

INTERNATIONAL ASSOCIATION OF AUTO THEFT INVESTIGATORS

Australasian Branch

9th Annual Training Seminar

4th – 6th March 2002, Radisson Playford, Adelaide

> Delegate's Programme

> > Sponsored by:





Welcome!

On behalf of the 2001/2002 Australasian Branch committee I would like to welcome you to our 9th Annual Training Seminar here in Adelaide. In particular I would like to welcome the many new members for whom this is their first IAATI seminar. Please feel free to make yourself known to myself and your fellow IAATI members. I would also like to welcome our two Keynote Speakers. Firstly, International 1st Vice President of IAATI, Kent Mawyer, who has traveled all the way from Texas to be with us at this seminar and who is representing International President Dave Ecklund who due to personal and work commitments was unable to attend. Secondly I welcome Mr. Tim Fargo, President, Omega Insurance Services based in Florida. Tim was hoping to attend last year's seminar in Melbourne but had to withdraw at the last minute. At that time Tim offered to attend the 2002 seminar and I am very pleased he was able to coordinate our seminar into his 2002 schedule.

Having been associated with the organising of this seminar I can assure you there has been a huge amount of work gone into ensuring things run smoothly and the content provides a good mixture of interesting and informative material (along with dose of fun). In particular the organising committee have responded to feedback from previous seminars that members employers required more academic and policy related material on the agenda for them to justify approval of travel funding. We hope we have achieved the correct balance to satisfy both employers and the needs of members.

I would also like to take this opportunity to publicly express my sincere thanks to Dennis Connor, Mark Pollard and Paul Thomas for the considerable work they have done over the last 12 months in organizing this seminar. They have done an exceptional effort and deserve our praise.

This year IAATI will celebrate its 50th Anniversary in Albuquerque, New Mexico. Over the last 50 years the Association has continued to grow to a position of great strength. Likewise, I am pleased to report that the Australasian Branch is also continue to grow with a steady stream of new members. The Branch has certainly come a long way from its small beginnings almost 10 years ago. That's right – next year the Australasian Branch will be celebrating its 10th Anniversary. We wish this to be a special occasion and I seek your assistance in two main areas. Firstly, we require your input as to what you want to see and do at our next seminar. To facilitate this I encourage you to complete and return the feedback form (included in your satchel) indicating what aspects of this seminar you liked and what aspects you would like to see different next year. It is only through your feedback that we can tailor or seminar to meet your needs.

Secondly, organising a seminar such as this is no small task, requiring the help and assistance of a large number of volunteers. So while you are sitting back and relaxing on your way home from this seminar I would encourage you to consider offering your services to the branch. This can be either by assisting in future seminars and training sessions, by nominating to stand for the Branch committee or by sharing information and experiences with your colleagues through the APB and VIN newsletters and our website.

Finally, I wish to acknowledge the generous support of our two seminar Sponsors – TransportSA and CGU Insurance. It is particularly pleasing to see registration authorities such as TransportSA recognising the role that they can play in detecting and preventing vehicle theft and taking a proactive role in addressing the issues.

Once again welcome to Adelaide, thank you for supporting IAATI and I hope you have an enjoyable and fruitful time during the next three days.

John O'Byrne Australasian Branch President

General Information for Seminar Delegates

Seminar Dinner and Awards Presentation - The Seminar Dinner will take place on Tuesday 5th at the Radisson Playford Hotel and delegates are advised that this is a formal occasion and lounge suites are suggested. Predinner drinks will be served from 7.00 pm and dinner will commence at 7.30pm. The 2002 Annual Australasian Branch awards will be announced between the serving of main course and dessert. The hotel has asked that we vacate the dinning room by 11.30pm to enable staff to prepare the room for the next morning. Delegates, however, are welcome to continue 'networking' beyond this time at any of the hotel bars or surrounding venues

Field Trip – On Wednesday we will take a bus trip to through the Adelaide Hills to Echunga where we will be inspecting a number of re-identified vehicles and witness a couple of live vehicle fires. After the fires have been extinguished by the Country Fire Service delegates will again inspect the vehicles noting what types of evidence of theft or fraud remains after such fires. Delegates are advised that depending on their level of participation in these exercises they may wish to wear old clothes.

Adelaide Airport Drop-off – To assist those delegates that may have an early flight home on the Wednesday we have arranged that at the completion of our field trip the bus will drop off any delegates at the Airport before returning the remaining delegates to the Hotel. We plan to leave the Police Complex at Echunga and arrive at the Airport at 3.45 pm. Delegates remaining on the bus should arrive back at the Hotel by 4.15 pm. If you wish to take advantage of this airport drop-off then please ensure that you have all luggage loaded onto the bus before departing the hotel in the morning.

Name Badges – Delegates are asked to wear their seminar name badge at all times. For ease of identification, Speaker's name badges are green and Australasian Branch Committee members badges are coloured blue.

Air Travel – Delegates flying home from the seminar are reminded that due to increased airport security you will not be allowed to carry the 'IAATI Multi-tool' you received as a gift in your satchel as part of your hand luggage. It will need to be packed in your checked in luggage.

Committee Nominations – Members are reminded that the Branch is always keen to welcome new members to the Committee. This is a rewarding job and a great way for you to influence the direction of your Association. Members wishing to nominate for the 2002 Branch Committee are asked to contact the Returning Officer, Mr. Gerry Bashford. Elections for the 2002 Committee will take place at the AGM on Tuesday afternoon.

He is currently a specialist adviser to Uniform and Plain clothes members regarding all matters involved in vehicle theft detection and investigation.

Presentation. "Examination and identification of suspect and re-birthed vehicles."

There are many indicators available to investigators to indicate a suspect or re-identified vehicle. Gerry's presentation will highlight the wealth of information available to investigators in the initial examination of suspect vehicles, with particular emphasis on "in the field" examinations.

Mark Pollard

Mark is a Fire Investigator with CGU Insurance and has over 20 years experience investigating fires. This experience includes 10 years with the South Australian Police Department Fire Investigation Unit and since 1991he has been employed in the insurance industry, with NZI Insurance who has since merged with Commercial Union to form CGU Insurance.

Presentation: "Investigating arson related fraud"

Mark will present a paper discussing some of the many signs to be aware of when investigating a possible arson related fraud. This will be followed (later in the day) by live demonstrations of a number of different types of vehicle fires and their inspection after the fire to show the amount of evidence that can be found to support the theft of a vehicle, its condition and the vehicle's true identity. This display will also show how at times the evidence we expect to find is not present.

Seminar Programme

Monday 4 th M	larch, 2002
0830 – 0900	Registration
0900 - 0910	Welcome by Branch president, John O'Byrne
0910 – 0950	Kent Mawyer, International 1 st Vice President, IAATI "IAATI, the next 50 years"
0950 – 1030	Tim Fargo, CEO Omega Insurance Services "High-Tech versus Low-Tech Investigations – Striking a Balance for Success" and "Large PI Agency Management"
1030 – 1050	Morning Tea
1050 – 1115	Ray Carroll, Executive Director, National Motor Vehicle Theft Reduction Council. "The Stage is Set – But Where Are the Results?"
1115 – 1140	Terry Moore, Project Manager, NEVDIS "From NEVDIS to NEVDIS TWO"
1140 – 1205	Mark Borlace, Technical Manager, Royal Automobile Assoc. of SA and Chairman, SA Vehicle Theft Reduction Committee. "Vehicle Theft - South Australia's difficulties & initiatives"
1205 – 1230	Herman Van Ravestein, WA Police. "Difficulties and Initiatives in Motor Vehicle Theft Investigations in Western Australia"
1230 – 1315	Lunch

- 1315 1345 Richard Wood, Thomson Playford (Barristers & Solicitors)
 "New Privacy Laws Their impact on insurers, police and private investigators"
- 1345 1415 Mark Sculthorpe "Traffic Accident Reconstruction & Motor Vehicle Collision Insurance Fraud"
- 1415 1445 Coralea Cameron, Claims Dispute Resolution Consultant, NRMA Insurance "Presenting evidence at the IEC when fraud is alleged"
- 1445 1515 Terry McCabe, Investigator, CGU Insurance "It happens in the bush also"
- 1515 1535 Afternoon Tea
- 1535 1635 Ross Squire, Director ABC Forensic Locksmiths "Forensic Locksmithing – an essential component of the investigation process"

Tuesday 5 th March 2002									
0900 – 0930	Alan Beddall, Manager of the Vehicle Identification Inspection Unit, RTA								
	"Formation of Vehicle Identification Inspection Unit"								
0930 – 1000	Lisa Young, Senior Intelligence Analyst, NSW Police "Strategic Assessment of Rebirthing and Organised Crime"								
1000 – 1030	Dennis Connor, SA Police "Operation Qantum – Subsequent investigations and new sources of vehicle identities"								
1030 – 1050	Morning Tea.								

4050 4445	Frances Cent Descende Assistant Assistantics Institute							
1050 – 1115	Frances Gant, Research Assistant, Australian Institute	Wednesday 6 th March 2002						
	of Criminology "The Stolen Vehicle Parts Market"	0815 – 1030	Assemble outside Radisson for 8.25 departure to visit Police Vehicle Compound at Ottoway. (limit of 30 delegates only) Returning at 1030					
1115 – 1140	Ian Badger, Regional Manager (SA & TAS), AAMI							
	"The ICA's audit of collision repairers sources of secondhand parts"	1010 – 1030	Morning Tea					
1140 – 1205	Rob Potter, Senior Research Officer, National CARS	1030 – 1100	Gerry Bashford, VIC Police					
1140 - 1205	Project		"Examination and identification of suspect & re-birthed					
	"Engine Immobilisers: How effective are they?"		vehicles."					
1205 – 1230	John O'Byrne, Branch President	1100 – 1130	Mark Pollard, Fire Investigator, CGU Insurance.					
1200 1200	"Demonstration of Branch Website"		"Investigating arson related fraud"					
1230 – 13155	Lunch	1130– 1230	Bus Travel to Police Training Centre, Echunga					
1315 – 1345	Alan Harris, Group Manager – Aftersales, BMW group Australia	1230– 1310	Lunch					
	"BMW Group Australia – Vindot Security System"	1310 – 1440	Hands on inspection of vehicles and arson					
4045 4445	Jacob Dath an OEO Curren Cathuran	1010 1440	demonstration.					
1345 – 1415	Jason Barber, CEO SuperSoftware							
	"IVIS™ – International Vehicle Identikit System"	1440 – 1450	Official close					
		1440 - 1450						
1415 – 1515	Small Group Discussions.							
		1450	Depart Echunga, returning to the Radisson Playford via					
1515 – 1530	Afternoon Tea		the airport.					
1530 – 1700	AGM and 2002 Branch Elections	1545	Airport Drop-off					
		1630	Return to Radisson Playford					
1900 – 1930	Pre-Dinner Drinks							

1930 – 2330 Annual Seminar Dinner and Awards Presentations

Speaker Profiles

Kent Mawyer

Kent Mawyer, the 1st Vice-President of IAATI will become the 51st President of the Association at the International seminar in Albuquerque later this year. He first joined IAATI in 1983. He organized the 44th annual seminar in San Antonio, Texas in 1996. He was elected as a Director to the IAATI Board that year and as the 4th Vice-President in Tulsa in 1998. He has served on a number of committees but most notably as the Chairman of the Site Selection Committee and as the hotel contract negotiator.

Kent is also a Past President of the Texas Association of Vehicle Theft Investigators (TAVTI) and was instrumental in organizing the South Central Chapter of IAATI in 2000, from TAVTI.

He has been employed with the Texas Department of Public Safety since June 1977, and promoted to investigator in the Department's Motor Vehicle Theft Service in March 1983. For 18 years Kent has worked and promoted in the vehicle theft field to the rank of Assistant Commander and in March 2001, promoted to the rank of Major over the Criminal Law Enforcement Division.

Presentation: "IAATI, the next 50 years"

This presentation reviews current and future trends in vehicle theft (and investigations) during recent years. Kent will also review history of IAATI worldwide and discuss what the future may hold.

Tim Fargo

Tim Fargo is founder and President of Omega Insurance Services – a Florida based company with 161 employees (110 investigators). Tim has extensive experience in investigations and is author of the book 'Claimant, Lies and Videotape' and numerous articles. Omega Insurance Services was started in 1996 and as a result of its philosophy of embracing intelligent uses of technology it has grown rapidly and currently has an annual revenue of more than \$US 10 million.

Presentation: "High –Tech versus Low-Tech Investigations- Striking a Balance for Success". This presentation looks at how the advent of web and database tools has shifted the course of investigations and how for many investigators the high-tech tools are becoming perilously close to being a high-tech crutch. Tim discusses how to strike a successful balance between high-tech and low-tech investigations. Tim will also discuss "Large PI Agency Management"

Ray Carroll

Ray is the Executive Director of National Motor Vehicle Theft Reduction Council which was formed in March 1999 to implement a range of strategies to reduce motor vehicle theft in Australia. Ray joined the Council after serving twenty two years in the Victoria Police. This last position with Vic Pol was Officer in Charge of the Crime Prevention Bureau which included an eighteen month secondment to the Victorian Department of Justice as project manager to the National Motor Vehicle Theft Task Force where he was the principle author of the Task Force's Motor Vehicle Theft Reduction Plan.

Presentation: "The Stage is Set – But Where Are the Results?"

The National Motor Vehicle Theft Reduction Council has reached the end of its third year and in that time has achieved broad implementation of its planned reforms. But why is vehicle theft still out of control and when will we see results in the form of less vehicle theft?

Terry Moore

Terry is a long term Transport SA employee currently seconded to Austroads NEVDIS project, hosted by RTA NSW. He has an extensive background in Registration and Licensing operations and policy, including considerable involvement in the development of national registration and licensing legislation, policy and business protocols. Terry was South Australia's representative on NEVDIS project since 1994 until seconded to NEVDIS Manager in 1999 (based in Sydney) for a two year period with this secondment now being extended to 2003.

Presentation: "From NEVDIS to NEVDIS TWO"

This presentation provides delegates with an overview of NEVDIS' (National Exchange of Vehicle and Driver Information System) present functionality and intended directions for NEVDIS 2 over the coming 5 or so years. The presentation will be supported by a power point presentation

Mark Borlace

Mark has worked for the RAA for 19 years in various capacities within the Technical Area, punctuated by a couple of years in other departments that covered the RAA's country business and regional branch network. After a period as the RAA's Assistant Chief Engineer he now manages the RAA's Technical Department which includes services such as the Vehicle Inspection Service, the Approved Repairer Service, Technical Advisory Service and product testing.

The Technical Department is also the RAA's principal advisory group on public affairs issues related to the motor vehicle's affect on the environment; vehicle theft, vehicle safety and motor vehicle industry related matters.

He represents motorist's interests on various committees and panels, including parliamentary enquiries and currently chairs South Australian Vehicle Theft Reduction Committee, which is the government advisory committee to the Attorney General on vehicle theft.

Presentation: "Vehicle Theft – South Australia's Difficulties and Initiatives"

Herman Van Ravestein

Herman is a Detective Sergeant with the Western Australia Police Service where he has served for 16 years including 11 years as a detective and two years experience in the Motor Vehicle Theft Squad. He has a Diploma in Criminal Investigations and is currently attached to the Crime Research and Development Unit, within the Crime Portfolio of the WAPOL. Herman is also Vice Chairman and Executive Officer of the WA Motor Vehicle Theft Steering Committee (past 6 years) and acting President of the Australian Institute of Professional Investigators WA Chapter Inc.

Presentation: "Difficulties & Initiatives in Motor Vehicle Theft Investigations in Western Australia"

This presentation will cover: An overview of vehicle theft offences in WA; Current WA initiatives; The role of the WA Motor Vehicle Theft Steering Committee: WA policing philosophy, as it relates to vehicle theft investigations; Interstate Vehicle Transfers; The road ahead - innovation

Richard Wood

Richard is a partner with Thomson Playford. He graduated in law from Adelaide University and was admitted to the Bar in South Australia in 1987 and commenced working with Thomson Playford in 1988, as a Partner and a member of the Insurance Law Group. Richard has a wide client base including a large number of liability insurers and self-insurers. His areas of practice include General Insurance, Fraud and Arson, Policy disputes, Public Liability, Product Liability and Professional Indemnity. He has a particular interest with policy disputes and fraud and arson claims and has successfully defended a number of major fraud/arson claims on behalf of liability insurers. Richard is a member of the Law society of South Australia, the Australian Law Association and the Australian Professional Indemnity Group.

Presentation: "New Privacy Laws – Their impact on insurers, police and private investigators"

Mark Sculthorpe

After many years experience as a Traffic Accident Investigation Specialist with the NSW police Service, Mark has demonstrated himself to be one of Australia's leading experts in the area of accident investigation and reconstruction. He regularly provides training to Police and other service personnel and lectures in the Forensic Law Course (Dept. Forensic Medicine) at the University of Western Sydney and the Law facility at Newcastle University. In 1997 he resigned from the police service to established Forensic Accident Investigation & Reconstruction Pty. Ltd.

Coralea Cameron

Coralea Cameron is employed as Claims Dispute Resolution Consultant with Insurance Manufacturers of Australia Pty Ltd (IMA). Her current role involves preparing IEC submissions for all types of claim disputes. She is solely responsible for all IEC submissions for NRMA in Qld, SGIC in SA, and SGIO in WA. This position held since 1998. Coralea has 4 years prior experience in defending litigated refused claims for NRMA in NSW and 6 years experience in claims management for NRMA, including 3 years as Claims Manager for Northern NSW.

Presentation: "Presenting evidence at the IEC when fraud is alleged" This paper discusses:

- The IEC fraud process in brief.
- How evidence is best prepared and presented for defending fraud claims at the IEC.
- How evidence may be withheld from the Insured at IEC stage.
- Case studies.

Terry McCabe

Terry is an Investigator with CGU in Victoria. He has 10 years of caims investigation experience working with NZI and now CGU Insurance. Before working in the insurance industry, he served for 15 years with the Victoria Police Service, including the last 8 years with the Arson Squad.

Presentation: "It happens in the bush also"

This presentation looks at the problem of theft of 4-wheel motor bikes, power ladders, tractors and earth moving equipment from regional Victoria, and the resultant costs to insurers.

Ross Squire

Ross has worked as a locksmith since 1975 and is proprietor of ABC Forensic Locksmiths. Ross was recognised as a Master Locksmith by the

Master Locksmith's Association in 1981 and his areas of expertise are automotive, commercial and forensic locksmithing. He has appeared as an expert witness at all levels of the NSW judicial system, and the Federal and Supreme Courts of Australia. In matters of litigation, he has worked for individual clients as well as for and against large insurers. He has also been involved in the development of security products achieving Australian and international patents that were widely used in the motor industry locally and in the United States.

Presentation: "Forensic Locksmithing – an essential component of the investigation process"

Forensic Locksmithing will be discussed using case studies to demonstrate how forensic examinations are conducted and what is revealed through this process. The value of this science to auto theft investigators will be discussed.

Alan Beddall

Alan has worked for the NSW Roads and Traffic Authority for the last 30 years and been involved in general law enforcement issues. He is currently In 1999 he was transferred to a group working with suspect vehicles and subsequently was appointed Manager of the Vehicle Identification Inspection Unit that was formed in that same year.

Presentation: "Formation of Vehicle Identification Inspection Unit" The NSW RTA in 1999 made a decision to form an Identification Inspection Unit. This presentation presents the steps that the RTA took to form the unit and the issues that needed to be focused on.

Lisa Young

Lisa Young is a Senior Intelligence Analyst with the NSW Police Service. After completing an Honours degree in Psychology at the University of NSW, Lisa spent three years working as a medical researcher in Western Sydney. She then took up a position as a civilian Intelligence Analyst with the Strategic Services Unit of the NSW Police Service in August 2000, as part of a Property Theft Unit. Lisa now works on motor vehicle issues exclusively, and spent the last 6 months completing an assessment on rebirthing.

Presentation: "Strategic Assessment of Rebirthing and Organised Crime?" During 2001, the Strategic Services Unit of the NSW Police Service undertook the Strategic Assessment of Rebirthing and Organised Crime. This presentation will detail the methods and findings of that report, including Local Area Command case studies and offender analysis. It will also examine the value of strategic assessment to investigators of professional motor vehicle offences.

Dennis Connor

Detective Sergeant Dennis Connor has served 28 years in the South Australian Police Force This includes 21 years as a Detective with the Criminal Investigation Branch. He has 16 years of experience investigating all aspects of drugs and organised crime. Since 1991 Dennis has been attached to the Drugs & Organised Crime Investigation Branch (DOCIB). His current responsibilities within the DOCIB are the investigations of high profile organised vehicle theft occurring in South Australia and cross border investigations. Dennis is the SAPOL representative on the South Australian Vehicle Theft Reduction Committee and an Australasian Branch committee member and ethic subcommittee member of IAATI.

Presentation: "Operation Qantum – Subsequent investigations and new sources of vehicle identities"

Ian Badger

Born In South Australia and worked in the Insurance Industry for 28 years. After working for Vanguard and AGC Insurances, became General Manager of JM Insurance Agency developing systems and expanding operations until 1988 when the business merged with a local building society. Subsequently commenced as State Manager of AAMI Ltd leading to the present role as Regional Manager South Australia and Tasmania. In 1995 moved to South Africa for AAMI's major shareholder Royal and Sun Alliance to establish a new direct personal lines insurance company based upon the AAMI model. A member of the State Committee of the Australian Kidney Foundation with interests in 4WD travel, local food and wine.

Presentation: "The ICA's audit of collision repairers sources of secondhand parts"

Following the development and implementation of a written off vehicles wrecks register in South Australia, the SA Vehicle Theft Reduction Committee identified there may be a shift from vehicles stolen for rebithing to theft for parts when the wrecks registers closed the opportunity to rebirth stolen vehicles. Crash repairers constantly source second hand parts on behalf of insurers for the repair of insured vehicles, which could provide a ready volume source of disposal. On behalf of the committee the insurance industry undertook to ensure this potential avenue was proactively closed by requiring invoices were available for the supply of second hand parts for all insurance related repairs. Two audits were conducted in 2000 by major insurers of their repairers second hand parts invoices ensuring the repair trade assisted in preventing an escalation of stolen vehicles for parts. The results of the audit will be discussed.

Rob Potter

Rob is employed as a Senior Research Officer with the National CARS Project and has previously published research on arson related vehicle thefts. Robert graduated from university with a B.A.(Hons.) and prior to commencing work with the National CARS Project in February 2000, he worked as a research officer at Flinders University and Flinders Medical Centre.

Presentation: "Engine Immobilisers: How effective are they?"

This paper compares the effectiveness of OEM engine immobilisers on the propensity for theft of all passenger and light commercial vehicles in Australia. The study examines theft rates of different classes of immobilisers, some of the more popular theft targets and methods used by offenders to steal them. A focus on the Western Australian compulsory scheme is also carried out.

Frances Gant

Frances Gant is a Research Analyst at the Australian Institute of Criminology in Canberra. After completing a graduate program with the Commonwealth Department of Employment, Education, Training and Youth Affairs, Frances joined the Australian Institute of Criminology. She has worked on a number of projects including crime prevention, motor vehicle theft and abalone poaching. Frances is currently undertaking research into the ACT stolen property market on behalf of the ACT Government. She has an Honours degree in criminology and recently completed a Master of Public Policy at the Australian National University.

Presentation: "The Stolen Vehicle Parts Market"

Little is known about the illicit market in stolen vehicle parts, particularly, how stolen vehicle parts are processed for profit. Knowledge of how the market for vehicle parts is structured and the relationship between the players - the thieves, the buyers, the sellers and the end consumers of stolen parts - will enable the development of appropriate policies and strategies for prevention. This paper provides an overview of the stolen parts market and an understanding of its dynamics, including the end uses of stolen parts; links between the legitimate industry and the illegal parts trade; and the flow of vehicle parts throughout the market.

Alan Harris

Alan is Group Manager – Aftersales for BMW group Australia. He is a qualified automotive engineer and has been employed with BMW for 15 years, initially in UK with BMW GB then, 1 year in Germany at BMW AG Headquarters in Munich, followed by 5 years with BMW Asia responsible for Aftersales development for the entire East Asia region. Currently with BMW

Australia since 1997, he is member of management board responsible for Engineering, Technical Support, Customer Service, Parts Distribution, Marketing and Sales of Parts, Accessories and Lifestyle products. Alan represents BMW on various Federal and State bodies dealing with Engineering and Road Safety matters and is also a member of Executive Committee of Intelligent Transport Systems Australia.

Presentation: "BMW Group Australia – Vindot Security System"

This presentation provides an overview of the Vindot security system as applied to BMW Group products. The presentation will explain how the system works, why BMW Group chose to use it and what it's advantages in the reduction of vehicle theft.

Jason Barber

Jason Barber is a former Western Australian Police Officer, who conceived the idea for IVIS - International Vehicle Identikit System - while working on the investigation into the abduction and disappearance of WA schoolboy Gerard Ross in 1998. Following three years of research and development of the business idea at his own time and expense, investment funding was finally secured from WA based, federally funded investment group EiR, which allowed for the establishment of the company and hiring of programming staff. The company has been in operation since May 2001 and is set to release the first version of IVIS into the Australasian Law Enforcement market on the 24th of May 2002.

Presentation: "IVIS™ – International Vehicle Identikit System"

An introduction to the world's first photo-realistic vehicle identification system. The technology allows police instant access to an entire database of highly detailed 3D models of vehicles for use in the visual identification of a vehicle by a witness.

The presentation will demonstrate how IVIS allows for instant customisation of the vehicles (changing the paint, adding mag wheels, spoilers etc) as well as providing stolen vehicle investigators a complete database of vehicle statistics including VIN details and a photo of the VIN plate.

Gerry Bashford

Gerry is a Detective Sergeant with the Victoria Police Organised Crime Squad Vehicle Theft Unit. He has 27 years experience with Victoria Police including 20 years in the Criminal Investigation Branch and 10 years experience in Vehicle Theft Investigation. He has been an IAATI member for 12 years and was a founding Committee member of the Australian Branch. Gerry has been a regular presenter at IAATI training conferences and specialises in the detection and identification of re-birthed vehicles.

List of Delegates

Kaylene Arnell Ian Badger Paul Bahr Michael Bailev Jason Barber Gerry Bashford Graham Bath Steve Beatty Alan Beddall Mark Bennedick Greg Bollmeyer Mark Borlace Andrew Bosley Colin Brokewell Peter Brown **Richard Bubner** Peter Butts Serena Buxton Coralea Cameron Ray Carroll Dennis Connor James Darcv Noel De Sair Brendan Donnellan Randy Elkson Tim Fargo Warren Fletcher Les Fuller Frances Gant Alan Harris Greg Hill Ross Hill-Brown Troy Hogarth Frank Huckstepp

Street Legal Inc. AAMI South Australia Police **RAC Insurance** SuperSoftware Pty. Ltd. Victoria Police National CARS Project NRMA Insurance (QLD) NSW Roads and Traffic Authority Kerrigan Investigations Investigation Services Pty. Ltd. (SA) Roval Automobile Association of SA South Australia Police CGU Insurance CGU Insurance (NSW) TransportSA Australian Transport Investigations Australian Federal Police NRMA Insurance NMVTRC South Australia Police RAC Insurance CGU Insurance (VIC) NSW Police SGIC **Omega Insurance Services** NSW Police George Tall & Co Forensic Locksmiths Australian Institute of Criminology **BMW** Australia **RACV** Insurance South Australia Police NRMA Insurance IMA

Paul Josef Steve Larkin John Mangos Alby Martin Kent Mawyer **Terry McCabe** Ian Miller Jason Mills Terrv Moore Robert Muir Jim Muldrew John Nettelbeck John Neville John O'Byrne **Dean Peters** Craig Petterd Mark Pollard Robert Potter Darren Quick Harry Rakintzis Josh Rayner David Rodgers Brendan Rowbotham Keith Schmidt Mark Sculthorpe Michael Seidl **Ross Squire** Bob Taylor Paul Thomas Paul Van der Ploeg Herman Van Ravestein Blayne Webb **Richard Wood** Tracey Young Lisa Young Kristin Zeman Emma Ziersch

BMW Australia NRMA Insurance (QLD) Insurance Manufacturers of Australia Roval Automobile Association of SA IAATI - USA CGU Insurance Cibex Pty. Ltd. SGIO Insurance Austroads - NEDVIS Australian Federal Police SGIC Transport SA Transport SA NRMA Insurance (QLD) TransportSA Australian Federal Police CGU Insurance National CARS Project South Australia Police AAMI (VIC) Queensland Police TransportSA NRMA Insurance Queensland Police FAIR Pty. Ltd. **NRMA** Insurance ABC Forensic Locksmiths CGU Insurance (SA) National CARS Project South Australia Police WA Police Barrington Group (NSW) Thomson Playford Australian Federal Police NSW Police National CARS Project National CARS Project

9th Annual IAATI Training Seminar Adelaide, 4th – 6th March 2002

Feedback Form

We would appreciate if you would spend a few minutes completing this form to enable us to tailor future training sessions to your needs. All responses will be treated in strictest confidence. On a 10-point scale where 1 represents 'extremely poor' and 10 represents 'extremely good' can you please rate the following aspects of this year's Annual Training seminar.

1. Venue	Poor 1		3	4	5	6	7	8	9	Good 10
Comment:										
2. Subject matter	Poor 1		3	4	5	6	7	8	9	Good 10
Comment:										
3. Speakers	Poor 1		3	4	5	6	7	8	9	Good 10
Comment:										
4. Off-site visits	Poor	2	3	1	5	6	7	ß	9	Good 10
Comment:	-	_	-		-	-		-	-	
Comment										
	Poor				_		_			Good
5. Food		2			5	6	1	8	9	10
Comment:										
	Poor									Good
6. Overall cost	1	2	3	4	5	6	7	8	9	10
Comment:										

6. Value for money Comment:	Poor 1	2	3	4	5	6	7	8	9	Good 10
7. Worthwhile (Did you gai anything from attending?)	No in 1	2	3	4	5	6	7	8	9	Yes 10
Comment:					•••••					
8. What aspects of the ser9. What aspects of the ser		 	least	enjo	by?					
		· · · · ·		•••••						
10. How could future semi	nars be im	nprc	oved?	> 						
11. Do you have any suggestions for topics, speakers, demonstrations, visits etc. for next year's seminar?										, visits
	Please re Paul 2/o Nationa 20 Box 46 Fax (08	I Th al C 64, <i>I</i> or	oma ARS Adela	s Proj aide :	ect		eys t	0:		
		02	-04 8	,515						