

IAATI AUSTRALASIAN BRANCH

6th Annual Training Seminar
Proudly Sponsored by NRMA Insurance

“FIT FOR Y2K”

SEMINAR PROGRAM

March 10th – 12th 1999
Canberra International Hotel, Canberra, ACT

The Australasian Branch of IAATI would like to welcome delegates to the 6th Annual Training Seminar. We trust you find the next three days both informative and enjoyable.

The Branch Committee also extends a warm welcome and sincere thanks to all our sponsors for their valuable support.

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**6th ANNUAL IAATI AUSTRALASIAN BRANCH
TRAINING SEMINAR
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PROGRAM

Wed. 10th March	DAY 1
07.45 – 08.50	<p align="center">Registration</p>
08.50 – 09.00	<p align="center">Welcome and Introduction</p>
09.00 – 09.30	<p align="center">IAATI International Mr. Robert Hasbrouck, President IAATI International</p> <p><i>The International President of IAATI, Mr. Robert Hasbrouck, will give an overview of IAATI internationally and present his assessment of the IAATI beyond the year 2000.</i></p>
09.30 – 10.10	<p align="center">Car Theft – Future Directions Ms Jenny Davidson, Theft Control Manager, NRMA Insurance</p>
10.10 – 10.30	<p align="center">MORNING TEA Sponsored by General Motors Holden</p>
10.30 – 11.10	<p align="center">ITS, Intelligent Transport Systems Brian Wells, Australian Automobile Association</p> <p><i>This presentation will review some of the developments with Intelligent Transport Systems, including technology that will assist in the area of vehicle theft reduction.</i></p>
11.10 – 11.50	<p align="center">National MV Theft Reduction Council Mr. Ray Carroll, Executive Director, NMVTRC</p> <p><i>The National Motor Vehicle Theft Reduction Council (NMVTRC) has been established as a 5-year joint initiative of the State and Territory Governments and the Insurance Industry. The primary function of the Council will be to further develop the recommendations of the 1996/97 National Task Force and to facilitate the timely and effective implementation of the recommendations. The Council, which is will be operational early in 1999, is to be based in Melbourne but will comprise of senior representatives from across Australia. This paper outlines the role of the Council, what it hopes to achieve, how this is to be achieved, and how IAATI can contribute. One recommendation that will be of interest to all delegates was that “the Council coordinate and fund the establishment of a national police and insurance investigator motor vehicle theft training course at a recognised training institution.”</i></p>
11.50 – 12.30	<p align="center">Case Study 1: The Investigation of Stolen Harley Davidson’s Det. Sgt. Tony Lohmann, Queensland Police Service</p> <p><i>This paper details the investigation of stolen Harley Davidson motorcycles in Queensland.</i></p>
12.30 – 13.30	<p align="center">LUNCH Sponsored by NRMA Insurance</p>

13.30 – 14.15

Case Study 2: Rebirthing Vehicles (more lives than a cat)

Alastair Steel, FAI Insurance Group, NSW

A discussion of the NSW Blue Slip frauds within the framework of a case study and the use of Investigation Databases as:

- * A management tool to track job allocation, progress and compliance*
 - * An intelligence tool to indicate trends in fraud and establish links between claims.*
- In a limited form the presentation will also address:*
- * the importance of accessing data from third party information provider, and.*
 - * the need to lobby the authorities, who keep inferring that these types of investigations should be carried out by the insurance companies, for greater access to their databases.*

14.15 – 15.00

Technology – what the future holdsAdam Burford, Project Manager, Export Electronics,
Robert Bosch Australia Pty Ltd.

This paper will give an overview of the theft prevention technology that is available on current model motor vehicles. There will also be discussion on anticipated future technologies.

15.00 – 15.20

AFTERNOON TEA

Sponsored by Hyundai

15.20 – 16.00

The Court Room

Detective Training School, Australian Federal Police

This session will summarise how to present evidence in a courtroom environment, what to look out for and what to avoid.

16.00 – 16.45

Insurance Enquiry Complaints

Michael Arnold

Michael will talk about his role in the hearing and processing of complaints against insurance companies including their rejection of claims or their investigations of claims.

16.45 – 17.15

The Forum

Chaired by Mark Borlace, Manager, Technical Services, RAA of SA

This session will provide the opportunity for members who do not wish to give a formal presentation, to speak for a few minutes and pass on their experiences and knowledge, in a less formal and less structured environment. It will also provide the chance for members to ask questions, seek the advice or assistance of other members on any issue of interest.

19.00 – 20.30

Public Seminar

In this session the general public will be invited to visit the trade/manufacture exhibits and to learn more about how they can reduce their risk of being a victim of vehicle theft.

Thurs. 11th March

DAY 2

07.00 – 08.30

BREAKFAST

Sponsored by i2 and Toyota

08.30 – 11.00

AGM/Future directions for IAATI

11.00 – 11.20

MORNING TEA

Sponsored by BMW

11.20 – 12.05

Arson 1

Paul Murrehy, Victorian Police Department

This session will provide the participants with a practical approach to suspicious vehicle fires with reference to the typical methods used by offenders and the indicators to note when investigating these incidences. It will also look at the use of arson to conceal other crimes - theft/fraud.

12.05 – 12.45

Arson 2

Terry McCabe, NZI Insurance

This session will be devoted to the approach the insurance industry uses when processing claims and their role in the investigation.

12.45 – 13.45

LUNCH

Sponsored by NRMA Insurance

13.45 – 13.50

Group work briefing (Examination of vehicles and components.)

Delegates will be assigned to groups and given opportunities to inspect a number of vehicles and components on display. A forensic specialist/investigator will staff each vehicle and highlight the significant aspects of each display. After examining a vehicle/component the groups will rotate to the next display.

13.50 – 15.20

Group work

15.20 – 15.40

AFTERNOON TEA

Sponsored by Adult Population Index (API)

15.40 – 17.10

Group work continued

19.00 – 19.30

Cocktail party

19.30 – 24.00

Conference Dinner

Guest Speaker: Mr. Dick Adams, Commander Macquarie Region,
NSW Police and Police Representative, NMVTRC

Fri. 12th March

DAY 3

07.00 – 09.00

BREAKFAST

Sponsored by Identify Australia and Inline Systems

09.00 – 09.30

Debriefing of group work

Each of the forensic specialists from day 2 vehicle examinations will present a short summary.

09.30 – 10.00

Case Study 3: Investigating a Personal Injury Claim, Oops, is that a Chop Shop I see?

Dennis Walker, Alchin Walker & Associates, Queensland.

Dennis is a principal of Alchin Walker & Associates, Springwood Queensland. He conducts investigations on behalf of insurers and corporate clients. Whilst investigating a personal injury claim, involving covert surveillance, the subject was seen to frequent a remote rural property. A number of vehicles, in various stages of repair, were sighted on the property near two work sheds. From this case study delegates will learn what to look for to be able to identify a chop shop.

10.00 – 10.30

Accessing Large Volumes of Information

Tony Ward, Group Investigations Manager, Mercantile Mutual Insurance

Demonstration as to how the information held in more than 1300 text files can be accessed within seconds. The data source will be Insurance Enquiry and Complaints reports

10.30 – 10.50

MORNING TEA

Sponsored by Nissan Australia

10.50 – 11.20

Case Study 4: A Police Case Study

Det. Sgt. Garry McEvoy, New South Wales Police Service

This presentation focuses on a case that commenced in 1995 and involved the re-birthing of VL Commodores. It describes the difficulties encountered by investigators in the discovery and recovery of a stolen re-identified motor vehicle, as well as the resources that can be involved in a successful investigation.

11.20 – 12.45

Forensic Locksmith

Brett Dyson, Australian Lock & Safe, Victoria

Brett will present a brief summary of conventional locking systems, including engineering concepts, manipulation techniques and general weaknesses etc. He will then focus on the more recent transponder systems, explaining how these systems work, the serviceability of these systems, weaknesses and strengths, likely and actual theft scenarios. Finally he will discuss forensic locksmithing – how and when to initiate the process, what may a client expect from a forensic locksmith's report and the application of that information in the context of an investigation. The presentation will be enhanced by the discussion of numerous actual cases as examples of the various points.

12.45 – 13.00

President's summary and close

13.00 – 14.00

LUNCH

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