

Vehicle Theft Detection, Investigation & Prevention

2010 Training Seminar

Crowne Plaza, Auckland 22 October, 2010



Delegate's Handbook

In association with our Seminar Partners:

- Spotter New Zealand Crash Investigators
 - DataDot Technologies F.I.R.E.S



Seminar Partners:

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) is a non-profit organisation. Without the ongoing support of seminar partners each year it would not be possible for the branch to hold the high quality training seminars that the branch is renown for. The branch is forever grateful for the support of its seminars partners. The branch would like to take this opportunity to acknowledge the following 2010 Seminar Partners











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Branch Committee

Mark Bennedick (QLD)
Branch President

Frank de Jong (NZ) Vice President

Harry Rakintzis (VIC) Vice President

Mark Pollard (SA) Vice President

Dennis Connor (SA) Immediate Past President

Keith Schmidt (QLD)
Executive Director

John O'Byrne (QLD) 2nd Vice President, International

Committee Members:

Peter Butts (VIC)

Kym Chilton (NT)

Ian Gunthorpe (QLD)

Brett Judd (SA)

John Hambridge (QLD)

Angharad McCormack (NZ)

Todd McCormack (NZ)

Emily Scanlan (WA)

Jason Smith (NZ)

Paul Thomas (SA)

Maurice Tong (WA)

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Welcome to Auckland



On behalf of the Australasian Branch committee I would like to welcome you to our special one day training Seminar here in Auckland, New Zealand. In particular I would like to welcome the new members attending their first IAATI seminar and acknowledge the ongoing support of the all members who have travelled to Auckland for this training seminar. Please make yourself known to myself and your fellow IAATI members.

As your Branch President, I'm always looking for ways to provide training and grow the branch membership. I acknowledge the financial restraints and the difficulties that some members have travelling to annual training seminars historically held on the east coast of Australia. I believe that if the members can't come to us, the branch should go to them. This special training event is the second such event the branch has held. The first was in October 2009 when the branch held a very successful special training event on Perth, Western Australia to meet the needs of members in the west. In November 2010 the Branch will return to Western Australia for another special training event for the local members.

I would also like to extend a warm welcome to Acting Detective Superintendent Mark Ainsworth from Queensland Police. It is a great honour to have Mark travel to New Zealand for this special training event. Mark has also kindly offered to speak as a keynote speaker during the seminar and will give two very informative presentations to seminar delegates.

I encourage seminar delegates to make themselves known to Mark to further discuss the initiatives he highlights in his presentations. Having worked with this year's seminar organising committee I can assure you there has been extensive work undertaken to ensure everything runs smoothly and the contents provide a good mixture of interesting and informative material (along with a large dose of fun). In this regard I would like to express my sincere thanks to the branch's New Zealand Committee members, Frank de Jong, Todd & Harri McCormack and Jason Smith who have worked tirelessly to make this seminar happen.

Staging these annual seminars is a difficult and time consuming task but one that can prove extremely beneficial when they meet the needs and expectations of the delegates. To ensure that future seminars are as beneficial as possible I seek your assistance in two areas.

Firstly, we require your feedback as to what you want to see and do at the next seminar. To facilitate this I encourage you to complete and return the questionnaire including what aspects of this seminar you liked and what aspects you would like changed for future training events. It is only through this type of feedback that we can tailor our seminar to meet your requirements.

Secondly, I would encourage you to consider offering your services to the branch. This can be either by assisting in the future seminars and training sessions, by nominating to stand for the branch committee or by sharing information and experiences with your colleagues through the Association's newsletters or the Branch website (www.iaatiaus.org)



Welcome to Auckland (continued)

In closing, I wish to acknowledge the generous assistance provided by our seminar partners - Spotter, NZCI Crash Investigation & Analysis Experts, F.I.R.E.S, and DataDot Technology (Australia) Pty Ltd.

Only with the support of all our partners are we able to provide these training seminars and the range of interesting and informative presenters. I encourage you to offer your return support to them whenever possible.

Once again welcome to Auckland, New Zealand, thank you for supporting IAATI and I hope you have

an enjoyable and fruitful time during the next three days.

Mark Bennedick

Australasian Branch President International Association of Auto Theft Investigators



Seminar Housekeeping

Seminar Etiquette

For the benefit of both delegates and speakers, members are asked to please switch their mobile telephone off or to silent mode during the presentations.

Delegates will be given an opportunity to ask questions of speakers at the end of each presentation if time permits. However, to be fair to subsequent speakers, we will endeavour to stick as closely as possible to the published timetable. We therefore ask if at the end of the scheduled time of each presentation, there is not time for questions, that delegates contact the speaker during the next available refreshment break rather than delay the next scheduled speaker.

Likewise to ensure that speakers get their fully allocated time we ask that delegates return to the classroom and are seated ready to commence to commence each session at the published start time.

Name Badges

All delegates will be given a name badge on registration. For security reasons, we ask that all delegates wear your name badge at all times. This name badge is also the official entrance pass to all sessions, tea's & lunches each day and the networking session.

Special Dietary Requirements

If any delegate has special dietary requirements not recorded on their registration form can you please contact Vice President Frank de Jong as soon as possible so the hotel catering staff can be notified.

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) gratefully acknowledge the support of DataDot Technology (Australia) Pty Ltd, as supporter of the 2010 Auckland Seminar.





Friday 22 October, 2010

0800 — 0830 Seminar Registration

0830 - 1035 Session 1

0830 – 0845 Opening ceremony and welcome

Mark Bennedick, Australasian Branch President, IAATI

Superintendent Brett England, NZ Police

0845 – 0930 Detective Sergeant Callum McNeill – "Operation Beryl"

Detective Sergeant Callum McNeill has been with the New Zealand Police for 18 years. Prior to joining the Police he worked as a Fire Assessor for AMI Insurance (formally SIMU) in Christchurch. He has served in the Districts Crime Squad, Fraud Squad, Drug Squad, Criminal Intelligence Section and also spent 3 years as a Detective on the Auckland City Districts Car Squad.

Up until recently he was the Officer in Charge of the Auckland City Organised Crime Unit and was in charge of Operation Beryl the investigation into the high number of Toyota Hiace vans being stolen from Auckland.

0930 – 1015 Det. Superintendent Mark Ainsworth, Queensland Police – "The best boat is someone else's"

Acting Detective Superintendent is with the Organised Crime Group in the Queensland Police Service (QPS). He has been a sworn member of the QPS for the past 30 years and has worked in the following areas: general duties policing, Surveillance operative at the Fitzgerald Commission of Inquiry, investigator at the Crime and Misconduct Commission involved in the investigation of OMCG's, Investigator at the Drug Squad, regional Detective, Officer in Charge of various regional criminal investigation branches, prostitution unit and break and enter squads. Mark was the QPS representative on the Prime Ministers Drug Diversion Task Force developing a National Framework for drug diversion. The Task Force was based in Canberra and successfully created a workable framework for a National Drug Diversion strategy. More recently he completed a 2 year secondment at the Australian Crime Commission as the Queensland Operations Manager. Mark also performed a national role at the Australian Crime Commission as the Head of Determination for the High Risk Crime Groups involving the management of Task Forces in most Australian jurisdictions investigating Serious and Organised Crime groups.

In 2009 he returned to the QPS and took up the position of Detective Inspector Organised Crime Investigation Unit responsible for areas including the vehicle crime unit, armed robbery unit, major crime, Casino Crime Unit, Asian Crime Unit, Graffiti Squad, Food Contamination, Counter Terrorism Investigations and Firearms Trafficking Unit.

1015 – 1030 Morning Tea

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) gratefully acknowledge the support of NZCI, as supporter of the 2010 Auckland Seminar.





Friday 22 October, 2010

1030 - 1300

Session 2

1030 - 1115

Lionel Gatman and Brendon O'Carroll, NZ Customs - "Exported stolen vehicle parts and cars"

Lionel Gatman joined New Zealand Customs in 1982 after a number of years in the insurance, freight forwarding industries and other government departments. Up until the mid nineties he moved through a number of branches within Customs (passenger processing, etc.). He then joined the Investigations Branch as an investigator where he is currently based. Whilst his specialty has been Customs fraud he also runs files on everything from intellectual property issues through to illegal drugs. Ten years ago he took two years off from NZ Customs and worked in Mozambique as a Customs (anti smuggling) and tax revenue consultant for a UK agency.

Brendan O'Carroll is a Chief Customs Officer, Trade and Marine Inspections. He has served in Customs for 41 years and has a wealth of experience. His role is to oversee the sea cargo inspections for imports and exports across the Ports of Auckland. This includes the targeted physical examination of sea containers and motor vehicles. The main focus of Customs intelligence profiling and resources is the continual war against the importation of drugs.

Other targets are the importation of copyright and trademark goods, prohibited goods such as offensive weapons and enforcing child safety issues on products. In addition, responding to alerts on stolen vehicles, these being mostly shipped to the Pacific islands or the Middle East.

1115 – 1200

Sergeant Mark Fleming - Road Crime Unit Manukau - "Operation Sniper & ANPR"

Mark Fleming has been a police officer in New Zealand for seven and a half years, having transferred from Surrey Police in England with the inaugural intake of UK Police in 2003. Prior to that Mark served eight and a half years south-west of London, specialising in traffic policing. Since April 2008, Mark been responsible for running the police unit which targets illegal street-racing in Counties-Manukau Police District.

The unit has recently been re-branded as the Road Crime Unit and now also operates the first permanent police ANPR unit in New Zealand. Mark writes a monthly column for NZ Performance Car Magazine, entitled 'Street Legal', and provides training and guidance to officers from all across New Zealand on the subject of illegal street-racing, roadside vehicle inspections and vehicle modifications.

1200 - 1245

Dr Anna Sandiford - Forensic Analysis - Forensic Science and Research Ltd

Dr Sandiford is an experienced Forensic Science Consultant with many years' experience in New Zealand and overseas. She specialises in physical and trace material as well as alcohol and drug driving cases. She also has considerable experience in case management and logistics, i.e. identifying what needs to be done and what samples need to be collected, sourcing Experts, making things happen and keeping the work on track. She has considerable Expert Witness experience and has been involved with vehicle-related cases and crash investigation for many years, often working in tandem with Vehicle Investigators. She is a Member of a number of professional organisations, meaning she is bound by Codes of Conduct and Ethics and is Secretary of the New Zealand Independent Forensic Practitioners' Institute.

1245 - 1330

Lunch - Aria Restaurant & Bar



Friday 22 October, 2010

1330 - 1530

Session 3

1330 - 1415

Mr David Noble, Fire Investigator – "Origin and Cause"

David has worked extensively in the fire-related industry for 25 years: specializing in origin and cause scene examination and acquiring expertise in tracking and profiling serial firesetters. Until late 2001 he was the only full-time fire investigation officer within the New Zealand Fire Service. As a team leader in charge he was responsible for the Auckland region, attending major fires, fatalities and crime scenes. The work involved assisting the Crown in trail preparation and providing expert testimony.

Early in 2002 David established his own consultancy, specializing in insurance and litigation fire cases – both criminal and civil. He has completed more than 2000 fire investigations in both urban and rural sectors, and is recognized as an expert by the National Rural Fire Authority.

He is also qualified as a Certificate Fire Investigator (US), and is listed with he National Board on Fire Professional Qualifications (NBFSPQ). He hold a Membership Diploma with endorsement from the institute of Fire Engineers (UK), and has a certificate of proficiency in forensic science from Auckland University.

David regularly attends international conferences; training with world experts to ensure his skills and knowledge remain at the forefront of fire investigation.

1415 - 1500

Mr Kelvin Green, Locksmiths - "Forensic Locksmithing"

Kelvin has been Locksmithing for approximately 12 years and passed his Locksmith Masters exam in 2003. He has been a member of the IAIL (International Association of Investigative Locksmiths) since 2005.

Kelvin has attended training in the United States and has obtained knowledge on various subjects including auto theft, arson, biometrics and access control bypassing. As a Master and Investigative Locksmith, Kelvin specialises in assessing means of entry to vehicles.

1500 - 1530

Mr David Harley, Mongoose Car Alarms

David is General Manager for Mongoose New Zealand, a position he has held for 15 years. David is also a vehicle group committee member for the Mew Zealand Security Association (NZSA) and is the only New Zealand member of the EL31 Australian/New Zealand Standards Committee and co-author of the current Standards.

1530 - 1545

Afternoon Tea

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) gratefully acknowledge the support of Spotter, as supporter of the 2010 Auckland Seminar.





Friday 22 October, 2010

1530 - 1545

Afternoon Tea

1545 – 1715

Session 4

1545 - 1630

Jonathan Davison - Interview Skills (Fraud Prevention interviewing)

Jonathan Davison, Director, Interview Skills Ltd, began his detective career in 1998 with the Greater Manchester Police. During his career he gained a vast amount of experience investigating "serious and series" crime to a high standard in the Criminal Investigation Department (CID). In his last role with Greater Manchester Police he was an Advanced Specialist Interviewer and a Qualified Trainer in the field of Interviewing. To be eligible for this role as a Trainer the essential skills required included being a Tier 3 Specialist. In Greater Manchester Police, a Police Force with over 8000 officers, there are approximately 100 Specialists, which gives an idea of Jonathan's skills as an investigator and interviewer. The role of a Tier 3 involves the ability to communicate and investigate to the highest level. On his return to New Zealand he has set up his own training Company Interview Skills and is now working with both private and public Organizations teaching staff how to interview and investigate in accordance with best international practice standards. (P.E.A.C.E. framework).

1630 - 1715

Det. Superintendent Mark Ainsworth, Queensland Police - "Operation Hotel Raptor".

Acting Detective Superintendent is with the Organised Crime Group in the Queensland Police Service (QPS). He has been a sworn member of the QPS for the past 30 years and has worked in the following areas: general duties policing, Surveillance operative at the Fitzgerald Commission of Inquiry, investigator at the Crime and Misconduct Commission involved in the investigation of OMCG's, Investigator at the Drug Squad, regional Detective, Officer in Charge of various regional criminal investigation branches, prostitution unit and break and enter squads. Mark was the QPS representative on the Prime Ministers Drug Diversion Task Force developing a National Framework for drug diversion. The Task Force was based in Canberra and successfully created a workable framework for a National Drug Diversion strategy. More recently he completed a 2 year secondment at the Australian Crime Commission as the Queensland Operations Manager. Mark also performed a national role at the Australian Crime Commission as the Head of Determination for the High Risk Crime Groups involving the management of Task Forces in most Australian jurisdictions investigating Serious and Organised Crime groups.

In 2009 he returned to the QPS and took up the position of Detective Inspector Organised Crime Investigation Unit responsible for areas including the vehicle crime unit, armed robbery unit, major crime, Casino Crime Unit, Asian Crime Unit, Graffiti Squad, Food Contamination, Counter Terrorism Investigations and Firearms Trafficking Unit.

1730 - 1930

Networking Session in Crowne Plaza

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI) gratefully acknowledge the support of F.I.R.E.S, as supporter of the 2010 Auckland Seminar.





General IAATI Information

Newsletters

Australasian Branch members have access to three regular Newsletters - Vehicle Investigator News (VIN), APB and E-News. After a couple of years without a local newsletter the Branch relaunched its newsletter, VIN, during 2004 as an electronic publication. Distributed as an Acrobat document and circulated by email to all branch members, VIN is a new and refreshing way of sharing information with our members. The 'APB' is the Association's international magazine which is posted out to members' preferred mailing address three times a vear. Finally. E-News, is an international equivalent of our VIN. Rather than included as an attachment to an email, however, members are sent an email alert indicating the latest edition is available for download from the members only page on the website. (If you have never accessed the members only page of the website or forgotten your password follow the links on the website.)

All three newsletters include updates on vehicle theft issues, case studies, upcoming training information and material from each Branch and Chapter and are a valuable source of information. The Editors of each are constantly on the look out to include any articles. news items, photographs etc, that would be of interest to either Australasian or international members. If you have come across a new Modus operandi, an interesting case study or simply want to 'brag' about a successful investigation then please take the time to write a small article and send it to our Executive Officer (kschmidt@iaatiaus.org). Items can be as small as a single paragraph to as long as a couple of pages. If you have any photographs relating to the article please feel free to include those as well. (Naturally, the names of individuals involved in any case studies can be changed to protect the guilty!)

Websites

If you are a financial member and have not received copies of VIN, APB or E-News please contact Keith Schmidt at kschmidt@iaatiaus.org to ensure we have your correct email and postal address.

The International IAATI website can be found at www.iaati.org. It is a mine of information including details on:

 upcoming International and Branch/Chapter Training seminars;

- highlights from past seminars;
- membership directories/ member search:
- purchasing IAATI merchandise;
- IAATI Forums Bulletin Board System;
- viewing or changing your membership details:
- details about IAATI awards:
- links to all other Branch and Chapter websites.

A relatively new addition to the International Website is the establishment of IAATI forums. This is a bulletin board system where members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

Currently there are a number of forums including:

- IAATI General Forum
- Anti Theft Questions
- Component Parts Markings
- Insurance Fraud Trends
- Seminar critique Questions and Comments
- E-News comments/concerns/questions
- Investigative Positions/Opportunities
- Member News
- Vehicle theft related websites
- Current auto theft cases

Included in the Forums are links to various VIN decoders, various manufacturer sites and some component parts number decodes.

Please note when visiting the International website that the membership application and renewal forms are applicable for North American members only. To obtain a membership or renewal form for the Australasian Branch, please visit the Australasian Branch website or use the one in this handbook.

The Australasian Branch website is maintained by lan Gunthorpe and can be found at www.iaatiaus.org Financial members can access the 'members only' pages of the Australasian Branch by contacting lan to obtain their password. Ian can be contacted via webmaster@iaatiaus.org

lan is happy to receive any news items, short articles, case studies or photographs that would be of interest to members. Such items can be sent to lan for inclusion on the Australasian website via webmaster@iaatiaus.org



General IAATI Information

IAATI Training Seminars

Australasian Branch Seminars

The Australasian Branch Training Seminars are held annually during the first week of March. Details of upcoming seminars are sent to all financial members around November each year and are posted on the Australasian Branch Website (www.iaati.org).

If you wish to present a paper, case study, poster display, assist in the organization, have a suggestion for a speaker, or simply would like to provide some feedback on past seminars, then please contact the Branch President (president@iaatiaus.org).

International Training Seminars

A highlight of each year is the International IAATI Seminar. Held in early August each year they attract between 200-400 IAATI members from all over the world and are always are a great source of information and a lot of fun. For information regarding the 2011 International Seminar, please contact the Seminar Director at seminar@iaati.org. or check out the international website: www.iaati.org

So why not consider joining a group of Australasian members and attend what is sure to be unique experience. You may be able to claim it as a tax deduction and then stay on and treat yourself and your partner to an holiday afterwards. It's guaranteed to be more enjoyable than spending winter at work!

Our Contact Details

If you wish to contact the Australasian Branch our mailing address is:

IAATI Australasian Branch PO Box 919 Beenleigh, QLD 4207 Australia

Alternatively you can contact the Executive Director, Keith Schmidt (kschmidt@iaatiaus.org) or the President, Mark Bennedick (president@iaatiaus.org).

Contacting You

The main form of communication with Australasian Branch members is via email. Members should ensure that their email address, along with all other contact details, have been correctly recorded on the membership database. To check your contact details have been correctly recorded please log onto the international website www.iaati.org and click on 'View/ Change membership information' under Member Services.

Alternatively please send an email with your new contact details to Keith Schmidt or Mark Bennedick.

Australasian Branch Auto Theft Accreditation Program

The Australasian Branch of the International Association of Auto Theft Investigators is proud to announce the release of the Branch's Auto Theft Accreditation Program for members. The Australasian Branch of IAATI has partnered with a Registered Training Organisation (RTO) Maurice J Kerrigan & Associates Pty Ltd as an independent assessment body to review applications against the Auto Theft Accreditation program competencies.

Members can now have their knowledge, expertise and qualifications acknowledged by taking part in the Australasian Branch's accreditation program. The accreditation program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officers or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists.

Details of the Accreditation Program and the Accreditation Kits can be downloaded from the RTO's web site www.kerrigans.com.au. Go to the web site and click on the training tab. Applicants need to register their details to access the applications under 'Products and Services' on the Kerrigans Training Portal.

For more information about the accreditation program email your questions to accreditation@iaatiaus.org

Book your Auto Theft Accreditation Assessment by emailing training@kerrigans.com.au.



Australasian Branch Awards

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI), in partnership with our Award Sponsors, DataDot Technologies, is continuously seeking nominations for its Annual Awards Programme.

The IAATI Branch awards seek to recognise and reward outstanding achievement, innovation, or exceptional performance in the area of auto theft prevention and investigation.

Nominations are currently invited for the following five categories:

"Investigation of the Year"

Sponsored by the Australasian Branch, this award is open to any individual or team of professionals involved in the identification and investigation of motor vehicle theft. The investigation may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the size of the operation.

It is open to members of police forces, customs services, insurance investigators, private investigators, or anyone else involved in investigations. This may involve cooperation of international agencies but at least part of the investigation must have taken place in Australasia during the last 3 years.

"DataDot™ Investigation of the Year Award"

The DataDot Investigation of the Year Award was presented for the first time in 2005 and aims to highlight the investigation of vehicles using microdot technology. Entries are open to any individual or organisation (public or private), that has relied upon the DataDot component identification product in an investigation of motor vehicles within Australasia. This award is sponsored by DataDot Technology Ltd.

"Outstanding Achievement in the Reduction of Motor Vehicle Theft in Australasia"

As this title suggests this award is open to any individual, organisation or agency that has made a significant contribution to assist in the reduction of motor vehicle theft in Australasia. For example, potential nominations in this category may include:



- individuals or organisations involved in the development of security devices;
- vehicle manufacturers:
- governments for their introduction of new legislation;
- insurance companies for the introduction of new procedures or incentives to vehicle owners or the funding of crime prevention programs;
- police services for the introduction of initiatives or the development and distribution of training programmes;
- car park operators and shopping centre managers for introduction of safer parking environments;
- local crime prevention practitioners;
- youth workers or organisations involved in prevention programs for offender or age risk individuals;
- advertising agencies for the development of an awareness campaign etc.;
- schools/education authorities for the introduction of motor vehicle theft prevention issues into the curriculum:
- motor registration authorities or consumer protection agencies for the development of policies or procedures aimed at restricting the activities of car thieves and protecting the unsuspecting consumers; or
- individuals or organisations involved in the



Australasian Branch Awards

media for the development of responsible reporting practices, the dissemination of vehicle theft prevention material, or the reporting of vehicle theft issues.

"Insurance Industry Auto Theft Investigation of the Year Award"

This new award was presented for the first time in 2008 and is open to individuals working in the insurance industry involved in the identification and/ or investigation of auto theft insurance claims. The award is open to insurance investigators, private investigators, claims officers, claims managers, insurance assessors and insurance company personnel involved in an intelligence role.

The investigation and/or claims process may be deemed exceptional for a range of reasons including its use of innovated methodologies or techniques or the complexity of the investigation. The individual will need to show that the investigation and or claims process has met with the requirements of the General Insurance Code of Practice, the insurance company's service level agreement, customer relations guidelines and/or dispute resolution process if applicable. The investigation and/or insurance claim must have taken place in Australasia during the last three years.

"Outstanding Contribution by a member to the International or Australasian Branch of IAATI"

Nominations for this award are only open to present or past members of the Australasian Branch of IAATI. This award is to recognise the work of an individual member, who through their dedication and involvement, has helped in the development, growth or professionalism of IAATI within the Australasian Branch or at the international level.

Nominations

Nominations for any of the above listed awards can be received at any time during the year and Individuals and organisations are encouraged to nominate themselves or their colleagues for any of the above awards.

Nominations for the awards can be made by sending details of the person or group being nominated; stating the category they are being nominated for;



Suncorp Executive Manager, Jason McCracken, presents the 2010 Investigation of the Year Award to Det. Sgt. Callum McNeill, Auckland City Police.

the reasons for your nomination; and your name and contact details to:

to: Harry Rakintzis c/o IAATI, Australasian Branch PO Box 919,

Beenleigh,

QLD, 4207 Australia

or Harry.Rakintzis@cgu.com.au

A template for nominations is attached on the following pages and ideally nominations should not exceed four pages o supporting documentation.

The winner of each category may be asked to make a short presentation during the conference and/or write a short article for publication in an IAATI newsletter.

Australasian Branch Awards - Nomination Form

This form is designed as a guide for nominating yourself, your organisation or a colleague for a IAATI Australasian Branch award. Please attach additional pages if required but generally nominations should not exceed more than 4 pages of supporting evidence. For additional information please contact Harry Rakintzis, (phone 0423 020 271, email: harry.rakintzis@cgu.com.au) or Mark Bennedick (phone 0418 791 053, email: mbennedick@iaati.org).

Completed nomination forms should be mailed to:

Harry Rakintzis, c/o IAATI Australasian Branch, PO Box 919, Beenleigh, QLD, 4207 Australia

or emailed to: Harry.Rakintzis@cgu.com.au

Nominations for the 2011 awards close on Friday 3 December 2010.

Nominee Details

Name of Award nominating for: Investigation of the Year Insurance Industry Award
DataDot Award Outstanding Achievement Award Member of the Year
Nominee's Name :(as to appear on award if selected - name may be an individual, a team, or organisation)
Nominee's Organisation:
Contact Person (if team or organisation):
Position:
Postal Address:
Phone: Fax:
Email:
If nominating a team please list names of team members or other agencies involved in the investigation / initiative:
Nominator's Details
Your Name:
Your Organisation:
Your Phone:
Your Email:
Your relationship to nominee:



Australasian Branch Awards - Nomination form

In the space below please succinctly describe the reasons for the nomination, including dates and significance of relevant accomplishments, their impact and the ways in which they meet the requirements of the specific award. Use complete sentences without abbreviations. Additional material may be attached but is limited to 3 additional typed pages.

Note Investigations may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the scope of the operation.



Seminar Notes



Seminar Notes



Before you go, don't forget ...

Return your Feedback Forms

To assist in the planning of our future seminars the committee would appreciate if you could please complete the feedback form on the previous page and return it to the box provided or via email to Mark Bennedick, mbennedick@iaati.org

Not receiving the APB or VIN

If you are a financial member and have not received copies of the VIN, APB or E-News please contact Keith Schmidt, kschmidt@iaati.org to ensure we have your correct email and postal address. Email is the primary means of communication with our members so please ensure you keep us informed of any changes.

Submit a newsletter article.

Remember the only way IAATI member can benefit is via the sharing of information. So why not consider writing a short article for our of our newsletters (VIN, APB or E-news). It does need to long and can be a short summary of an investigation a book or product review, a funny story or photograph. Article or photos can be sent to webmaster @iaatiaus.org

We are always seeking sponsors

The Branch is constantly looking for sponsors to join us in hosting the annual seminar and awards program. We have a range of sponsorship packages priced from \$1,000.00, so if you would like to demonstrate your commitment to the work of IAATI, please contact Keith Schmidt at kschmidt@iaati.org.

Nominate for an award

Remember you can nominate at any time for one or more of the Branch or International Awards. In today's fast pace world we are all so busy that we seldom have the time to acknowledge the excellent and innovative things that are happening around us. So why not take a few minutes to brag about yourself or a colleague and nominate for an award.

Become IAATI Accredited in your field of expertise

Members can now have their knowledge, expertise and qualifications acknowledged by taking part in the Australasian Branch's accreditation program. The accreditation program is available to IAATI members working in the fields of law enforcement such as Investigations, Intelligence, and Forensics, members from the insurance industry such as Licensed Investigators, Claims Officer or Claims Assessors, members working for Government Authorities and Regulators and members that are Technical Specialists. Go to www.iaatiaus.org for more information.

Participate in the IAATI Web Forms

The IAATI Web Forums are a bulletin board system whereby members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

- IAATI General Forum
- Anti Theft Questions
- Components Parts Marking
- Insurance Fraud Trends
- Seminar Critique—Questions and Comments
- E-News comments/concerns, questions
- Investigator Positions/Opportunities

To participate in the web forums visit the international website at: www.iaati.org



www.iaatiaus.org

Finally, thank you for attending this Training Seminar in Auckland, have a safe journey home and we hope to see you again soon.