



Australasian Branch 2006 Annual Training Seminar

Wellington Convention Centre
27th February - 1st March 2006

2006 Training Seminar Delegate's Handbook



In association with our Seminar Partners:

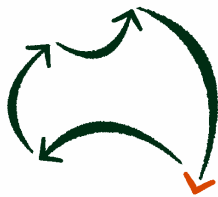
- AAMI • AMI Insurance • New Zealand Ministry of Justice
- National Motor Vehicle Theft Reduction Council Inc.

And Branch Award Sponsors:

- Insurance Australia Group
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The IAATI Australasian Branch Committee gratefully acknowledge the support of our

2006 Seminar Partners:



**National Motor Vehicle
Theft Reduction Council**
driving down vehicle theft



and our Branch Awards Sponsors:



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Welcome to Wellington

On behalf of the Australasian Branch committee I would like to welcome you to our 13th Annual Training Seminar here in Wellington. In particular I would like to welcome the many new members who are attending their first IAATI seminar. Please make yourself known to myself and your fellow IAATI members.

I would also like to extend a warm welcome to two northern hemisphere guests who have braved the seemingly endless plane flights to join us here in Wellington, namely

Kevin McHugh, International President, IAATI
Erik Hagelsteen Vik, FNH Norwegian Financial Services Association

Having served on this year's seminar organising committee I can assure you there has been extensive work undertaken to ensure everything runs smoothly and the content provides a good mixture of interesting and informative material (along with a large dose of fun).

I would like to express my sincere thanks to Mark Gibson, Victoria Knight and Ben Young who together with the members of the 2005 Branch Committee contributed many long hours securing speakers, sponsors, vehicles as well as researching venues and the hundreds of other tasks that are required to host a successful seminar. They have all made an exceptional effort and deserve our praise.

In planning these seminars we are consistently aware of the uniquely diverse membership of the Australasian Branch. Unlike many of the other branches which are dominated by law enforcement personnel our branch consists of a unique blend of police personnel (investigators, forensic officers, intelligence analysts), insurance personnel (investigators, claim managers, fraud specialists, analysts), registration personnel (vehicle inspectors, policy staff), academics and researchers, crime prevention officers, forensic locksmiths, motoring club representatives, private investigators, vehicle manufacturers and those involved in the development of vehicle security systems. This diverse membership while creating challenges for the development of a balanced seminar program, does, however, give delegates the opportunity to mix and learn from others with slightly different skill and knowledge sets and I encourage you to interact with your colleagues as much as possible during the next three days.

Staging these annual seminars is a difficult and time consuming task but one that can prove extremely beneficial when they meet the needs and expectations of the delegates. To ensure that future seminars are as beneficial as possible I seek your assistance in two areas.

Firstly, we require your feedback as to what you want to see and do at our next seminar. To facilitate this I encourage you to complete and return the questionnaire (included in your bag) indicating what aspects of this seminar you liked and what aspects you would like changed for 2007. It is only through this type of feedback that we can tailor our seminar to meet your needs.

For example, next year's seminar will be in Melbourne and will coincide with the Melbourne Motor Show and the Melbourne Grand Prix. If members are interested it might be possible to include a visit to the Motor Show during the media preview session. More importantly are there any particular topics or issues you would like us to discuss or activities you would like to coordinate?



Secondly, I would encourage you to consider offering your services to the branch. This can be either by assisting in future seminars and training sessions, by nominating to stand for the Branch Committee or by sharing information and experiences with your colleagues through the Association's newsletters or the Branch website (www.iaatiaus.org)

In relation to the AGM and Branch Elections I would like to remind you this will take place at 5.00 pm till 6.00 pm on Monday 27th and should you wish to nominate for the committee then you should see the Returning Officer, Paul Thomas, prior to the AGM. The AGM will be followed by pre-dinner drinks at 7.00 pm and a formal dinner at 7.30 pm at the Wellington Convention Centre.

In closing, I wish to acknowledge the generous assistance provided by our seminar partners - *AAMI, AMI Insurance, the Ministry of Justice and the National Motor Vehicle Theft Reduction Council*. Only with their support are we able to provide these training seminars and the range of interesting and informative presenters. I encourage you to offer your return support to them whenever possible. I would also like to thank Insurance Australia Group (IAG) and DataDot Technology for their continued sponsorship of the Australasian Branch Awards. Their support of these awards has ensured that a number of highly skilled and devoted individuals achieve the recognition they deserve.

Once again welcome to Wellington, thank you for supporting IAATI and I hope you have an enjoyable and fruitful time during the next three days.

Dennis Connor
Australasian Branch President

Seminar Etiquette

For the benefit of both delegates and speakers, members are asked to please switch their mobile phones off or to silent mode during the presentations and during the Annual Dinner.

Delegates will be given an opportunity to ask questions of speakers at the end of each presentation if time permits. However, to be fair to subsequent speakers, we will endeavor to stick as closely as possible to the published timetable. We therefore ask that if at the end of the scheduled time of each presentation, there is no time for questions, that delegates contact the speaker during the next available refreshment break rather than delay the next scheduled speaker.

Dress for the seminar is neat casual although delegates are reminded that the Seminar and Awards Dinner on Monday night will be a formal occasion and a suit and tie are recommended.

Special Dietary Requirements

If any delegate or their dinner guest has special dietary requirements not recorded on their registration form can you please contact Keith Schmidt as soon as possible so the hotel catering staff can be notified.

Seminar Dinner

The Seminar Dinner will take place on Monday 27th February at the Wellington Convention Centre. Delegates are advised that this is a formal occasion and lounge suits are suggested. Pre-dinner drinks will be served from 7.00 pm and dinner will commence at 7.30pm. The 2006 Annual Australasian Branch awards, sponsored by Insurance Australia Group (IAG) and DataDot Technologies, will be announced during the evening.

Field Trips

On Tuesday afternoon we will be leaving the Wellington Convention Centre and traveling by bus for a field trip to the Royal New Zealand Police College where we will have some hands on demonstrations.

These will include demonstrations by:

- Mark Gibson (NZ Police) "Performing identity inspections on suspicious vehicles", and
- Mark Pollard (FIRES Pty. Ltd.) "Vehicle fires - how to detect theft and arson"

Mark Pollard's demonstration will involve the burning of two vehicles during the afternoon. We suggest that delegates wear appropriate clothing and ask that they take care when inspecting the burnt wreckages.

Unfortunately Forensic Locksmith, Brett Forward, is unable to attend as previously advertised due to a requirement to give evidence in a court case.

Branch Elections and AGM

Members are reminded that the Branch is always keen to welcome new members to the Committee. This is a rewarding job and a great way for you to influence the direction of your Association. More importantly, it is only through the involvement of members on the Committee that the Association can survive. The positions available include President, Vice-President (2 positions) and Committee member (6 positions).

Any members wishing to nominate for the 2006 Branch Committee are encouraged to contact the Returning Officer, Mr. Paul Thomas. Nominations close at 4.00 pm Monday 27th. If required, elections for the 2006 Committee will take place at the AGM on Monday 27th between 5.00 - 6.00 pm with the result being announced during the Seminar Dinner.

Even if you do not wish to stand for the committee, you may contribute in other ways, such as providing assistance with:

- ♦ the 2007 Seminar Organising Committee;
- ♦ the Ethics Committee;
- ♦ the Accreditation Committee;
- ♦ the Branch Awards Committee;
- ♦ articles for the Website, VIN, APB or E-News

please contact one of the current or new committee members.

Seminar Program

SUNDAY 26th FEBRUARY 2006

- 12.00 - 15.00 Australasian Branch Committee Meeting (Committee Members only)
- 16.30 - 17.00 Registration opens
- 17.00 - 19.00 President's reception - Complimentary welcome drinks and hors d'oeuvres

MONDAY 27th FEBRUARY 2006

- 08.15 - 08.45 REGISTRATION
- 08.45 - 08.55 Whakatau
- 08.55 - 09.00 Welcome by Australasian Branch President, Dennis Connor
- 09.00 - 09.10 Welcome by Hon. Mark Burton, Justice Minister
- 09.10 - 09.25 Official opening, Steve Long, Acting Police Commissioner
- 09.25 - 09.25 Whakatau party depart
- 09.25 - 09.55 *"Vehicle Theft - an international perspective"*
Kevin McHugh, International President, IAATI and Braintree Police Department, Massachusetts

Kevin serves with the Braintree Police Department, Braintree, MASSACHUSETTS, USA, where he is currently the Administration Deputy Chief of Police. He has been with the department for the past 27 years where he previously served as a Patrol Officer, Traffic Officer, Patrol Supervisor, Traffic Sergeant and Shift Commander. He has a Bachelor of Science Degree in Law Enforcement from Boston State College and Law Degree from New England School of Law. Kevin testifies as an expert witness in court cases in the fields of Accident Reconstruction and Auto Theft and also teaches in these fields on behalf of the Municipal Police Council at Police Recruit Academies.

Kevin has been married to Louise for 31 years and has three children: Jennifer, Colleen and Ryan who has recently been appointed to the Braintree Police Department and a grandson, Jack.

- 09.55 - 10.40 *"The Changing Profile of Unrecovered Vehicles"*
Ray Carroll, Executive Director, National Motor Vehicle Theft Reduction Council Inc.

Ray was appointed Executive Director of the Council when it was formed in 1999 by all Australian governments in conjunction with the Insurance Council of Australia. The Council's charter is to work with government agencies, industry groups and the broader community to facilitate the implementation of a range of strategies to reduce the unacceptably high rate of motor vehicle theft in Australia.

Working for the Victorian Department of Justice as project manager of a combined government and industry national task force into motor vehicle theft in Australia in 1997, Ray was the principal author of the task force's final report which constituted a comprehensive five year vehicle theft reduction plan.

During twenty two years with the Victoria Police, Ray served in various areas of criminal investigation including the Fraud Squad and in his latter years of service specialised in crime prevention through his role as manager of the Force's crime prevention bureau.

Presentation: The Changing Profile of Unrecovered Vehicles

While vehicle theft in Australia has declined by forty per cent in four years, the number of unrecovered vehicles has dropped by only six per cent. Behind these raw numbers however, the profile of unrecovered vehicles is changing dramatically. What do these changes tell us about the effectiveness of our strategies?

Seminar Program

MONDAY 27th FEBRUARY 2006

10.40 - 11.00 MORNING TEA

11.00 - 11.45 *"Vehicle crime in New Zealand: Nature and Extent and the Response."*
**Jeremy Wood, Director, Crime Prevention Unit, Ministry of Justice and
Ben Young, Policy Advisor, Crime Prevention Unit, Ministry of Justice, New Zealand**

Jeremy Wood

Jeremy became director of the CPU on 1 November 2004. He has an extensive United Kingdom based crime prevention background. Most recently, he was a Director of Crime Concern UK, a national crime reduction charity. Jeremy has excellent policy development, project management and training skills. Jeremy brings drive, experience and commitment to the CPU's community crime prevention activities and policy function.

Since Jeremy's arrival, the CPU has:

- reviewed its business relationship with its community partners,
- streamlined contracting arrangements with partners,
- undertaken a transparent competitive funding round for 2005/07 crime prevention projects
- undertaken the first stage re-development of its website and
- embarked on a nationwide series of crime prevention training workshops.

All these activities are designed to improve knowledge and understanding of crime prevention and promote true community-government crime prevention partnerships.

Under Jeremy's guidance, the CPU's policy achievements over the past few months include the launch of the national Vehicle Crime Reduction Strategy, the publication of discussion documents on organised crime in New Zealand and current development of national Alcohol Safety guidelines and Crime Prevention through Environmental Design guidelines

Ben Young

For the last 3 years Ben has been employed as a Policy Adviser at the Crime Prevention Unit, Ministry of Justice, Wellington, New Zealand. He has been responsible for developing and recommending New Zealand's strategy to reduce theft of and from cars. In addition to vehicle crime Ben also works on burglary and general crime prevention initiatives for the Ministry of Justice. More recently Ben's work has focused on organised crime.

11.45 - 12.30 *"Vehicle Theft - a case study"*
Gerry Bashford, Detective Sergeant, Organised Motor Vehicle Theft Squad, Victoria Police

Gerry joined the Victoria Police Force in 1975. In 1979 he was promoted to the Criminal Investigation Branch and transferred to the Stolen Motor Vehicle Squad in 1989. In 1990 he received a commendation for the development and implementation of a State and National Motor Vehicle theft Investigators training course subsequently attended by motor vehicle theft investigators from every Australian Police Force and the New Zealand Police.

In 1993 he was awarded a scholarship and spent two months working with US and Canadian Police and studying motor vehicle theft prevention and investigation. During this visit he also completed the Michigan State Police Commercial Motor Vehicle Theft Investigators course and the 41st Annual International IAATI Training Seminar conducted at Boise, Idaho.

Following the disbandment of the Stolen Motor Vehicle Squad in 1998 Gerry worked with the Crime Operations Squad and the Tactical Response Squad . In 2001 Gerry was asked to establish a vehicle theft crew within the Organised Crime Squad which then saw the re-establishment of the Organised Motor Vehicle Theft Squad in 2002. Gerry is currently in Charge of the vehicle vetting crew which is responsible for the preliminary examination of all suspect vehicles detected in Victoria and currently examines approx 900 vehicles per year. He is also responsible for all vehicle identification training within Victoria Police.

Seminar Program

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In 1993 he was a founding member of the Australasian branch of IAATI and served as Vice President from 1994 to 2001.

Outside of work and motor vehicle theft he is a keen motor sport enthusiast, particularly involved in rallying and has been involved in most forms of motor sport from Club to International level as both an official and competitor. He was a regular competitor in the Victorian and Australian Rally Championships, winning the Victorian Rally championship as Co-driver in 1991 and 1992.

In 1995 he introduced a Rallying for the Kids program involving youths with a history of car theft and crime in legitimate motor sport.

Gerry is a founding member and former Vice President of the Historic Rally Association and competes in Historic Rallies in a 1972 Mk 1 Ford Escort Mexico. In 2003 he was selected to co-drive for V8 Supercar driver Steven RICHARDS in a factory entered Monaro together with Peter BROCK in the Targa Tasmania Rally. He has since become the regular co-driver for Steven RICHARDS and has competed in Rally Tasmania 2004 – 1st outright, Targa NZ 2004 – 5 th outright and Classic Adelaide 2004 – 3 rd outright.

12.30 - 13.20 LUNCH

13.20 - 14.00 *"How do we prevent vehicle theft/insurance fraud in Norway?"*
Erik Hagelsteen Vik, Senior Advisor - Anti Fraud, FNH Norwegian Financial Services Association

Erik is a former police officer and specialised in the field of organized crime. He worked as a tactical chief inspector at the KRIPOS - National Bureau of Crime Investigation. In his earlier career he worked at the drug squad and also worked as an investigator in different types of serious crime. After more than 20 years in the police he moved into the insurance industry in 2001, as section manager, in the field prevention and detection of insurance fraud and other financial crime. His main role is to serve our member companies with trends, information, contacts, coordinate investigations, and work for better conditions in the fraud field throughout public authorities.

14.00 - 14.40 *"Vehicle theft and Insurance Fraud"*
Daniel Loffi, Manager Strategic Analysis, Corporate Risk Services, Insurance Australia Group

Daniel Loffi is currently employed with Insurance Australia Group as Manager, Strategic Analysis Team within the Corporate Risk Services. The Strategic Analysis Team perform a mix of Criminological, Statistical and Tactical analytical roles. In real terms this means developing national responses to crime trend changes. Preparing metrics and analysis on crime activity, and working cooperatively with Government and Law Enforcement Agencies. Daniel is a Lawyer with a background in Political Economics, Criminal defence, Investigations, and general litigation. Daniel has a particular interest in Geopolitics and International Law.

14.40 - 15.20 *"Insurance Fraud in NZ - The size of the problem and what we are doing about."*
Stuart Gray, Manager Investigations, Recoveries and Legal Services, Vero Insurance Ltd.

Stuart has worked in the New Zealand investigations industry for more than 25 years. He served 10 years in the NZ Police qualifying as a Detective. Two years working for a Christchurch law firm followed, providing investigation services to the litigation team. He joined State Insurance Ltd in 1993 as their first in house Investigator. Over the next 10 years he recruited and developed a national team of 22 in house Investigators.

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In 2002 he joined Royal and SunAlliance - now known as Vero Insurance NZ Ltd. He currently leads a team of 12 specialist investigators. He is company spokesperson on Fraud and Crime and is involved with many industry groups including the Insurance Fraud Task Force and chairperson of the Insurance Claims Register User Group.

15.20 - 15.40 AFTERNOON TEA

15.40 - 16.20 *"Motor Vehicle Theft in New Zealand"*
Detective Inspector Win van der Velde, New Zealand Police

Win joined the New Zealand Police in 1977 and became a member of the CIB in 1983. He served in both rural and provincial policing areas, with key interest areas being Serious and Organised Crime. In 1987 he was promoted to Detective Sergeant and officer in Charge of the drug squad for the Thames Coromandel area, and in 1997 moved to Police headquarters to take up the role of National Co-ordinator : Undercover Programme.

In 2003 Win took up his current position at the rank of Detective Inspector, as the National Manager: National Bureau Investigative Support, which has oversight of both the covert and overt arms of investigative policing, including Interpol. Currently he is actively involved in the compilation of the NZ Police National Crime Strategy for the next five years.

Win is a believer in the concept of Crime prevention through Environment design, and also a believer that through the proactive suppression of Volume crime, you can also suppress Serious crime.

16.20 - 17.00 *"Alcohol, drugs and driving"*
Dr. Edward Ogden, Adjunct Research Fellow, Centre for Drugs and Driving, Swinburne University of Technology

Dr Edward Ogden is a medical practitioner with special interest in the effects of alcohol and other drugs on driving skill. He has taught clinical forensic medicine at University level and to police courses. He is Adjunct Research Fellow in the Centre for Drugs and Driving in the Department of Neuropsychology, Swinburne University of Technology where they have conducted research into marijuana, stimulants and alcohol and the effects on driving skill. He is a member of the International Council on Alcohol Drugs and Traffic Safety and the Working Party on Medications and Driving. He has provided forensic medical services in various roles for Victoria Police since 1979 including toxicology and clinical advice to the Major Collision Investigation Section He was awarded the Public Service Medal on Australia Day 2005 for services to the Victoria Police in the field of forensic medicine.

In 1994 he established "Forensic Medical Consultants" to provide expert opinion in clinical forensic medicine, specialising in the effects of drugs and alcohol on driving. Much of the work of the consultancy assists the insurance industry. Edward has written more than 40 publications in academic and professional journals.

17.00 - 18.00 Australasian Branch Annual General meeting

19.00 - 19.30 Pre-Dinner Drinks

19.30 - 23.00 ANNUAL SEMINAR DINNER & BRANCH AWARDS PRESENTATION
Sponsored by IAG and DataDot Technology

Seminar Program

TUESDAY 28th FEBRUARY 2006

08.45 - 09.20 *"Subaru Security Systems"*
Hee-Loong Wong, Subaru Australia

Hee-Loong graduated from the University of Newcastle with a Bachelor of Engineering (Mech). In 1990 he joined the New South Wales Road Safety Bureau as a research engineer in vehicle safety research and crash investigation. Then in 1993 he took up a Manager position coordinating full-scale vehicle crash programme at the crash barrier, including Australian New Car Assessment Programme. Since 1995 he has been employed at Subaru Australia as their Chief Engineer. His current areas of responsibility include:

- Product Defect Investigation.
- Product Development and Planning
- Government and Regulatory Issues
- Consumers Affairs: crash safety, vehicle theft, insurance cost.

09.20 - 10.40 *"OEM (Original Equipment at Manufacture) Vehicle Security"*
Mike Siedl, Manager, Security Research, Insurance Australia Group

Mike is Manager, Security Research, at IAG's Technical Research Centre at Newington Sydney, Australia. Has been involved in the automotive industry for more than 30 years and specialising in vehicle security systems for the last 10 years. He is involved with Australian Standards Committees for both vehicle and building security systems, training IAG staff in security system familiarity and fraud detection, new vehicle security system assessments as a part of insurance points allocation, stolen / recovered vehicle inspection and assessments and liaison with vehicle manufacturers on security system features and design issues. Mike has been a long term member and contributor to IAATI in Australia.

10.40 - 11.00 MORNING TEA

11.00 - 11.45 *"Vehicle Identification Examination - An Overview"*
Ian Gunthorpe, Forensic Science Branch, Queensland Police Service

Ian is a foundation member of the Australasian Branch of IAATI and is a serving police officer stationed at the South East Region Scientific Section in the Queensland Police Service. His duties and areas of expertise include Fire Scene Examination, Crime Scene Examination and Vehicle Identification Examination. He has been performing these duties as a police scientific officer since 1990.

11.45 - 12.30 *"Insurance Fraud - The role of the 'specialist' collision investigator"*
Brian Sweetman, Forensic Collision Investigations

Brian joined the Victoria Police in 1977 and after several years of general duties he served periods in the Car Crime Squad and Prosecutions Division before being appointed Senior Constable, at Ferntree Gully. Between 1988 and 1990 he served as Supervisor at the Melbourne District Traffic & Patrol. For the next 10 years he was Supervisor/Senior Investigator within the Accident Investigation Section at Glen Waverley where he conducted investigations into over 500 serious and fatal motor vehicle collisions throughout Victoria.

In 2000 Brian resigned from Victoria Police to become a founding partner in Forensic Collision Investigations (FCI) where he is responsible for every aspect relating to expert forensic investigations of motor vehicle collisions as well as the training and supervision of key personnel. Brian has lectured in both Accident Investigation/Reconstruction techniques and general collision investigation techniques at the Victoria Police Accident Investigation Course.

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12.30 - 13.10 LUNCH

13.10 - 13.55 Travel on bus to Royal New Zealand Police College for demonstrations

13.55 - 14.40 *"Vehicle fires - how to detect theft and arson"*
Mark Pollard, Director, Fire Investigation Risk & Enquiry Services (FIRES) Pty Ltd.

Mark joined the South Australia Police in 1976 working general duty patrols. In 1981 he moved to the Technical Services Division (Forensic) and in 1987 was appointed a member of the newly formed Fire Investigation Unit (Forensic). In 1991 he resigned from the Police Service after being approached by NZI Insurance to take up the position of National Fire Investigator. In this role Mark attended and managed fire investigations across Australia, and he maintained this position through the merger of NZI and Commercial Union to form CGU Insurance in 1998 and the acquisition of CGU Insurance by the IAG Group in 2002.

In July 2005 he left IAG and started his own business, Fire Investigation Risk & Enquiry Services Pty Ltd, trading under the name of F.I.R.E.S. During his career Mark has investigated in excess of 2,000 fire scenes covering bush fires, domestic and commercial premises, vehicles, heavy machinery, multi storey building, planes, trains and ships. In his spare time he builds houseboats.

14.40 - 15.00 Arson demonstration: Pre-inspection of vehicles

15.00 - 15.15 AFTERNOON TEA

15.15 - 15.45 *"DataDots - a weapon to tackle professional vehicle theft"*
Rob Parsons, General Manager, DataDot Technology (Australia) Pty. Ltd.

At DataDot Technology, Rob is responsible for the overall management and marketing effort of the Australian business across all product categories including automobiles, boats, motor cycles and home use. Rob also manages customer relations and the development of the Australian marketing team. Prior to joining DDT in 2003, Rob held senior teaching and managerial positions (Deputy & Headmaster) with a number of non-Government schools including The Pittwater House Junior Schools, Newington College, Wyvern House, and Masada College. Rob holds a Diploma of Education and a Post Graduate Diploma in Educational Studies.

15.45 - 16.30 *"Performing identity inspections on suspicious vehicles"*
Senior Constable Mark Gibson, Organised Crime Unit, Wellington Metro CIB, Royal New Zealand Police

Mark joined the New Zealand Police in January 1983 and has been stationed in Wellington his entire career. Policing commenced with general duties, walking the beat for 18 months and then progressing into patrol cars. He spent five years before moving to basic investigation work, as a uniformed attachment to the Criminal Investigation Branch. After a short period in a community policing station as an investigator, he moved into the field involving criminal informants and more specialised investigation work, when appointed the Specialist Vehicle Investigator. This resulted in a secondment to the Regional Crime Squad to target a group of career criminals. A short term operation became a year long commitment during 1997 and cemented a career in motor vehicle crime investigation. During this period he joined IAATI and immediately began to experience the benefits of overseas knowledge and

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the contacts. Mark moved to a position on the Organised Crime Unit as a specialist investigator targeting criminals involved in organised vehicle crime. His interest in motor vehicle crime started in the early 80's recovering stolen motor vehicles when procedures for vehicle recovery were less regimented. Often vehicles would be restolen prior to the owner recovering them. The skills he learnt, combined with later investigation work, held him in good stead with the local criminals and gave him the ability to converse freely with them.

Mark's interest in vehicles includes vintage vehicles and he currently owns a 1938 Chevrolet master 85 sedan in original condition.

- 16.30 - 16.50 Inspection of re-identified vehicles
 - 16.50 - 17.10 Arson demonstration: Post inspection of burnt vehicles
 - 17.10 - 17.15 Board Buses
 - 17.15 - 18.00 Return travel back to Wellington Convention Centre
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Seminar Program

WEDNESDAY 1st MARCH 2006

08.45 - 09.15 Presentation by 2005 Winner of "Outstanding Achievement" Award

09.15 - 09.45 Presentation by 2005 Winner of Investigation of the Year Award

09.45 - 10.15 Presentation by 2005 Winner of DataDot Award

10.15 - 10.35 MORNING TEA

10.35 - 11.15 *"Importation of used motor vehicles from Japan"*
Mike Wotherspoon, Senior Policy Analyst, New Zealand Customs

Mike Wotherspoon has worked for the New Zealand Customs Service for 38 years. Mike is a Senior Policy Analyst with responsibility for prohibited and restricted import and exports. This has involved Mike in dealing with the import into New Zealand of used motor vehicles from Japan, in particular vehicles with wound back odometers and stolen vehicles. During visits to Japan Mike has built up and under standing of the Japanese motor vehicle registration system.

11.15 - 11.55 *"Vehicle identification & security: analysis & issues"*
Lisa Young, Senior Intelligence and Risk Analyst, Insurance Australia Group

In 2000, Lisa Jane Young joined the ranks of intelligence following a civilian analyst appointment to the Information & Intelligence Centre at NSW Police, where she was responsible for the stolen motor vehicle portfolio. In late 2002, she moved to the insurance sector, where she is employed as a Senior Risk & Intelligence Analyst and continues to work on vehicle crime. Last year, Lisa also completed her Masters thesis in Criminal Intelligence with a thesis titled "Transnational Vehicle Crime: Scope, Implications and Solutions for Australia".

11.55 - 12.35 *"Unlawful Taking: Vehicle Theft in NZ Context"*
Victoria Knight, Strategic Crime Analyst, Royal New Zealand Police

Victoria is employed in the Strategic Intelligence Group of NZ Police, Wellington DHQ for the last 3 years. Prior to that she had various research contracts, including Corrections (post prison - offender reintegration) and policy analysis work in relation to public/administrative law. Victoria has a Bachelor of Arts (Hons) majoring in Criminology (1st Class) from Victoria University of Wellington (1998). Her presentation will provide an Intel overview of the NZ Police approach to vehicle theft: Wellington Police District

12.35 - 13.25 LUNCH

13.25 - 15.05 *"Evidentiary procedures for Motor Vehicle Theft Insurance matters"*
John O'Byrne, Solicitor, Hodgson Lawyers and Mark Bennedick, Verifact Pty. Ltd.

John O'Byrne

John O'Byrne is currently practicing general law as a Solicitor in Queensland Australia. His career covers ten years with the New South Wales Police followed by over 15 years in the management of fraud investigations, in particular stolen motor vehicle claims throughout Australia for many of Australia's leading insurance companies. John has worked in house as Operations Manager for Insurance Australia Group in Queensland and more recently as National Manager of Operations for two of Australia's leading investigation companies.

Seminar Program

WEDNESDAY 1st MARCH 2006

John is also a Director on the International Board of IAATI and a past President of the Australasian Branch of IAATI.

His presentation will provide relevant information in respect to the practical and procedural applications for the investigator in collecting evidence in an evidentiary and admissible manner.

Mark Bennedick

Mark Bennedick has been a licensed Private Investigator since 1992 and has experience in a broad range of investigations including surveillance, CTP, liability, Workcover and general insurance investigations. Mark has undertaken studies with the Australian and New Zealand Institute of Insurance and Finance and obtained a Certificate IV in Financial Services (General Insurance), maintains a current Certified Insurance Professional (CIP) status with the institute and holds a Certificate IV in Government Fraud Control Investigation.

Mark also holds a Certificate IV in Assessment & Workplace Training and is continuing Post-Graduate studies with Charles Sturt University in Fraud Investigation.

Mark has worked in a quality control/management role of general insurance claims for a period of 6 years and is currently employed as General Insurance Compliance/Training Manager for Verifact Commercial Investigation.

Mark's presentation will relate to time & event lines and the uses by investigators in the field and uses by internal staff when preparing evidence.

15.05 - 15.20 AFTERNOON TEA

15.20 - 15.55 *"Reducing vehicle crime - a Ministry of Transport perspective "*

Nick Aldous, Principal Adviser, Safety and Security Group, Ministry of Transport.

Nick is a Principal Adviser in the Safety and Security Group of the Ministry of Transport, which provides the Minister with advice on achieving the government's stated objectives in the New Zealand Transport Strategy. This includes improving road safety and enhancing personal security for users of the transport system. Nick has an Honours degree in Public Policy from Victoria University and has been with the Ministry for two years. He has worked in a range of areas as a policy analyst and advisor to the New Zealand Parliament over the last 10 years.

His presentation will discuss vehicle crime reduction as it pertains to the New Zealand Transport Strategy, and will also provide some detail on the implementation of specific initiatives such as mandatory whole of vehicle marking and immobilisers.

15.55- 16.25 *"Motor theft witness interviews—a case study"*

Bob McKay, McKay Investigation Service

Bob McKay commenced his investigation career on 1 December, 1980. In February, 1990, although still working as an insurance investigator, he became a Lecturer in Private Investigation at the Blacktown College of Technical and Further Education where he taught until December, 2002. In the meantime he continued his work as an insurance investigator and in November, 2005 was contracted to the staff of Australian Transport Investigations. Whilst in his career that spans more than 25 years, Bob has covered all aspects of insurance investigation, but has a particular interest in motor vehicles.

Bob holds a Certificate in Commercial Agency Practice, a Certificate IV in Investigative Services (Distinction), a Certificate IV in Workplace Safety (Credit) and a Certificate IV in Assessment and Workplace Training.

Seminar Program

WEDNESDAY 1st MARCH 2006

16.25 - 17.00 *"The Peter Falconio Murder - The importance of the vehicle"*
Dennis Connor, Australasian Branch President, IAATI

Dennis left the South Australia Police in December 2005 after 31 years service with 25 years as a Detective in Crime Command areas. At the time of his separation from SAPOL Dennis was the Detective Senior Sergeant in charge of the Armed Robbery Task Force. From 1990 to 2005 Dennis was attached to the Drug and Organized Crime Investigation Branches where he investigated and led investigations into all aspects of drugs, organized crime groups, outlaw motor cycle gangs and armed robbery task forces. Dennis led a number of successful operations into organized vehicle theft at state and interstate level. Dennis was from 1998 to 2005 the SAPOL representative on the South Australian Vehicle Theft Reduction Committee and represented SAPOL at National Motor Vehicle Theft Reduction Council workshops and information seminars. He has provided expert evidence on vehicle theft in support of prosecution and gave evidence on the vehicles involved in the Peter Falconio murder in the Northern Territory. Dennis has presented papers on vehicle theft and organized crime at national and international IAATI conferences and to government agencies and private industry.

Dennis has embarked on new career as Security Risk Management Consultant and Private Investigator. He is currently conducting risk assessments on the branches of major financial institution. Dennis is the current President of the Australasian Branch of IAATI.

17.00 Close

General IAATI Information

Newsletters - VIN, APB and E-News

Australasian Branch members have access to three regular Newsletters - Vehicle Investigator News (VIN), APB and E-News. After a couple of years without a local newsletter the Branch relaunched it's newsletter, VIN, during 2004 as an electronic publication. Distributed as an acrobat document and circulated by email to all branch members, VIN is a new and refreshing way of sharing information with our members. The 'APB' is the Association's international magazine which is posted out to member's preferred mailing address three times a year. Finally, E-News, is an international equivalent of our E-News. Rather than included as an attachment to an email, however, members are sent a email alert indicating the latest edition is available for download from the members only page on the website. (If you have never accessed the members only page of the website or forgotten your password follow the links on the website.)

All three newsletters include updates on vehicle theft issues, case studies, upcoming training information and material from each Branch and Chapter and are a valuable source of information. The Editors of each are constantly on the look out to include any articles, news items, photographs etc. that would be of interest to either Australasian or international members. If you have come across a new *Modus operandi*, an interesting case study or simply want to 'brag' about a successful investigation then please take the time to write a small article and send it to our Executive Officer (kschmidt@iaatiaus.org). Items can be as small as a single paragraph to as long as a couple of pages. If you have any photographs relating to the article please feel free to include those as well. (Naturally, the names of individuals involved in any case studies can be changed to protect the guilty!)

As an added incentive to contribute to our newsletters the Australian Branch is continuing its rewards scheme that was initiated in 2005. The scheme allows authors of articles to the Branch or International newsletters to claim credits towards the costs of next years seminar. For further information about the scheme contact our Executive Director, Keith Schmidt (kschmidt@iaatiaus.org) or look out for more details in your next issue of VIN.

If you are a financial member and have not received copies of VIN, APB or E-News please contact Keith Schmidt at kschmidt@iaatiaus.org to ensure we have your correct email and postal address.

Websites

The International IAATI website can be found at www.iaati.org. It is a mine of information including details on:

- ❖ upcoming International and Branch/Chapter Training seminars;
- ❖ highlights from past seminars;
- ❖ membership directories/ member search;
- ❖ purchasing IAATI merchandise;
- ❖ IAATI Forums - Bulletin Board System;
- ❖ viewing or changing your membership details;
- ❖ details about IAATI awards;
- ❖ links to all other Branch and Chapter websites.

A relatively new addition to the International Website is the establishment of IAATI forums. This is a bulletin board system whereby members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

- ❖ IAATI General Forum
- ❖ Anti Theft Questions
- ❖ Component Parts Markings
- ❖ Insurance Fraud Trends
- ❖ Seminar critique - Questions and Comments
- ❖ E-News comments/concerns/questions
- ❖ Investigative Positions/Opportunities

General IAATI Information

- ❖ Member News
- ❖ Vehicle theft related websites
- ❖ Current auto theft cases

Included in the Forums are links to various VIN decoders, various manufacturer sites and some component parts number decodes.

Please note when visiting the International website that the membership application and renewal forms are applicable for North American members only. To obtain a membership or renewal form for the Australasian Branch, please visit the Australasian Branch website or use the one in this handbook.

The Australasian Branch website is maintained by Ian Gunthorpe and can be found at www.iaatiaus.org Financial members can access the 'members only' pages of the Australasian Branch by contacting Ian to obtain their password. Ian can be contacted via webmaster@iaatiaus.org

Ian is happy to receive any news items, short articles, case studies or photographs that would be of interest to members. Such items can be sent to Ian for inclusion on the Australasian website via webmaster@iaatiaus.org

Australasian Branch Awards

The Australasian Branch of the International Association of Auto Theft Investigators (IAATI), in partnership with our Award Sponsors, Insurance Australia Group Ltd and DataDot Technologies, are seeking nominations for its 2007 Awards Programme. The IAATI Branch awards seek to recognise and reward outstanding achievement, innovation, or exceptional performance in the area of auto theft prevention and investigation. Nominations are currently invited for the following four categories:

“Investigation of the Year”

Sponsored by IAG, this award is open to any individual or team of professionals involved in the identification and investigation of motor vehicle theft. The investigation may be deemed exceptional for a range of reasons including its use of innovative methodologies or techniques, the complexity of the investigation, the involvement and cooperation of multiple agencies, or the size of the operation. It is open to members of police forces, custom services, insurance investigators, private investigators, or anyone else involved in investigations. This may involve cooperation of international agencies but at least part of the investigation must have taken place in Australia or New Zealand during the last 3 years.

“Outstanding Achievement in the Reduction of Motor Vehicle Theft in Australasia”

As this title suggests this award is open to any individual, organisation or agency that has made a significant contribution to assist in the reduction of motor vehicle theft in Australia. For example, potential nominations in this category may include:

- ❖ individuals or organisations involved in the development of security devices;
- ❖ vehicle manufacturers;
- ❖ governments for their introduction of new legislation;
- ❖ insurance companies for the introduction of new procedures or incentives to vehicle owners or the funding of crime prevention programs;
- ❖ police services for the introduction of initiatives or the development and distribution of training programmes;
- ❖ car park operators and shopping centre managers for introduction of safer parking environments;
- ❖ local crime prevention practitioners;
- ❖ youth workers or organisations involved in prevention programs for offender or age risk individuals;
- ❖ advertising agencies for the development of an awareness campaign etc.;
- ❖ schools/education authorities for the introduction of motor vehicle theft prevention issues into the curriculum;
- ❖ motor Registration authorities or consumer protection agencies for the development of policies or procedures aimed at restricting the activities of car thieves and protecting the unsuspecting consumers; or

General IAATI Information

- ❖ individuals or organisations involved in the media for the development of responsible reporting practices, the dissemination of vehicle theft prevention material, or the reporting of vehicle theft issues.

This award is sponsored by Insurance Australia Group.

“DataDot™ Investigation of the Year Award”

The DataDot Investigation of the Year Award was presented for the first time in 2005 and aims to highlight the investigation of vehicles using microdot technology. Entries are open to any individual or organisation (public or private), that has relied upon the DataDot component identification product in an investigation of motor vehicles. This award is sponsored by DataDot Technology Ltd.

“Outstanding Contribution by a member to the International or Australasian Branch of IAATI”

Nominations for this award are only open to present or past members of the Australasian Branch of IAATI. This award is to recognise the work of an individual member, who through their dedication and involvement, has helped in the development, growth or professionalism of IAATI within the Australasian Branch or at the international level.

Nominations for any of the above awards can be made by sending details of the person or group being nominated and stating the category they are being nominated for, reasons for your nomination and your name and contact details to:

IAATI Awards Committee
PO Box 919 Beenleigh, QLD 4207

Nominations should be type written on A4 paper and not exceed four pages. The closing date for 2007 nominations is 1st December 2006 with winners being announced at the 14th Annual Training Seminar.

International Awards

As well as our Australasian Branch Awards, members can nominate for a number of the International Awards. Full details of each of the International Awards are listed on the international website (www.iaati.org) and include:

The IAATI Award of Merit

The IAATI Award of Merit was created in 1992 in order to honour a person, group, department or company for outstanding contribution in the area of vehicle theft investigation or prevention.

The Raymond H. Dreher Memorial Award

This award, named in honour of the late Raymond H. Dreher of the Missouri Highway Patrol, is given to the IAATI members who have distinguished themselves by service to the association or for other outstanding acts in the vehicle theft field. Candidates are selected based upon extraordinary service to the association and not for those services normally required of association members or for other significant acts bringing favourable credit to the association or its members.

AGC/IAATI Award

This award was created as a joint venture between the Association of General Contractors of America and IAATI. It is intended to honour any person possessing the qualifications of an active member of the Association although membership is not a prerequisite, who has in some way distinguished themselves in the field of off-road (farm and construction) equipment investigation/recovery. It is not intended to be awarded to anyone other than actual field investigators or first-line supervisors of field investigators.

Nominations for any of the above listed International awards should be forwarded to the Executive Director via email (jvabounader@iaati.org) or via mail at P.O. Box 223 Clinton, New York 13323-0223 USA.

All nominations must be received before May 1st 2006. Winners will be announced at the 54th Annual Training Seminar in Winnipeg, Canada, 6th - 11th August.

General IAATI Information

IAATI Training Seminars

Australasian Branch Seminars

The Australasian Branch Training Seminars are held annually during the first week of March. Details of upcoming seminars are sent to all financial members around November each year and are posted on the Australasian Branch Website (www.iaati.org).

If you wish to present a paper, case study, poster display, assist in the organization, have a suggestion for a speaker, or simply would like to provide some feedback on past seminars, then please contact the Branch President (president@iaatiaus.org).

We are always looking for new ideas and would welcome any offers of assistance with the planning of future seminars.

International Training Seminars

A highlight of each year is the International IAATI Seminar. Held in early August each year they attract between 200-400 IAATI members from all over the world and are always a great source of information and a lot of fun. This year's seminar will be held in Winnipeg, Manitoba in central Canada between August 6th - 11th 2006.

The Seminar will be held at Delta Winnipeg, 350 St. Mary Avenue Winnipeg, Manitoba R3C 3J2 (www.deltahotels.com) and rooms range from from \$99.00 cdn to \$209 cdn per night. For additional information regarding the Seminar, please contact the Seminar Director at seminar@iaati.org. or check out the international website: www.iaati.org

So why not consider joining a group of Australasian members and attend what is sure to be unique experience. You may be able to claim it as a tax deduction and then stay on treat yourself and your partner to an American holiday afterwards. It's guaranteed to be more enjoyable than spending winter at work!

Contact Details

Contacting IAATI

The Australasian Branch mailing address is:

IAATI Australasian Branch
PO Box 919
Beenleigh,
QLD 4207
Australia

Alternatively you can contact the Executive Director via the following email address:

kschmidt@iaatiaus.org

Contacting You

The main form of communication with Australasian Branch members is via email. Members should ensure that their email address, along with all other contact details, have been correctly recorded on the membership database. To check your contact details have been correctly recorded please log onto the international website www.iaati.org and click on 'View/Change membership information' under Member Services.

General IAATI Information

2006 Auto Theft Training Seminars

Training is one of the most important areas that we as auto theft investigators need to continually seek out. With the trends in auto theft changing on a daily basis, we need to stay on top of these new developments that can assist us with prevention, identification, investigation, and prosecution. IAATI will post course announcements on our web site during the year. Always check the IAATI web site for training information at: www.iaati.org The following auto theft training courses are being offered at this time:

TRAINING LOCATION	DATE	CONTACT INFO
National Insurance Crime Bureau Special Investigations Academy St. Paul, Minnesota	April 3- 7th	Melitta Kewitz mkewitz@nicb.org
Texas DPS Auto Theft Austin, Texas	April 10-14th	Sgt Larry Kocurek larry.kocurek@txdps.state.tx.us
Ohio Auto Theft Investigators Columbus, Ohio	April 24th - 27th	Georgpe Phelps GeoCincyFire@aol.com
North East Chapter Seminar Saratoga Springs, New York	May 8th - 11th	seminar@neiaati.org
Texas DPS Auto Theft Austin, Texas	May 15th - 19th	Sgt Larry Kocurek larry.kocurek@txdps.state.tx.us
North American Export Committee Victoria, British Columbia, Canada	TBA May/June	Mike Longman Mlongman@azdps.gov
South East Chapter Seminar Wilmington, North Carolina	June 25th - 29th	Ronnie Dean rdean@nicb.org
54th IAATI International /NCRC Chapter Seminar Winnipeg, Manitoba Canada	Aug. 6th - 11th	Ev Richards erichards@mpi.mb.ca
Colorado Auto Theft Investigators Pueblo, Colorado	Sept. 18th - 22nd	Capt. Stephen Bellinger en.bellinger@cdps.state.co.us
Arizona Auto Theft Inv. Assoc. Laughlin, Nevada	Oct. 24th - 26th	J.D. Hough Jhough@adps.gov
Western Chapter & WSATI Training Seminar Lake Tahoe, Nevada	Oct. 2nd - 4th	Cliff Gray crgray@hertz.com www.wsati.org
United Kingdom Branch	TBA Nov.	training@iaati.org.uk
European Branch	TBA	Ronny Van Den Hoeck ronyo.vdhoeck@planetinternet.be

Companion Program

The On-Site Committee will organize guided functions, throughout the Winnipeg area—Monday through Thursday.

Transportation

The On-Site Committee will be making arrangements with the airlines for preferred rates, also with VIA rail for those that are interested. Shuttle service will be available to and from the airport.

Contact Persons

On-Site Coordinator

Barry G. Ward
Manitoba Public Insurance
Auto Theft Unit
Phone: (204) 985-7478
Fax: (204) 954-5377
Cell: (204) 793-3473
Email: bward@mpi.mb.ca

Registration Enquiries

Registration will be taken following the completion of the New Orleans Conference. Any enquires concerning registration can be directed to:

Ev Richards

Manitoba Public Insurance
Special Investigation Unit
Phone: (204) 985-8801
Fax: (204) 985-8299
Cell: (204) 792-6283
Email: erichards@mpi.mb.ca

Training/Speaker Selection Committee

Todd Cowley, Detective

Winnipeg Police Service
Commercial Auto Theft Unit
Phone: (204) 986-8166
Cell: (204) 471-9642
Email: tcowley@winnipeg.ca

Marketing/Exhibits and Sponsorships

Any enquires concerning marketing, exhibits or sponsorships can be directed to **Ev Richards** (above).

While you're in Winnipeg...

Folklorama—Celebrating diversity; promoting cultural understanding

Folklorama is hailed as the largest and longest running multicultural festival of its kind in the world. Spanning two weeks each August, Folklorama showcases the food, song and dance of our ethnic communities.

Folklorama Plus offers tour and convention planning year-round that brings to life the cultural diversity of Winnipeg to national and international audiences including professionals, business leaders, group and family tours.

www.folklorama.ca

IAATI

54th Annual Conference

Winnipeg, Manitoba, Canada
August 6–11, 2006



54th Annual Conference

Winnipeg, Manitoba, Canada
August 6–11, 2006



IAATI

International Association
of Auto Theft Investigators



Manitoba
Public Insurance

The objectives and purpose of the International Association of Auto Theft Investigators (IAATI) Conference are:

- To unite for mutual benefit of those public officials and private persons engaged in the prevention and investigation of vehicle theft and its kindred crimes.
- To provide for the exchange of technical information and developments.
- To cooperate with any other individual, agency or association to further vehicle theft prevention and suppression.
- To encourage high professional standards of conduct among members and other vehicle theft investigators and to continually strive to eliminate all factors which interfere with the administration of justice.

Theme:

Technological and Investigative Advancements in Auto Theft

Benefits:

- Enhance your awareness in auto theft.
- Further your knowledge in the identification of stolen motor vehicles.
- Gain knowledge in auto theft trends in other jurisdictions.
- Study and understand the technological aspects of auto theft. Study the most current technology utilized by auto theft offenders and the technology available to enforcement.

For updated conference information, visit: www.iaati.org

Course Content:

Technology and the Impact on Auto Theft

- Vehicle Event Data Recorders—Black Boxes
- Vehicle Theft Mapping
- GPS Bait Vehicles
- Licence Plate Recognition Systems
- eBay
- Data Dots
- Anti-theft Labels

Organized Crime

- Hell's Angels/Bandido's—Outlaw Motorcycle Networks

- Drugs—Impact on Auto Theft (Crystal Meth.)
- Terrorism/Export/Customs
- Cargo Thefts & Containers
- Vehicle Exportation
- Canadian Trends & Patterns
- North American Export Committee Panel & Discussion Panel

Vehicle Identification

- Chop Shops
- Satellites
- Prosecutions—
- Criminal Prosecutor
- Case Law—
- Secondary Identifiers
- Harley Davidson
- Cloned Vehicles
- Heavy Equipment
- VIN Restoration
- Marine/ATV/Snowmachines

Fraud

- Fraud Awareness
- Vehicle Arson & Burn
- Body Shop Frauds
- Interrogation Techniques
- Interviews—Video and Recordings
- Locksmiths
- Vehicle Immobilizers/Remote Starters/Code Catchers
- Street Racing Fraud
- Odometer Fraud

“Youth Crime” “Theft for Transportation”

- Canada's Young Offender Profiles
- Migrating Trends and Patterns
- Recruitment by Organized Crime
- Drugs—
- Methamphetamines
- Police Pursuits

Auto Theft Prevention Authorities & International Reports

- ATPA Presentation
- 4 ATPA's per/3 sessions
- International Panel
- Reports from United Kingdom, Australia, Mexico, Canada & United States



Course Location

Delta Winnipeg

350 St. Mary Avenue,
Winnipeg, Manitoba R3C3J2
Phone: (204) 944-7291
Fax: (204) 943-4627
www.deltahotels.com

Accommodations & Room Rates

We are pleased to confirm the special rates for the International Association of Auto Theft Investigators' August 5–August 11, 2006 program as outlined below:

Delta Room Single/Double Occupancy	\$ 99.00 CDN
Delta Premier	\$ 124.00 CDN

A Word From Our Sponsors...

Who is AAMI?

As a leading Australian insurer, AAMI's fundamental purpose is to help people – we do this by eliminating stress and providing peace of mind to our customers. We help people protect themselves financially against a mishap affecting their car or home. And, if the worst happens, we help people put their lives back in order.

AAMI operates in all States and Territories except Western Australia and commenced business on 1 January 1970 as a motor vehicle insurer in Victoria, Queensland and Tasmania. AAMI employs 3000 people in some 50 offices, branches and customer service centres, who deal directly and personally with more than 2 million customers.

The investment AAMI has made in its people, processes and presentation has brought about a steady growth in the perception of AAMI as an insurer of choice. Since the early 1990s, AAMI has experienced strong and consistent organic growth in sales and written premium income, as well as positive returns on shareholder funds. AAMI has become a highly respected brand, consistently ranked among Australia's top 30 companies in an annual study of corporate reputations (Harris Interactive Australia).

AAMI's achievements include being awarded General Insurance Company of the Year (2004 Australia and New Zealand Insurance Industry Awards), Winner of Best General Insurance Product (2004) and Best Insurance Web site (2003 & 2004) in *Australian Banking and Finance Magazine's* Annual Insurance Awards, being named among the 'Best Employers to Work for in Australia' (Australian Graduate School of Management, 2001), Victorian and National Australian Customer Service Awards (Australian Customer Service Association, 1997), the inaugural Sir Edmund Rice Ethics Award (1997) and the Fair Trader of the Year Award (Victorian Government, 1996).

In 1996, AAMI introduced the Australian retail sector's first customer charter. The *AAMI Customer Charter* contains 19 promises and sets out in plain English the quality of service we promise to provide to our customers. It is supported by monetary penalties for any breaches, an annual conference, annual independent audits, annual reports and a dedicated Charter office. The *AAMI Customer Charter* has received widespread praise, as well as a number of prestigious awards. In 2001, AAMI introduced the first CTP claimant charter, which commits to a high standard of AAMI service in quickly and efficiently managing and resolving personal injury claims made by people who generally are not AAMI customers.

In 1982, AAMI established its Skilled Drivers program, which is available in most capital cities. It is designed to encourage safe driving behaviour among the at-risk under-25 age group. The not-for-profit venture has educated more than 40,000 young drivers about the hazards they face and demonstrates AAMI's commitment to road safety.

Other specialised businesses within AAMI include All States Auto, established in 1991 as an independent motor vehicle assessing company, and Just Car Insurance, established in 1995 as a specialist insurer serving the needs of young drivers.





The Ministry of Justice's Crime Prevention Unit warmly welcomes you to Wellington, New Zealand for the 2006 Australasian IAATI Conference.

We are proud to be a seminar partner for this important event.

The Crime Prevention Unit (CPU) has 17 staff and is located within the Ministry of Justice. Our core role is to:

- ❖ Provide policy advice to the Government on its crime prevention priorities
- ❖ Fund and support best-practice community crime reduction projects.

During 2004, the CPU developed and recommended a Vehicle Crime Reduction Programme (VCRP) to government. This was released in January 2005. The programme seeks a significant and sustainable reduction in theft of and from cars.

Research shows that vehicle crime in New Zealand is primarily caused by:

- ❖ An unsecured vehicle fleet
- ❖ Difficulties in identifying stolen cars and parts
- ❖ An underused vehicle deregistration system
- ❖ Incomplete vehicle crime data.

The VCRP aims to address these problems through six key initiatives. These are:

- ❖ Compulsory Vehicle Immobilisation (on all future new and used car imports under 15 years old)
- ❖ Compulsory Whole of Vehicle Marking (on all future new and used car imports under 15 years old)
- ❖ Membership of Australia's Comprehensive Auto-Theft Research System Database (CARS)
- ❖ An Accredited Parking Scheme (promoting and rewarding secure parking facilities)
- ❖ An Enhanced Vehicle Deregistration System
- ❖ A Vehicle Crime Reduction Action Group (VCRAAG).

These initiatives will be implemented in partnership with New Zealand Police, Ministry of Transport and Land Transport New Zealand.

For further details on our work please see **Ben Young**, Policy Adviser at the conference. He can also be contacted at:

Crime Prevention Unit
Ministry of Justice
PO Box 180
Wellington
New Zealand

Email: ben.young@justice.govt.nz



**The National Motor Vehicle Theft Reduction Council (NMVTRC)
is a proud sponsor of the 2006 IAATI Seminar.**



The NMVTRC and its stakeholders are working together to reduce vehicle theft in Australia. Our work includes:

- bringing police together with vehicle manufacturers, insurers, registration authorities and others who can influence theft and create better conditions for improved investigations
- working with manufacturers to promote improved vehicle identification, including the fitment of VIN-based microdots
- documenting investigation case studies to facilitate shared knowledge amongst police across Australia
- working with registration authorities to continually improve their information systems and sharing between the states and territories
- keeping the issue of vehicle theft in the public eye through the media and public education programs; and
- organising and sponsoring events for police to meet and discuss investigations and emerging criminal methodologies.



www.carsafe.com.au



proud
to support the

IAATI
training seminar
2006

helping prevent
vehicle theft – another reason why
people stay with



13th Annual IAATI Training Seminar

Wellington, 27th February - 1st March 2006

Seminar Partners: AAMI ♦ AMI Insurance ♦ New Zealand Ministry of Justice ♦
National Motor Vehicle Theft Reduction Council

Awards Partner: Insurance Australia Group ♦ DataDot Technology Ltd.

13th Annual IAATI Training Seminar

Wellington, 27th February - 1st March 2006

Seminar Partners: AAMI ♦ AMI Insurance ♦ New Zealand Ministry of Justice ♦
National Motor Vehicle Theft Reduction Council

Awards Partner: Insurance Australia Group ♦ DataDot Technology Ltd.

Before you go, don't forget.....

1. Our New Incentive Scheme

Remember, during 2006 the Australasian Branch will again be running its incentive scheme to encourage members to write articles for the VIN, APB or E-News and actively participate in the Association. The scheme will enable authors of articles to claim credits towards the costs of the next years seminar. Further details of the scheme will be printed in the next issue of VIN.

2. Return your Feedback Forms

To assist in the planning of our 2007 seminar the committee would appreciate if you could please complete the feedback form on the previous page and return it to the box provided or via fax to Paul Thomas (+61-8-8204-9575).

3. If you are not receiving APB or VIN

If you are a financial member and have not received copies of VIN, APB or E-News please contact Keith Schmidt at kschmidt@iaatiaus.org to ensure we have your correct email and postal address. Email is the primary means of communicating with our members so please ensure you keep us informed of any changes.

4. We are always seeking sponsors

The Branch is constantly looking for sponsors to join with us in hosting the annual seminar and awards program. We have a range of sponsorship packages ranging from \$200 - \$5,000, so if you would like to demonstrate your company's commitment to the work of IAATI please contact Keith Schmidt at kschmidt@iaatiaus.org

5. Nominate for an award

Remember you can nominate at any time for one or more of the Branch or International Awards. In today's fast pace world we are all so busy that we seldom have the time to acknowledge the excellent and innovative things that are happening around us. So why not take a few minutes to brag about yourself or a colleague & nominate for an award.

6. Participate in the IAATI Web Forums

The IAATI Web Forums are a bulletin board system whereby members can ask questions, request assistance or simply share information. Currently there are a number of forums including:

- ◆ IAATI General Forum
- ◆ Anti Theft Questions
- ◆ Component Parts Markings
- ◆ Insurance Fraud Trends
- ◆ Seminar critique - Questions and Comments
- ◆ E-News comments/concerns/questions
- ◆ Investigative Positions/Opportunities

To participate in the Web Forums visit the international website at: www.iaati.org

Finally, thank you for attending this year's seminar, have a safe journey home and we hope to see you again next year in Melbourne.

Lists of Delegates

Name	Affiliation
Jon Alt	New South Wales Police
Derek Ashby	Subaru Australia
Delis Aston	New Zealand Transport
Gerry Bashford	Victoria Police
Erin Bates	New Zealand Transport
Graham Bath	National CARS Project
Alan Beddall	Roads & Traffic Authority, NSW
Mark Bennedick	Kerrigans
Allan Bewley	Transport SA
Todd Blunt	Allianz Insurance
Denis Bouchard	Stoptheft/Trailersafe
Charbel Boustani	New South Wales Police
Peter Butts	Australian Transport Investigations
Geoff Cain	AAMI Insurance
Ray Carroll	National Motor Vehicle Theft Reduction Council
Andrew Carruthers	NRMA Insurance
Tamara Clark	AAMI Insurance
Dennis Connor	South Australia Police
Kim Crebbin	Australian Crime Commission
Luke Dobbins	Queensland Police
Gerry Dyer	Suncorp
Shane Egeskov	LPR Tech
Chris Enright	Australian Crime Commission
Callie Fitzgibbon	Suncorp Insurance
Brett Florence	Victoria Police
Brett Forward	Forensic Locksmiths
Kylie Ganzer	Queensland Police Scientific
Amanda Gleeson	AAMI Insurance
Nick Grant	Brant Corporation
Mark Grulke	Victoria Police Forensic
Darryn Gunn	New South Wales Police
Ian Gunthorpe	Queensland Police
Chris Hackett	South Australia Police
James Hampshire	National Criminal Intelligence Service (UK)
Russell Harrison	Australian Transport Investigations
Stuart Hickman	AAMI Insurance
Greg Hill	RACV Insurance
Brian Hogan	Queensland Police Scientific
Darren Hooper	Insurance Australia Group
David Howard	SRMS Global
Scott Hurley	Victoria Police (Forensic)
Maira Johnson	Australian Federal Police (Forensic)
David Jones	Roads & Traffic Authority, NSW
Vicki Knight	New Zealand Police
Branko Laic	ACT Transport
Darren Law	New South Wales Police

Lists of Delegates

Name	Affiliation
Warren Lewington	Dapsco
Roy Linssen	Queensland Transport
Roy McDonald	ACT Transport
Bob McKay	McKay Investigations
Brett Meara	Queensland Police Scientific
Karen Metz	IAATI, International President
John Minutolo	Victoria Police Forensic
Graeme Morgan	New South Wales Police
Tracie Mortenson	3M Corporation (USA)
Sam Norman	Australian Federal Police (Forensic)
John O'Byrne	Verifact Pty. Ltd.
Brett Padget	Queensland Police Scientific
Rob Parsons	DataDot Technologies Ltd.
Frank Peppard	AAMI Insurance
Andy Perkins	LPR Tech
John Pinney	Victoria Police
Harry Rakintzis	AAMI Insurance
Patrick Russell	Intertrace Pty. Ltd.
Troy Russell	New South Wales Police
Murray Ryan	Queensland Police
Keith Schmidt	Queensland Police
Vincent Scopelliti	LKA Group Pty. Ltd.
Trevor Scott	AAMI Insurance
Mark Sculthorpe	Forensic Accident Investigation and Reconstruction Pty Ltd
Michael Seidl	Insurance Australia Group
Bryan Sheppard	National Criminal Intelligence Service (UK)
Allie Smith	Kerrigans
Sharon Smith	LKA Group Pty. Ltd.
Ross Squire	ABC Forensic Services
Mark Stansfield	RACQ Insurance
Wayne Stapylton	Allianz Insurance
Michael Steendam	Allianz Insurance
Paul Thomas	National CARS Project
Steve Tully	South Australia Police
Gayle Van	RACQ Insurance
Phillip Wales	Insurance Australia Group
Kevin Walsh	Vero Insurance
Scott Whyte	New South Wales Police
Grant Williams	Insurance Australia Group
Mark Winnington	New Zealand Police
Hee-Loong Wong	Subaru Australia
Nathan Woolard	Australian Crime Commission
Adam Wright	RACQ Insurance
Ben Young	Ministry of Justice New Zealand
Lisa Young	Insurance Australia Group
Emma Ziersch	National CARS Project

13th Annual IAATI Training Seminar

Wellington, 27th February - 1st March 2006

Feedback Form

We would appreciate if you would spend a few minutes completing this form to enable us to tailor future training sessions to your needs. All responses will be treated in strictest confidence. On a 10 point scale where 1 represents 'extremely poor' and 10 represents 'extremely good' can you please rate the following aspects of this year's Annual Training seminar.

1. Venue **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

2. Subject matter **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

3. Speakers **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

4. Off-site visits **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

5. Food **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

6. Overall cost **Poor** 1 2 3 4 5 6 7 8 9 10 **Good**

Comment:.....

7. Value for money **No** 1 2 3 4 5 6 7 8 9 10 **Yes**

Comment:.....

8. Worthwhile (Did you gain anything from attending?) **No** 1 2 3 4 5 6 7 8 9 10 **Yes**

Comment:.....

9. What aspects of the seminar did you like best?
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.....
.....

10. What aspects of the seminar did you least enjoy?
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.....
.....

11. How could future seminars be improved?
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12. Do you have any suggestions for topics, speakers, demonstrations, visits etc. for next year's seminar?
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13. Would you like to present a paper, case study or poster display next year? If so, please write your name and contact details below:
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.....
.....

Thank you for your time. Please return completed surveys to:

Paul Thomas, c/o National CARS Project
GPO Box 464, Adelaide 5001
or Fax (+61-8) 8204 9575

2006 Branch Committee



Nomination form

Please complete all three sections below. Section A is to be completed by the person nominating the member. Section B is to be completed by the person seconding the nomination and Section C is to be completed by the person being nominated.

Section A

I being a financial member of the Australasian Branch of IAATI wish to nominate for the position of on the 2006 Committee.

Signature:

Date:

Section B

I being a financial member of the Australasian Branch of IAATI second the nomination of for the position of on the 2006 Committee.

Signature:

Date:

Section C

I being a financial member of the Australasian Branch of IAATI accept the above nomination for the position of

Signature

Date:

Completed forms should be submitted to the Returning Officer, Mr. Paul Thomas, by 4.00 pm Monday 27th February 2006 at the seminar or posted to The Returning Officer, IAATI Australasian Branch, PO Box 919, Beenleigh QLD 4207 to arrive before 5pm Wednesday 22nd February 2006.

*** Please circle one option only**