visual Analysis
- 2.05pm "Comtrac"
Craig Doran, Investigation Management Australia
- 2.35 pm "Vehicle bombing homicide of retired Police Commander Don Hancock and Lawrence Lewis"
Sergeant Clayton Bennie APM, Sergeant in Charge of Forensic Explosions & Bomb Scene Examination, Western Australia Police

3.15 pm to 3.35 pm Afternoon tea

Afternoon tea sponsored by **Tourism Western Australia**

3.35 pm to 5.00 pm Session 4

- 3.35 pm "Investigative Interviewing"
Oscar Perischitti, Above & Beyond Training
- 4.20 pm Australasian Branch Annual General Meeting

7.00 pm to 11.00 pm Seminar Dinner

- 7.00 pm Pre Dinner Drinks

7.30 pm Seminar Dinner & Australasian Branch Awards Presentations

- 11.00 pm Close



Africa • Asia • Australia • New Zealand • Oceania

Visual Analysis is an experienced case management and strategic intelligence organisation helping to **detect, analyse and combat criminal activity**. We do this by providing our customers with software solutions, consulting and training around improvements to organisations' intelligence and data management capabilities.

With these techniques our customers are better equipped to piece together unrelated pieces of critical information, drawing on both structured and unstructured data, so they can proactively address crime, fraud and other security threats.

Intelligence Software Experts

We can provide you with:

Software Solutions

We offer a range of successful, specialised and flexible software solutions in the following spaces:

- Fraud Detection,
- Intelligence / Case Management,
- Live Data Monitoring,
- Rules based Risk Detection,
- Entity Resolution from Unstructured Data and
- Visualisation

Consulting

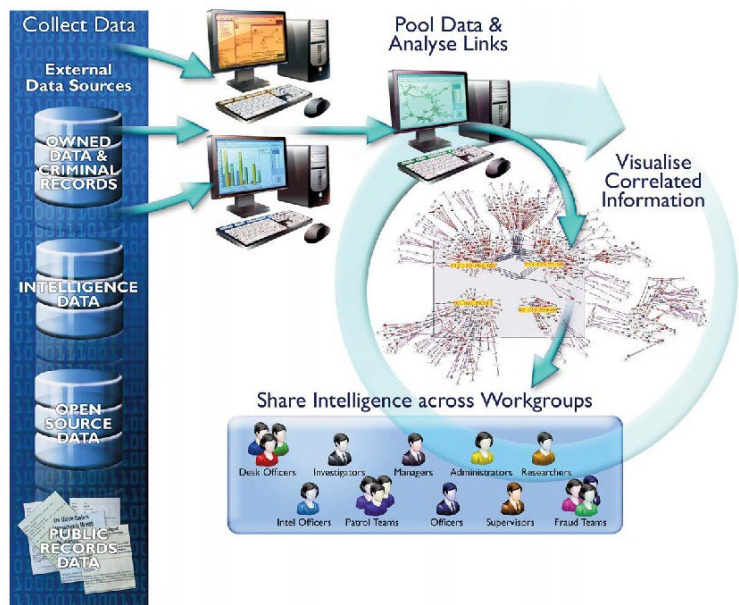
Our skilled consultants are here to help with many issues that may arise in your organisation in regards to intelligence analysis.

Training

We offer a number of training courses, which include Anacapa, Analyst's Notebook and iBase. These courses are run both publicly and privately.

Support

Our support team gives our customers the highest level of support possible. Support is available by phone, email and on site assistance.



IAATI 2015 Training Seminar Special

Speak to Visual Analysis about how you might save up to **20%** on any Visual Analysis software and training solution or up to **35%** on a total cost of ownership that includes training, products and support on new purchases.

Offer ends 1st July 2015



TUESDAY 24 MARCH

8.30 am to 10.10 am Session 5

- 8.30 am "Grand theft auto: A new take on an old game? Owner's reports of vehicle related thefts"
Dr Natalie Gately, Edith Cowan University
- 9.00 am "Crime prevention design in the Australian vehicle registration system"
Dr Rick Brown, Deputy Director, Australian Institute of Criminology
- 9.30 am "Factors contributing to Motor Vehicle Insurance Fraud in Australia in 2015"
Chris Loane, Vendor Management Australia

10.10 am to 10.30 am Morning tea

Morning tea sponsored by **Budget Car & Truck Rentals**

10.30 am to 12.20pm Session 6

- 10.30 am "Emerging theft methodologies and law enforcement responses"
Heidi Jordan, National Insurance Crime Bureau (USA)
- 11.05 am "Strike Force OHALLORAN Case Study"
Det. Senior Constable Luke Simpson, New South Wales Police
- 11.45 am "Forensic Locksmithing & Lock Picking"
Brian Tisdale, BTS Investigators, Forensics & Security Consultants

12.20 pm to 1.15pm Lunch

1.15 pm to 3.25 pm Session 7

- 1.15 pm "Task Force Discover"
Detective Senior Constable Brett Florence, Victoria Police
- 1.50 pm "Operation Neoplastic"
Det Sergeant John Pinney, Victoria Police
- 2.25 pm "Meta-data forensics"
Nigel Carson, KordaMentha
- 2.55pm "Operation Kilo Zurich"
Det. Senior Constable Cathy Horton, Queensland Police

3.25 pm to 3.40 pm Afternoon tea

Afternoon tea sponsored by the **Perth Convention Bureau**

CAR THIEVES GO TO GREAT LENGTHS TO STEAL YOUR KEYS FROM HOME

Car security begins at home.

Educating the community on latest trends in motor vehicle theft and simple ways to reduce risk are core strategies in the National Motor Vehicle Theft Reduction Council's (NMVTRC) mission to drive down vehicle theft.

Significant parts of the nation are currently in the grip of a spike in residential burglaries to access the keys of 'secure' vehicles.

In fact, keys are the only property stolen in up to one in four reported burglaries in which a vehicle is taken. Offenders are also becoming more brazen, prepared to enter even occupied premises to quickly grab keys left in easily accessible spots.

The NMVTRC has been working together with experts from police, insurers, motoring clubs and local government to develop key messages to tackle this issue.

The result is a new suite of public education materials featuring engaging advertisements, a dedicated website and a range of print materials all reminding motorists that car security begins at home.

Ultimately, sustainable theft reduction requires support and action across a broad range of disciplines and our objectives can only be effective if supported by active and specialist vehicle theft investigation. The NMVTRC is proud to be a longtime supporter of IAATI.

The NMVTRC is an initiative of Australian governments and the insurance industry. We strive to deliver the lowest rate of vehicle theft in the developed world.

To learn more about our latest campaign visit carsecuritybeginsathome.com

Join the fight against vehicle crime by keeping in touch with the NMVTRC's many strategies at carsafe.com.au



National Motor Vehicle
Theft Reduction Council



TUESDAY 16TH APRIL

3.40 pm to 5.10 pm Session 8

- 3.40 pm “Insurance Fraud – Combating Organised & Professional Insurance Fraud”
Laurie Ratz, Insurance Fraud Bureau of Australia
- 4.10 pm “Now Prove It!”
Trevor Darge, Partner, SRB Legal
- 4.40 pm “Police Forensics”
Brevet Sergeant Stephen Tully, South Australia Police

WEDNESDAY 25 MARCH (All workshops will be held at Perth’s Technology Park)

(Many of these workshops will be held outside. You are requested to wear enclosed shoes and dress appropriately for the expected weather)

- 8:30am Depart Crown on a private bus to Technology Park, 2 Brodie Hall Drive, Bentley.
Bus departs from the Riverside Entrance (See Map Ref L6 on page 7)

9.00 am to 10.30 am Session 9

- Group 1: Vehicle Identification – Steve Tully & Des Lawry
- Group 2: Vehicle Fires – Mark Pollard, Jim Manser and Maurie Tong
- Group 3: CDR data downloading and data recovery – Warren Stevenson

10.30 am to 10.55 am Morning tea

10.55 am to 12.25pm Session 10

- Group 1: The investigation of crashes using electronic data – Bob Davey
- Group 2: Vehicle Identification – Steve Tully & Des Lawry
- Group 3: Vehicle Fires – Mark Pollard, Jim Manser and Maurie Tong

12.25 pm to 1.25pm Lunch

1.25 pm to 2.55 pm Session 11

- Group 1: CDR data downloading and data recovery – Warren Stevenson
- Group 2: The investigation of crashes using electronic data – Bob Davey
- Group 3: Vehicle Identification – Steve Tully & Des Lawry



WEDNESDAY 25TH MARCH

2.55 pm to 3.20 pm Afternoon tea

3.20 pm to 4.50 pm Session 12

- Group 1: Vehicle Fires – Mark Pollard, Jim Manser and Maurie Tong
- Group 2: CDR data downloading and data recovery – Warren Stevenson
- Group 3: The investigation of crashes using electronic data – Bob Davey

5.05 pm Bus Departs

Bus will take delegates back to the Crown Complex arriving at approximately 5.30 pm

Is there someone missing from the seminar program?

Is there someone really special that you would have liked to have seen present at this year's seminar? If so please send their details to the branch committee so we can try and include them next year.

Likewise, if you have any ideas for workshops, site visits, demonstrations or any type of class-room activity please send us your thoughts to info@iaatiaus.org

**IAATI's 63rd Annual
2015 Seminar**



**Training Seminar
Phoenix, Arizona**

The 2015 International IAATI seminar will be hosted by the Western Regional Chapter and held at the Biltmore Hotel in Phoenix, Arizona (arizonabiltmore.com) The Registration fee is only \$US 275 and accommodation is just \$US 99 per night plus taxes. For more details please contact the Seminar Director at seminar@iaati.org



SPEAKER BIOGRAPHIES



Heidi Jordan, 2014-15 International President of IAATI. Heidi is a Sr. Special Agent with the National Insurance Crime Bureau (NICB.) She joined the NICB in 1994 and is assigned to the Northeast Region of Field Operations. Heidi's area of responsibility is vehicle theft and insurance-related case investigations, training for law enforcement and the insurance industry throughout New Hampshire, Maine and Vermont, as well as facilitating monthly intelligence meetings. She is also the past President (2007-2008) of the Northeast Chapter of IAATI and recipient of the Roger Overton Award.

Prior to joining NICB, Heidi investigated complex claims for the Hanover Insurance Company from 1987 to 1994.



Acting Deputy Commissioner Kellie Properjohn APM joined the WA Police as a cadet in 1986 and graduated in 1988. Ms Properjohn served in a number of police stations as well as Forensic Branch, the Child Abuse Unit and Detective Training School. As a Commissioned Officer, she took up senior positions in Major Crime, Sex Crime Division and District Policing as well as being appointed the Principal of the WA Police Academy. Ms Properjohn was the driving force behind the establishment of the Cyber Predator Team. As Commander of Business Technology, Ms Properjohn has managed the development of the \$60M Information Technology Program of Works for Core Business Systems and a sustainable and cost effective IT roadmap for the agency. In November 2012 she was appointed to the position of Assistant Commissioner and is currently Acting Deputy Commissioner.



The Honourable Wayne Martin AC was appointed as Western Australia's 13th Chief Justice on 1 May 2006. He joined the Independent Bar in 1988 and was appointed Queen's Counsel in 1993. In 2007, the Chief Justice was awarded WA Citizen of the Year for the Professions. In 2012, the Chief Justice was awarded a Companion (AC) in the General Division of the Order of Australia for eminent service to the judiciary and to the law, particularly as Chief Justice of Western Australia, to legal reform and education, and to the community. Title of Presentation: "Gone in 60 seconds" but a life-time in the making – Auto Theft and the Causes of Crime.

The installation of immobilisers to reduce auto theft has been highly successful. It is ironic then that some offenders have instead resorted to more serious crimes such as burglary or robbery to obtain the car keys. While there is much to be done in finding innovative ways to apprehend and deter offenders, it is also important to address the causes of crime.



Detective First Class Constable Mike Palmer has been a Police Officer with Western Australia Police for nine years and currently stationed at the Regional Investigations Unit. He was previously a member of the Vehicle Crime Unit that conducted the investigation for Operation Roundup.

The majority of his career has revolved around investigation commencing with being a part of burglary action teams in the south east metropolitan. The past three years he has become a permanent Detective Investigator after completing a probationary period where he worked at various local detectives' offices and the Gang Crime Squad.

Mike's presentation will summarise "Operation Roundup". In June 2014, Western Australia



Police executed a Criminal Investigation Act search warrant at a rural property that located 25 trailers consisting of semi-truck trailers, dollies and in some cases full road train trailer configurations.

Operation Roundup was commenced identifying a strategic process that was employed by the offenders in order to steal, alter and in some cases on sell the trailer to unsuspecting buyers.



Ray Carroll was appointed Executive Director of the NMVTRC when it was formed in 1999. During twenty two years with the Victoria Police, Ray served in various areas of criminal investigation and in his later years of service specialised in crime prevention through his role as manager of the Force's crime prevention bureau.

Ray was the principle author of the National Motor Vehicle Theft Task Force's final report which constituted a comprehensive vehicle theft reduction plan that led to the formation of the Council. Australia's successes in vehicle crime reduction have been recognised internationally and in recent years Ray has consulted on national strategy development in Europe, South Africa, Taiwan and the United States.

At the 2014 IAATI Training Seminar the NMVTRC's presentation summarised the more than decade long fight against car crime. The presentation concluded by identifying the emerging challenges for the immediate and longer term. This presentation starts at that point and looks at the NMVTRC's specific projects that are designed to meet these challenges.



David West, is the Intelligence Manager at the Property Crime Squad, NSW Police. David has over twenty years' experience in the intelligence field. He is currently the Intelligence Manager at the NSW Police State Crime Command Property Crime Squad.

He is responsible for management of the Intelligence function of a Major crime squad Intelligence unit which covers Motor vehicle, Arson and Commercial Break and Enter crime types. He has Intelligence and investigative experience in Homicide and Organised Crime with a strong focus on intelligence led investigations.

His presentation is titled: 'Strategic use of CARS data in tackling Vehicle Crime'. He will highlight that access to timely, relevant and actionable data is fundamental in understanding vehicle crime. The Property Crime Squad has worked closely with CARS to enhance both the operational and reporting data that is contained within the CARS system. It will be deployed as a crime management, crime reduction tool, with the potential for use in the targeted deployment of resources to combat motor vehicle theft.



Kelly Greenhill is a Senior Investigations Advisor with Suncorp Insurance. She was born and bred in Perth, WA and joined Western Australia Police as a cadet in 1988, graduating from the academy in 1990. Kelly held the rank of Detective. Before resigning from WA Police and moving to NSW in 1998. There she worked as an Investigator for Myer then as a Private Investigator for insurance companies for 3 years. In 2001 she joined AAMI and worked in investigations before moving into the repair side of insurance. Managed Assessment Centres and Repairers before moving back into Fraud & Investigations of Suncorp in 2010.

Her presentation will be a case study of a staged motor vehicle theft which involved two prestige vehicles that either didn't exist or were re-birthed, and also involves loan fraud.



Steve Hebble is a Senior Business Manager within Visual Analysis Pty Ltd, Steve has managed sales accounts in Australia and New Zealand, is responsible for strategic business development within Asia Pacific law enforcement agencies, has been a Project Manager on some of the most significant tender deployments undertaken by Visual Analysis, and is currently responsible for the consultancy business development within the Company.

Steve has in excess of 25 years experience within Law Enforcement and has an extensive history with intelligence tools and methodologies used within law enforcement agencies. He has served in intelligence roles within the Western Australian Police Service and the Australian Bureau of Criminal Intelligence (now Australian Crime Commission) and was the co-manager of intelligence in Operation ZIRCON, the WA Police investigation into the car bombing homicides of former WA Police Commander Don Hancock and his friend Lou Lewis.



Clayton Bennie APM, Sergeant in Charge of Forensic Explosions & Bomb Scene Examination Western Australia Police. Sergeant Bennie is a serving police officer with over 25 years experience in crime scene investigation specialising in explosion investigation and bomb scene examination.

In 2006, Sergeant Bennie resigned from the Western Australia Police to commence work in Iraq, teaching the newly formed Iraqi National Police in policing and forensic skills as well as assisting to develop a forensic investigation capacity in southern Iraq on behalf of the United Kingdom. In 2008 he re-engaged with the Western Australia Police where he is presently involved in explosive investigation training and capability development.

Title of Presentation: 'Vehicle bombing homicide of retired Police Commander Don Hancock and Lawrence Lewis'. In September 2001, retired Police Commander Don Hancock and his friend Lawrence Lewis were murdered when an explosive device detonated inside the vehicle in which they were travelling in the Perth suburb of Lathlain, generating one of the most complex explosive related crime scenes Australia has seen. Extensive forensic investigation work revealed the nature of the explosive and how the explosive device was constructed and initiated.



Oscar Persichitti is the Director of Above & Beyond Training Solutions, the company he founded as a challenge to fulfil his passion for training and coaching others. He has spent the last 6 + years presenting to a large number of organisations across a wide range of industry sector groups. His experience on this topic stems from spending 18 + years with WA Police, the majority as a detective and later as a Training Manager at Detective Training School.

Oscar's presentation is titled 'Investigative Interviewing'. The interviewing of witnesses is one of the most important aspects of any investigation as on most occasions the successful outcome hinges largely on the information obtained from witnesses. This presentation will provide an overview of Investigative Interviewing, how it came about and the principles behind conducting consistent and structured interviews.



Dr Natalie Gately is a Senior Lecturer and Researcher in the School of Law and Justice at Edith Cowan University. Natalie is the Criminology Course Coordinator and researcher working on a number of projects examining criminal behaviour. She is a principal investigator in research investigating juvenile offending in Western Australia. She conducts research in the Perth Children's Court and with the WA Police, the Department of the Attorney General, the Drug and Alcohol Office in Western Australia and the Australian Institute of Criminology.



KNOW THE HISTORY
TO INSURE THE FUTURE,
TALK TO **MotorWeb**TM
Vehicle Information Authority

Providing national vehicle
data to simplify risk assessments,
identification, and streamline
your insurance process.

1800 25 78 70

info@motorweb.com.au

www.motorweb.com.au



Natalie's presentation is titled: "Grand theft auto: A new take on an old game? Owner's reports of vehicle related thefts." West Australian's are fearful of vehicle related thefts, but does this translate into preventative behaviours. 429 surveyed participants reported their experiences of: individual preventative behaviour; having a vehicle stolen; and having possessions stolen from within a vehicle. The results will be presented along with an open discussion about how this information could be useful to policing, investigations and insurance agencies.



Dr Rick Brown is a Deputy Director with the Australian Institute of Criminology, where he oversees the Institute's research program. He has a particular interest in crime prevention and has written on a wide range of issues associated with vehicle crime, including intelligence led vehicle crime reduction, trafficking in stolen vehicles and the effectiveness of vehicle security to name just a few.

His presentation is titled "Crime prevention design in the Australian vehicle registration system". This paper examines the crime prevention measures embedded in the Australian vehicle registration system. These measures, which have been enhanced since the early 2000s, are likely to have contributed to a reduction in profit-motivated vehicle theft. The paper will also examine a number of loopholes which act to reduce the overall effectiveness of the system, both within the registration process and through displacement to other ways of profiting from vehicle theft.



Chris Loane is currently the Managing Director of Vendor Management Australia, a new business venture which provides innovative supplier solutions to the Financial Services Industry, including the delivery of Forensic Examination Services to a major Insurer.

Chris has been involved in the sourcing and the ongoing management and performance of external Investigators and Forensic providers for many years, and has established strong business relationships with suppliers in these areas of endeavour around the country.

Chris was formerly the National Motor Investigations Manager for the Suncorp Group until July 2014, and had some 10 years of experience in the Management of Insurance Investigations Teams. Chris had also worked for AAMI Insurance, where he held roles as the Manager of Investigations, Claims Manager, and Business Administration Manager. Chris has been both a Barrister and a Solicitor in private practice in Queensland, and was also an Inspector in the Queensland Police Service until 2001.

Chris holds a Master of Insurance & Risk Management from Deakin University; a Bachelor of Arts from Griffith University; The Queensland Barristers Board Examinations with 2nd class Honours; The Bar Practice Course at QUT and a Diploma of Commercial Property Management with the Property Council of Australia.

Chris's most recent speaking engagement was at the Australasian Association of Fire Investigators on the Gold Coast in October 2014. Chris is a Fellow of ANZIIF.

His presentation in Perth is titled "Factors contributing to Motor Vehicle Insurance Fraud in Australia in 2015". He will present some Industry relevant considerations of factors which may either facilitate or assist with the commission of Fraud in the Australian Insurance Industry, with particular focus on the apparent proliferation of Motor Vehicle Insurance Fraud. Chris will analyse a number of ways in which fraud is being perpetrated; identify some of the issues which allow it to continue and expand; and provide some key considerations for remedial action which might enable Insurers, Government and other interested parties to mitigate the damage and stem the flow.



NSW Police Force

Luke Simpson is a Detective Senior Constable with the Property Crime Squad Motor Unit, NSW Police. Upon leaving high school in 1994 Luke commenced an apprenticeship with Vantage Automotive Sydney. There he undertook all aspects of light vehicle repair. He was able to specialise in English vehicles including Aston Martin and Jaguar.

In 2001 Luke joined the New South Wales Police Force where he was stationed at Mt Druitt LAC. During his time at Mt Druitt he worked a variety of roles including General Duties, Highway Patrol, Trail Bike Squad and Brief Handling.

In 2009 Luke assisted with Dignitary Protection at the APEC Summit held in Sydney after completing the Counter Terrorism Driving Course. 2011 saw Luke commence criminal investigation duties at Mt Druitt LAC where he undertook investigations into all aspects of serious crime.

February, 2014 Luke commenced with the State Crime Command Property Motor Unit assisting the Strike Force OHalloran Investigation. Luke has since taken a full time position with this unit.

Strike Force OHALLORAN, was a NSW Police Property Crime Squad led investigation into the organised vehicle theft and rebirthing activities of Malcolm WHITING and Links Road Mechanical Services.



Brian Tisdale, started as a locksmith apprentice at Telecom Australia, later becoming a foreman and then transferring to the Investigation Branch with Telecom Australia as the Method of Entry (MOE) expert in the surveillance squad.

Brian was the Locksmithing lecturer at Challenger Institute of Technology in the security technology section, training apprentice locksmiths in WA from 1994 to 2014. This made it easy to keep up to date with current trends in burglary and automotive thefts. Brian also lectured at Edith Cowan University in the School of Computer and Security Science, in the areas of Access Control Systems and Intrusion Detection Devices. Brian has delivered MOE training to various State and Federal Government agencies. The courses included lock by-passing, picking and impressioning.

Brian is now manager of BTS Investigators, Forensic and Security Consultants, which provides forensic lock and key examinations and Technical Surveillance Countermeasures (TSCM) services. Brian welcomes questions and would be happy to help and give advice on any lock related matter through email brian@bts.net.au Identifying Origin and Fire Cause in vehicles

Brian's presentation is titled: "Forensic Locksmithing & lock Picking". It includes a brief overview of the various types of locking systems, how various locks operate? How locks are picked. What evidence remains when a lock has been picked. Hands on lock picking.



Detective Senior Constable Brett Florence joined Victoria Police in March 1989 and in June 1991 was seconded to the Child Exploitation Unit, as a Detective. He was promoted to Senior Constable in June 1992 working General Duties at Preston, West Heidelberg and Diamond Creek.

Brett was seconded to perform duty at the Region 3 Vehicle Crime Unit June 2001 to June 2002, as a result Awarded IAATI's Data Dot Investigation of the Year. In February 2004 he was promoted to the Organised Motor Vehicle Theft Squad in to assist in the investigation of persons involved in Operation Confounded involving allegations of vehicle re-birthing between Melbourne and Sydney and Operation Vapors re-birthing of historic racing cars.

In January 2010 he was seconded to perform Detective Sergeant Duties at the Victoria Police Forensic



F.I.R.E.S.

Fire Investigation Risk & Enquiry Services Pty Ltd

Over 20 years experience
in fire origin and cause
investigation

**POLICE & INSURANCE
INDUSTRY BACKGROUND**

Expert fire scene examination
of all types of fires including

- Structures
- Vehicles
- Plant & Machinery
- Heavy Transport
- Vessels

**RISK AND HAZARD SURVEYS
AND TRAINING**

Excellent working knowledge
of Fire Safety Management &
Australian Standards

Mark Pollard

P: 08 83425871

F: 08 83425471

M: 0418841899

admin@fireinvestigation.com.au

www.fireinvestigation.com.au



Science Centre and then as Sergeant General Duties at the Williamstown Police Station. Between October 2011 and October 2013 he was assigned to Homicide Squad Task Force Puma, investigating the disappearance of Thai schoolgirl Siraporn 'Bung' Siriboon from Boronia in June 2011. Since then he has returned to the reformed OMVTS as part of Task Force Discover and is continuing duties as a Detective Senior Constable at the re-named Vehicle Crime Squad. Brett is also a past winner of IAATI member of the year.

Brett's presentation is titled "Task Force Discover". Task Force Discover was an inter-agency task force funded by the National Motor Vehicle Theft Reduction Council and led by Victoria Police Crime Command. The Task Force's audit of the Victorian motor wrecking and scrap metal industries was undertaken with the assistance and cooperation of the Australian Crime Commission, the Australian Customs and Border Protection Service, Consumer Affairs Victoria, the Environment Protection Authority Victoria, the Victorian WorkCover Authority and VicRoads.

The Task Force completed a state-wide regulatory audit of motor wreckers and scrap metal dealers to reconcile anecdotal evidence that regulatory non-compliance by these businesses creates opportunities for Profit Motivated Vehicle Theft (PMVT). The Task Force aimed to develop an objective understanding of the extent of regulatory compliance among motor wreckers and scrap metal dealers and consider how levels of non-compliance related to unrecovered stolen vehicles in Victoria.

Between September 2013 and June 2014, Task Force Discover audited a total of 432 motor wreckers and scrap metal dealers, estimated to represent approximately 90 percent of all operators in Victoria. The Task Force audited all commercial practices supporting the trade in used vehicles, spare parts and scrap metal derived from vehicles in order to:

- collect intelligence on compliant and non-compliant commercial practices;
- complete an authoritative assessment on the overall extent of regulatory compliance and consider implications that levels of non-compliance have for levels of PMVT in Victoria; and
- improve the understanding of issues associated with the motor wrecking and scrap metal industries, including occupational health and safety (OHS) and environmental protection issues.



Detective Sergeant John Pinney joined Victoria Police in July 1976. He was appointed to Fraud Squad, Crime Department as a Detective Senior Constable in August 1982 and promoted to Detective Sergeant at the Fraud Squad in November 1987.

Later he was seconded to perform duty at the Farrow Group Enquiry (Pyramid Building Society group) from November 1990 until October 1995.

In February 2003 John was seconded to the Organised Motor Vehicle Theft Squad with a crew of 3 Detective Senior Constables to assist in the investigation of persons involved in Operation Lictor, involving allegations of corruption against VicRoads employees. He was subsequently appointed to permanent position at the OMVTS in December 2004 and took over sole supervisory responsibility for Operation Lictor, managing up to 15 detectives.

Between October 2011 to October 2013 he was assigned to Homicide Squad Task Force Puma, investigating the disappearance of Thai schoolgirl Siraporn 'Bung' Siriboon from Boronia in June 2011.

He then returned to the reformed OMVTS as part of Task Force Discover in 2013 and is currently continuing his duties as a Detective Sergeant at the re-named Vehicle Crime Squad, managing a crew of 4 Detectives.

John has been a member of IAATI since 2005.



His presentation is titled 'Operation Neoplastic'. As part of the Task Force Discover investigation, customs data for vehicle parts and scrap steel export was obtained. During the analysis of that data, a business in Campbellfield was initially identified as having exported 7 containers of vehicle parts and accessories to Kuwait and Tripoli, Libya with a gross weight of 103 tonnes and a Free On Board (FOB) value of \$202,137.00 between May and November 2013. Further enquiries with Customs confirmed that between May 2013 and April 2014, the business exported a total of 11 containers of vehicle parts and accessories to Kuwait, Libya and Lebanon with a gross weight of 163 tonnes and an FOB value of \$394,113.00 in its own name and between December 2012 and April 2013 a further 5 containers of vehicle parts and accessories with a gross weight of 79 tonnes and an FOB value of \$75,204.00 in the name of an associated company.

This business had not been identified or visited during the inspection phase of Task Force Discover. The business did not advertise for the purchase vehicles from the public. It did not have a shop front for the sale of recycled vehicle parts or motor vehicles. Parts sales were on eBay and vehicle sales were through Carsales.com.au. The signage on the front of the building was from the previous occupants and bore no relationship to the activities being carried on inside.

On Monday 7 April 2014 an industry visit was conducted on the business.

As part of the industry visit, a number of vehicles and half cuts of vehicles on the premises were checked. It was established that 2 of the vehicles checked, 2 Toyota Prados, were in fact stolen vehicles, with one having been stolen between 1730 hours on 6 April 2014 and 0800 hours on 7 April 2014 and the other having been stolen between 1800 hours on 3 April 2014 and 1020 hours on 4 April 2014.



0459 222 136

admin@manserfireandmarine.com.au

FIRE INVESTIGATIONS

Manser Fire and Marine specialise in the following fire investigations:

- Commercial and Industrial buildings – single & multi-storey
- Domestic buildings – single & multi-storey
- Light vehicles
- Trucks and Heavy Equipment
- Bushfires
- Small and large pleasurecraft
- Commercial equipment
- Domestic appliances

Our service also includes:

- Interpretation of patterns of fire damage and consideration of other physical evidence.
- Piece together varied aspects of physical evidence to uncover the seat or seats of a fire.
- Assess whether security in use / Appliance on or off at time of fire.
- Forensic evidence left by offender or offenders breaking into building / home / motor vehicle / etc.

MARINE CARGO SURVEYING SERVICES

- Surveying Cargo Damage
- Preshipment / Load, Stow & Secure / Discharge surveys
- Project Cargo supervision
- Household Goods & Personal Effects Claims

Fully Equipped and Trained to conduct all types of examinations





As a result of the identification of the 2 stolen Prados, a search warrant for the business premises was obtained and executed late in the afternoon of 7 April. As a result of that search, 5 further stolen vehicles were identified. The owner of the business was arrested and interviewed at the time for offences of handle stolen goods.

As at 30 July 2014, 71 stolen vehicles had been identified, primarily Toyota Prado, Landcruiser, Kluger, Rav 4, Hilux, Aurion and Camry. This matter is still before the Courts.



Nigel Carson is a , Partner, KordaMentha. He is responsible for the management and delivery of Forensic Technology services, including computer forensics and e-discovery, for KordaMentha in the Asia-Pacific.

Nigel has over 25 years' forensic investigative experience, including 15 years in the area of computer forensics founded in the computer evidence section of the NSW Police Special Technical Investigation Branch. He has provided expert reports and testimony to multiple Australian courts and tribunals in matters involving copyright infringement, fraud, child protection, homicide and cybercrime.

Nigel's presentation will explore the proliferation of digital devices and their potential evidential value. It will specifically focus on metadata forensics that relate to insurance claims and investigations including:

- Introduction on computer forensics and the current electronic landscape
- Explanation of metadata
- Smartphone Forensics – as a lead into photo forensics
- Photo Forensics
- Photo metadata
- GPS/Geotagging
- Case studies



Det. Senior Constable Cathy Horton, has been a Police Officer for 11 years and is currently stationed at the Organised Crime Investigation Unit, Vehicle Crime Unit that conducted the joint investigation for Operation Kilo Zurich.

Detective Horton has been an investigator for nine years and has worked in the Child Protection Investigation Unit in the Metropolitan North Region and within the South Eastern Regions of Queensland. She commenced work within the specialised policing establishment of State Crime Command 6 years ago and has conducted complex investigations in relation to armed robbery, Casino and firearm offences and more recently drug and organised crime offences.

Detective Horton has particular interest in the identification and prevention of vehicle crime and the trafficking of stolen vehicles and has been working closely with the Ethical Standards Command at the Department of Transport as a result of Operation Kilo Zurich to identify areas of improvement for accountability of vehicle registrations and identification.

The title of her presentation is "Operation Kilo Zurich". In 2013 Queensland Police Service commenced the investigation of suspected vehicle rebirthing within a drug trafficking syndicate in the Gold Coast District of Queensland.

During the course of the investigation, it was identified the activities of the primary target and others constituted drug trafficking and vehicle rebirthing which included the stealing of motor vehicles, caravans, vessels and trailers. A number of the vehicles were sold/transferred interstate.

The criminal syndicate were utilising a corrupted employee of Queensland Department of Transport and Main Roads to legitimise stolen and rebirthed items via the registration process. In some cases these registered items were sold to unsuspecting buyers.



Laurie Ratz is Special Risks Manager, Insurance Council of Australia & the Insurance Fraud Bureau of Australia. He served 28 years in the Victoria Police including three years as a Chief Investigator with the National Crime Authority. In 1998 Laurie resigned with the rank of Detective Chief Inspector to manage the Loss Prevention, Corporate Security and Training portfolios of Qantas Group Security. In December 2007 he took up his current position with the Insurance Council of Australia as the Special Risks Manager and is the permanent Chair of the Insurance Fraud Bureau of Australia and responsible for the coordination of the general insurance industry's response to insurance fraud and crime prevention.

Laurie has a Post Graduate Degree in Criminology (Melbourne University) and an Advanced Certificate in Aviation Security (University of Western Sydney). He holds the National Medal and the Victoria Police Medal. The subject of Laurie's presentation is: "Insurance Fraud – Combating Organised & Professional Insurance Fraud". From staged motor vehicle accidents to false travel claims, organised and professional fraudsters continue to target the general insurance industry. Latest trends in insurance fraud and in particular motor vehicle fraud and an update on the challenges to early and effective identification and prevention.

FACT IS STRANGER THAN FICTION

the little details
ARE INFINITELY THE MOST IMPORTANT

CSI
CSI Investigations Pty Ltd
A boutique West Australian based factual investigations company delivering services to insurers and corporations.



Trevor Darge is a partner of SRB Legal which, with a staff of over 60 people, is the largest insurance law firm in Western Australia. He graduated as a lawyer from the University of Western Australia in 1989. He has always had close associations with the insurance industry, with a particular emphasis on motor vehicle insurance. Whilst at school and university he spent his summer holidays working for a major insurer and has for the last 20 years specialized in all forms of motor vehicle related law from property damage matters to fraud claims.

Trevor's presentation is titled: "Now Prove it!". Expert investigations are often the lynchpin of court actions, both civil claims by and against insurers and criminal prosecutions for fraud. Both are active deterrents against theft - random and organized. This paper seeks to show the legal requirements for introduction of reports into court and the common pitfalls that can diminish the effect of an otherwise strong investigation.



Stephen Tully is a Brevet Sergeant with the Forensic Service branch of the South Australia Police. Stephen has a 31 year career as a police officer which includes working in Police workshops, Major Crash Investigation and Forensic Services Branch.

Stephen will be presenting a classroom lecture as well as taking one of the workshop sessions where he will provide an explanation and demonstration on South Australia Police Forensic examinations relating to all types of crimes.



Jim Manser has 26 years' experience in investigating vehicle and structure fires. Currently Jim works privately as a Forensic Fire Investigator in Western Australia.

Jim's workshop session is titled 'Investigating Vehicle Fires'. Together with other experts, Mark Pollard and Maurie Tong, they will provide participants with practical information about investigating vehicle fires using demonstrations and videos. The demonstration will include:

- Identifying Origin and Fire Cause in vehicles
- Identifying Origin and Fire Cause electrical wiring in vehicles



Mark Pollard was employed by South Australia Police, from 1976, in various active policing roles. From 1981 he was attached to the Technical Services Division (Forensic), where he examined crime scenes ranging from breaking, to murders, including fires. In 1987 he joined the Police Fire Investigation Unit as an inaugural member, and stayed in that unit until being employed by NZI Insurance in 1991.

On joining NZI Insurance he managed and conducted fire investigations nationally, and continued to do so through the various mergers and acquisitions of NZI Insurance, CGU Insurance and Insurance Australia Group.

In July 2005, he started his own company, Fire Investigation, Risk & Enquiry Services Pty. Ltd., trading as F.I.R.E.S., providing the insurance and legal industry with a forensic service in the area of fire origin and cause investigation. F.I.R.E.S. also provides fire risk surveying and general enquiry services.

Mark has examined in excess of 3,000 fire scenes over his 30 years of fire investigation, and has given expert evidence in the various courts throughout Australia.



Maurie Tong is a forensic fire investigator and the principal of QED Investigations. He served with the WA Police from 1972 to 1992 and during his service spent 6 years in the Arson Squad – 5½ of which were as the Officer in Charge.

In 1988 he was awarded a Churchill Fellowship, which enabled him to travel to the United States, Canada and the UK on a ten week fellowship to examine fire investigation techniques, training and inter-agency liaison. He attended two fire investigation courses in the USA during his visit. The training materials that the US National Fire Academy provided to Maurie were used as the basis to establish expanded training in fire investigation in Australia.

Maurie has attained a Diploma of Fire Investigation and was the principal training consultant in fire investigation for the Northern Territory Police and Fire Services for many years. He has also presented fire investigation training for courses conducted by the Western Australia Police and Fire Services and the Queensland Fire and Rescue Service.

Maurie has investigated in excess of 3000 fires involving structures, motor vehicles, machinery, mine sites, marine vessels and wildfires. He investigates the cause of numerous bushfires each year for state government departments and the corporate sector.

It's a digital world
Whether you need to discover, analyse or recover data from any digital device, we can help.

KordaMentha
forensic



He maintains a strong professional relationship with the Fire Investigation and Analysis Unit at DFES and the WA Police Arson Squad, participating in joint fire investigations.

Maurie was the co-author of the original MOU for fire investigation between the then WA Fire Brigades Board and the Western Australia Police Force. He was instrumental in establishing the original DFES fire investigation unit.

He has just completed a major review of fire investigation practices for a WA State Government Department.

He is an accepted expert witness in the courts of Western Australia, the Northern Territory and New South Wales.

He is a member of the International Association of Arson Investigators (including the Victorian Association of Fire Investigators) and is a member of the International Association of Auto Theft Investigators Australasian Branch, of which he is a past committee member.

Maurie will co-host the Vehicle Fires workshop which will include a presentation and demonstration of various ignition scenarios for motor vehicles

Bob Davey has worked in the area of crash investigation for the past 30 years as a Police officer (16 years) and later as a self-employed forensic consultant. During this time he has provided advice to the WA Police, DPP of WA, Crime and Corruption Commission, numerous insurance companies, ICWA, and defence lawyers.

Crash investigation now includes the interpretation of electronic data from numerous sources including airbag sensors, video cameras and on-board computers. I have taken a particular interest in this field and have recently attended a course in Sydney run by Police officers and specialists from the USA.

Bob's workshop is titled "The investigation of crashes using electronic data". During the last couple of years it has become common practice to download and interrogate data from airbag control modules in an attempt to ascertain such information as speed, acceleration, braking and seat belt usage etc. This 'open air' workshop will be of a hands-on practical nature utilising a demonstration vehicle which, for training purposes, has in-built mechanical/electrical defects. Covered in the presentation are the techniques employed during the vehicle examination process to ensure security of vehicle identity and includes an explanation of the main and secondary identifiers. Further components examined for confirmation when a vehicle identity is suspect, will be discussed. The Written Off Vehicle Register (WOVR) and its method of operation in WA will be touched upon including a few of the short cuts taken by some repairers to circumvent costly replacement of some of the in-built vehicle safety systems. A brief overview of the vehicle licensing examination processes in WA is included.



Des Lawry is Manager Osborne Park Vehicle Examination Centre with the WA Department of Transport, Driver & Vehicle Services. After qualifying as a Heavy Duty Motor Mechanic in 1972 with BHP, Des joined BHP's Cadetship Scheme as an Engineering Trainee undertaking further study completing a Diploma in Automotive Engineering Management and Diploma in Transport Administration. He then joined the mining arm of BHP as Mobile Equipment Engineer and later as Senior Maintenance Engineer at the Koolan Island Iron Ore Mine.

He held various managerial and engineering positions in the private sector before joining the Department of Transport in 2003 and has managed O'Connor and Welshpool Vehicle Examination Centres as well as filling the position of overall Manager Metropolitan Vehicle Examination Centres for two years during a re-structure of Driver & Vehicle Services. He has managed the Osborne Park Vehicle Examination Centre for the last 2 years.



He is passionate about vehicle safety and has a special interest in vehicle defect recognition training and has trained over 500 Police Traffic Officers in the last 5 years. Des is an active member of the joint-agency Heavy Vehicle Enforcement Group comprising key personnel from Main Roads WA Heavy Vehicle Operations, Work Safe WA, Comcare, WA Police and Dangerous Goods Inspectors from the Department of Mineral & Petroleum. He is a Member of the Society of Automotive Engineers and a Member of the Institute of Automotive Mechanical Engineers.

Title of Workshop: "Security of Vehicle Identity / Vehicle Examination Processes" This presentation will be of a hands-on practical nature. The techniques used during the vehicle examination process to ensure security of vehicle identity will be demonstrated including the main and secondary identifiers used as well as discussing the other identifiers examined when a vehicle identity is suspect. A brief overview of the vehicle licensing examination processes in WA is included.

BTS

Investigators, Forensic & Security Consultants



BTS provides investigative services to business in Perth, Western Australia. The company utilises the latest technology to allow the best quality results and value for money for your investigation needs. Our range of services include:

- Electronic Sweeps/Debugging
- Physical Evidence Examinations
- Covert CCTV Systems
- Loss Prevention
- Security Surveys

www.bts.net.au

T: (08) 9387 4326 • M: 0409 105 107 • F: (08) 9387 3095 • E: brian@bts.net.au

Postal Address: Post Office Box 4077, Wembley WA 6913

W.A. Police Licence Number 10268 • ABN: 99 581 276 368



Warren Stevenson is the owner and Managing Director of Precision Auto Care. He is a motor vehicle buff through and through and was making lawn mowers into go karts and an early age. At the age of 16 Warren started his apprenticeship with Western Auto Dynamics where he was involved with the restoration of exotic European vehicles such as Bugatti's and Rolls Royce's. After receiving his trade certificate Warren attained the role of state distributor for BMW, Alfa Romeo, Ferrari and Honda. Warren progressed from a technician, to service advisor, to quality control before being involved in the identification of vehicle design issues that made a vehicle not suitable for Australian conditions.

From here Warren was appointed state manager for Porsche, Rolls Royce, Bentley and Mercedes Benz for the Chellingworth group.

Warren moved out of the automotive industry and into the engineering side as Production Manager for Veem Engineering. Veem engineering manufacture ship propellers, submarine valves and provide general elite engineering solutions throughout the world. It was during this time that Warren widened his scope of engineering knowledge by studying metallurgy.

Warren missed the automotive industry and in 1992 started his own business called "Powermotive" which provided mechanical solutions for the smash repair and insurance industry. "Powermotive" was sold and "Precision Auto Care" was created at a state of the art 1000sqm premises.

Warren's love of all things automotive has recently progressed into the investigation side being trained and approved to operate the Bosch CDR Download Equipment. Warren's extensive automotive, electrical and engineering knowledge has enabled him to extract data from vehicles when others have been unable to do so.

Warren's workshop is titled: 'The Benefits of CDR data downloading and data recovery'. The presentation will be hands on with Warren demonstrating the different processes involved in accessing the data and overcoming hurdles that may arise during the process.

IAATI's new Member Contacts tool

IAATI has launched a new tool that members can use to search and access the contact details of fellow IAATI members on their mobile phone, tablet or computer.

It is accessible via the following website, which we recommend you bookmark or save as shortcut on all of your devices:

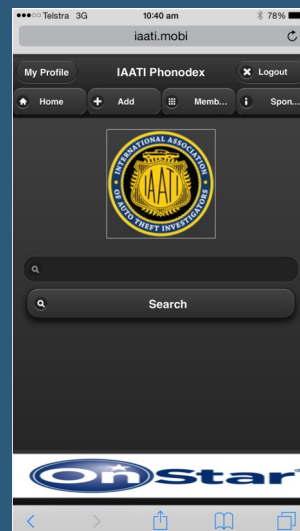
<http://www.IAATI.mobi>

Then enter the e-mail address that you gave IAATI. If you have forgotten which email address you provided please email jvabounader@iaati.org for assistance. The first time you use the tool you will then need to click on "Forgot Password" and follow the instructions.

Once you open the application you will be able to:

- Edit your own profile
- Add a specialist, speciality or agency
- Access details of our International Seminar sponsors
- Search and filter a contact by their first name, last name or partial name

A detailed User Guide can be downloaded by clicking the following link:
http://www.iaati.org/download/efiles_all.asp?id=1179





IAATI Seminar App

In keeping with the Association’s efforts to provide more accessible information to our members the International Board of IAATI has commissioned the development of a seminar app for use during training seminars.

The app is still in the development phase, but we have been chosen to be the first to pilot it on behalf of the International Board. So we encourage you to install the app on your smart phone or tablet and use it throughout the seminar. As part of the seminar survey we will be seeking your feedback regarding the app including suggestions for how it can be improved.



IAATI’s New Mobile Seminar App

FREE from the Apple App or Android! stores!

The IAATI Seminar App provides you with:

- Alerts of any last minute speaker or venue changes
- The latest version of the seminar program including the time and location of all classes
- Speaker details including photos, biographies and details of their presentations
- Details of all social and networking events
- Links to a floor plan of the seminar venue
- Links to Google maps of the surrounding area so you can plan your travel to and from the venue
- Links to other IAATI Information such as the IAATI Awards, Certification and all IAATI Branch and Chapter websites.















Annual Charity Raffle

During Monday night's Awards Dinner we will once again be conducting a raffle for a local charity. This year we are supporting BrightBlue, a charity founded by Police Commissioner Karl O'Callaghan APM in 2011 to make a positive difference to the lives of sick kids.

Bright Blue's vision is to assist in the prevention and treatment of childhood illnesses, particularly those linked to issues police officers see every day – including the abuse of drugs and alcohol, as well as social disadvantage.

Bright Blue will achieve this by providing unwavering support to individuals through their Bright Blue projects, as well as to nominated organisations in their fight against these illnesses and disadvantage, with an emphasis on helping those with limited access to funding.

These include:

- Supporting new drug discoveries into childhood cancer research at the Children's Cancer Institute in Sydney;
- Funding the prevention, treatment and necessary therapies for Fetal Alcohol Spectrum Disorders in regional Western Australia;
- Working with Interplast; an Australian charity in Melbourne, to assist with sustainable surgeries for kids living with burn contractures and cleft lip and palette in Mongolia.

Raffle Tickets:

\$2 each - available for purchase during the Awards dinner.

100% of all money raised will be donated to BrightBlue at a small ceremony during Tuesday's lunch break.

Prizes:

- GoPro Hero4 Silver valued at \$539 donated by F.I.R.E.S. Pty Ltd
- Blackvue DR600GW-HD crash camera valued at \$399 donated by CSI Investigations
- TyreDog TD-1400A-X4 Tyre Pressure & Temperature Monitor valued at \$349 donated by RAC



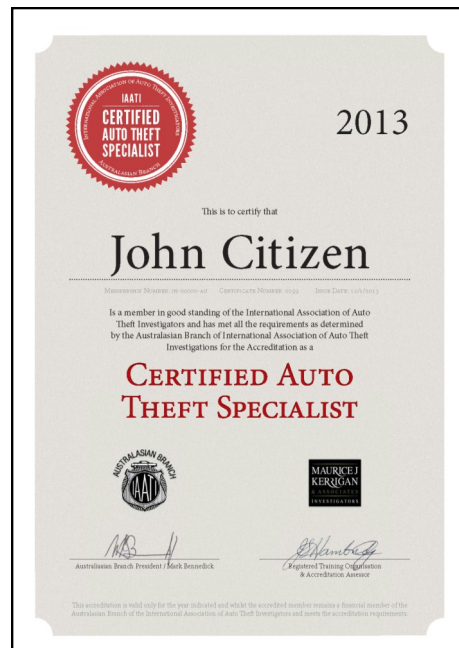


Auto Theft Certification Program

The Australasian Branch of the International Association of Auto Theft Investigators has established a Certification program for members. The Branch has partnered with a Registered Training Organisation (RTO) Maurice J Kerrigan & Associates Pty Ltd as an independent assessment body to review applications against the Auto Theft Certification program competencies.

Members can now have their knowledge, expertise and qualifications acknowledged by taking part in the Australasian Branch's accreditation program. The certification program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officers or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists.

Details of the Certification Program and the Certification Kits can be obtained by contacting info@iaatiaus.org or emailing training@kerrigans.com.au.






Seminar Supporters

The Australasian Branch acknowledges that not all companies are able to become major sponsors. As such we gratefully appreciate the assistance from all of partners both large and small. Please support those companies and individuals who are assisting the Australasian Branch to continue to service its members.

 Investigators, Forensic & Security Consultants	BRIAN TISDALE MANAGER Dip Security Engineering Cert III Investigative Services
<ul style="list-style-type: none">➤ ELECTRONIC SWEEPS/DEBUGGING➤ PHYSICAL EVIDENCE EXAMINATION➤ COVERT CCTC SYSTEMS➤ LOSS PREVENTION➤ SECURITY SURVEYS	T: (08) 9387 4326 M: 0409 105 107 F: (08) 9387 3095 E: brian@bts.net.au
	www.bts.net.au
	Postal Address: Post Office Box 4077 Wembley WA 6913 W.A. Police Licence Number 10268 ABN: 99 581 276 368


FRANCIS KERRIGAN MOB: 0418 315 328
MAURICE J KERRIGAN & ASSOCIATES PTY LTD LICENSED INVESTIGATORS INSURANCE ASSESSORS CORPORATE SECURITY
PO BOX 1053 NERANG QUEENSLAND 4211 TELEPHONE (07) 5554 2600 FACSIMILE (07) 5502 2077 Email: mjk.qld@kerrigans.com.au Website: http://www.kerrigans.com.au AUSTRALIA WIDE SERVICE



Seminar Supporters



Budget
Car and Truck Rental

Marcus Busby
Business Development Executive

Busby Investments Pty Ltd
239 Great Eastern Highway
Burswood WA 6100
T: +61 8 6253 9315
M: +61 410 058 954
E: mbusby@budgetwa.com.au
www.budget.com.au

A Budget System Licensee



CSI
CSI Investigations Pty Ltd

P.O. Box 1522
Melville, WA 6956
T 08 9331 5200
admin@csiwa.com.au

**QUALITY INTERVIEWS
GATHERING EVIDENCE
SCENE INSPECTION
ONLINE RESOURCES
IAATI NETWORKING
SUPERIOR INVESTIGATORS**

F . I . R . E . S .

FIRE INVESTIGATION, RISK & ENQUIRY SERVICES Pty. Ltd.

MARK POLLARD

Phone: 08 8342 5871 Fax: 08 8342 5471 Mobile: 0418 841 899
PO BOX 61 COLLINSWOOD SA 5081
email: admin@fireinvestigation.com.au



Seminar Supporters



bts Transcription
Services

KIM WILSON
National Manager

PO Box 271
Sumner Park BC QLD 4074

Phone: 1300 079 112
Mob: 0416 285 707
Fax: (07) 3376 6046

Email: btstranscription@bigpond.com
Website: www.btstranscriptionservices.com.au



KordaMentha | **Nigel Carson** | Partner

t +61 2 8257 3080 m +61 410 626 662
ncarson@kordamentha.com

Level 5, Chifley Tower, 2 Chifley
Square, Sydney NSW 2000, Australia

forensic | investment management | real estate | restructuring



Manser
FIRE & MARINE
Fire Forensics

Jim Manser
Director

P: 0459 222 136
E: jim@manserfireandmarine.com.au
PO Box 4346, Mandurah North WA 6210



Seminar Supporters

Paul Hardiman

paulh@motorweb.com.au

+61 2 9959 2265

+61 408 525 888

MotorWeb™
Vehicle Information Authority

Level 32, 101 Miller St
North Sydney, NSW 2060
Australia
Phone 1800 25 78 70
Fax +61 2 9959 2214
www.motorweb.com.au



NKG MANAGEMENT SERVICES

Risk Solutions

ABN 35 087 654 537

Licensed Investigator

P.O. BOX 878
KOGARAH NSW 1485
P: 02 9587 9900 F: 02 9587 9901
E: inquiries@nkg.com.au www.nkg.com.au



Stuart Guthrie

General Manager, Business & Technology
Polonious

(m) 0403 470 123

(e) stuart@polonious.com.au

(w) <http://www.polonious.com.au>



Seminar Supporters



STEVE HEBBLE
Senior Sales & Business
Development Manager

Mobile : +61 408 545 145
Steve.Hebble@visualanalysis.com
www.visualanalysis.com

Australia
1st Floor, The Lonsdale Centre
6 Lonsdale St
Braddon, ACT, 2612, Australia
Tel: +62 2 6230 4999 Fax: +61 2 6230 5777

New Zealand
Level 16, Vodafone on the Quay
157 Lambton Quay
Wellington 6011 New Zealand
Tel: +64 4 462 4005 Fax: +64 4 462 4006

Singapore
80 Raffles Place
36-01 UOB Plaza One
Singapore 048624
Tel : +65 6248 4713 Fax : +65 6248 4501



Coaching and Training
for Individuals and Teams

Oscar Persichitti
Managing Director

T : 1300 669 650
M : 0417 926 891

P.O. Box 1057
Hillarys WA 6923

E : oscar@abovebeyondtraining.com.au
W : abovebeyondtraining.com.au

Corporate Training designed to improve:
• Performance • Profitability • Compliance



Let Us Take You **Above and Beyond.**



Seminar Supporters



Chris Loane

Managing Director
Vendor Management Australia Pty Ltd
Phone: 0412 443 618
chris.loane@vendormanagementaustralia.com.au



Trevor Darge

Partner

Mobile: 0409 086 031
Direct: (08) 6210 8118
Email: Trevor.Darge@srblaw.com.au

Level 16, 44 St Georges Tce
Perth WA 6000

T: (08) 9221 3110
F: (08) 9221 4453



Seminar Supporters

Maurie E TONG



PH: 61 8 9257.1758
FAX: 61 8 9257.1768
MOB: 0427 529 900
E-MAIL: qedgroup@bigpond.net.au

Precision Auto Care

PROFESSIONAL AUTOMOTIVE REPAIRER

Warren Stevenson

M.S.A.E. M.I.A.M.E.

Unit 4/16 Augusta Street
Willetton WA 6155

Tel: 9259 1988

Fax: 9259 1977

email: precision@iprimus.com.au



Bob Davey

Motor Vehicle Accident Consultants
Proprietor

(08) 9246-4404 Work
(04) 1429-5803 Mobile
rdavey@inet.net.au
9 Bonchester Court
Duncraig, WA 6023



Before you go, don't forget ...

To complete the upcoming Member Survey

Next week you will be receiving a questionnaire in your in-box which seeks your feedback about the Association. The online questionnaire will take 10–15 minutes to complete and we appreciate your assistance, so we can tailor the Association's Seminars to better meet your needs.

Not receiving your APB, VIN or E-news?

If you are a financial member and have not received copies of the VIN, APB or E-News please contact us at info@iaatiaus.org to ensure we have your correct email and postal address. Email is the primary means of communication with our members so please ensure you keep us informed of any changes.

Consider submitting a newsletter article

Remember the only way IAATI members can benefit is via the sharing of information. So why not consider writing a short article for one of our newsletters (VIN, APB or E-news). It doesn't need to be long and can be a short summary of an investigation, a book or product review, a funny story or photograph, or your review of the seminar. All material for the VIN, APB or E-News can be sent to the editor at info@iaatiaus.org

Nominate for an Award

In today's fast pace world we are all so busy that we seldom have the time to acknowledge the excellent and innovative things that are happening around us. So why not take a few minutes to brag about yourself or a colleague and nominate for an award. You can nominate at any time for one or more of the Branch or International Awards. The **2015 International Awards** close 1st May and the **2016 Australasian Branch Awards** will close in January 2016.

Become IAATI Certified in your field of expertise

Remember you can have your knowledge, expertise and qualifications acknowledged by taking part in the Australasian Branch's certification program. The certification program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officer or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists. Go to www.iaatiaus.org or contact John Hambridge at john.hambridge@kerrigans.com.au for more information.

The 63rd International Training Seminar in Phoenix, Arizona, USA

Consider joining a group of fellow Australasian Branch members who will be attending this year's five day International Training Seminar in Fort Worth, Texas, USA, 9 – 14 August, 2015. For further information about the seminar visit the IAATI International website www.iaati.org or contact the seminar director via seminar@iaati.org

The most important thing

Remember to make use of IAATI. Visit our websites regularly and make use of the information and contacts you have developed throughout this seminar. You will find that IAATI members throughout the world are generally very willing to help fellow IAATI members whenever they can. Like most things in life, the more you get involved, the more you will get out of the Association.

Finally,

Thank you for attending this Training Seminar in Perth. Have a safe journey home and we hope to see you again next year.