



Australasian Branch 2007 Annual Training Seminar

Rydges Carlton
Melbourne
5-7th March 2007

2007 Training Seminar

Delegate's Handbook



In association with our Seminar Partners:

- Maurice J. Kerrigan & Associates
- AAMI • Just Car Insurance
- National Motor Vehicle Theft Reduction Council Inc.
- Forensic Medical Consultants • Forensic Collision Investigations

And Branch Award Sponsors:

- Insurance Australia Group
- DataDot Technology Ltd.

The IAATI Australasian Branch Committee gratefully acknowledge the support of our 2007 Seminar Partners:

Platinum Partner:



Gold Partners:



National Motor Vehicle
Theft Reduction Council
driving down vehicle theft

Silver Partner:



Bronze Partners:



and our Branch Awards Sponsors:



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Welcome to Melbourne

On behalf of the Australasian Branch committee I would like to welcome you to our 14th Annual Training Seminar here in Melbourne. In particular I would like to welcome the many new members who are attending their first IAATI seminar. Please make yourself known to myself and your fellow IAATI members.

I would also like to extend a warm welcome to our International President, Lt. Tommy Hansen, Galveston County Sheriffs Office, Galveston, Texas. Tommy is highly respected throughout America and the international IAATI community. As well as his wealth of experience investigating vehicle theft he also founded Tropical Impression Racing (TIRacing) This unique program uses Drag Racing vehicles set up like pursuit vehicles. The vehicles are used to educate youth about a number of areas of concern such as Drug Abuse, Drinking and Driving, Street Racing and Staying in School. The program also focuses on the concept of teamwork. The vehicles serve as excellent tools in helping to knock down the wall, that on many occasions exists between kids and law enforcement officers, or figures of authority. I am sure that you will find Tommy to be extremely knowledgeable and a very genuine person.

Having served on this year's seminar organising committee I can assure you there has been extensive work undertaken to ensure everything runs smoothly and the content provides a good mixture of interesting and informative material (along with a large dose of fun). In this regard I would like to express my sincere thanks to Harry Rakintzis who has done a great job in organizing this seminar. Unfortunately Harry had to undertake many of the tasks single handedly as a number of the other committee members were working on our bid to host the 2008 International Seminar. I know he has spent many long hours securing speakers, sponsors, as well as researching venues and the hundreds of other tasks that are required to host a successful seminar. He has done an exceptional effort and deserves our praise.

In planning these seminars we are consistently aware of the uniquely diverse membership of the Australasian Branch. Unlike many of the other branches which are dominated by law enforcement personnel our branch consists of a unique blend of police personnel (investigators, forensic officers, intelligence analysts), insurance personnel (investigators, claim managers, fraud specialists, analysts), registration personnel (vehicle inspectors, policy staff), academics and researchers, crime prevention officers, forensic locksmiths, motoring club representatives, private investigators, vehicle manufacturers and those involved in the development of vehicle security systems. This diverse membership while creating challenges for the development of a balanced seminar program, does, however, gives delegates the opportunity to mix and learn from others with slightly different skill and knowledge sets and I encourage you to interact with your colleagues as much as possible during the next three days.

Staging these annual seminars is a difficult and time consuming task but one that can prove extremely beneficial when they meet the needs and expectations of the delegates. To ensure that future seminars are as beneficial as possible I seek your assistance in two areas.

Firstly, we require your feedback as to what you want to see and do at our next seminar. To facilitate this I encourage you to complete and return the questionnaire (included in your bag) indicating what aspects of this seminar you liked and what aspects you would like changed for 2008. It is only through this type of feedback that we can tailor our seminar to meet your needs.

Secondly, I would encourage you to consider offering your services to the branch. This can be either by assisting in future seminars and training sessions, by nominating to stand for the Branch Committee or by sharing information and experiences with your colleagues through the Association's newsletters or the Branch website (www.iaatiaus.org)



The 2008 seminar will be a very special event as the Australasian Branch will be hosting the 56th International IAATI Seminar. The Seminar will be held in Sydney, 3-7th August at the Sydney Convention Centre. This seminar will include our annual Australasian Branch Seminar which is normally held in March. So when planning your Department's conference budgets remember there will be no Australasian seminar in 2007/8 but a 4-day International seminar in August 2008.

In closing, I wish to acknowledge the generous assistance provided by our seminar partners - *Maurice J Kerrigan & Associates, AAMI, Just Car Insurance, the National Motor Vehicle Theft Reduction Council (NMVTRC), Forensic Medical Consultants, and Forensic Collision Investigations*. We are particularly grateful to our long-term partner NMVTRC for their support as this year they are also co-hosting the Melbourne International Vehicle Crime Conference, which is being held at the Melbourne Convention Centre, 13 and 14 of June 2007. Only with the support of all our partners are we able to provide these training seminars and the range of interesting and informative presenters. I encourage you to offer your return support to them whenever possible. I would also like to thank Insurance Australia Group (IAG) and DataDot Technology for their continued sponsorship of the Australasian Branch Awards. Their support of these awards has ensured that a number of highly skilled and devoted individuals achieve the recognition they deserve.

Once again welcome to Melbourne, thank you for supporting IAATI and I hope you have an enjoyable and fruitful time during the next three days.

Dennis Connor
Australasian Branch President

Seminar Etiquette

For the benefit of both delegates and speakers, members are asked to please switch their mobile phones off or to silent mode during the presentations and during the Annual Dinner.

Delegates will be given an opportunity to ask questions of speakers at the end of each presentation if time permits. However, to be fair to subsequent speakers, we will endeavor to stick as closely as possible to the published timetable. We therefore ask that if at the end of the scheduled time of each presentation, there is no time for questions, that delegates contact the speaker during the next available refreshment break rather than delay the next scheduled speaker.

Dress for the seminar is neat casual although delegates are reminded that the Seminar and Awards Dinner on Monday night will be a formal occasion and a suit is recommended.

Special Dietary Requirements

If any delegate or their dinner guest has special dietary requirements not recorded on their registration form can you please contact Harry Rakintzis as soon as possible so the hotel catering staff can be notified.

Seminar Dinner

The Seminar Dinner will take place on Monday 5th March at the Rydges Carlton. Delegates are advised that this is a formal occasion and suits are suggested. Pre-dinner drinks will be served from 7.00 pm and dinner will commence at 7.30pm. The 2007 Annual Australasian Branch awards, sponsored by Insurance Australia Group (IAG) and DataDot Technologies, will be announced during the evening.

Field Trips

On Monday afternoon we will be leaving the Rydges Carlton and traveling by bus for a field trip to the Victoria Police Vehicle Storage Facility, where we will have presentations by:

Mark Grukke, Manager Vehicle Examination Unit, Victoria Police Forensic Service Centre; and

Brett Forward, Director, Forensic Locksmiths Australia Pty Ltd.

On Wednesday morning there will also be a field trip to visit the Holden Special Vehicles (HSV) factory. This will include a demonstration of the application of DataDots on HSV vehicles. Unfortunately the tour will be limited to only 30 delegates. **Enclosed footwear must be worn by those delegates attending the HSV tour.** The bus will return to the Rydges Carlton for lunch.

Branch Elections and AGM

Members are reminded that the Branch is always keen to welcome new members to the Committee. This is a rewarding job and a great way for you to influence the direction of your Association. More importantly, it is only through the involvement of members on the Committee that the Association can survive. The positions available include President, Vice-President (2 positions) and Committee member (6 positions).

This year we see Mark Gibson and Lisa Young standing down from the Committee. Mark has been a strong supporter of IAATI in New Zealand and due to work commitments has decided not to seek reselection. Lisa Young has been a very active member of the Australasian Branch Committee over a long period of time. She has served as Vice President for a number of years and also successfully managed and developed our Awards Programs. We thank them for all their support and wish them well in the future.

Any members wishing to nominate for the 2007 Branch Committee are encouraged to contact the Returning Officer, Mr. Paul Thomas prior to the AGM which is being held on Sunday 4th March at 3.30 pm at the Rydges Carlton. If required, elections for the 2007 Committee will take place at the AGM with the result being announced during the Seminar Dinner on Monday night

Even if you do not wish to stand for the committee, you may contribute in other ways, such as providing assistance with:

- ◆ the 2008 Seminar;
- ◆ the Ethics Committee;
- ◆ the Accreditation Committee;
- ◆ the Branch Awards Committee;
- ◆ articles for the Website, VIN, APB or E-News

Seminar Program

SUNDAY 4th MARCH 2007

- 11.00 - 14.00 Australasian Branch Committee Meeting (Committee Members only)
- 15.00 - 15.30 Registration opens
- 15.30 - 16.30 2007 Annual General Meeting
- 17.00 - 19.00 President's reception - Parkview Lounge, 4th Floor, Rydges Carlton
(Complimentary welcome drinks and hors d'œuvres)

MONDAY 5th MARCH 2007

- 08.30 - 09.00 REGISTRATION
- 09.00 - 09.10 Welcome by Australasian Branch President, Dennis Connor
- 09.10 - 09.20 Official opening, Detective Superintendent Richard Grant, Victoria Police, Crime Department
- 09.20 - 09.35 *"Vehicle Theft - an international perspective"*
Tommy Hansen, International President, IAATI and Galveston County Sheriffs Office, Texas

Lt. Tommy Hansen has been employed by the Galveston County Sheriff's Office since 1974. After working in various uniform divisions, he was transferred to the Criminal Warrant and Fugitive Division until 1981. He was then promoted to the rank of Sergeant and assigned to the Organized Crime Unit until 1992. During his tenure with this unit he specialized in undercover operations targeting property crimes, crimes against persons and marine smuggling. In 1991 he authored the legislation that created the Texas Auto Theft Prevention Authority.

In 1992 he was assigned to the Criminal Investigation Division as a major crimes investigator specializing in homicide and cold cases and in 1993 was appointed as the Project Director of the Galveston County Auto Crimes Task Force in addition to his duties with the Criminal Investigation Division.

He was promoted to the rank of Lieutenant in 1999 and was assigned as the Asst. Commander of the Criminal Investigation Division and in 2001 he was given the task of reorganizing the community service programs and created the Galveston County Citizen Sheriff's Academy. Since then the academy has graduated over 320 citizens. Tommy also serves on the executive board for the International Association of Auto Theft Investigators (IAATI) and is the current President. He has also served as president and chairman of the legislative and on-site committees for the Texas Association of Vehicle Theft Investigators (TAVTI). He has been a member and instructor for these two organizations since 1981. He is also a member and instructor for the International Association of Marine Investigators and hosted their conference in 2000.

Lt. Hansen is also a member of Beat The Heat and is currently the Vice President. Beat The Heat is an international law enforcement youth education program. His Beat The Heat program, Tropical Impression Racing Team conducts an average of 35 youth outreach programs annually. He is also on the Board of Directors for the Ronald McDonald House and volunteers for the Children's Advocacy Center in Galveston.

Seminar Program

MONDAY 5th MARCH 2007

09.35 - 10.20 *“Reducing unrecovered thefts - Australia's current and future initiatives”*
Ray Carroll, Executive Director, National Motor Vehicle Theft Reduction Council Inc.

Ray was appointed Executive Director of the Council when it was formed in 1999 by all Australian governments in conjunction with the Insurance Council of Australia. The Council's charter is to work with government agencies, industry groups and the broader community to facilitate the implementation of a range of strategies to reduce the unacceptably high rate of motor vehicle theft in Australia.

Working for the Victorian Department of Justice as project manager of a combined government and industry national task force into motor vehicle theft in Australia in 1997, Ray was the principal author of the task force's final report which constituted a comprehensive five year vehicle theft reduction plan.

During twenty two years with the Victoria Police, Ray served in various areas of criminal investigation including the Fraud Squad and in his latter years of service specialised in crime prevention through his role as manager of the Force's crime prevention bureau.

10.20 - 10.40 MORNING TEA

10.40 - 11.20 *“National Parts Code of Practice – A strategy to reduce the flow of stolen auto parts in Australia ”*
Nick Koerbin (Director, Code of Practice, National Parts Code Inc.)

Nick Koerbin joined the Tasmania Police as a 18 year old Police cadet and after 15 years of police experience within Australia and overseas left Tasmania and for the last 19 years has been senior executive for a number of professional and Industry bodies. In 2004 Nick was recruited by the National Motor Vehicle Theft Reduction Council to establish an organisation to implement a Code of Practice for the Auto Parts Recycling Industry to address the opportunity for stolen parts to enter the legitimate supply chain for the repair of motor vehicles.

Efforts by agencies to reduce the incidents of car theft in Australia have been effective. However, the number of vehicles stolen for parts continues to grow. The National Parts Code Inc was established in 2004 to address the issue of stolen parts entering the legitimate supply chain on a national basis. This presentation will explore the strategies, challenges and outcomes from the initiative

11.20 - 12.10 *“History and Structure of Region 3 Vehicle Theft Task Force”*
Detective Rob Pama, Victoria Police

Rob has been a member of the Victoria Police for 22 years including 15 years as a Detective. He has served as Officer in Charge of Region 3 vehicle Theft Task Force for 4½ years. Region 3 covers the northern suburbs of Melbourne and stretches from Mildura to Flemington and Bendigo to Shepparton. Rob also has a background as a mechanic.

Rob's presentation will provide a history of Region 3 Vehicle Theft Task Force TOMC, demographics of the area, structure, and several case histories of investigations.

12.10 - 13.10 LUNCH

Seminar Program

MONDAY 5th MARCH 2007

13.10 - 13.30 *"Forensic Identification and the WOVV"*

Mark Grulke, Manager - Vehicle Examination Unit, Victoria Police Forensic Service Centre

Mark is a qualified motor mechanic with an Advanced Diploma in Engineering Technology - Mechanical. He served 22 years with the Australian Army as a mechanic reaching the rank of Warrant Officer. This was followed by 3 years as a Constable with the Queensland Police Service and 4 years as the Unit Leader of the Vehicle Examination Unit at the Victoria Police Forensic Service Centre.

Mark's presentation will include a case study incorporating the current methods used in the forensic examination of vehicles by the Victoria Police Forensic Service Centre Vehicle Examination Unit and what impact the introduction of the Written-Off Vehicle Register has had on how vehicles are being rebirthed.

13.30 - 13.50 *"What is needed and how to by-pass factory immobilisers."*

Brett Forward, Director, Forensic Locksmiths Australia Pty Ltd.

Brett is a highly regarded forensic locksmith with 24 years experience in industry.

13.50 Field Trip—Travel by bus to Victoria Police Vehicle Storage Facility

Mark Grulke and Brett Forward will continue their presentations at the Victoria Police Vehicle Storage Facility. Here they will have the opportunity to demonstrate a number of points from their presentations on vehicles at the storage facility. Afternoon tea will be provided at the VPVFS.

17.00 Return by Bus to Carlton Rydges

19.00 - 19.30 Pre-Dinner Drinks

19.30 - 23.00 ANNUAL SEMINAR DINNER & BRANCH AWARDS PRESENTATION
Sponsored by IAG and DataDot Technology

Seminar Program

TUESDAY 6th MARCH 2007

08.30 - 09.00 Registration desk re-opens

09.00 - 09.30 *"A heavy vehicle case study"*

Peter Butts, Director, Australian Transport Investigations

Peter, a former Victoria Police officer having served the state for a period in excess of 24 years, resigned from the Force in 1996 as a Detective Senior Sergeant attached to the CIB Homicide Squad. He is now the managing director of Australian Transport Investigations.

Born in Albury NSW he has from a very young age been around transports and for many years drove for a number of interstate transport companies on a part time basis during his years within VICPOL. In 1996 he purchased his own prime mover and sub contracted to a number of local and interstate firms before creating Australian Transport Investigations in 1998. Peter was also a committee member of IAATI & AISP and a member of AIPI. His presentation will focus upon issues that surround the theft and investigations of earth moving equipment together with information and knowledge to assist other investigators and insurers in dealing with operators in the transport industry as a whole.

09.30 - 10.00 Presentation by 2007 Winner of Investigation of the Year Award

10.00 - 10.30 Presentation by 2007 Winner of DataDot Award

10.30 - 10.55 MORNING TEA

10.55 - 11.35 *"How the Insurance Ombudsman Service deals with suspected fraudulent insurance claims"*

John Price, Fraud Referee, Insurance Ombudsman Service

John completed his Bachelor of Law at Melbourne University in 1975. After practicing for a short period with Lander and Rogers, John joined Maurice Blackburn Cashman (then Maurice Blackburn and Co.) in April 1978 working in the personal injury section. He became a partner of the firm in 1984 and headed up the industrial personal injuries practice until retiring from the firm in 2004. John was an Accredited Personal Injuries Specialist having practiced in personal injuries litigation for over 27 years. John was also a member of the Accident Compensation Committee for more than 20 years, a member of the VWA Legal Liaison Committee and numerous Victorian Government working parties and advisory groups.

John joined the Insurance Ombudsman Service in August 2004 as Referee and was recently appointed to the Board of State Trustees Limited.

John will be speaking about how the Insurance Ombudsman Service deals with suspected fraudulent claims for the insurance industry

11.35 - 12.30 *"International Movement of Stolen Vehicles"*

Gerry Bashford, Victoria Police

Gerry joined the Victoria Police Force in 1975. In 1979 he was promoted to the Criminal Investigation Branch and transferred to the Stolen Motor Vehicle Squad in 1989. In 1990 he received a commendation for the development and implementation of a State and National Motor Vehicle theft Investigators training course subsequently attended by motor vehicle theft investigators from every Australian Police Force and the New Zealand Police.

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In 1993 he was awarded a scholarship and spent two months working with US and Canadian Police and studying motor vehicle theft prevention and investigation. During this visit he also completed the Michigan State Police Commercial Motor Vehicle Theft Investigators course and the 41st Annual International IAATI Training Seminar conducted at Boise, Idaho.

Following the disbandment of the Stolen Motor Vehicle Squad in 1998 Gerry worked with the Crime Operations Squad and the Tactical Response Squad . In 2001 Gerry was asked to establish a vehicle theft crew within the Organised Crime Squad which then saw the re-establishment of the Organised Motor Vehicle Theft Squad in 2002. Gerry is currently in charge of the vehicle vetting crew which is responsible for the preliminary examination of all suspect vehicles detected in Victoria and currently examines approx 900 vehicles per year. He is also responsible for all vehicle identification training within Victoria Police.

In 1993 he was a founding member of the Australasian branch of IAATI and served as Vice President from 1994 to 2001.

Outside of work and motor vehicle theft he is a keen motor sport enthusiast, particularly involved in rallying and has been involved in most forms of motor sport from Club to International level as both an official and competitor. He was a regular competitor in the Victorian and Australian Rally Championships, winning the Victorian Rally championship as Co-driver in 1991 and 1992.

In 1995 he introduced a Rallying for the Kids program involving youths with a history of car theft and crime in legitimate motor sport.

Gerry is a founding member and former Vice President of the Historic Rally Association and competes in Historic Rallies in a 1972 Mk 1 Ford Escort Mexico. In 2003 he was selected to co-drive for V8 Supercar driver Steven RICHARDS in a factory entered Monaro together with Peter BROCK in the Targa Tasmania Rally. He has since become the regular co-driver for Steven RICHARDS and has competed in Rally Tasmania 2004 – 1st outright, Targa NZ 2004 – 5th outright and Classic Adelaide 2004 – 3rd outright.

12.30 - 13.20 LUNCH

13.20 -13.30 2008 International IAATI Seminar—Sydney 3-7th August
John O'Byrne, International Director & Chair, 2008 Seminar Organising Committee

13.30 - 14.05 "*Surrogate numbers – the implications for Insurers and Police*"
Gerry Bashford, Victoria Police

14.05 - 14.45 "*Drugs and Driving*"
Dr. Ed Ogden, Forensic Medical Consultants

Edward Ogden has 30 years clinical experience in many areas of medicine including emergency medicine, psychological medicine, addiction medicine and general practice. He worked full-time for Victoria Police as a Forensic Physician for 10 years taking special interest in the effects of alcohol and other drugs on human behaviour. He was the inaugural Medical Director of New South Wales Ambulance. He has experience in hospital management. His time is divided between general medical practice, a research position with the Drugs and Driving Unit at Swinburne University, consulting in clinical forensic medicine and coordinating the health care of people in police custody.

His formal qualifications include Master of Arts, Bachelor of Medical Science, Bachelor of Medicine, Bachelor of Surgery, Diploma of Criminology, Graduate Certificate in Management (Technology

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Management), Fellowship of the Royal Australasian College of General Practitioners, and Fellowship of the Australasian Chapter of Addiction Medicine.

Edward was awarded the Public Service Medal for services to forensic medicine on Australia Day 2005.

14.45 - 15.25 *"Implementation of the Written-off Vehicles Register in Victoria"*
Tracee Piper, Team Leader Registration Identity Policy, Vic Roads

Tracee Piper has worked in the Registration and Licensing department at VicRoads since 2001 and was heavily involved in the development and implementation of the Written-off Vehicles Register and Vehicle Identity Validation scheme. As Team Leader – Registration Identity Policy, Tracee works closely with the VicRoads Vehicle Safety Department and Victoria Police Organised Motor Vehicle Theft Squad and is responsible for:

- development and implementation of policy and business rules to ensure registration of high risk vehicles in accordance with statutory obligations;
- minimising fraudulent registration activity and managing risk;
- Identification of solutions to emerging vehicle identification issues.

Tracee's presentation will cover:

- National implementation of WOVR
- Enhancement to VicRoads systems to ensure compliance with legislative requirements
- Operation of the Vehicle Identity Validation (VIV) inspection scheme

15.25 - 15.50 AFTERNOON TEA

15.50 - 16.25 *"SPOTTER.CO.NZ—commercial stolen vehicle recovery in New Zealand"*
Frank de Jong, Director, Spotter

Frank de Jong has been involved with the Automotive Industry for over 30 years. He is a qualified Automotive Engineer (1979) and has been employed by large corporates, such as Esanda, as National Fleet Manager (NZ).

SPOTTER was established after a home burglary and vehicle theft. As Managing Director of Spotter Limited (NZ), he is responsible for relationships with all Insurance companies in NZ, NZ Police, borough councils and other public organisations. His presentation will cover; Concept of SPOTTER, Process, Outsourcing Partnerships and some success stories.

16.25 - 17.00 *"Fraud, fun and fire: a profile of vehicle theft-related arson"*
Sophie Kriven, Senior Research Officer, National CARS Project

Sophie Kriven has worked as a researcher for the past seven years in the fields of crime and public health. Sophie has an Honours degree in Psychology and is currently completing a Masters degree in Public Health. Sophie has worked with the National CARS (Comprehensive Auto-theft Research System) Project since May 2005, and has worked on a range of studies and projects relating to motor vehicle theft. Topics include trends in motor vehicle theft throughout Australia, the impact of improving vehicle security on motor vehicle theft, and insurance fraud.

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09.00 - 09.40 *"Operation Nutshell"*
Michael Maxwell, Crime Scene Examiner, Tasmania Police

Michael joined Tasmania Police in 1974. He transferred to Forensic Services in 1991 and trained in crime scene examination. He is a senior crime scene examiner and specialises in major crime scene examination, crime scene plan drawing, exhumations, motor vehicle examinations and identifications, Disaster Victim Identifications (DVI), post blast examinations (State Co-ordinator) and conducts forensic training in house and at the Police Academy. Michael was the Phase 1 DVI Co-ordinator at the Port Arthur Shooting in 1996 and went to Bali on two secondments for DVI for the 2002 Bombing. Michael's presentation is a case study involving the recovery of 17 suspect SMVs which includes prime movers, truck trailers, Holden utes, sedans, trailers, car body shells and a jet ski. Most of the vehicles had been rebirthed and required their VIN to be restored by chemical etching or heat treatments, etc.

09.40 - 10.00 MORNING TEA

09.45 **Depart hotel by bus to visit Holden Special Vehicles (HSV) factory**
12.00 **Return by bus to Rydges Carlton for lunch**

10.00—10.30 Presentation by 2007 Winner of "Outstanding Achievement" Award

10.30 - 11.25 *"Investigative interviewing techniques, the "Don'ts and Don'ts" of interviewing"*
Mark Bennedick, National General Insurance Manager, Verifact Investigations

Mark Bennedick is currently employed in the position of National General Insurance Manager of Verifact Investigations. Mark holds an array of qualifications including Certificate IV in Financial Services (General Insurance), maintains a current Certified Insurance Professional (CIP) status with ANZIF and holds a Certificate IV in Government Fraud Control Investigation. He further holds a Certificate IV in Assessment & Workplace Training and is continuing Post-Graduate studies with Charles Sturt University in Fraud Investigation.

11.25 - 12.05 *"Too much information?"*
Ross Morson, Investigations Advisor Insurance Investigations, Suncorp Metway

Ross started work in the automotive industry, spare parts and then motor mechanic apprenticeship. He served 10 years in the NSW Police, working general duties, Traffic Office, and Criminal Investigations. Between 1980 and 2002 he worked as a Licenced Private Inquiry Agent & Principal of Morson Investigations. In 2002 Ross joined Suncorp Metway Group Investigation working in Specialist Commercial Claims, Liability & Injury in Sydney. In 2003 he relocated to Brisbane and is currently Investigations Advisor Insurance Investigations, Property Claims. Ross is an Associate of the Australian Insurance Institute, and Justice of the Peace (NSW).

12.05 - 12.45 *"The Peter Falconio Murder - The importance of the vehicle"*
Dennis Connor, Australasian Branch President, IAATI

Dennis left the South Australia Police in December 2005 after 31 years service with 25 years as a Detective in Crime Command areas. At the time of his separation from SAPOL Dennis was the Detective Senior Sergeant in charge of the Armed Robbery Task Force. From 1990 to 2005 Dennis was attached to the Drug and Organized Crime Investigation Branches where he investigated and led investigations into all aspects of drugs, organized crime groups, outlaw motor cycle gangs and armed

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robbery task forces. Dennis led a number of successful operations into organized vehicle theft at state and interstate level. Dennis was from 1998 to 2005 the SAPOL representative on the South Australian Vehicle Theft Reduction Committee and represented SAPOL at National Motor Vehicle Theft Reduction Council workshops and information seminars. He has provided expert evidence on vehicle theft in support of prosecution and gave evidence on the vehicles involved in the Peter Falconio murder in the Northern Territory. Dennis has presented papers on vehicle theft and organized crime at national and international IAATI conferences and to government agencies and private industry.

Dennis has worked as Security Risk Management Consultant conducting risk assessments on the branches of major financial institution.

Dennis has recently accepted a contract position as Senior Investigator with a South Australian Government Department to conduct investigation work in the Environment areas of the State.

Dennis is the current President of the Australasian Branch of IAATI.

12.45 - 13.45 LUNCH

13.45 - 14.30 *"Staged Accident Fraud - current trends and case study"*
Ross McLean, Partner, Forensic Collision Investigations

Ross commenced with FCI in 2000 as a founding partner. He is responsible for every aspect relating to expert forensic investigations of motor vehicle collisions as well as quality assurance of investigations, the training and supervision of key personnel, and some organisational and administrative duties.

Prior to founding FCI, Ross previously worked as a senior investigator at Quest Investigation Services and completed 17 years with Victoria Police, including serving with the Accident Investigation Section at Glen Waverley (1992—1995). He has successfully completed VicPol's Accident Investigation Course incorporating Accident Reconstruction Techniques at Monash University, attended over 100 fatal and serious injury collisions and served as Officer in Charge of a joint VicPol/Coroner's Court investigation into the cause and circumstances surrounding fatal and serious injury collisions involving articulated vehicles throughout the State of Victoria over a 12 month period. He has also lectured in both Accident Investigation and Reconstruction Techniques to the Victoria Police Constables Course, Country Fire Authority and the State Emergency Service.

14.30 - 15.15 *"Staged Accident Fraud - demonstration - damage profiles"*
Geoff Casey, RACV Insurance

Geoff has been employed in the automotive repair industry for the past 28 years. He is a qualified auto trades Spray Painter having worked at several of Melbourne's leading smash repairers in both managerial and tradesperson capacity. Geoff is fully conversant with all aspects of pricing, quoting and repairing of damaged vehicles. He is directly engaged in time and cost analysis and the Quality assurance management of the collision repair centre. Employed by RACV Insurance Company for the past 9 years, Geoff initially worked in the Motor Vehicle Assessing area and trained as a valuer and loss adjuster of motor vehicles. Now working in the Claims Investigation Unit as a Senior Investigations Officer. In this position he is regularly required to inspect stolen and damaged vehicles to carry out audit assessments and investigate all circumstances of the loss.

Geoff maintains current knowledge of industry practice through completion of various courses pertaining to the Automotive Industry, Insurance, and Investigations areas, (e.g. Accident reconstructions, Certificate in Workshop Management, Vehicle Electronics, MIG Welding, Vehicle

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Restraints Systems, Victoria Police Arson Investigation Course) and professional memberships (e.g. Assessing Engineer and Associate Member of the Society of Automotive Engineers (Reg No 0276), Affiliate Australian Insurance Institute, Member International Association of Auto Theft Investigators).

15.15 - 16.00 *"IAATI Accreditation Program Update "*
John Hambridge, Maurice J Kerrigan & Associates

John Hambridge is the National Training Manager for Maurice J. Kerrigan & Associates, Australia's leading supplier of investigative services. He has managed complex organisations and coordinated small diverse teams. He has also filled a wide variety of general management, personnel, logistic and technical appointments within Australia and internationally. John has developed and delivered leadership and management training for numerous Government Departments and specialises in policy development and implementation, governance, compliance management, executive and leadership training.

16.00 Close

General IAATI Information

Newsletters - VIN, APB and E-News

Australasian Branch members have access to three regular Newsletters - Vehicle Investigator News (VIN), APB and E-News. After a couple of years without a local newsletter the Branch relaunched it's newsletter, VIN, during 2004 as an electronic publication. Distributed as an Acrobat document and circulated by email to all branch members, VIN is a new and refreshing way of sharing information with our members. The 'APB' is the Association's international magazine which is posted out to member's preferred mailing address three times a year. Finally, E-News, is an international equivalent of our VIN. Rather than included as an attachment to an email, however, members are sent a email alert indicating the latest edition is available for download from the members only page on the website. (If you have never accessed the members only page of the website or forgotten your password follow the links on the website.)

All three newsletters include updates on vehicle theft issues, case studies, upcoming training information and material from each Branch and Chapter and are a valuable source of information. The Editors of each are constantly on the look out to include any articles, news items, photographs etc. that would be of interest to either Australasian or international members. If you have come across a new *Modus operandi*, an interesting case study or simply want to 'brag' about a successful investigation then please take the time to write a small article and send it to our Executive Officer (kschmidt@iaatiaus.org). Items can be as small as a single paragraph to as long as a couple of pages. If you have any photographs relating to the article please feel free to include those as well. (Naturally, the names of individuals involved in any case studies can be changed to protect the guilty!)

As an added incentive to contribute to our newsletters the Australian Branch is continuing its rewards scheme that was initiated in 2005. The scheme allows authors of articles to the Branch or International newsletters to claim credits towards the costs of next years seminar. For further information about the scheme contact our Executive Director, Keith Schmidt (kschmidt@iaatiaus.org).

If you are a financial member and have not received copies of VIN, APB or E-News please contact Keith Schmidt at kschmidt@iaatiaus.org to ensure we have your correct email and postal address.

Websites

The International IAATI website can be found at www.iaati.org. It is a mine of information including details on:

- ❖ upcoming International and Branch/Chapter Training seminars;
- ❖ highlights from past seminars;
- ❖ membership directories/ member search;
- ❖ purchasing IAATI merchandise;
- ❖ IAATI Forums - Bulletin Board System;
- ❖ viewing or changing your membership details;
- ❖ details about IAATI awards;
- ❖ links to all other Branch and Chapter websites.

A relatively new addition to the International Website is the establishment of IAATI forums. This is a bulletin board system whereby members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

- ❖ IAATI General Forum
- ❖ Anti Theft Questions
- ❖ Component Parts Markings
- ❖ Insurance Fraud Trends
- ❖ Seminar critique - Questions and Comments
- ❖ E-News comments/concerns/questions
- ❖ Investigative Positions/Opportunities

General IAATI Information

- ❖ Member News
- ❖ Vehicle theft related websites
- ❖ Current auto theft cases

Included in the Forums are links to various VIN decoders, various manufacturer sites and some component parts number decodes.

Please note when visiting the International website that the membership application and renewal forms are applicable for North American members only. To obtain a membership or renewal form for the Australasian Branch, please visit the Australasian Branch website or use the one in this handbook.

The Australasian Branch website is maintained by Ian Gunthorpe and can be found at www.iaatiaus.org Financial members can access the 'members only' pages of the Australasian Branch by contacting Ian to obtain their password. Ian can be contacted via webmaster@iaatiaus.org

Ian is happy to receive any news items, short articles, case studies or photographs that would be of interest to members. Such items can be sent to Ian for inclusion on the Australasian website via webmaster@iaatiaus.org

Australasian Branch Awards

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI), in partnership with our Award Sponsors, Insurance Australia Group Ltd and DataDot Technologies, are seeking nominations for its 2008 Awards Programme. The IAATI Branch awards seek to recognise and reward outstanding achievement, innovation, or exceptional performance in the area of auto theft prevention and investigation. Nominations are currently invited for the following four categories:

“Investigation of the Year”

Sponsored by IAG, this award is open to any individual or team of professionals involved in the identification and investigation of motor vehicle theft. The investigation may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the size of the operation. It is open to members of police forces, custom services, insurance investigators, private investigators, or anyone else involved in investigations. This may involve cooperation of international agencies but at least part of the investigation must have taken place in Australia or New Zealand during the last 3 years.

“Outstanding Achievement in the Reduction of Motor Vehicle Theft in Australasia”

As this title suggests this award is open to any individual, organisation or agency that has made a significant contribution to assist in the reduction of motor vehicle theft in Australia. For example, potential nominations in this category may include:

- ❖ individuals or organisations involved in the development of security devices;
- ❖ vehicle manufacturers;
- ❖ governments for their introduction of new legislation;
- ❖ insurance companies for the introduction of new procedures or incentives to vehicle owners or the funding of crime prevention programs;
- ❖ police services for the introduction of initiatives or the development and distribution of training programmes;
- ❖ car park operators and shopping centre managers for introduction of safer parking environments;
- ❖ local crime prevention practitioners;
- ❖ youth workers or organisations involved in prevention programs for offender or age risk individuals;
- ❖ advertising agencies for the development of an awareness campaign etc.;
- ❖ schools/education authorities for the introduction of motor vehicle theft prevention issues into the curriculum;
- ❖ motor registration authorities or consumer protection agencies for the development of policies or procedures aimed at restricting the activities of car thieves and protecting the unsuspecting consumers; or

General IAATI Information

- ❖ individuals or organisations involved in the media for the development of responsible reporting practices, the dissemination of vehicle theft prevention material, or the reporting of vehicle theft issues.

This award is sponsored by Insurance Australia Group.

“DataDot™ Investigation of the Year Award”

The DataDot Investigation of the Year Award was presented for the first time in 2005 and aims to highlight the investigation of vehicles using microdot technology. Entries are open to any individual or organisation (public or private), that has relied upon the DataDot component identification product in an investigation of motor vehicles. This award is sponsored by DataDot Technology Ltd.

“Outstanding Contribution by a member to the International or Australasian Branch of IAATI”

Nominations for this award are only open to present or past members of the Australasian Branch of IAATI. This award is to recognise the work of an individual member, who through their dedication and involvement, has helped in the development, growth or professionalism of IAATI within the Australasian Branch or at the international level.

Nominations for any of the above awards can be made by sending details of the person or group being nominated and stating the category they are being nominated for, reasons for your nomination and your name and contact details to:

IAATI Awards Committee
PO Box 919 Beenleigh, QLD 4207

Nominations should be type written on A4 paper and not exceed four pages. The closing date for 2008 nominations is 1st December 2007 with winners being announced at the 15th Annual Training Seminar.

International Awards

As well as our Australasian Branch Awards, members can nominate for a number of the International Awards. Full details of each of the International Awards are listed on the international website (www.iaati.org) and include:

The IAATI Award of Merit

The IAATI Award of Merit was created in 1992 in order to honour a person, group, department or company for outstanding contribution in the area of vehicle theft investigation or prevention.

The Raymond H. Dreher Memorial Award

This award, named in honour of the late Raymond H. Dreher of the Missouri Highway Patrol, is given to the IAATI members who have distinguished themselves by service to the association or for other outstanding acts in the vehicle theft field. Candidates are selected based upon extraordinary service to the association and not for those services normally required of association members or for other significant acts bringing favourable credit to the association or its members.

AGC/IAATI Award

This award was created as a joint venture between the Association of General Contractors of America and IAATI. It is intended to honour any person possessing the qualifications of an active member of the Association although membership is not a prerequisite, who has in some way distinguished themselves in the field of off-road (farm and construction) equipment investigation/recovery. It is not intended to be awarded to anyone other than actual field investigators or first-line supervisors of field investigators.

Nominations for any of the above listed International awards should be forwarded to the Executive Director via email (jvabounader@iaati.org) or via mail at P.O. Box 223 Clinton, New York 13323-0223 USA.

All nominations must be received before May 1st 2007. Winners will be announced at the 55th Annual Training Seminar in Phoenix, Arizona, August 5th - 10th 2007.

General IAATI Information

IAATI Training Seminars

Australasian Branch Seminars

The Australasian Branch Training Seminars are held annually during the first week of March. Details of upcoming seminars are sent to all financial members around November each year and are posted on the Australasian Branch Website (www.iaati.org).

If you wish to present a paper, case study, poster display, assist in the organization, have a suggestion for a speaker, or simply would like to provide some feedback on past seminars, then please contact the Branch President (president@iaatiaus.org).

We are always looking for new ideas and would welcome any offers of assistance with the planning of future seminars.

International Training Seminars

A highlight of each year is the International IAATI Seminar. Held in early August each year they attract between 200-400 IAATI members from all over the world and are always a great source of information and a lot of fun. This year's seminar will be held in Phoenix, Arizona between August 5th - 10th 2007.

The Seminar will be held at The Wigwam Golf Resort & Spa, 300 Wigwam Boulevard Litchfield Park, Arizona. For additional information regarding the Seminar, please contact the Seminar Director at seminar@iaati.org. or check out the international website: www.iaati.org

So why not consider joining a group of Australasian members and attend what is sure to be unique experience. You may be able to claim it as a tax deduction and then stay on treat yourself and your partner to an American holiday afterwards. It's guaranteed to be more enjoyable than spending winter at work!

Remember the 2008 International Seminar will be held here in Australia at the Sydney Convention Centre, 3-7th August 2008.



Contact Details

Contacting IAATI

The Australasian Branch mailing address is:

IAATI Australasian Branch
PO Box 919
Beenleigh,
QLD 4207
Australia

Alternatively you can contact the Executive Director via the following email address:

kschmidt@iaatiaus.org

Contacting You

The main form of communication with Australasian Branch members is via email. Members should ensure that their email address, along with all other contact details, have been correctly recorded on the membership database. To check your contact details have been correctly recorded please log onto the international website www.iaati.org and click on 'View/Change membership information' under Member Services.

General IAATI Information

2007 Auto Theft Training Seminars

Training is one of the most important areas that we as auto theft investigators need to continually seek out. With the trends in auto theft changing on a daily basis, we need to stay on top of these new developments that can assist us with prevention, identification, investigation, and prosecution. IAATI will post course announcements on our web site during the year. Always check the IAATI web site for training information at: www.iaati.org The following auto theft training courses are being offered at this time:

TRAINING LOCATION	DATE	CONTACT INFO
National Insurance Crime Bureau Academy, Albuquerque New Mexico	March 12-16	Melitta Kewitz mkewitz@nicb.org
Ohio Auto Theft Investigators Columbus, Ohio	April 23-26	George Phelps GeoCincyFire@aol.com
DuPage Co. Auto Theft Task Force Weaton, IL	April 23-27	Lt. Steve Stelter sstelter@dupageco.org
Texas DPS Auto Theft Course Austin, Texas	April 23-27	Sgt Larry Kocurek larry.kocurek@txdps.state.tx.us
UK Branch National Vehicle Crime Conference, Warwickshire	April 24-25	www.iaati.org.uk
North Central Regional Chapter Appleton, Wisconsin	May 7-11	Steve Reid steven.reid@dot.state.wi.us
North East Chapter Seminar Manchester, New Hampshire	May 15-17	Heidi Jordon hjordan@iaati
Melbourne International Vehicle Crime Conference, VicPol / NMVTRC	June 13-14	Waldron Smith Management info@wsm.com.au
Southeast Chapter Seminar Virginia Beach, Virginia	June 17-21	Todd Blair tblair@vcso.us
55th IAATI International Seminar Phoenix, Arizona	Aug 5-10	Joe Brosius joe_brosius@tempe.gov
Western Chapter & WSATI Training Seminar, San Diego, California	Sept 10-14	www.wsati.org
NICB Academy Oakland, California	Sept. 24-28	Melitta Kewitz mkewitz@nicb.org
South Central Chapter Kerrville, Texas	Oct. 2-5	Sgt. Larry Kocurek Larry.Kocurek@txdps.state.tx.us
56th International IAATI Seminar (and 15th Australasian Branch Seminar) Sydney, Australia	Aug 3-7 2008.	John O'Byrne j.obyrne@ozemail.com.au



LICENSED INVESTIGATORS REGISTERED TRAINING ORGANISATION RISK MANAGEMENT

MAURICE J. KERRIGAN & ASSOCIATES PTY LTD IS PROUD TO BE PLATINUM SPONSORS OF THE 2007 IATTI TRAINING SEMINAR AND INVOLVED IN THE PROVISION OF TRAINING SERVICES TO IATTI.

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is a proud sponsor of the 2007 IAATI Seminar.**



The NMVTRC and its stakeholders are working together to reduce vehicle theft in Australia. Our work includes:

- bringing police together with vehicle manufacturers, insurers, registration authorities and others who can influence theft and create better conditions for improved investigations
- working with manufacturers to promote improved vehicle identification, including the fitment of VIN-based microdots
- documenting investigation case studies to facilitate shared knowledge amongst police across Australia
- working with registration authorities to continually improve their information systems and sharing between the states and territories
- keeping the issue of vehicle theft in the public eye through the media and public education programs; and
- organising and sponsoring events for police to meet and discuss investigations and emerging criminal methodologies.



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14th Annual IAATI Training Seminar

Melbourne, 5-7 March 2007

Seminar Partners: Maurice Kerrigan and Associates ♦ AAMI
♦ National Motor Vehicle Theft Reduction Council ♦ Just Car Insurance
♦ Forensic Medical Consultants ♦ Forensic Collision Investigations
Awards Partner: Insurance Australia Group ♦ DataDot Technology Ltd.

14th Annual IAATI Training Seminar

Melbourne, 5-7 March 2007

Seminar Partners: Maurice Kerrigan and Associates ♦ AAMI
♦ National Motor Vehicle Theft Reduction Council ♦ Just Car Insurance
♦ Forensic Medical Consultants ♦ Forensic Collision Investigations
Awards Partner: Insurance Australia Group ♦ DataDot Technology Ltd.

Before you go, don't forget.....

1. Our New Incentive Scheme

Remember, during 2007 the Australasian Branch will again be running its incentive scheme to encourage members to write articles for the VIN, APB or E-News and actively participate in the Association. The scheme will enable authors of articles to claim credits towards the costs of the next years seminar. Further details of the scheme will be printed in the next issue of VIN.

2. Return your Feedback Forms

To assist in the planning of our 2008 seminar the committee would appreciate if you could please complete the feedback form on the previous page and return it to the box provided or via fax to Paul Thomas (+61-8-8204-9575).

3. If you are not receiving APB or VIN

If you are a financial member and have not received copies of VIN, APB or E-News please contact Keith Schmidt at kschmidt@iaatiaus.org to ensure we have your correct email and postal address. Email is the primary means of communicating with our members so please ensure you keep us informed of any changes.

4. We are always seeking sponsors

The Branch is constantly looking for sponsors to join with us in hosting the annual seminar and awards program. We have a range of sponsorship packages ranging from \$250, so if you would like to demonstrate your company's commitment to the work of IAATI please contact Keith Schmidt at kschmidt@iaatiaus.org

5. Nominate for an award

Remember you can nominate at any time for one or more of the Branch or International Awards. In today's fast pace world we are all so busy that we seldom have to the time to acknowledge the excellent and innovative things that are happening around us. So why not take a few minutes to brag about yourself or a colleague & nominate for an award.

6. Participate in the IAATI Web Forums

The IAATI Web Forums are a bulletin board system whereby members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

- ◆ IAATI General Forum
- ◆ Anti Theft Questions
- ◆ Component Parts Markings
- ◆ Insurance Fraud Trends
- ◆ Seminar critique - Questions and Comments
- ◆ E-News comments/concerns.questions
- ◆ Investigative Positions/Opportunities

To participate in the Web Forums visit the international website at: www.iaati.org

Finally, thank you for attending this year's seminar, have a safe journey home and we hope to see you again next year in Sydney August 3-7, 2008 for the combined 56th International and 15th Australasian Branch Seminar.



14th Annual IAATI Training Seminar

Melbourne, 5-7 March 2007

Feedback Form

We would appreciate if you would spend a few minutes completing this form to enable us to tailor future training sessions to your needs. All responses will be treated in strictest confidence. On a 10 point scale where 1 represents 'extremely poor' and 10 represents 'extremely good' can you please rate the following aspects of this year's Annual Training seminar.

1. Venue **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

2. Subject matter **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

3. Speakers **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

4. Off-site visits **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

5. Food **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

6. Overall cost **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

7. Value for money **No** 1 2 3 4 5 6 7 8 9 10 **Yes**

Comment:.....

8. Worthwhile (Did you gain anything from attending?) **No** 1 2 3 4 5 6 7 8 9 10 **Yes**

Comment:.....

9. What aspects of the seminar did you like best?

.....

.....

10. What aspects of the seminar did you least enjoy?

.....

.....

11. How could future seminars be improved?

.....

.....

12. Do you have any suggestions for topics, speakers, demonstrations, visits etc. for next year's seminar?

.....

.....

13. Would you like to present a paper, case study or poster display next year?

If so, please write your name and contact details below:

.....

.....

Thank you for your time. Please return completed surveys to:

Paul Thomas, c/o National CARS Project
GPO Box 464, Adelaide 5001
or Fax (+61-8) 8204 9575