



Vehicle Theft Detection, Investigation & Prevention

2011 Training Seminar

Rydges, Melbourne, Victoria
7 - 8 March, 2011



Delegate's Handbook

In association with our Seminar Partners:

- Suncorp Insurance ▪ DataDot Technology
- National Motor Vehicle Theft Reduction Council
 - Maurice J. Kerrigan & Associates Pty Ltd
- F.I.R.E.S. ▪ LKA Group ▪ 1300 Record



Seminar Partners:

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) is a non-profit organisation. Without the ongoing support of seminar partners each year it would not be possible for the branch to hold the high quality training seminars that the branch is renowned for. The branch is forever grateful for the support of its seminar partners. The branch would like to take this opportunity to acknowledge the following 2011 Seminar Partners

Platinum Partner:



Gold Partners:



Bronze Partners:



Exhibitors:

- DataDot Technology
- Visual Analysis
- Quest Investigations
- CARS - Comprehensive Auto-theft Research System
- Maurice J. Kerrigan & Associates - IAATI Certification Program



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Welcome to Melbourne



On behalf of the Australasian Branch committee I would like to welcome you to our 18th Annual Training Seminar here in Melbourne, Victoria. In particular I would like to welcome the many new members attending their first IAATI seminar and acknowledge the ongoing support of the Australian members who have travelled to Melbourne for this training seminar. Please make yourself known to myself and your fellow IAATI members.

I would also like to extend a warm welcome to our International President, Detective Chris McDonold of the Baltimore County Police Department, Baltimore, Maryland, USA. Chris is highly respected throughout America and the International IAATI community. It is a great honour to have Chris attend our Branch Seminar, and he has also kindly offered to speak as a keynote speaker during the seminar.

Having worked with this year's seminar organising committee I can assure you there has been extensive work undertaken to ensure everything runs smoothly and the contents provide a good mixture of interesting and informative material (along with a large dose of fun). In this regard I would like to express my sincere thanks to the branch's Committee members who have worked tirelessly to make this seminar happen.

In planning these seminars, we are consistently aware of the uniquely diverse membership of the Australasian Branch. Unlike many of the other branches which are dominated by law enforcement our membership consists of a unique blend of police personnel (investigators, forensic officers, intelligence analysts), insurance personnel (investigators, claims managers, fraud specialists, analysts), registration personnel (vehicle inspectors,

policy staff), academics and researchers, crime prevention officers, forensic locksmiths, motoring club representatives, private investigators, vehicle manufacturers and those involved in the development of vehicle security systems.

This diverse membership while creating challenges for the development of a balanced seminar program, does however, give delegates the opportunity to mix and learn from others with slightly different skill and knowledge sets. I encourage you to interact with your colleagues as much as possible during the next three days.

Staging these annual seminars is a difficult and time consuming task but one that can prove extremely beneficial when they meet the needs and expectations of the delegates. To ensure that future seminars are as beneficial as possible I seek your assistance in two areas.

Firstly, we require your feedback as to what you want to see and do at the next seminar. To facilitate this I encourage you to complete and return the questionnaire including what aspects of this seminar you liked and what aspects you would like changed for 2012. It is only through this type of feedback that we can tailor our seminar to meet your requirements.

Secondly, I would encourage you to consider offering your services to the branch. This can be either by assisting in the future seminars and training sessions, by nominating to stand for the branch committee or by sharing information and experiences with your colleagues through the Association's newsletters or the Branch website

In closing, I wish to acknowledge the generous



Welcome to Melbourne (continued)

assistance provided by our seminar partners – Platinum Partners: Suncorp Insurance and DataDot Technology (Australia) Pty Ltd; Gold Partners: the National Motor Vehicle Theft Reduction Council (NMVTRC), F.I.R.E.S, Maurice J Kerrigan & Associates, and the LKA Group; Bronze Partner: 1300RECORD and our door prize sponsor CSI Investigations Pty Ltd.

We are particularly grateful to our long-term partner DataDot Technologies for their support and ongoing sponsorship of the DataDot Investigation of the Year Award. I also encourage you to visit our exhibitors during the course of the seminar and speak to them about their products.

Only with the support of all our partners are we able to provide these training seminars and the range of interesting and informative presenters. I encourage you to offer your return support to them whenever possible.

Once again welcome to Melbourne, thank you for supporting IAATI and I hope you have an enjoyable and fruitful time during the next three days.

Mark Bennedick

Australasian Branch President
International Association of Auto Theft Investigators

Seminar Housekeeping

Seminar Etiquette

For the benefit of both delegates and speakers, members are asked to please switch their mobile telephone off or to silent mode during the presentations.

Delegates will be given an opportunity to ask questions of speakers at the end of each presentation if time permits. However, to be fair to subsequent speakers, we will endeavour to stick as closely as possible to the published timetable. We therefore ask if at the end of the scheduled time of each presentation, there is not time for questions, that delegates contact the speaker during the next available refreshment break rather than delay the next scheduled speaker.

Likewise to ensure that speakers get their fully allocated time we ask that delegates return to the classroom and are seated ready to commence to commence each session at the published start time.

Dress for the seminar is neat and casual during the classes and formal for the Awards Dinner on Monday night.

Name Badges

All delegates will be given a name badge on registration. For security reasons, we ask that all delegates wear your name badge at all times. This name badge is also the official entrance pass to all sessions, tea's & lunches each day and the networking session.

Special Dietary Requirements

If any delegate has special dietary requirements not recorded on their registration form can you please contact Vice President Mark Pollard as soon as possible so the hotel catering staff can be notified.

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) gratefully acknowledge the support of Suncorp Insurance and DataDot Technology (Australia), as a Platinum Sponsors of the 2011 Seminar.





Seminar Program

Sunday 6 March 2011

1600 - 1700	Australasian Branch AGM
1730 - 2000	Seminar Registration Commences
1800 - 2000	President's Reception

Monday 7 March 2011

0800 – 0830	Seminar Registration
0830 – 0845	Opening ceremony and welcome Assistant Commissioner Tim Cartwright IAATI International President Chris McDonold
0845 – 0915	Det Sen. Const. Jim Peios and Det Sen. Const. Andrew Jackson – Victoria Police “Emerging Methodologies”
0915 – 0955	Mr Ray Carroll, National Motor Vehicle Theft Reduction Council “The Potential Impact of the NSW RWO Reforms on Re-birthing Methods”
0955 – 1035	Mr Laurie Ratz – Insurance Council of Australia “Insurance Fraud Bureau of Australia”
	Morning Tea
1055 – 1140	Mr Chris Stott – DataDot Technology “A new twist on a proven weapon for fighting Auto theft”
1140 – 1230	Mr Chris Loane – Suncorp Insurance “Motor Insurance Investigations & Case Study”
	Lunch
1315 – 1400	Mr. Chris McDonold – IAATI, International President “International Intelligence Trends”.
1400 – 1415	Mr. Philip O’Keeffe, 1300Record.com.au “Investigate using Voice Recording in the future ”
1415 – 1430	Mr Ishara Udawela – Visual Analysis “Using i2 solutions for the capture, management and analysis of vehicle theft information”
1430 – 1500	Mr. Greg McQuaid – Motorweb “The Insurance markets’ secret weapon: Results from Austroads’ pilot of real-time NEVDIS vehicle information.”
	Afternoon Tea
1520 – 1620	Mr. Seamus Byrne – Lion Forensic “Introduction to Digital Evidence”
1620 – 1650	Geoff Hughes – National Motor Vehicle Theft Reduction Council “Damage classifications”
1650 – 1730	Brett Florence – Victoria Police “Interactive discussion about the complications of investigations and their solutions”
1900 – 2300	Seminar Dinner and Australasian Branch Awards Presentation



Seminar Program

Tuesday 8 March 20110

- 0830 – 0900 Mr Mark Grulke – M G Automotive Forensics
“Collision Profile Analysis – A case study”
- 0900 – 0930 Mr Ross Morson – Suncorp Insurance
“Insurance Case Study – Hail damage or fraud”
- 0930 – 1000 Dr Andrew Hedges – LKA Group
“Investigative interviewing and Priming ”
- Morning Tea**
- 1020 – 1105 Mr Robert Ishak, William Roberts Lawyers
“Litigation and Insurance Fraud”
- 1105 – 1145 Mr Brett Forward – Forensic Locksmith
“Forensic Locksmithing”
- 1145 - 1230 Mr John Price – Financial Ombudsman Service
“Fraud or Theft” a case study of the facts relevant to the Ombudsman’s decision
- Lunch**
- 1315 – 1410 Det. Sen. Const. Daniel Buhs – New South Wales Police
“Strike Force Burindi – A Case Study”
- 1410 – 1500 Det. Sgt Robert Pama – Victoria Police
“Operation Riversweep”
- Afternoon Tea**
- 1520 – 1610 Det. Sgt. Naomi Cornish – Queensland Police
“Internet search tools for investigations and enhancing investigative practises and procedures”
- 1610 – 1700 Det. Sgt. Peter Ziser – Queensland Police
“Marine Theft”
- 1700 **Seminar close**



Speaker Profiles

Det Sen. Const. Jim Peios

Victoria Police

Biography was not available at time of printing

Det Sen. Const. Andrew Jackson

Victoria Police

Andrew joined the Victoria Police force in 1994 and has worked at predominantly inner city Police Stations including Richmond uniform, Melbourne West uniform, Melbourne Regional Response unit, Melbourne C.I.U., Embona Taskforce , He has been at the Organised Motor Vehicle Theft Squad (OMVTS) for over three years. As part of his duties at the OMVTS he has worked on Operation 'LICTOR' which investigated corruption within VicRoads allowing the fraudulent registration of stolen and re-birthed cars and illegally imported vehicles. As both off road and on road motorcycling is one of Andrew's main hobbies he has been monitoring all thefts of motorcycles within Victoria since September 2007 and identified different crime trends and hotspots.

Ray Carroll

Executive Director, National Motor Vehicle Theft Reduction Council

Ray was appointed Executive Director of the NMVTRC when it was formed in 1999 by all Australian governments in conjunction with the Insurance Council. The Council's charter is to work with government agencies, industry groups and the broader community to facilitate the implementation of a range of strategies to reduce the unacceptably high rate of motor vehicle theft in Australia.



During twenty two years with the Victoria Police, Ray served in various areas of criminal investigation and in his later years of service specialised in crime prevention through his role as manager of the

Force's crime prevention bureau.

Working within the Victorian Department of Justice as project manager of a combined government and industry national task force into motor vehicle theft in Australia in 1997, Ray was the principle author of the task force's final report which constituted a comprehensive vehicle theft reduction plan that led to the formation of the Council

Australia's successes in vehicle crime reduction have been recognised internationally and Ray has consulted on national strategy development in Europe, South Africa, Taiwan and the United States.

Ray's presentation is titled "*The Potential Impact of the NSW RWO Reforms on Re-birthing Methods*" In recent years close to 50% of all stolen not recovered vehicles in Australia were stolen in NSW and the State is widely recognised as the epicenter of profit motivated vehicle crime. Numerous NSW investigations have identified that the manipulation of written-off vehicles in a variety of ways has been the method of choice for most re-birthing activity.

This presentation will provide the National Motor Vehicle Theft Reduction Council's perspective on how the ban on the re-registration of written-off vehicles in NSW is likely to impact vehicle crime methodologies in NSW and the rest of Australia.

Laurie Ratz

Special Risks Manager, Insurance Council of Australia & Insurance Fraud Bureau of Australia

Laurie served 28 years in the Victoria Police including three years as a Chief Investigator with the National Crime Authority. In 1998 Laurie resigned with the rank of Detective Chief Inspector to manage the Loss Prevention, Corporate Security and Training portfolios of Qantas Group Security.



In December 2007 he took up his current position with the Insurance Council of Australia as the Special Risks Manager and is the permanent Chair of the Insurance Fraud Bureau of Australia and



Speaker Profiles

responsible for the coordination of the general insurance industry's response to insurance fraud and crime prevention.

Laurie has a Post Graduate Degree in Criminology (Melbourne University) and an Advanced Certificate in Aviation Security (University of Western Sydney). He holds the National Medal and the Victoria Police Medal.

Chris Stott

Head of OEM, DataDot Technology Ltd.

Chris has a Bachelor of Economics, and is a member of IAATI, and the Society of Automotive Engineers.

Chris has worked for the world's most significant asset identification company, DataDot Technology, for the past 9 years. During this time Chris has worked and resided in the USA (2 years) and worked in Europe and Asia for the past 4 years, in assisting grow the DataDot business.

Chris also consults to other companies in the finance sector and is a part-time aviation instructor.

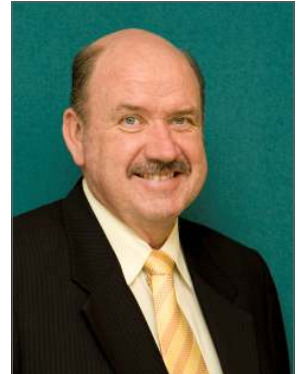
The benefits to Law Enforcement Agencies of proper identification of assets are well known - and in particular the role of microdot marking. The resultant improvement in effectiveness of policing is now generating a flow-on affect to owners of assets - with lower theft rates, higher recovery rates and lower insurance premiums.



Chris Loane

Acting Executive Manager Fraud & Investigations, Suncorp Group

Chris has an extensive background in the law and in investigations, having previously worked in the Queensland Courts, and the Queensland Police for almost 20 years, where he served as an Inspector from 1998.



Chris has been both a Barrister and a Solicitor in private practice in Queensland since leaving the Police. He holds a Master Of Insurance from Deakin University; a Bachelor of Arts from Griffith University with Majors in Justice Administration and Adult Education; he has completed the Queensland Barristers Board Examinations with 2nd class Honours; completed the Bar Practice Course at QUT, and also holds an Associate Diploma of Business Management and has undertaken a Diploma of Commercial Property Management. Chris is a Fellow of ANZIIF.

Chris previously worked for AAMI Insurance, where he held roles as the Manager of Insurance Investigations, Claims Administration Manager, and Business Administration Manager. Chris joined Suncorp in March 2008 as the Manager of Insurance Investigations.

Chris is currently the Acting Executive Manager Fraud & Investigations for the Suncorp Group, which provides an Investigations function across all Brands and Products in both Personal and Commercial lines of business.

In the past 2 years Chris has presented at the IAATI International Conference held in Sydney in August 2008; at a National symposium held by the Australian Crime Commission for the Financial Services Industry in October 2008; at a National Vehicle Crime Conference conducted in Brisbane in February 2009 by the Queensland Police Service Organised Crime, Auto Theft Unit; at the Geni Seminar in Brisbane in November 2009; at the IAATI seminar on *Vehicle Theft Detection, Investigation & Prevention* held in Perth in October 2009 and again in Brisbane in March 2010. Chris also presented to the ANZIIF Sunshine Seminar held at the Gold Coast in October 2010 on issues relating to Insurance Fraud.



Speaker Profiles

Chris McDonold

1st International Vice President, IAATI

Christopher McDonold is a 22-year police veteran employed by the Baltimore County Police Department; Baltimore, Maryland. He has been assigned to the Patrol Division, the Burglary Investigation Unit, and the Firearms Violence Section and for the past 15 years to the Baltimore Regional Auto Theft Team. In September 1995, Detective McDonold was assigned to the Baltimore Regional Auto Theft Team, which is comprised of members from 3 agencies; Baltimore County, Baltimore City, and Maryland State Police. The Regional Auto Theft Team has played an important role in helping to decrease vehicle theft throughout the Baltimore region by 58% since the unit's inception.



The Regional Auto Theft Team has arrested over 14,000 people since their inception and enjoys a national reputation for leadership amongst auto theft units. Detective McDonold has co-written two investigative manuals that have become the source books for both the (Level I) Certified Investigator and (Level II) Advanced Investigator tests. Chris was also instrumental in the selection/creation of the materials and test for the Master Investigator level (Level III), which was completed in January 2009 and is available to IAATI members.

For his endeavors, Chris has received two citations from the Governor of Maryland, a Superintendent's Salute from the Maryland State Police, the William Reeder Award from Maryland-DC Anti-Car Theft Committee, three Unit Citations from the Baltimore County Police Department and four Unit Citations from the Baltimore City Police Department. He has also received a Bronze Star for Valor and two Commendation awards. In addition, Chris was the recipient of the Baltimore County Police Foundation Officer of the Year Award in 1999 and 2010. The Regional Auto Theft Team has won several national awards for their exceptional work; including an Award of Merit from the National Associations of Counties and four Vehicle Theft Awards from the International Associations of Chiefs of Police (1996, 2000, 2001 and 2010).

Chris has been a member of IAATI since 1995 and is

currently the President. Chris is a certified instructor through the Maryland Police Training Commission and has taught extensively at local, regional, and federal/international levels. He has been instrumental in creating training programs for both basic and advanced investigators, the insurance industry, the judicial system and the Federal Bureau of Investigation (FBI). He is recognized internationally for his training endeavors. In addition, his expertise is sought after by many organizations and committees, such as the Vehicle Component Part Label Committee, a federal committee formed to investigate the necessity of vehicle manufacturers including component part labels when manufacturing vehicles. Chris also sits on the National Motor Vehicle Title Information System (NMVTIS) Advisory Board. This board's purpose is to provide input and recommendations to the Office of Justice Programs regarding the operations and administration of NMVTIS.

Chris is a veteran of the United States Marine Corp and the United States Air Force Reserve and holds a Bachelor of Science degree in Business from Mount St. Mary's University in Emmitsburg, MD.

Philip O'Keeffe

National Sales Director, 1300 RECORD

Philip O'Keeffe the National Sales Manager and joint founder of 1300 RECORD – Australia's first, most affordable outbound digital telephone call recording service.

O'Keeffe discovered that for the majority of Australian businesses this was complex, under-utilised and extremely cost prohibitive. With more and more organisations requesting employees work from home and or in mobile offices, and with business efficiencies becoming more and more vital, it became evident that Australian businesses required a greater level of due diligence in the field.

In July this year, 1300 RECORD was launched – a new and affordable service that allows businesses and consumers to record phone conversations that can be securely stored indefinitely and can be downloaded or sent via email, bringing a new level of professionalism into Australian businesses.

Philip is passionate about the value that 1300 RECORD can add to Australian businesses today; making businesses more efficient and productive by accurately recording important landline or mobile



Speaker Profiles

telephone conversations, including conducting interviews, reviewing or completing contracts, coaching and training staff for improved performance.

Now, with no need for technological hardware or software, remembering call details and information is within the financial reach of any business.

Ishara Udawela

Application Specialist, Visual Analysis

Ishara is a former Senior Administration Officer with the Victorian Taxi Directorate (VTD), her role encompassing the management and analysis of data to support the Investigations Unit. The VTD regulates the taxi and hire vehicle industries and issues Driving Instructor Authorities. As part of her role at the VTD, Ishara was the chief liaison officer between other law enforcement agencies throughout Australia.



Ishara's experience includes the analysis of data associated with Commonwealth fraud, managing the intelligence associated with a number of cases and networks in Australia. Ishara continues to work closely with many Federal and State agencies by assisting with their intelligence needs.

Ishara currently manages the Victorian and Tasmanian clients of Visual Analysis Pty Ltd including training and business development.

Visual Analysis provides all services for the i2 range of intelligence throughout Australia, New Zealand and Singapore.

To effectively investigate day-to-day incidents an analyst needs to obtain and manage all available information in a single integrated analytical environment. A key requirement to the efficient analysis of this data is a system that is user friendly, can be rapidly configured to suit the evolving analytical landscape and possesses highly flexible querying, profiling and reporting tools. i2's iBase analytical database combined with i2's award winning data visualization tool Analyst's Notebook and with support for industry standard spatial analysis tools fulfills this requirement by providing the analyst with a robust and flexible analytical environment.

The focus of this session is to examine a typical volume crime scenario facing police analyst's worldwide, vehicle theft. In this session Ishara will use the latest i2 technology to demonstrate link and timeline analysis, data-warehousing techniques and spatial analysis using Geographical Information Systems. The session will demonstrate the seamless integration between spatial, associative and temporal applications and how an analyst can employ each of these techniques whilst maintaining the overall thread of their analysis.

Indicators of criminal networks and hierarchies will be revealed by these applications which will aid our understanding of the true nature and extent of these crimes. Analysis with i2 tools will allow informed decisions to be made as to how best deploy scarce resources to most effectively deal with the criminal environment.

Greg McQuaid

Business Development Manager, Motorweb Australia PTY LTD

MotorWeb was appointed as the official broker to pilot and commercialise real-time NEVDIS vehicle information for the Australian insurance market, for WOVOR, registration status information, and much more. With over a decade of experience in the commercial delivery of Government vehicle information in New Zealand, MotorWeb are experts in their field. The 3 month pilot involving Suncorp, Allianz and Budget Direct has now concluded. Come and find out the real story behind the vehicles insurers deal with every day..

Seamus Byrne

Director, Lion Forensic

Seamus Byrne is an Australian Information Lawyer and Computer Forensics Expert with extensive e-discovery and electronic evidence experience. Seamus delivers expert advisory services to proactively resolve disputes in relation to the discovery of electronic evidence.





Speaker Profiles

Having developed experience through his prior engagements in top-tier legal, chartered accounting and corporate sectors, Seamus has performed key roles in the advisory, discovery and life-cycle management of electronically stored information (ESI) in several high-profile litigation matters, representing a number of S&P/ASX 200 and blue-chip international clients. This has included dealings involving the global collection of ESI, handling issues of spoliation, multiple languages and multiple parties, including foreign governments and outsourced technology providers.

He has extensive experience in the forensic investigation of matters pertaining to corporate fraud and financial crime, intellectual property (IP) theft and contractual disputes. This has included assisting investigations of law enforcement and regulatory bodies.

Seamus is the only practising lawyer in Australia to attain the CCE or EnCE qualifications. He has previously been engaged as Executive Counsel for a significant, privately-held group of worldwide companies with diverse interests in mobile technology, online gaming, online banking, oil and mining.

Seamus has provided computer forensic and e-discovery expert opinion and testimony in matters to a Federal Court level in Australia and High Court level in Singapore. A sample of recent cases in which Seamus' expert witness opinion or testimony was presented to the Courts appears below.

- *Tjong & Anor v Tjong* [2010] NSWSC 578 (Supreme Court of New South Wales)
- *Crédit Industriel et Commercial v Teo* [2010] SGHC 155 (High Court of Singapore)

Seamus is admitted to practice law as a Solicitor and Barrister to the Supreme Court of New South Wales, Federal Court of Australia and High Court of Australia.

Geoff Hughes

Director Strategy and Programming, NMVTRC

Geoff Hughes joined the National Motor Vehicle Theft Reduction Council (NMVTRC) in 1999 after an extensive career in road transport policy at a state and national level. As the NMVTRC's Director of Strategy and Programming, Geoff is responsible for the organisation's strategic planning, major projects and communications activities.



Geoff has played an influential role in improving information exchange between key agencies and the management of written-off vehicles nationally. He also led the development of the NMVTRC's model young offender program and provides expert advice to related programs in Tasmania and Queensland.

In a 13 year career with Victoria's road transport agency, VicRoads, Geoff worked in a wide variety of policy development and management roles from commercial vehicle operations to traffic management to road safety. In the mid-1990s Geoff held a number of senior roles with the then National Road Transport Commission where he led the development of a series of major reforms to Australia's road transport laws.

'Proposed new damage assessment criteria for RWOs'

Since 2007 the criminal exploitation of repairable write-offs (RWOs)—by rebuilding them with stolen parts—has become a major threat to Australia's improving theft performance. The often poor standard of RWO repairs has also posed a public policy conundrum for governments.

Solutions are controversial. This paper will outline the NMVTRC's development of new, engineering-based, assessment criteria that will significantly reduce the volume of RWOs that can return to our roads and make life tougher for would-be rebirthers and shonky repairers.



Speaker Profiles

Brett Florence

Det. Senior Constable, Victoria Police

Brett is a Detective Senior Constable attached to the Victoria Police Organised Motor vehicle Theft Squad. He has been a vehicle theft investigator for 9 years and a member of Victoria Police for 21 years. The remainder of his career has been in general duties policing in the Northern suburbs of Melbourne.



In 2005 Brett was the recipient of the Australasian Branch of IAATI 'Data Dot Investigation of the Year' award. At the 2008 International IAATI Seminar he received a certificate of acknowledgement for work with the Kagan Batman TAFE Automotive Centre of Excellence 'A.C.E' for the development students. In 2010 Brett was awarded the 2010 Australasian Branch IAATI Member of the Year trophy for his contribution in numerous training seminars and assistance to members.

Mr Mark Grulke

M G Automotive Forensics

Mark Grulke served in the Australian Regular Army between 1981 and 1996 as a motor mechanic in the Royal Australian Electrical & Mechanical Engineers corps. He then completed three years service in the Queensland Police Service as a general duties constable, attending and investigating road traffic accidents and vehicle theft. Mark then completed a further four years service in the Australian Regular Army, before transferring to the Active Army Reserve where he continues to serve RAEME as a commissioned officer today. Following his military service, Mark held the position of workshop manager at Cummins Engines for 12 months, before he was appointed the Manager of the Vehicle Examination Unit at the Victoria Police Forensic Services Centre, a position he held for four years. He joined the Defence Material Organisation as a Senior Technical Officer in late 2007 where he provides specialist maintenance engineering advice for the Australian Defence Force vehicle fleet

Mark established M G Automotive Forensics in 2008

and currently provides collision profile, failure analysis, and vehicle identification services as an independent consultant. He holds a Victorian Trade Certificate, and an Advanced Diploma of Technology (Mech Eng) from RMIT. He has substantial experience in motor vehicle engineering, design and manufacturing practises. He has significant qualifications and experience in forensic vehicle investigation and has been recognised by the courts as an expert in his field.

He is also a Carlton supporter, but he can't help that.

Ross Morson

Senior Investigation Advisor AAIL | GI Fraud & Investigations, Suncorp Insurance

Ross started his working career in the automotive and metal manufacturing industries before joining the NSW Police Force where he worked in a number of disciplines including criminal investigation.

In 1980 he entered the insurance investigation field and operated Morson Investigations up until 2002 when he joined Suncorp Metway Insurance Limited in the capacity of a specialist advisor in the then acquired GIO General Limited Commercial, Liability, Injury teams Sydney office. In 2003 he was relocated to Brisbane and commenced a similar role with the Insurance Investigation teams. During his career within the insurance industry he attained Associate Level and is currently a distant education student at Charles Sturt University (you are never too old to learn is Ross's motto).

Dr Andrew Hedges

LKA Group

LL.B, MComLaw, MBA, MMgt (leadership), DipGovt (Fraud Control), Cert 3 Investigations, Cert 3 Security Operations, DBA, CAHRI

Andrew Hedges is the State Manager (Qld/NSW) for the LKA Group and is a specialist misconduct investigator. Andrew is a qualified Lawyer and also holds degrees in Management, Business Administration, Commercial





Speaker Profiles

Law and a Doctorate with a concentrated focus on governance and ethics. Andrew formerly a Queensland Police Officer has 19 years experience in conducting and managing investigations in diverse environments including; policing, serious non-compliance for the ATO, the horse racing industry and the insurance industry. He has worked in senior roles and has conducted and managed many complex investigations and operations.

Andrew also has extensive intelligence experience and has managed in this capacity for many public sector organisations.

Robert Ishak,

Solicitor Director, William Roberts Lawyers

Robert Ishak is a Solicitor Director at William Roberts Lawyers. Robert has an Accounting degree and a Masters in Law and is an experienced Commercial Litigator appearing in most jurisdictions. In 2003 and 2004, Robert conducted weekly seminars at the University of Western Sydney in Commercial and Corporations Law. In 2002 - 2006, Robert was a member of the Litigation, Law & Practice Committee of the New South Wales Law Society and the New South Wales Young Lawyers Civil Litigation Committee. Robert is also a Judge of the Manfred Lachs International Space Law Moot, life member of the Golden Key International Honours Society, member of the Australian Life Underwriting and Claims Association, and member of the Australian Insurance Law Association.



Insurance fraud litigation is unique. With 7 years experience in the area, Robert will discuss the *Insurance Contracts Act 1984* (Cth) together with specific legal strategies and case theories, including interlocutory applications, cross examination and the latest judgments.

Brett Forward

Forensic Locksmith

Brett is a highly regarded forensic locksmith with 28 years experience in industry.

John Price

Referee/ Panel Chair, Financial Services Ombudsman Service

John completed his Bachelor of Law at Melbourne University in 1975, his last examination being in Family Law on the 11 November 1975 a day that John Kerr decided to make famous with the dismissal of the Whitlam Government.



After practicing for a short period with Lander and Rogers, John joined Maurice Blackburn & Co in April 1978 working in the personal injury section. John became a partner of the firm in 1984 and headed up the industrial personal injuries practice until leaving the firm in 2004.

John is an Accredited Personal Injuries Specialist having practiced in personal injuries litigation for over 27 years a member of the Accident Compensation Committee for over 20 years, the VWA Legal Liaison Committee and numerous Victorian Government working parties and advisory groups.

John joined FOS in August 2004 as Referee and in addition since 2007 has acted as alternate Panel Chair and adjudicator. John is also a director of State Trustees Limited being a Board member, member of the audit and investment committees and Chair of the State Trustees Australia Foundation. He is also the Chair of the Pennant Appeals Board for Cricket Victoria and a code of conduct commissioner.

Married to wife Suzanne with three children and two dogs, John is passionate about not only his family but sailing, lacrosse and the mighty Collingwood. F.C.



Speaker Profiles

Det. Sen. Const. Daniel Buhs

New South Wales Police

Daniel graduated as a Probationary Constable from the Police College at Goulburn in 2003. Daniel was stationed St Marys Local Area Command in the western suburbs of Sydney where he performed general duties developing his skills in uniform policing. Daniel then moved in to a plain clothes role within the St Marys Anti Theft Unit before commencing his criminal investigative training at the St Marys Detectives office. He completed his plainclothes training and successfully completed the Detectives Course.

In March 2008 he successfully applied for and was transferred to the State Crime Command where he took up a position on the Motor Team, Property Crime Squad. The Motor Team drives the New South Wales Police Force response to the investigation of organised motor vehicle re-birthing.

Since joining the Motor Team Daniel has been involved in and now leads strike forces that have been established to investigate organised motor vehicle re-birthing syndicates. Major investigations that he has led include Strike Force SION, Strike Force PUTLAND, and Strike Force BURINDI. Due to his experience as a detective and as a specialist in this field, Daniel also lectures at courses held by the New South Wales Police Force including the Constables Education Program and the Highway Patrol Course.

Det. Sgt Robert Pama

Victoria Police

Rob has been a member of the Victoria Police for 26 years including 19 years as a Detective. He has served as Officer in Charge of Region 3 vehicle Theft Task Force for 7½ years. Region 3 covers the northern suburbs of Melbourne and stretches from Mildura to Flemington and Bendigo to Shepparton. Rob also has a background as a mechanic



Det. Sgt. Naomi Cornish

Queensland Police

Detective Sergeant Naomi Cornish has in excess of 16 years service with the Queensland Police Service and is currently attached to the Marine Crime Team within the Organised Crime Investigation Unit based in Brisbane. During her career, Detective Sergeant Cornish has performed duty in uniform, as a surveillance operative and for the last 10 years as a Detective within numerous squads within the State Crime Operations Command. In 2010 Detective Sergeant Cornish was selected to participate in a Rotary Group Study Exchange to Finland, where she spent three weeks on a vocational and cultural exchange in Northern Finland. During this exchange Detective Sergeant Cornish met with counterparts from the Finnish Police Service, National Bureau of Investigations and Finnish Security Police.

Peter Ziser

Vehicle Crime Team, Queensland Police

Detective Sergeant Peter Ziser has 23 years service with the Queensland Police Service and is currently attached to the Marine Crime Team within the Organised Crime Investigation Unit based in Brisbane. During his career, 20 years of which has been as a Detective, Peter has worked in diverse areas around Queensland in both remote and provisional cities and has a wide range of experience to draw from. Peter is from a motor sport family and regularly competes in historic car racing events.



General IAATI Information

Newsletters

Australasian Branch members have access to three regular Newsletters - Vehicle Investigator News (VIN), APB and E-News. After a couple of years without a local newsletter the Branch relaunched its newsletter, VIN, during 2004 as an electronic publication. Distributed as an Acrobat document and circulated by email to all branch members, VIN is a new and refreshing way of sharing information with our members.

The 'APB' is the Association's international magazine which is posted out to members' preferred mailing address three times a year. Finally, E-News, is an international equivalent of our VIN. Rather than included as an attachment to an email, however, members are sent an email alert indicating the latest edition is available for download from the members only page on the website. (If you have never accessed the members only page of the website or forgotten your password follow the links on the website.)

All three newsletters include updates on vehicle theft issues, case studies, upcoming training information and material from each Branch and Chapter and are a valuable source of information. The Editors of each are constantly on the look out to include any articles, news items, photographs etc, that would be of interest to either Australasian or international members. If you have come across a new modus operandi, an interesting case study or simply want to 'brag' about a successful investigation then please take the time to write a small article and send it to our the VIN editor via info@iaatiaus.org. Items can be as small as a single paragraph to as long as a couple of pages. If you have any photographs relating to the article please feel free to include those as well. (Naturally, the names of individuals involved in any case studies can be changed to protect the guilty!)

Websites

If you are a financial member and have not received copies of VIN, APB or E-News please contact our Branch President, Mark Bennedick, at mbennedick@iaatiaus.org to ensure we have your correct email and postal address.

The International IAATI website can be found at www.iaati.org. It is a mine of information including details on:

- upcoming International and Branch/Chapter Training seminars;
- highlights from past seminars;
- membership directories/ member search;
- purchasing IAATI merchandise;
- IAATI Forums - Bulletin Board System;
- viewing or changing your membership details;
- details about IAATI awards;
- links to all other Branch and Chapter websites.

A relatively new addition to the International Website is the establishment of IAATI forums. This is a bulletin board system where members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

Currently there are a number of forums including:

- IAATI General Forum
- Auto Theft Questions
- Component Parts Markings
- Insurance Fraud Trends
- Seminar critique - Questions and Comments
- E-News comments/concerns/questions
- Investigative Positions/Opportunities
- Member News
- Vehicle theft related websites
- Current auto theft cases

Included in the Forums are links to various VIN decoders, manufacturer sites and some component parts number decodes.

Please note when visiting the International website that the membership application and renewal forms are applicable for North American members only. To obtain a membership or renewal form for the Australasian Branch, please visit the Australasian Branch website.

The Australasian Branch website is maintained by Ian Gunthorpe and can be found at www.iaatiaus.org Financial members can access the 'members only' pages of the Australasian Branch by contacting Ian to obtain their password. Ian can be contacted via webmaster@iaatiaus.org

Ian is happy to receive any news items, short articles, case studies or photographs that would be of interest to members. Such items can be sent to Ian for inclusion on the Australasian website via webmaster@iaatiaus.org



General IAATI Information

IAATI Training Seminars

Australasian Branch Seminars

The Australasian Branch Training Seminars are held annually during the first week of March. Details of upcoming seminars are sent to all financial members around November each year and are posted on the Australasian Branch Website (www.iaati.org).

If you wish to present a paper, case study, poster display, assist in the organization, have a suggestion for a speaker, or simply would like to provide some feedback on past seminars, then please contact the Branch President (president@iaatiaus.org).

International Training Seminars

A highlight of each year is the International IAATI Seminar. Held in early August each year they attract between 200-400 IAATI members from all over the world and are always a great source of information and a lot of fun. For information regarding the 2011 International Seminar, please contact the Seminar Director at seminar@iaati.org or check out the international website: www.iaati.org

So why not consider joining a group of Australasian members and attend what is sure to be a unique experience. You may be able to claim it as a tax deduction and then stay on and treat yourself and your partner to an American holiday afterwards. It's guaranteed to be more enjoyable than spending winter at work!

Our Contact Details

If you wish to contact the Australasian Branch the recommended mediums are:

Email: info@iaatiaus.org
or using one of the committee members direct email addresses list on the About Us page of the branch website (www.iaatiaus.org)

Alternatively you can send a fax to:

(07) 5609 6008
or +61 7 5609 6008 if calling from outside of Australia

Contacting You

The main form of communication with Australasian Branch members is via email. Members should ensure that their email address, along with all other contact details, have been correctly recorded on the membership database. To check your contact details have been correctly recorded please log onto the international website www.iaati.org and click on 'View/Change membership information' under Member Services.

Alternatively please send an email with your new contact details to Mark Bennedick or a committee member.

IAATI's 58th Annual Training Seminar, August 14-19, 2011



This year's International IAATI seminar will be held in Atlantic City, New Jersey, 14-19 August, 2011. IAATI's International Seminar always provides a great opportunity to meet new friends and learn the last about vehicle theft around the globe. The 2011 Seminar will be hosted at the Trump Taj Mahal Hotel. Hotel Room rates are only \$US 107 plus taxes per night which is extremely good value, particularly with current exchange rates.

If you have never been to an International IAATI Seminar why not think about making Atlantic City your first. Mark Bennedick and a small group of Australasian members will be attending the seminar so if you would like join the Australasian contingent or have any questions about the seminar please contact Mark Bennedick (president@iaatiaus.org). Further details about the Seminar are available on the international website.





General IAATI Information



IAATI's Australasian Branch Auto Theft Certification Program



The Australasian Branch of the International Association of Auto Theft Investigators has established a Certification program for members. The Branch has partnered with a Registered Training Organisation (RTO) Maurice J Kerrigan & Associates Pty Ltd as an independent assessment body to review applications against the Auto Theft Certification program competencies.

Members can now have their knowledge, expertise and qualifications acknowledged by taking part in the Australasian Branch's accreditation program. The certification program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officers or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists.

Details of the Certification Program and the Certification Kits can be downloaded from the RTO's web site www.kerrigans.com.au. Go to the web site and click on the training tab. Applicants need to register their details to access the applications under 'Products and Services' on the Kerrigans Training Portal.

For more information about the accreditation program email your questions to accreditation@iaatiaus.org

Book your Auto Theft Certification Assessment by emailing training@kerrigans.com.au.

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) gratefully acknowledge the support of our 2011 Seminar Gold Sponsors:



**National Motor Vehicle
Theft Reduction Council**
driving down vehicle theft





Australasian Branch Awards

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI), in partnership with our Award Sponsors, DataDot Technologies, is continuously seeking nominations for its Annual Awards Programme.

The IAATI Branch awards seek to recognise and reward outstanding achievement, innovation, or exceptional performance in the area of auto theft prevention and investigation.

Nominations are currently invited for the following five categories:

“Investigation of the Year”

Sponsored by the Australasian Branch, this award is open to any individual or team of professionals involved in the identification and investigation of motor vehicle theft. The investigation may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the size of the operation.

It is open to members of police forces, customs services, insurance investigators, private investigators, or anyone else involved in investigations. This may involve cooperation of international agencies but at least part of the investigation must have taken place in Australasia during the last 3 years.

“DataDot™ Investigation of the Year Award”

The DataDot Investigation of the Year Award was presented for the first time in 2005 and aims to highlight the investigation of vehicles using microdot technology. Entries are open to any individual or organisation (public or private), that has relied upon the DataDot component identification product in an investigation of motor vehicles within Australasia. This award is sponsored by DataDot Technology Ltd.

“Outstanding Achievement in the Reduction of Motor Vehicle Theft in Australasia”

As this title suggests this award is open to any individual, organisation or agency that has made a significant contribution to assist in the reduction of motor vehicle theft in Australasia. For example, potential nominations in this category may include:



- individuals or organisations involved in the development of security devices;
- vehicle manufacturers;
- governments for their introduction of new legislation;
- insurance companies for the introduction of new procedures or incentives to vehicle owners or the funding of crime prevention programs;
- police services for the introduction of initiatives or the development and distribution of training programmes;
- car park operators and shopping centre managers for introduction of safer parking environments;
- local crime prevention practitioners;
- youth workers or organisations involved in prevention programs for offender or age risk individuals;
- advertising agencies for the development of an awareness campaign etc.;
- schools/education authorities for the introduction of motor vehicle theft prevention issues into the curriculum;
- motor registration authorities or consumer protection agencies for the development of policies or procedures aimed at restricting the activities of car thieves and protecting the unsuspecting consumers; or
- individuals or organisations involved in the



Australasian Branch Awards

media for the development of responsible reporting practices, the dissemination of vehicle theft prevention material, or the reporting of vehicle theft issues.

“Insurance Industry Auto Theft Investigation of the Year Award”

This new award was presented for the first time in 2008 and is open to individuals working in the insurance industry involved in the identification and/or investigation of auto theft insurance claims. The award is open to insurance investigators, private investigators, claims officers, claims managers, insurance assessors and insurance company personnel involved in an intelligence role.

The investigation and/or claims process may be deemed exceptional for a range of reasons including its use of innovated methodologies or techniques or the complexity of the investigation. The individual will need to show that the investigation and or claims process has met with the requirements of the General Insurance Code of Practice, the insurance company's service level agreement, customer relations guidelines and/or dispute resolution process if applicable. The investigation and/or insurance claim must have taken place in Australasia during the last three years.

“Outstanding Contribution by a member to the International or Australasian Branch of IAATI”

Nominations for this award are only open to present or past members of the Australasian Branch of

IAATI. This award is to recognise the work of an individual member, who through their dedication and involvement, has helped in the development, growth or professionalism of IAATI within the Australasian Branch or at the international level.

Nominations

Nominations for any of the above listed awards can be received at any time during the year and Individuals and organisations are encouraged to nominate themselves or their colleagues for any of the above awards.

Nominations for the awards can be made by sending details of the person or group being nominated; stating the category they are being nominated for; the reasons for your nomination; and your name and contact details to:

Chair Awards Committee
Australasian Branch
International Association of Auto
Theft Investigators

Fax (07) 5609 6008
or info@iaatiaus.org

A template for nominations is attached on the following pages and ideally nominations should not exceed four pages o supporting documentation.

The winner of each category may be asked to make a short presentation during the conference and/or write a short article for publication in an IAATI newsletter.

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) gratefully acknowledge the support of our 2011 Seminar Gold Sponsors:





Australasian Branch Awards - Nomination Form

This form is designed as a guide for nominating yourself, your organisation or a colleague for a IAATI Australasian Branch award. Please attach additional pages if required but generally nominations should not exceed more than 4 pages of supporting evidence. For additional information please contact Harry Rakintzis, (phone 03 8520 1394, email: harry_rakintzis@aami.com.au) or Mark Bennedick (phone 0418 791 053, email: mbennedick@iaati.org).

Completed nomination forms should be faxed to:
Chair Awards Committee, IAATI Australasian Branch
Fax +61 - 7 - 5609 6008

or emailed to: info@iaatlaus.org

Nominee Details

Name of Award nominating for: Investigation of the Year Insurance Industry Award
 DataDot Award Outstanding Achievement Award Member of the Year

Nominee's Name :
(as to appear on award if selected - name may be an individual, a team, or organisation)

Nominee's Organisation:

Contact Person (if team or organisation):

Position:

Postal Address:

.....

Phone: Fax:

Email:

If nominating a team please list names of team members or other agencies involved in the investigation / initiative:

.....

.....

.....

Nominator's Details

Your Name:

Your Organisation:

Your Phone: Your Fax:

Your Email:

Your relationship to nominee:

.....



Australasian Branch Awards - Nomination form

In the space below please succinctly describe the reasons for the nomination, including dates and significance of relevant accomplishments, their impact and the ways in which they meet the requirements of the specific award. Use complete sentences without abbreviations. Additional material may be attached but is limited to 3 additional typed pages.

Note Investigations may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the scope of the operation.



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- DataDot Technology are leaders in supporting law enforcement agencies worldwide.
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DataDotDNA® is a powerful theft deterrent system, based on reliable identification of a vehicle's component parts. The DataDotDNA® system utilises DataDots, security labels and forensic security to give the strongest possible protection against theft, and enable recovery of property.



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WISH YOU'D CHECKED YOUR USED CAR WAS LEGIT

Combating profit-motivated theft continues to be a primary focus of the National Motor Vehicle Theft Reduction Council (NMVTRC).

The NMVTRC places a strong emphasis on tackling the major structural weaknesses in our government and industry practices and policies that allow profit-motivated thieves to continue to ply their trade.

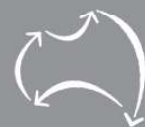
Our key strategies are aimed at disrupting the separated parts and vehicle laundering markets and include such initiatives as:

- developing new damage assessment criteria for the management of written-off vehicles (WOVs) to better meet the system's current and future needs;
- the establishment of Inter-agency Task Forces to gain new insights into the trade in separated parts and the extent of unlicensed trading, sub-standard repairs and criminal manipulation of WOV practices; and
- continuing to promote better access to vehicle status information for consumers such as the introduction of the Personal Properties Security Register.

Ultimately, sustainable theft reduction requires action across a broad range of disciplines and our objectives can only be effective if supported by active and specialist vehicle theft investigation. The NMVTRC is proud to be a long time supporter of IAATI.

The NMVTRC is an initiative of all Australian governments and the insurance industry. We strive to deliver the lowest rate of vehicle theft in the developed world.

Join the fight against vehicle crime by keeping in touch with the NMVTRC's many initiatives at www.carsafe.com.au



National Motor Vehicle
Theft Reduction Council



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KERRIGAN**
& ASSOCIATES
INVESTIGATORS

Background

Established in 1980, Maurice J. Kerrigan & Associates Pty Ltd has one of the largest teams of specialist licensed investigators within Australia.

Our company has extensive experience in the investigation of General Insurance claims for major insurers, offering investigative services for motor claims including vehicle theft, collision, fire and malicious damage. We also investigate domestic and commercial property theft, burglary, arson and marine claims.

Our company is utilized throughout Australia by Workers Compensation Insurers, Self-Insurers, Government Agencies, Legal firms and Insurance companies covering all investigation types.

Australia Wide Coverage

Maurice J. Kerrigan & Associates offer extensive charge out centres in all capital cities and major regional areas throughout Australia which enables cost effective, timely, quality controlled professional reports that will withstand the highest scrutiny.

Investigation Services

- General Insurance
- Compulsory Third Party
- Public Liability
- Surveillance
- Workers Compensation
- Life Insurance

ISO Guarantee



All assignments are guaranteed to meet or exceed Quality Assurance ISO 9001:2008.

Government Security Clearance

Our Directors, Senior Management and many of our investigators have been granted Protected Level Security Clearance.

Code of Conduct

Without exception all assignments are undertaken in compliance with the Insurance Code of Conduct, client and legislative requirements.



IAATI Accredited Investigator Program

Maurice J. Kerrigan and Associates has long been committed to the development and enhancement of the profession of investigator.

In keeping with our long practiced contribution to the industry we are committed to facilitating the International Association of Auto Theft Investigators - Australasian Branch (the Association) Accredited Investigator program.

Accreditation is open to licensed investigators; a range of law enforcement professionals including intelligence, investigative and technical specialist; government regulators; insurance professionals in claims and assessing; and technical support personnel.

Accreditation is awarded based on membership of the Association, competence, experience and contribution to any activity targeted at identifying and investigating auto theft, reducing auto theft and its attendant criminal activities, and educational and community activities related to auto theft reduction.

Applications can be downloaded from
<http://www.kerrigans.com.au> - click on the 'Training' tab



Registered Training Organisation

Under the Australian Quality Training Framework (AQTF), we provide investigator training and certification to Certificate III in Investigative Services and Certificate IV in Government Investigations

As an RTO we have involvement in the development of investigation, industry and client standards; and input into licensing requirements for investigators. Training can be provided on-line, face to face, distance learning or blended.

Contact

Queensland

Suite 7, 60 Nerang Street
Nerang Qld 4211

PO Box 1053
Nerang Qld 4211

T 07 5554 2600
F 07 5502 2077
E mjk.qld@kerrigans.com.au

New South Wales

Suite 21, 6-8 Holden Street
Ashfield NSW 2131

PO Box 277
Ashfield NSW 1800

T 02 9799 8327
F 02 9799 8341
E mjk.nsw@kerrigans.com.au

Victoria

427 Punt Road
Richmond Vic 3121

PO Box 2079
Richmond South Vic 3121

T 03 9428 5325
F 03 9428 5073
E mjk.vic@kerrigans.com.au

Western Australia

Suite 27, 328 Albany Highway
Victoria Park WA 6101

PO Box 4444
Victoria Park WA 6979

T 08 9355 0196
F 08 9355 0411
E mjk.wa@kerrigans.com.au

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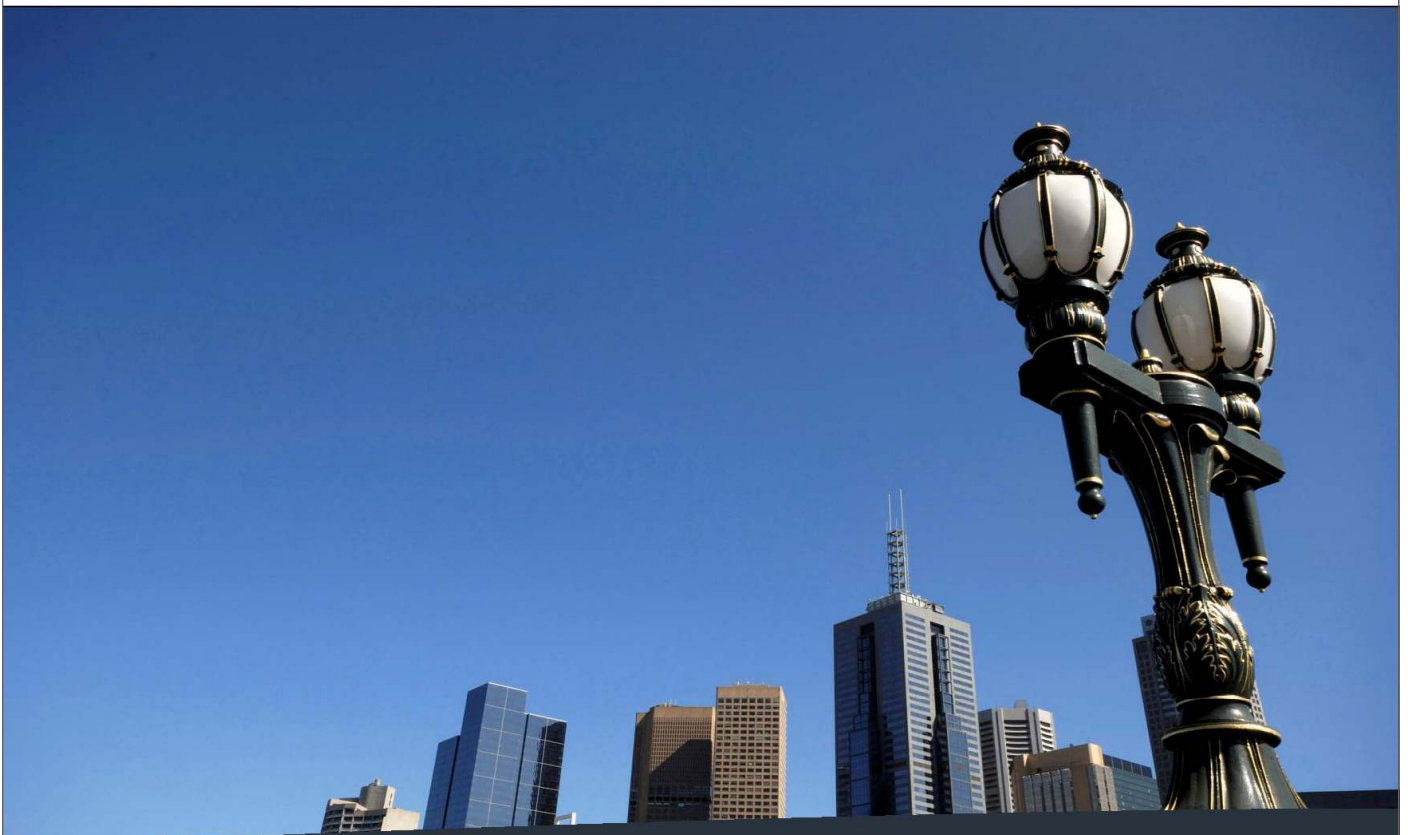


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the whole puzzle

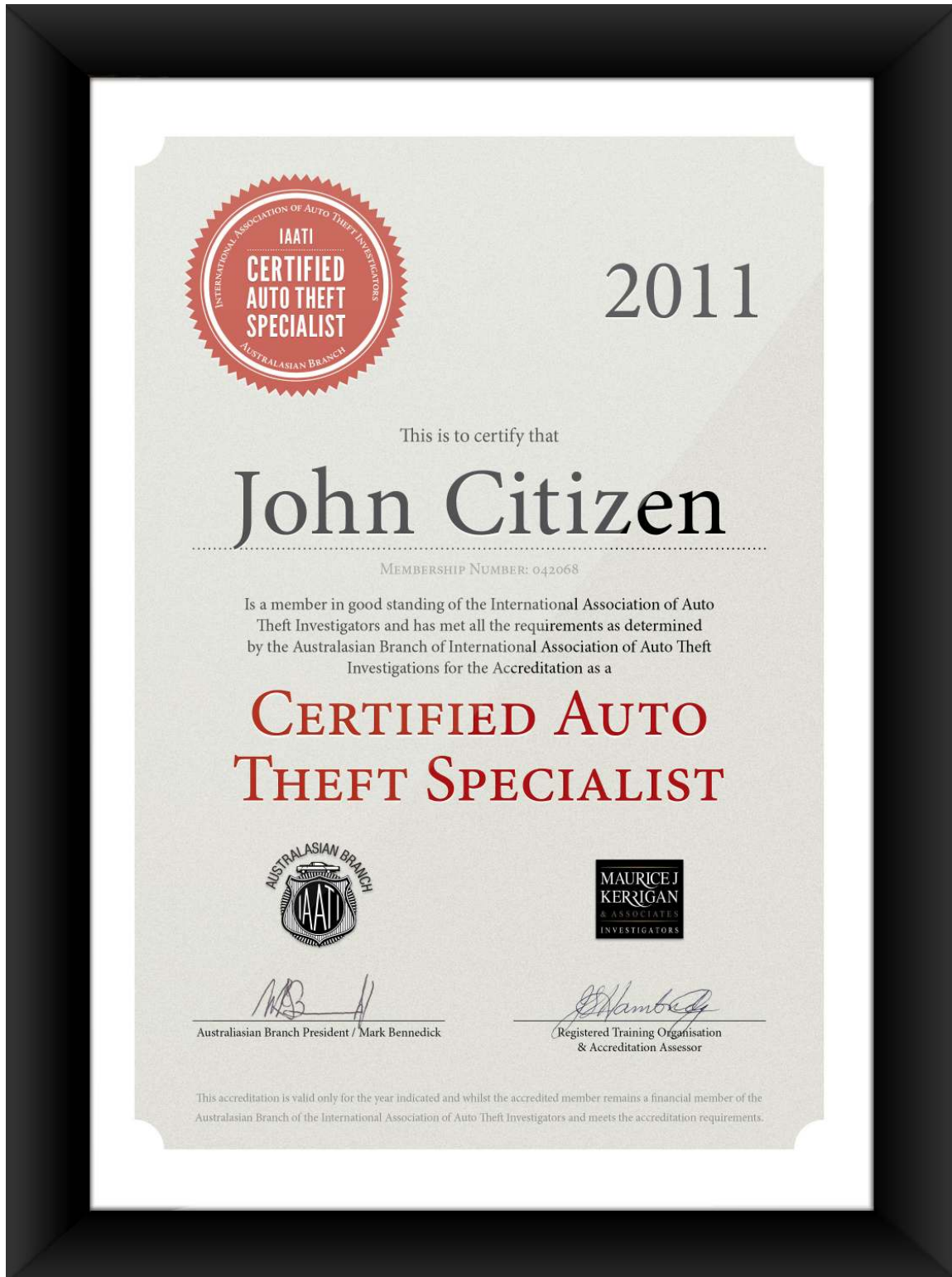
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Visit www.iaatiaus.org/certification for more details of IAATI's Certification program for auto theft investigators and related specialists.



Before you go, don't forget ...

Return your Feedback Forms

To assist in the planning of our future seminars the committee would appreciate if you could please complete the feedback form provided at the seminar or complete the online survey that will be mailed to all delegates after the seminar.

Not receiving your newsletters?

If you are a financial member and have not received copies of the VIN, APB or E-News please log onto the international website www.iaati.org and click on 'View/Change membership information' under Member Services to ensure we have your correct email and postal address, or contact Mark Bennedick. Email is the primary means of communication with our members so please ensure you keep us informed of any changes.

Submit a newsletter article

Remember the only way IAATI member can benefit is via the sharing of information. So why not consider writing a short article for our of our newsletters (VIN, APB or E-news). It does need to long and can be a short summary of an investigation a book or product review, a funny story or photograph. Article or photos can be sent to info@iaatiaus.org

Become IAATI Accredited in your field of expertise

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The program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officer or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists. Go to www.iaatiaus.org for more information.

Participate in the IAATI Web Forms

The IAATI Web Forums are a bulletin board system whereby members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

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- Insurance Fraud Trends
- Seminar Critique—Questions and Comments
- E-News comments/concerns, questions
- Member News
- Vehicle theft related websites

To participate in the web forums visit the international website at: www.iaati.org

Nominate for an award

Remember you can nominate at any time for one or more of the Branch or International Awards. In today's fast pace world we are all so busy that we seldom have the time to acknowledge the excellent and innovative things that are happening around us. So why not take a few minutes to brag about yourself or a colleague and nominate for an award.

We are always seeking sponsors

The Branch is constantly looking for sponsors to join us in hosting the annual seminar and awards program. We have a range of sponsorship packages priced from \$1,000.00, so if you would like to demonstrate your commitment to the work of IAATI, please contact a branch committee member or info@iaatiaus.org.



Finally, thank you for attending this Training Seminar in Melbourne, have a safe journey home and we hope to see you again next year.