



Vehicle Theft Detection, Investigation & Prevention

2010 Training Seminar

Holiday Inn, Brisbane, Queensland
28 February - 3 March 2010



Delegate's Handbook

In association with our Seminar Partners:

- Suncorp Insurance ▪ DataDot Technology
- National Motor Vehicle Theft Reduction Council
- Maurice J. Kerrigan & Associates ▪ FIRES
- 1300-RECORD ▪ CSI Investigations Pty Ltd
- ATI Services ▪ Visual Analysis ▪ Pickles Auctions



Seminar Partners:

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) is a non-profit organisation. Without the ongoing support of seminar partners each year it would not be possible for the branch to hold the high quality training seminars that the branch is renowned for. The branch is forever grateful for the support of its seminar partners. The branch would like to take this opportunity to acknowledge the following 2010 Seminar Partners

Platinum Partner:



Gold Partners:



**National Motor Vehicle
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Branch President

Harry Rakintzis
Vice President

Mark Pollard
Vice President

Dennis Connor
Immediate Past President

Keith Schmidt
Executive Director

Committee Members:

Peter Butts

Terry Campbell

Kym Chilton

Ian Gunthorpe

Brett Judd

Bob McKay

Frank de Jong

John Hambridge

Angharad McCormack

Todd McCormack

Emily Scanlan

Jason Smith

Paul Thomas

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Welcome to Brisbane



On behalf of the Australasian Branch committee I would like to welcome you to our 17th Annual Training Seminar here in Brisbane, Queensland. In particular I would like to welcome the many new members attending their first IAATI seminar and acknowledge the ongoing support of the Australian members who have travelled to Brisbane for this training seminar. Please make yourself known to myself and your fellow IAATI members.

I would also like to extend a warm welcome to our International 1st Vice President, Detective Chris McDonold of the Baltimore County Police Department, Baltimore, Maryland, USA. Chris is highly respected throughout America and the International IAATI community. It is a great honour to have Chris attend our Branch Seminar, and he has also kindly offered to speak as a keynote speaker during the seminar.

Having worked with this year's seminar organising committee I can assure you there has been extensive work undertaken to ensure everything runs smoothly and the contents provide a good mixture of interesting and informative material (along with a large dose of fun). In this regard I would like to express my sincere thanks to the branch's Committee members who have worked tirelessly to make this seminar happen.

In planning these seminars, we are consistently aware of the uniquely diverse membership of the Australasian Branch. Unlike many of the other branches which are dominated by law enforcement our membership consists of a unique blend of police personnel (investigators, forensic officers, intelligence analysts), insurance personnel (investigators, claims managers, fraud specialists,

analysts), registration personnel (vehicle inspectors, policy staff), academics and researchers, crime prevention officers, forensic locksmiths, motoring club representatives, private investigators, vehicle manufacturers and those involved in the development of vehicle security systems.

This diverse membership while creating challenges for the development of a balanced seminar program, does however, give delegates the opportunity to mix and learn from others with slightly different skill and knowledge sets. I encourage you to interact with your colleagues as much as possible during the next three days.

Staging these annual seminars is a difficult and time consuming task but one that can prove extremely beneficial when they meet the needs and expectations of the delegates. To ensure that future seminars are as beneficial as possible I seek your assistance in two areas.

Firstly, we require your feedback as to what you want to see and do at the next seminar. To facilitate this I encourage you to complete and return the questionnaire including what aspects of this seminar you liked and what aspects you would like changed for 2011. It is only through this type of feedback that we can tailor our seminar to meet your requirements.

Secondly, I would encourage you to consider offering your services to the branch. This can be either by assisting in the future seminars and training sessions, by nominating to stand for the branch committee or by sharing information and experiences with your colleagues through the Association's newsletters or the Branch website (www.iaatiaus.org)



Welcome to Brisbane (continued)

In closing, I wish to acknowledge the generous assistance provided by our seminar partners – Platinum Partner; Suncorp Insurance, Gold Partners; the National Motor Vehicle Theft Reduction Council (NMVTRC), F.I.R.E.S., DataDot Technology (Australia) Pty Ltd, Maurice J Kerrigan & Associates, Bronze Partners, 1300RECORD, A.T.I. Investigative Services Australia, CSI Investigations Pty Ltd, Visual Analysis and Pickles Auctions. We are particularly grateful to our long-term partner DataDot Technologies for their support and ongoing sponsorship of the DataDot Investigation of the Year Award. I also encourage you to visit our exhibitors during the course of the seminar and speak to them about their products.

Only with the support of all our partners are we able to provide these training seminars and the range of interesting and informative presenters. I encourage you to offer your return support to them whenever possible.

Once again welcome to Brisbane, Queensland, thank you for supporting IAATI and I hope you have an enjoyable and fruitful time during the next three days.

Mark Bennedick

Australasian Branch President

International Association of Auto Theft Investigators

Seminar Housekeeping

Seminar Etiquette

For the benefit of both delegates and speakers, members are asked to please switch their mobile telephone off or to silent mode during the presentations.

Delegates will be given an opportunity to ask questions of speakers at the end of each presentation if time permits. However, to be fair to subsequent speakers, we will endeavour to stick as closely as possible to the published timetable. We therefore ask if at the end of the scheduled time of each presentation, there is not time for questions, that delegates contact the speaker during the next available refreshment break rather than delay the next scheduled speaker.

Likewise to ensure that speakers get their fully allocated time we ask that delegates return to the classroom and are seated ready to commence to commence each session at the published start time.

Dress for the seminar is neat and casual during the classes and formal for the Awards Dinner on Monday night.

Name Badges

All delegates will be given a name badge on registration. For security reasons, we ask that all delegates wear your name badge at all times. This name badge is also the official entrance pass to all sessions, tea's & lunches each day and the networking session.

Special Dietary Requirements

If any delegate has special dietary requirements not recorded on their registration form can you please contact Vice President Mark Pollard as soon as possible so the hotel catering staff can be notified.

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) gratefully acknowledge the support of Suncorp Insurance, as Platinum Sponsor of their 2010 Training Seminar.



www.iaatiaus.org





Seminar Program

Sunday 28th February 2010

1600 - 1700	Australasian Branch AGM
1730 - 2000	Seminar Registration Commences
1800 - 2000	President's Reception

Monday 1st March 2010

0845 – 0855	Opening ceremony and welcome
0855 – 0910	Queensland Police
0910 – 0950	Mr Chris Loane, Suncorp Insurance “Networks Facilitating Motor Claims Fraud”
0950 – 1030	Mr Ray Carroll, National Motor Vehicle Theft Reduction Council “Beyond ‘Re-birthing’ – Can investigation still make a difference?”
	Morning Tea
1050 – 1150	Mr Chris McDonold – IAATI International 1st Vice President “The importance of the relationship between law enforcement & the insurance industry”
1150 – 1230	Mr Chris Stott - Data Dot “Winners & Grinners” - LEAs and Vehicle Owners
	Lunch
1315 – 1340	Mr. Gavin Scholes, 1300Record.com.au ‘Join The Conversation’ Record, Review, Review.
1340 – 1405	Sam Erskine, Visual Analysis “Unravelling your networks”
1405 – 1430	Detective Sergeant Peter Ziser, Queensland Police “Operation Hotel Raptor”
1430 – 1500	Detective Senior Constable Renee Kurtz, Queensland Police “The best boat is someone else’s”
	Afternoon Tea
1520 – 1600	Senior Constable Raymond Vimba, Victoria Police “Charting”
1600 – 1700	Mr Mark Pollard - F.I.R.E.S. “Fire, Theft or Fraud”
1830 – 2230	Seminar Dinner and Australasian Branch Awards Presentation

Tuesday 2nd March 2010

0900 – 0920	John Hambridge, Maurice J. Kerrigan & Associates “IAATI’s Australasian Auto Theft Accreditation Program”
0920 – 1010	Detective Senior Constable Julian Thornton, NSW Police “Contemporary Rebirthing in NSW - Case study #1: Strike Force Putland”
	Morning Tea



Seminar Program

Tuesday 2nd March 2010 (Continued)

1030 – 1130	Les Fuller, Forensic Locksmith "Burnt Commodore examination – case studies"
1130 – 1230	Detective Senior Constable Rod Shelton, Queensland Police "Preparation of Witness Statements"
Lunch	
1315 – 1415	Mr John Price - Financial Ombudsman Service "How on earth could you make that decision. A discussion of fraud and FOS"
1415 – 1500	Mr Jeff Hurrell – Department of Immigration and Citizenship Queensland "Methods used to detect fraudulent and counterfeit travel and identity documents"
Afternoon Tea	
1520 – 1700	Mark Sculthorpe, F.A.I.R. "Collision reconstruction, forensic investigation & their application to the fraud Investigation process"

Wednesday 3rd March 2010

0830 – 0920	Detective Senior Constable. Julian Thornton, NSW Police "Contemporary Rebirthing in NSW - Case study #2: Strike Force Oliveri"
0920 – 1010	Mr Ross Morson, Suncorp Insurance "Staged Motor Vehicle Events"
Morning Tea	
1030 – 1100	Senior Constable Kym Cullen, South Australia Police "SAPOL's 'Stop Car Theft' program – an overview from inception to present day"
1100 – 1145	Detective Senior Constable Rod Shelton, Queensland Police "Queensland Fraud Legislation – the elements, evidence and burden of proof "
1145 – 1230	Police Panel Open Forum
Lunch	
1315 – 1400	Detective Senior Constable Brett Florence, Victoria Police "Operation Cougar"
1400 – 1500	Detective Acting Sergeant Duncan Gorrie, Queensland Police "Identity Crime – Current Trends and Challenges"
Afternoon Tea	
1520 - 1550	Detective Sergeant Callum McNeill, New Zealand Police "Operation Beryl – a case study"
1550 – 1620	Mr Kent Lineham – Onelock "Why Use a Forensic Locksmith?"
1620 – 1700	Sergeant Cameron Wilson, Queensland Police "Outlaw Motorcycle Gangs - A Queensland perspective"

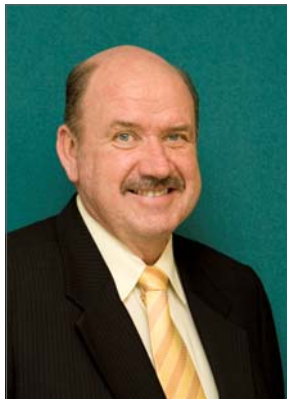


Speaker Profiles

Chris Loane

Investigations Manager , Suncorp Insurance

Chris has an extensive background in the law and in investigations, having previously worked in the Magistrates Courts for 8 years, and the Queensland Police for almost 20 years, where he served as an Inspector from 1998, and managed a number of significant Legislative and Legal Education Projects, including the delivery of the *Police Powers and Responsibilities Act* to Police and other stakeholders across Queensland in 1998. Chris has also lectured part time students in Justice Studies in the Queensland TAFE system.



Chris has been both a Barrister and a Solicitor in Queensland since leaving the Police. He holds a *Master Of Insurance* from Deakin University; a *Bachelor of Arts* from Griffith University; he has completed the Queensland *Barristers Board Examinations* with 2nd class Honours; completed the Bar Practice Course at QUT, and he also holds an *Associate Diploma of Business Management* and has completed a *Diploma of Commercial Property Management*.

Chris previously worked for some 4 years for AAMI Insurance in Queensland, where he held roles as the Manager of Insurance Investigations, Claims Administration Manager, and Business Administration Manager. Chris joined Suncorp in March 2008 as the Manager of Insurance Investigations for the Suncorp, GIO, AMP, Vero and AAMI Business brands nationally, in both Commercial Motor and Property and Personal Home and Motor claims.

Chris and his Team at Suncorp have been working on an Intelligence led approach to managing Insurance investigations, and they have been working closely with law enforcement agencies and other Insurers and Industry bodies across the country on issues such as Staged Accident Investigation, Auto Theft and Property and Arson investigations. Suncorp Insurance Investigations has recently begun applying a variety of detection and analysis techniques, including predictive modelling, data analytics and claims profiling to better manage

the process of identifying potentially fraudulent claims.

In the last 18 months Chris has presented at the International Conference for the *International Association of Auto Theft Investigators (IAATI)* held in Sydney in August 2008; at a National symposium held by the Australian Crime Commission for the Financial Services Industry in October 2008; at a National Vehicle Crime Conference conducted in Brisbane in February 2009 by the Queensland Police Service Organised Crime, Auto Theft Unit, and has recently presented at the International Association of Auto Theft Investigators seminar on *Vehicle Theft Detection, Investigation & Prevention* held in Perth in October 2009.

Ray Carroll

Executive Director, National Motor Vehicle Theft Reduction Council

Ray was appointed Executive Director of the NMVTRC when it was formed in 1999.

During twenty two years with the Victoria Police, Ray served in various areas of criminal investigation and in his later years of service specialised in crime prevention through his role as manager of the Force's crime prevention bureau.



Ray was the principle author of the National Motor Vehicle Theft Task Force's final report which constituted a comprehensive vehicle theft reduction plan that led to the formation of the Council

Australia's successes in vehicle crime reduction have been recognised internationally and in recent years Ray has consulted on national strategy development in Europe, South Africa, Taiwan and the United States.

Ray's presentation is titled "Beyond 'Re-birthing' – Can investigation still make a difference?". He will discuss how traditional re-birthing methods have now been replaced by a much more diverse range of laundering methodologies. How do these changes affect the impact of investigative responses?



Speaker Profiles

Chris McDonold

1st International Vice President, IAATI

Det. Chris McDonold is a 21-year police veteran employed by the Baltimore County Police Department; Baltimore, Maryland. For the past 14 ½ years he has been assigned to the Regional Auto Theft Team (RATT), which comprises members from Baltimore County, Baltimore City, and Maryland State Police. RATT has played an important role in helping to decrease vehicle theft throughout the Baltimore region by 50% since the unit's inception. RATT has arrested over 11,000 people since their inception, recovering over 12,000 vehicles valued at well over \$85 million dollars.



Det. McDonold has received two citations from the Governor of Maryland, a Superintendent's Salute from the Maryland State Police, three Unit Citations from the Baltimore County Police Department and four Unit Citations from the Baltimore City Police Department. He has also received a Bronze Star for Valor and two Commendation awards. In addition, he was the recipient of the Baltimore County Police Foundation Officer of the Year Award in 1999. RATT has won several national awards for their exceptional work; including an Award of Merit from the National Associations of Counties, and three Vehicle Theft Awards from the International Associations of Chiefs of Police/National Insurance Crime Bureau (1996, 2000 & 2001).

Det. McDonold has been a member of IAATI since 1995 and is currently the 1st International Vice-President with the IAATI, past president of IAATI's Southeast Chapter and secretary for the Maryland/DC Anti-Car Theft Committee.

Det McDonold is a certified instructor through the Maryland Police Training Commission and has taught extensively at local, regional, and federal/international levels. He has been instrumental in creating training programs for both basic and advanced investigators, the insurance industry, the judicial system and the Federal Bureau of Investigation (FBI), and is recognized internationally for his training endeavours. Det. McDonold has co authored two investigative manuals that have become the source books for both the (Level I) Certified Investigator and (Level II) Advanced

Investigator tests. Chris was also instrumental in the selection/creation of the materials and test for the Master Investigator level (Level III), which was completed in 2009 and is available to IAATI members. In addition, his expertise is sought after by many organizations, such as the federal Vehicle Component Part Label Committee.

Chris Stott

Head of OEM, DataDot Technology Ltd.

Chris has a Bachelor of Economics, and is a member of IAATI, and the Society of Automotive Engineers.

Chris has worked for the world's most significant asset identification company, DataDot Technology, for the past 9 years. During this time Chris has worked and resided in the USA (2 years) and worked in Europe and Asia for the past 4 years, in assisting grow the DataDot business.



Chris also consults to other companies in the finance sector and is a part-time aviation instructor.

The benefits to Law Enforcement Agencies of proper identification of assets are well known - and in particular the role of microdot marking. The resultant improvement in effectiveness of policing is now generating a flow-on affect to owners of assets – with lower theft rates, higher recovery rates and lower insurance premiums. This paper looks at some compelling insurance statistics relating to whole-of-vehicle-marking (WOVM) programs in Asia, and an insurance company driven WOVM program in Italy.

Gavin Scholes

Chief Executive Officer, 1300 RECORD

Gavin Scholes is the CEO and joint founder of 1300 RECORD – Australia's first, most affordable outbound digital telephone call recording service.

Scholes has a marketing and sales background and became an entrepreneur in the late 1990s. He was



Speaker Profiles

the driving force behind the highly successful launch and establishment of the 1300Australia PhoneWord business.

Having pursued his dream to pioneer the 'PhoneWord' industry in Australia, Gavin, together with a colleague, began to research the ability for businesses and consumers to accurately and securely record outbound telephone calls from any phone, anywhere in Australia.

Scholes discovered that for the majority of Australian businesses this was complex, under-utilised and extremely cost prohibitive. With more and more organisations requesting employees work from home and or in mobile offices, and with business efficiencies becoming more and more vital, it became evident that Australian businesses required a greater level of due diligence in the field.

In July last year, 1300 RECORD was launched – a new and affordable service that allows businesses and consumers to digitally record calls that can be securely stored indefinitely and can be downloaded or sent via email, bringing a new level of professionalism into Australian businesses.

Gavin is passionate about the value that 1300 RECORD can add to Australian businesses today; making businesses more efficient and productive by accurately recording its important landline or mobile telephone conversations, including conducting interviews, reviewing or completing contracts, coaching and training staff for improved performance.

Now, with no need for technological hardware or software, remembering call details and information is within the financial reach of any business.

Sam Erskine

Client Account Manager, Visual Analysis

Sam is an accomplished intelligence professional with broad experience in strategic and tactical intelligence analysis and support, with past assignments spanning leadership roles in policing, police training, and intelligence analysis. He has diverse experience across intelligence fields, including covert policing, serious corruption investigation, illicit drug & major crime investigations and tactical support. Sam attained the rank of Senior Constable before leaving to join the Office of Police Integrity as an intelligence analyst. In early 2008 he was selected, during an Anacapa course, to

join Visual Analysis and has since gone on to become the regional account manager for the east coast of Australia.

Peter Ziser

Auto Theft Team, Queensland Police

Detective Sergeant Peter Ziser has 21 years service with the Queensland Police Service and is currently attached to the Auto Theft team within the Organised Crime Investigation Unit based in Brisbane. During his career, 18 years of which has been as a Detective, Peter has worked in diverse areas around Queensland in both remote and provisional cities and has a wide range of experience to draw from. Peter is from a motor sport family and regularly competes in historic car racing events.

Renee Kurtz

Vehicle Crime Unit, Queensland Police

Detective Senior Constable Renee Kurtz has recently been promoted to the Queensland Police Service Vehicle Crime Unit. She has over ten years policing experience and is a principal investigating officer in several significant marine theft investigations.

Raymond Vimba

Organised Motor Vehicle Theft Squad, Victoria Police

Senior Constable Raymond Vimba is a Tactical Intelligence Operative with Victoria's organised Motor Vehicle Theft Squad, a position he commenced in 2007.

Prior to this Raymond served in various positions within Victoria Police including uniformed general duties (1981 - 1993), Divisional Intelligence Unit (1993 - 1995), and as an analyst/intelligence operative for various crime squads - special Response Squad (1995 - 1999), Tactical Response Squad (1999—2004), Organised Crime Squad (2004-2007).

His presentation will be discuss charting - why chart, charts of operation; briefing purposes and court purposes.



Speaker Profiles

Mark Pollard

Director, F.I.R.E.S (Fire Investigation Risk & Enquiry Services) Pty. Ltd.

Mark Pollard was employed by South Australia Police, from 1976, in various active policing roles. From 1981 he was attached to the Technical Services Division (Forensic), where he examined crime scenes ranging from breaking, to murders, and including fires. In 1987 he joined the Police Fire Investigation Unit as an inaugural member, and stayed in that unit until being employed by NZI Insurance in 1991. On joining NZI Insurance he investigated fires nationally, and continued to do so through the various mergers and acquisitions of NZI Insurance, CGU Insurance and Insurance Australia Group. In July 2005, he formed Fire Investigation, Risk & Enquiry Services Pty. Ltd., trading as F.I.R.E.S., providing the insurance and legal industry with a forensic service in the area of fire origin and cause investigation. F.I.R.E.S. also provides fire risk surveying and general enquiry services. Mark has examined in excess of 2,000 fire scenes and has given expert evidence in the various courts throughout Australia.

When investigating the cause of a vehicle fire, as a consultant, generally the only information to hand is that provided by a third party, from an insurance company, or verbal advice over the phone, or an email.

The fire cause examiner must determine whether the circumstances provided match the remaining evidence, and in doing so determine whether the fire is genuine, as a result of a theft or an attempt at committing fraud.

Julian Thornton

Det. Sen. Const. NSW Police

Julian joined the NSW Police Force in 1999. He worked general duties at Burwood LAC, then worked as a criminal investigator in the local Anti Theft Squad, the Metropolitan Robbery Unit, and as a Detective at Burwood Local Area Command. Since July 2005, Julian has worked in the Motor Vehicle Team of the Property Crime Squad at State Crime Command. Julian has experience in relation to investigating organised criminal groups involved in the large scale rebirthing of stolen vehicles. Julian was the Case Officer for Strike Force Hindley, which won the 2007 Australasian IAATI "Investigation of the Year". This is an example of an organised criminal

group that specialised in vehicle cloning, large scale fraud and identity theft. Julian is currently the Case Officer for Strike Force Oliveri, which is an investigation into a criminal syndicate involved in post registration rebirthing.

Les Fuller

Owner, Maxim Forensic Locksmith Services

Les' career in the Australian Locksmithing industry commenced in 1983. Until recently he was an integral part of Sydney's oldest and most trusted Locksmithing Companies – George Tall & Co. His history started in 1922 when his grandfather (John Ellis Fuller) bought George Tall & Co at Bulletin Place, Sydney (which had been established in 1859). Apart from the recognized certificate of Apprenticeship to Tradesman, a wealth of knowledge, training and expertise has been passed on through three generations of excellence in their field of trade, which is unequalled in this country.

During November of 1999, George Tall & Co began examining recovered stolen vehicles for Sydney Insurance companies with the aim of discovering the method of bypass to the security devices of vehicles and buildings. Since 1999, Les has reported on over 1000 recovered vehicles for the NSW Police Services, Solicitors and Insurance companies of Sydney, Brisbane, Adelaide, Canberra, Melbourne and Hobart, and attended court on over 15 occasions.

During 2008 Les received a video from the owner of a late model Commodore whose vehicle had been allegedly stolen and burnt out. The claim was denied and to help his defense, the insured provided a home-made video to show how easy it would be to steal his vehicle. The video provided a remarkable insight into professional car theft methods (as well as an insight into the skills of the insured to remove vehicles). Les' presentation will show case studies of the examination of Holden Commodores using video footage of methods of security system bypass.

Rod Shelton

Fraud and Corporate Crime Group, Queensland Police

Det Sen Constable Rod Shelton has been with the Queensland Police Service for 16 years. Prior to that he had been a teacher for 17 years and is an



Speaker Profiles

experienced educator. He has served in the Drug Squad, the Child Abuse Unit, the Organised Crime Unit and Property Crime Squad and has served in the Fraud Squad for 8 years as a detective and now specialises in Fraud Prevention.

He speaks to various community groups and also at international and local professional forums on the topic of Identity Fraud and Scams. He facilitates training programs both internal and external to the QPS in fraud investigation and investigative interviewing.

A statement is a written representation of the testimony a witness will give in court. Rod's presentation will describe the requirements for the preparation of a witness that is acceptable for court presentation

John Price

Referee/ Panel Chair, Financial Services Ombudsman Service

John completed his Bachelor of Law at Melbourne University in 1975, his last examination being in Family Law on the 11 November 1975 a day that John Kerr decided to make famous with the dismissal of the Whitlam Government.

After practicing for a short period with Lander and Rogers, John joined Maurice Blackburn & Co in April 1978 working in the personal injury section. John became a partner of the firm in 1984 and headed up the industrial personal injuries practice until leaving the firm in 2004.

John is an Accredited Personal Injuries Specialist having practiced in personal injuries litigation for over 27 years a member of the Accident Compensation Committee for over 20 years, the VWA Legal Liaison Committee and numerous Victorian Government working parties and advisory groups.

John joined FOS in August 2004 as Referee and in addition since 2007 has acted as alternate Panel Chair and adjudicator. John is also a director of State Trustees Limited being a Board member, member of the audit and investment committees and



Chair of the State Trustees Australia Foundation. He is also the Chair of the Pennant Appeals Board for Cricket Victoria and a code of conduct commissioner.

Married to wife Suzanne with three children and two dogs, John is passionate about not only his family but sailing, lacrosse and the mighty Collingwood. F.C.

Jeffrey Charles Hurrell

Assistant Director, Department of Immigration and Citizenship (DIAC)

Jeff has been a practitioner in the field of Forensic Document Examiner since 1986. He was initially employed by the Australian Federal Police (AFP) where he established forensic document examination laboratories in Western Australia and Queensland. From 2002 to 2005 he was Manager of the AFP Forensic Services Laboratory in Queensland. In 2006 to 2009 he was posted to the Australian High Commission in Kuala Lumpur, Malaysia as First Secretary where he assisted countries within the region to develop their forensic document examination capabilities. Jeff currently manages the DIAC Forensic Document Examination Laboratory in Queensland.

Jeff is the recipient of a number of AFP awards including the national medal for long and diligent service, operations and service medals and a commissioner's group citation for excellence in overseas service. He has received certificates of appreciation from the Directors General of the Indonesian National Police, the Malaysian Department of Immigration and the Malaysian South East Asian Regional Centre for Counter Terrorism.

Jeff has authored the Forensic Document Examination module for the United Nations Office on Drugs and Crime.

He presentation at this seminar is titled "Methods used to Detect Fraudulent and Counterfeit Travel and Identity Documents", during which he will provide delegates with an overview of security features contained within travel and identity documents and methods used to detect fraudulent and counterfeit documents.



Speaker Profiles

Mark Sculthorpe

Director, Forensic Accident Investigation & Reconstruction Pty Ltd

Mark Sculthorpe is a Motor Vehicle Collision Reconstructionist with qualifications obtained during 16 years' service within the NSW Police Force and through studies at universities in Chicago and California, U.S.A., as well as other Colleges and educational institutions here in Australia. Mr Sculthorpe specialises in the investigation of motor vehicle collisions involving cars, trucks, buses, motorcycles, bicycles and pedestrians. With over 26 years' experience in these fields, he has attended many thousands of collisions that resulted in minor property damage to multiple fatalities.

Mr Sculthorpe is the director of Forensic Accident Investigation & Reconstruction (F.A.I.R.) Pty Ltd, a specialist collision investigation company utilised by the NSW Police Service (and specialist Crash Investigation Units), NSW Office of the DPP, Crown Prosecutors, Law Firms, major Insurance Companies and also private individuals to investigate criminal charges arising out of motor vehicle collisions from murder and multimillion dollar civil suits to personal injury claims and defence of minor traffic infringements.

Mr Sculthorpe's extensive experience gained during prosecution and defence of criminal matters arising out of a range of driving and collision matters has resulted in him being requested to provide lectures and information sessions to Crown Prosecutors, Officers of the Department of Public Prosecutions, various Legal Aid Commission groups and Law Practitioners with particular regard to key areas in the prosecution and defence of criminal charges arising out of motor vehicle collisions. FAIR Pty Ltd also trades as Forensic Collision Investigations (F.C.I.).

FCI is called upon on a daily basis to conduct forensic investigations into suspected fraudulent and staged collisions for a range of Australian insurers. During the last 18 months, Mr Sculthorpe has been personally involved in the identification of approximately \$2M in fraudulent collision insurance claims for a single insurer. Mr Sculthorpe has been recognised and accepted as an expert in Courts of all jurisdictions on several hundred occasions from Supreme Court to Local Court, Civil Courts, Insurers' Commissions and Tribunals and even a Military Board of Enquiry.

Julian Thornton

Det. Sen. Const. NSW Police

Julian joined the NSW Police Force in 1999. He worked general duties at Burwood LAC, then worked as a criminal investigator in the local Anti Theft Squad, the Metropolitan Robbery Unit, and as a Detective at Burwood Local Area Command. Since July 2005, Julian has worked in the Motor Vehicle Team of the Property Crime Squad at State Crime Command. Julian has experience in relation to investigating organised criminal groups involved in the large scale rebirthing of stolen vehicles. Julian was the Case Officer for Strike Force Hindley, which won the 2007 Australasian IAATI "Investigation of the Year". This is an example of an organised criminal group that specialised in vehicle cloning, large scale fraud and identity theft. Julian is currently the Case Officer for Strike Force Oliveri, which is an investigation into a criminal syndicate involved in post registration rebirthing.

Ross Morson

Investigation Advisor, Suncorp Insurance

Ross started his working career in the automotive and metal manufacturing industries before joining the NSW Police Force where he worked in a number of disciplines including criminal investigation.

In 1980 he entered the insurance investigation field and operated Morson Investigations up until 2002 when he joined Suncorp Metway Insurance Limited in the capacity of a specialist advisor in the then acquired GIO General Limited Commercial, Liability, Injury teams Sydney office. In 2003 he was relocated to Brisbane and commenced a similar role with the Insurance Investigation teams. During his career within the insurance industry he attained Associate Level and is currently a distant education student at Charles Sturt University (you are never too old to learn is Ross's motto).

Kym Cullen

South Australia Police

Kym is a Senior Constable First Class with the SA Police where he has served for 39 years, having joined SAPOL in 1971. His current role is supervisor of SAPOL's Stop Car Theft program, a position he has held since the program's inception in 2001. The



Speaker Profiles

program is a bait car style program but different to many of those employed in America in that they do not allow offenders to drive the vehicle away.

Kym's previous posting have included: a suburban patrol officer; Station Officer, Enquiries member, seconded to Water Police, solo motor cycles for 13 years, traffic patrolman, organised crime 'TITAN' Outlaw motor cycle gangs, plain clothes tactical member, uniform tactical member.

Rod Shelton

Fraud and Corporate Crime Group, Queensland Police

Det Sen Constable Rod Shelton has been with the Queensland Police Service for 16 years. Prior to that he had been a teacher for 17 years and is an experienced educator. He has served in the Drug Squad, the Child Abuse Unit, the Organised Crime Unit and Property Crime Squad and has served in the Fraud Squad for 8 years as a detective and now specialises in Fraud Prevention.

He speaks to various community groups and also at international and local professional forums on the topic of Identity Fraud and Scams. He facilitates training programs both internal and external to the QPS in fraud investigation and investigative interviewing.

Rod's second presentation will examine Section 408C of the Criminal Code Qld with the elements of the offence of Fraud and will examine associated case law. This will enable investigators to determine the evidence and burden of proof when considering possible fraud offences.

Brett Florence

Organised Motor Vehicle Theft Squad, Victoria Police

Brett is a Detective Senior Constable attached to the Victoria Police Organised Motor Vehicle Theft Squad. He has been a vehicle theft investigator for 7 years and a member of Victoria Police for 20 years. The remainder of his career has been in general duties policing in the Northern suburbs of Melbourne. Brett is the Victoria Police Organised Motor Vehicle Theft Squad Training Officer.

In 2005 Brett was the recipient of the Australasian Branch of IAATI 'Data Dot Investigation of the Year' award and in 2008 Sydney IAATI he received a special mention for his work with TAFE students.

Brett's presentation will be on 'Operation Cougar' the international movement of stolen Mercedes Benz, BMW and Audi vehicles between, the U.K, Lebanon and Australia for spare parts.

Duncan Gorrie

Fraud and Corporate Crime Group, Queensland Police

Detective Acting Senior Sergeant Duncan Gorrie is the acting operations coordinator of the Identity Crime Unit and High Tech Crime Investigation Unit of the State Crime Operations Command. He has previously worked in other areas of the Command including the Sexual Crimes Investigation Unit and State Flying Squad. Detective Acting Senior Sergeant Gorrie has previously worked in regional Criminal Investigation Branch offices in Fortitude Valley and Mackay.

Detective Acting Senior Sergeant Gorrie has worked on multi-jurisdictional operations with the Australian Federal Police and Victoria Police.

He is a regular presenter to the Detective Training Program and has presented to private sector and Government organisations.

Identity Crime is the fastest growing fraud type in the world and involves the stealing, trading and use of stolen credit card data. Offenders are also utilising identity crime as a means to commit more serious offences from fraud to terrorism. This presentation will focus on the current trends and challenges facing law enforcement and private sector investigators in our modern world.

Callum McNeill

Detective Sergeant, New Zealand Police

No bio available at time of printing



Speaker Profiles

Kent Lineham

Director, Onelock

Kent has been in the locksmith industry for the past 32 years in both New Zealand and Australia, working in all areas where he has gained a wealth of knowledge.

He has an Australian Recognised Trade Certificate: Locksmith and is a Commonwealth Government tested and approved Locksmith. The demand for forensic locksmith services in Queensland has enabled Kent to establish Onelock, specialising in forensic locksmith services.

Kent started forensic examinations of motor vehicles in 1999. Since then he has examined locking systems on commercial, domestic buildings, safes, ATMs and vehicles for the Qld Police Service and all the major insurance companies. He has appeared in court a number of times as an expert witness. More recently, Kent has conducted annual workshops for the Queensland Police and Fire Services.

Kent's presentation will outline the differences between a locksmith and a forensic locksmith and how a forensic locksmith operates. It will cover who should use a forensic locksmith and when one should be engaged. This session will also address how to assist the forensic locksmith to achieve the best results by maintaining the integrity of the motor vehicle.

Cameron Wilson

Task Force Hydra, Queensland Police

Sergeant Cameron has over twenty years policing experience with the past three of those attached to Task Force Hydra within the Organised Crime Group. Task Force Hydra is a specialist unit which has the responsibility for disrupting and dismantling criminal networks within Outlaw Motorcycle Gangs.

Australasian Branch Auto Theft Accreditation Program



The Australasian Branch of the International Association of Auto Theft Investigators is proud to announce the release of the Branch's Auto Theft Accreditation Program for members. The Australasian Branch of IAATI has partnered with a Registered Training Organisation (RTO) Maurice J



Kerrigan & Associates Pty Ltd as an independent assessment body to review applications against the Auto Theft Accreditation program competencies.

Members can now have their knowledge, expertise and qualifications acknowledged by taking part in the Australasian Branch's accreditation program. The accreditation program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officers or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists.

Details of the Accreditation Program and the Accreditation Kits can be downloaded from the RTO's web site www.kerrigans.com.au. Go to the web site and click on the training tab. Applicants need to register their details to access the applications under 'Products and Services' on the Kerrigans Training Portal.

For more information about the accreditation program email your questions to accreditation@iaatiaus.org

Book your Auto Theft Accreditation Assessment by emailing training@kerrigans.com.au.



General IAATI Information

Newsletters

Australasian Branch members have access to three regular Newsletters - Vehicle Investigator News (VIN), APB and E-News. After a couple of years without a local newsletter the Branch relaunched its newsletter, VIN, during 2004 as an electronic publication. Distributed as an Acrobat document and circulated by email to all branch members, VIN is a new and refreshing way of sharing information with our members. The 'APB' is the Association's international magazine which is posted out to members' preferred mailing address three times a year. Finally, E-News, is an international equivalent of our VIN. Rather than included as an attachment to an email, however, members are sent an email alert indicating the latest edition is available for download from the members only page on the website. (If you have never accessed the members only page of the website or forgotten your password follow the links on the website.)

All three newsletters include updates on vehicle theft issues, case studies, upcoming training information and material from each Branch and Chapter and are a valuable source of information. The Editors of each are constantly on the look out to include any articles, news items, photographs etc, that would be of interest to either Australasian or international members. If you have come across a new Modus operandi, an interesting case study or simply want to 'brag' about a successful investigation then please take the time to write a small article and send it to our Executive Officer (kschmidt@iaatiaus.org). Items can be as small as a single paragraph to as long as a couple of pages. If you have any photographs relating to the article please feel free to include those as well. (Naturally, the names of individuals involved in any case studies can be changed to protect the guilty!)

Websites

If you are a financial member and have not received copies of VIN, APB or E-News please contact Keith Schmidt at kschmidt@iaatiaus.org to ensure we have your correct email and postal address.

The International IAATI website can be found at www.iaati.org. It is a mine of information including details on:

- highlights from past seminars;
- membership directories/ member search;
- purchasing IAATI merchandise;
- IAATI Forums - Bulletin Board System;
- viewing or changing your membership details;
- details about IAATI awards;
- links to all other Branch and Chapter websites.

A relatively new addition to the International Website is the establishment of IAATI forums. This is a bulletin board system where members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

Currently there are a number of forums including:

- IAATI General Forum
- Anti Theft Questions
- Component Parts Markings
- Insurance Fraud Trends
- Seminar critique - Questions and Comments
- E-News comments/concerns/questions
- Investigative Positions/Opportunities
- Member News
- Vehicle theft related websites
- Current auto theft cases

Included in the Forums are links to various VIN decoders, various manufacturer sites and some component parts number decodes.

Please note when visiting the International website that the membership application and renewal forms are applicable for North American members only. To obtain a membership or renewal form for the Australasian Branch, please visit the Australasian Branch website or use the one in this handbook.

The Australasian Branch website is maintained by Ian Gunthorpe and can be found at www.iaatiaus.org Financial members can access the 'members only' pages of the Australasian Branch by contacting Ian to obtain their password. Ian can be contacted via webmaster@iaatiaus.org

Ian is happy to receive any news items, short articles, case studies or photographs that would be of interest to members. Such items can be sent to Ian for inclusion on the Australasian website via webmaster@iaatiaus.org

- upcoming International and Branch/Chapter Training seminars;



General IAATI Information

IAATI Training Seminars

Australasian Branch Seminars

The Australasian Branch Training Seminars are held annually during the first week of March. Details of upcoming seminars are sent to all financial members around November each year and are posted on the Australasian Branch Website (www.iaati.org).

If you wish to present a paper, case study, poster display, assist in the organization, have a suggestion for a speaker, or simply would like to provide some feedback on past seminars, then please contact the Branch President (president@iaatiaus.org).

International Training Seminars

A highlight of each year is the International IAATI Seminar. Held in early August each year they attract between 200-400 IAATI members from all over the world and are always a great source of information and a lot of fun. For information regarding the 2010 International Seminar, please contact the Seminar Director at seminar@iaati.org or check out the international website: www.iaati.org

So why not consider joining a group of Australasian members and attend what is sure to be unique experience. You may be able to claim it as a tax deduction and then stay on and treat yourself and your partner to an American holiday afterwards. It's guaranteed to be more enjoyable than spending winter at work!

Our Contact Details

If you wish to contact the Australasian Branch our mailing address is:

IAATI Australasian Branch
PO Box 919
Beenleigh, QLD 4207
Australia

Alternatively you can contact the Executive Director, Keith Schmidt (kschmidt@iaatiaus.org) or the President, Mark Bennedick (president@iaatiaus.org).

Contacting You

The main form of communication with Australasian Branch members is via email. Members should ensure that their email address, along with all other contact details, have been correctly recorded on the membership database. To check your contact details have been correctly recorded please log onto the international website www.iaati.org and click on 'View/Change membership information' under Member Services.

Alternatively please send an email with your new contact details to Keith Schmidt or mark Bennedick.



IAATI's 58th Annual Training Seminar August 22-27, 2010

The 2010 International IAATI seminar will be held in Orlando, Florida, 22-27 August. IAATI's International Seminar always provides a great opportunity to meet new friends and learn the latest about vehicle theft around the globe. The 2010 Seminar will be hosted at the Royal Pacific Resort at Universal Studios. Hotel Room rates are only \$US 108 plus taxes per night which equates to approximately \$A115.

If you have never been to an International IAATI Seminar why not think about making Orlando 2010 your first. Mark Bennedick and a small group of Australasian members will be attending the Orlando so if you would like join the Australasian contingent or have any questions about the seminar please contact Mark Bennedick (president@iaatiaus.org). Further details about the Seminar will be available on the international website.



Australasian Branch Awards

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI), in partnership with our Award Sponsors, DataDot Technologies, is continuously seeking nominations for its Annual Awards Programme.

The IAATI Branch awards seek to recognise and reward outstanding achievement, innovation, or exceptional performance in the area of auto theft prevention and investigation.

Nominations are currently invited for the following five categories:

“Investigation of the Year”

Sponsored by the Australasian Branch, this award is open to any individual or team of professionals involved in the identification and investigation of motor vehicle theft. The investigation may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the size of the operation.

It is open to members of police forces, customs services, insurance investigators, private investigators, or anyone else involved in investigations. This may involve cooperation of international agencies but at least part of the investigation must have taken place in Australasia during the last 3 years.

“DataDot™ Investigation of the Year Award”

The DataDot Investigation of the Year Award was presented for the first time in 2005 and aims to highlight the investigation of vehicles using microdot technology. Entries are open to any individual or organisation (public or private), that has relied upon the DataDot component identification product in an investigation of motor vehicles within Australasia. This award is sponsored by DataDot Technology Ltd.

“Outstanding Achievement in the Reduction of Motor Vehicle Theft in Australasia”

As this title suggests this award is open to any individual, organisation or agency that has made a significant contribution to assist in the reduction of motor vehicle theft in Australasia. For example, potential nominations in this category may include:



- individuals or organisations involved in the development of security devices;
- vehicle manufacturers;
- governments for their introduction of new legislation;
- insurance companies for the introduction of new procedures or incentives to vehicle owners or the funding of crime prevention programs;
- police services for the introduction of initiatives or the development and distribution of training programmes;
- car park operators and shopping centre managers for introduction of safer parking environments;
- local crime prevention practitioners;
- youth workers or organisations involved in prevention programs for offender or age risk individuals;
- advertising agencies for the development of an awareness campaign etc.;
- schools/education authorities for the introduction of motor vehicle theft prevention issues into the curriculum;
- motor registration authorities or consumer protection agencies for the development of policies or procedures aimed at restricting the activities of car thieves and protecting the unsuspecting consumers; or
- individuals or organisations involved in the



Australasian Branch Awards

media for the development of responsible reporting practices, the dissemination of vehicle theft prevention material, or the reporting of vehicle theft issues.

“Insurance Industry Auto Theft Investigation of the Year Award”

This new award was presented for the first time in 2008 and is open to individuals working in the insurance industry involved in the identification and/or investigation of auto theft insurance claims. The award is open to insurance investigators, private investigators, claims officers, claims managers, insurance assessors and insurance company personnel involved in an intelligence role.

The investigation and/or claims process may be deemed exceptional for a range of reasons including its use of innovated methodologies or techniques or the complexity of the investigation. The individual will need to show that the investigation and or claims process has met with the requirements of the General Insurance Code of Practice, the insurance company's service level agreement, customer relations guidelines and/or dispute resolution process if applicable. The investigation and/or insurance claim must have taken place in Australasia during the last three years.

“Outstanding Contribution by a member to the International or Australasian Branch of IAATI”

Nominations for this award are only open to present or past members of the Australasian Branch of

IAATI. This award is to recognise the work of an individual member, who through their dedication and involvement, has helped in the development, growth or professionalism of IAATI within the Australasian Branch or at the international level.

Nominations

Nominations for any of the above listed awards can be received at any time during the year and Individuals and organisations are encouraged to nominate themselves or their colleagues for any of the above awards.

Nominations for the awards can be made by sending details of the person or group being nominated; stating the category they are being nominated for; the reasons for your nomination; and your name and contact details to:

Harry Rakintzis
c/o AAMI
PO Box 14180
Melbourne City Mail Centre
Victoria 8001

or Harry_Rakintzis@aami.com.au

A template for nominations is attached on the following pages and ideally nominations should not exceed four pages of supporting documentation.

The winner of each category may be asked to make a short presentation during the conference and/or write a short article for publication in an IAATI newsletter.

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) gratefully acknowledge the support of our 2010 Seminar Gold Sponsors:



National Motor Vehicle
Theft Reduction Council
driving down vehicle theft



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Australasian Branch Awards - Nomination Form

This form is designed as a guide for nominating yourself, your organisation or a colleague for a IAATI Australasian Branch award. Please attach additional pages if required but generally nominations should not exceed more than 4 pages of supporting evidence. For additional information please contact Harry Rakintzis, (phone 03 8520 1394, email: harry_rakintzis@aami.com.au) or Mark Bennedick (phone 0418 791 053, email: mbennedick@iaati.org).

Completed nomination forms should be mailed to:
Harry Rakintzis, c/o AAMI, PO Box 14180, Melbourne City Mail Centre, Victoria 8001
or emailed to:
Harry_Rakintzis@aami.com.au

Nominee Details

Name of Award nominating for: Investigation of the Year Insurance Industry Award
 DataDot Award Outstanding Achievement Award Member of the Year

Nominee's Name :
(as to appear on award if selected - name may be an individual, a team, or organisation)

Nominee's Organisation:

Contact Person (if team or organisation):

Position:

Postal Address:
.....

Phone: Fax:

Email:

If nominating a team please list names of team members or other agencies involved in the investigation / initiative:
.....
.....
.....

Nominator's Details

Your Name:

Your Organisation:

Your Phone: Your Fax:

Your Email:

Your relationship to nominee:
.....



Australasian Branch Awards - Nomination form

In the space below please succinctly describe the reasons for the nomination, including dates and significance of relevant accomplishments, their impact and the ways in which they meet the requirements of the specific award. Use complete sentences without abbreviations. Additional material may be attached but is limited to 3 additional typed pages.

Note Investigations may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the scope of the operation.



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The National Motor Vehicle Theft Reduction Council (NMVTRC) is a proud supporter of IAATI's training programs.

The NMVTRC is an initiative of all Australian governments and the insurance industry. We strive to deliver the lowest rate of vehicle theft in the developed world.

Australia's ageing car fleet, vehicle design inadequacies, a 'theft culture' amongst some young people, lack of coordination between key agencies, as well as community apathy, all present barriers to tackling the problem.

Sustained theft reduction requires action across a broad range of disciplines. We are committed to reducing vehicle theft by supporting all relevant industry and agency sectors.

The NMVTRC has a long history of working with Australia's vehicle crime specialists and looks forward to this continuing in the future.

Join the fight against vehicle crime by keeping in touch with the NMVTRC's many initiatives at www.carsafe.com.au

National Motor Vehicle Theft Reduction Council Inc.

50-52 Howard St, North Melbourne, Victoria 3051 Australia

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Our company has extensive experience in the investigation of General Insurance claims for major insurers, offering investigative services for motor claims including vehicle theft, collision, fire and malicious damage. We also investigate domestic and commercial property theft, burglary, arson and marine claims.

Our company is utilized throughout Australia by Workers Compensation Insurers, Self-Insurers, Government Agencies, Legal firms and Insurance companies covering all investigation types.

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Maurice J. Kerrigan & Associates offer extensive charge out centres in all capital cities and major regional areas throughout Australia which enables cost effective, timely, quality controlled professional reports that will withstand the highest scrutiny.

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ISO Guarantee



All assignments are guaranteed to meet or exceed Quality Assurance ISO 9001:2008.

Government Security Clearance

Our Directors, Senior Management and many of our investigators have been granted Protected Level Security Clearance.

Code of Conduct

Without exception all assignments are undertaken in compliance with the Insurance Code of Conduct, client and legislative requirements.



IAATI Accredited Investigator Program

Maurice J. Kerrigan and Associates has long been committed to the development and enhancement of the profession of investigator.

In keeping with our long practiced contribution to the industry we are committed to facilitating the International Association of Auto Theft Investigators - Australasian Branch (the Association) Accredited Investigator program.

Accreditation is open to licensed investigators; a range of law enforcement professionals including intelligence, investigative and technical specialist; government regulators; insurance professionals in claims and assessing; and technical support personnel.

Accreditation is awarded based on membership of the Association, competence, experience and contribution to any activity targeted at identifying and investigating auto theft, reducing auto theft and its attendant criminal activities, and educational and community activities related to auto theft reduction.

Applications can be downloaded from
<http://www.kerrigans.com.au> - click on the 'Training' tab



Registered Training Organisation

Under the Australian Quality Training Framework (AQTF), we provide investigator training and certification to Certificate III in Investigative Services and Certificate IV in Government Investigations

As an RTO we have involvement in the development of investigation, industry and client standards; and input into licensing requirements for investigators. Training can be provided on-line, face to face, distance learning or blended.

Contact

Queensland

Suite 7, 60 Nerang Street
Nerang Qld 4211

PO Box 1053
Nerang Qld 4211

T 07 5554 2600
F 07 5502 2077
E mjk.qld@kerrigans.com.au

New South Wales

Suite 21, 6-8 Holden Street
Ashfield NSW 2131

PO Box 277
Ashfield NSW 1800

T 02 9799 8327
F 02 9799 8341
E mjk.nsw@kerrigans.com.au

Victoria

427 Punt Road
Richmond Vic 3121

PO Box 2079
Richmond South Vic 3121

T 03 9428 5325
F 03 9428 5073
E mjk.vic@kerrigans.com.au

Western Australia

Suite 27, 328 Albany Highway
Victoria Park WA 6101

PO Box 4444
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Established in 1998, Visual Analysis is a Software Sales and Services company that specialises in Data Visualisation and Analysis for the Intelligence and Investigations market. Visual Analysis staff are a dynamic team of intelligence professionals with proven industry experience in law enforcement, compliance, defence and the private sector.

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i2 Limited: Founded in 1990, i2's suite of software have provided analysts and investigators with user friendly and highly effective solutions to search, visualize, analyze and share intelligence essential to their investigations. i2's products help to quickly uncover connections, associations and patterns hidden within data; allowing results to be easily communicated for quick, decisive action.

Visual Analysis also have our own customised software solutions such as TAPS – Telephone Call Processing, SIMPull – Forensic Data Extraction from mobile phone SIM cards, Transaction Analyser – financial data analyser and GPS Analyser – GPS tracking & visualization. These are used by the various National and State Law Enforcement organisations.



Seminar Notes



Seminar Notes



Seminar Notes



Before you go, don't forget ...

Return your Feedback Forms

To assist in the planning of our future seminars the committee would appreciate if you could please complete the feedback form on the previous page and return it to the box provided or via email to Mark Bennedick, mbennedick@iaati.org

Not receiving the APB or VIN

If you are a financial member and have not received copies of the VIN, APB or E-News please contact Keith Schmidt, kschmidt@iaati.org to ensure we have your correct email and postal address. Email is the primary means of communication with our members so please ensure you keep us informed of any changes.

Submit a newsletter article.

Remember the only way IAATI member can benefit is via the sharing of information. So why not consider writing a short article for our of our newsletters (VIN, APB or E-news). It does need to long and can be a short summary of an investigation a book or product review, a funny story or photograph. Article or photos can be sent to webmaster@iaatiaus.org

We are always seeking sponsors

The Branch is constantly looking for sponsors to join us in hosting the annual seminar and awards program. We have a range of sponsorship packages priced from \$1,000.00, so if you would like to demonstrate your commitment to the work of IAATI, please contact Keith Schmidt at kschmidt@iaati.org.

Nominate for an award

Remember you can nominate at any time for one or more of the Branch or International Awards. In today's fast pace world we are all so busy that we seldom have the time to acknowledge the excellent and innovative things that are happening around us. So why not take a few minutes to brag about yourself or a colleague and nominate for an award.

Become IAATI Accredited in your field of expertise

Members can now have their knowledge, expertise and qualifications acknowledged by taking part in the Australasian Branch's accreditation program. The accreditation program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officer or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists. Go to www.iaatiaus.org for more information.

Participate in the IAATI Web Forms

The IAATI Web Forums are a bulletin board system whereby members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

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- Insurance Fraud Trends
- Seminar Critique—Questions and Comments
- E-News comments/concerns, questions
- Investigator Positions/Opportunities

To participate in the web forums visit the international website at: www.iaati.org



www.iaatiaus.org

Finally, thank you for attending this Training Seminar in Brisbane, have a safe journey home and we hope to see you again next year.