

Auto Theft Today

A PROFESSIONAL E-NEWSLETTER BY THE INTERNATIONAL ASSOCIATION OF AUTO THEFT INVESTIGATORS

SPECIAL SEMINAR ISSUE ♦ AUGUST 2015

this issue

Key Information for Delegates p.3

Seminar Program p.5

Class Descriptions p.8

Sponsor and Exhibitor Information p.13

Seminar App p.19

The Seminar Venue p.20

Baseball Night p.23

Instructor Biographies p.24

Registration Form p.35



63rd Annual Training Seminar

Welcome to this special issue of *Auto Theft Today* that has been produced to provide members with the last details of our upcoming annual International Seminar, 9 –14th August 2015, in Phoenix, Arizona.

While the content of this issue will be particularly relevant for those many members who have registered or are thinking of registering for the seminar, it also contains valuable information for those members who can't attend on this occasion. We have included the contact details of all the seminar sponsors and exhibitors. So even if you can't join us in Phoenix, keep this list of sponsor and exhibitor contacts as they can prove a valuable source of specialist information and services for your next investigation.

In addition to the sponsor and exhibitor contact details, this issue includes the full seminar program, class descriptions, speaker biographies, key information for delegates, details about our seminar venue - The Arizona Biltmore Resort, information about our new smartphone and tablet Seminar app, details of the optional social night at the Diamondbacks vs Phillies baseball game as well as a registration form for anyone who as yet to register.

In this issue we are also very pleased to welcome a new member to our Corporate Partner Program – LifeLock – who offer a range of identity theft protection services. As a special offer, any IAATI member who subscribes to one of LifeLocks products, will receive 30 days free and a 10% discount for the lifetime of your LifeLock membership. [To access this great offer click here](#) and use the promotion code **IAATI**. For more information see the advert on page 2 or visit LifeLock.com.



Please take the time to read through this special issue of *Auto Theft Today* and I look forward to seeing as many members as possible in Phoenix in a few weeks time.

Chris McDonald, Editor

Auto Theft Today

Auto Theft Today is an official e-newsletter of The International Association of Auto Theft Investigators (IAATI).

Any articles included in this newsletter express the views and opinions of the authors and do not necessarily represent the views and opinion of IAATI.

All rights reserved worldwide. No portion of this publication can be reproduced, in whole in or part, without the express written permission of IAATI.

This newsletter is designed to provide the reader with links to the related information. Click on pictures or links to see more information. The inclusion of a link does not imply the endorsement of the site.

Editor: Christopher T. McDonold
Email: enews@iaati.org



Editor: Chris McDonold

Protecting Your Personal Information is Our Top Priority
LifeLock membership. Easy. Secure. Guaranteed.



¹ 2015 Identity Fraud, Javelin Strategy & Research, March 2015.

² 2014 Data Breach Investigation Report, Verizon Enterprise, April 2014

Enjoy the freedom of knowing your personal information has protection.*

If your personal information gets in the wrong hands, identity thieves could wreak havoc on your credit, government records and more. Your finances can suddenly be damaged. With LifeLock® identity theft protection, you can enjoy the freedom of knowing your personal information and finances have protection.[†]

- ➔ Award-winning member service
- ➔ Sophisticated technology and monitoring features

* No one can prevent all identity theft.

[†] Network does not cover all transactions.

SPECIAL OFFER:

30 DAYS FREE* + 10% OFF
for the lifetime of your membership

Enrollment is easy:

- ➔ Visit LifeLock.com or call 1-800-LIFELock (543-3562)
- ➔ Use promotion code: **IAATI**
- ➔ Complete enrollment by providing your required information



*At the end of the no-cost 30-day trial period, your card will be billed automatically (\$8.99mo/\$98.90yr for LifeLock Standard service or \$17.99mo/\$197.90yr for LifeLock Advantage service or \$26.99mo/\$296.90yr for LifeLock Ultimate Plus service plus applicable sales taxes). You can cancel LifeLock services anytime without penalty by calling 1-800-LifeLock.

..Key information for delegates

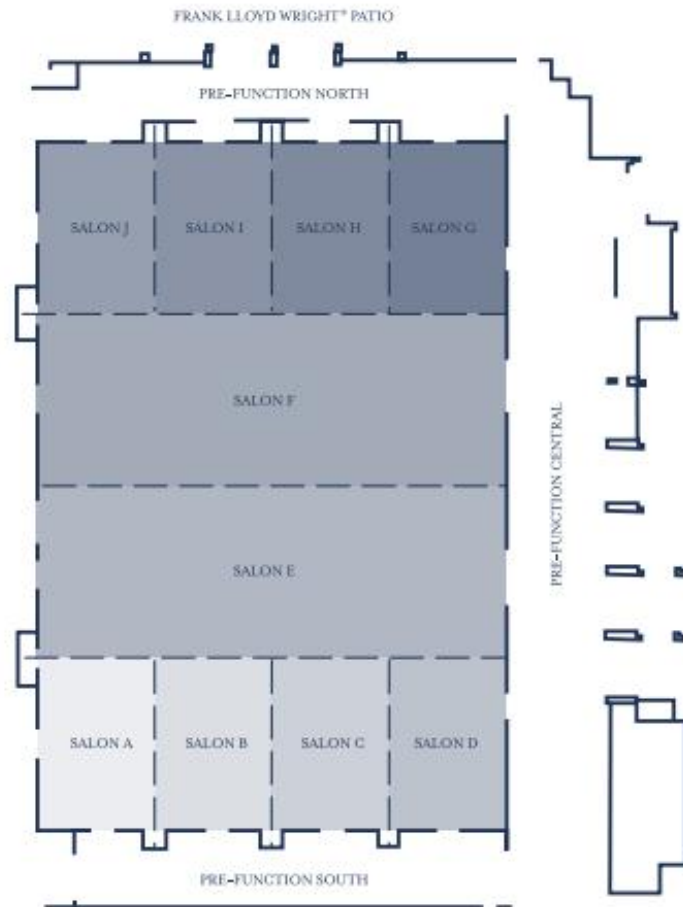
Delegates attending the Seminar should note the following information:

- Presidents Reception – Sunday 6 pm in the Gold Room near the main lobby.
- Registration – Sunday August 8th Noon to 5:00 pm, Monday August 9th 7:00 am to 9:00 am
- Please wear your name badges while attending the conference.
- Dress Code – Business casual during the week, Banquet, Formal attire preferred.
- All events will be held in the Frank Lloyd Wright Ballroom.
- All breaks and lunch will be provided in the Vendor Room Salons G,H,I,J.
- Hospitality suite is in the Terrace Goldwater Suite 4300. Nightly 7 to 11 PM
- Poker and Left Right Center in Terrace Game Room. Nightly 7 to 11 PM
- Banquet Thursday Night, Coat and Tie preferred, Business Casual okay.
- Please advise Joe Brosius if you do not plan to attend the Banquet.
- Arizona Diamondback Baseball tickets (Monday Night)-contact Annette Jacobs. (see page 23)
- Western Region General Membership meeting Wednesday 5:15 PM Salon D
- IAATI General Membership meeting Thursday 3:30 PM Salon A
- Download IAATI app, for smart phones via Apple App store or Google Play (see page 19)
 - https://play.google.com/store/apps/details?id=com.adeptus_cs.iaati&hl=en%3Futm_source%3DNa_Med
 - <https://itunes.apple.com/app/apple-store/IAATI>

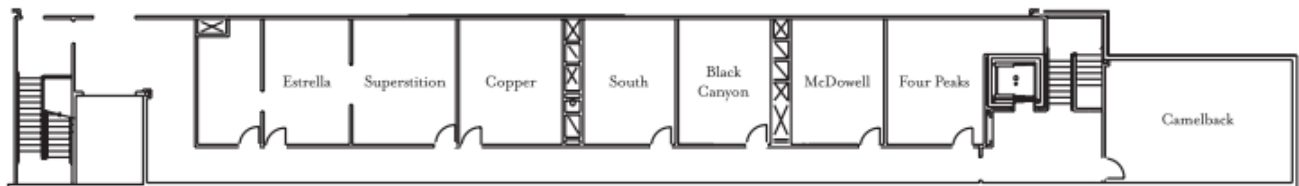


Key information for delegates

Frank Lloyd Wright Ballroom



Meeting Rooms – Level 2



Seminar Program

Schedule of Events

Date Time	Room	Event
Saturday 8/8		
10:00 am to 2:00 pm	AZTEC	IAATI Board Meeting
Sunday 8/9		
Noon to 5:00 pm	Frank Lloyd Wright Ballroom	
6:00 to 8:00 pm	Registration GOLD ROOM	President's Reception
Monday 8/10		
7:00 to 8:30 am	Frank Lloyd Wright Ballroom Registration	
8:00 to 9:00 am	Salons E&F	Opening Ceremonies
9:00 to 10:00 am	Salons E&F	Guest Speaker
10:00 to 10:15 am	Salons G,H,I,J.	Break
10:15 to 12:00 pm	Salon E&F	LOJACK/NICB/LA-IAATI
12:00 to 1:00 pm	Salons G,H,I,J.	Lunch
1:00 to 3:10 pm	Salon E&F	Vendor Presentations
3:10 to 3:30 pm	Salons G,H,I,J.	Break
3:30 to 5:30 pm	Salons E&F Salon A Salon B Salon C Salon D	International Panel New Vehicle Technology Carfax LEO NICB/LE ISO updates
5:30 to 10:30 pm	D-Backs Baseball Game	
5:30 pm	Dinner	On your own
7:00 to 11:00 pm	Terrace Suite Terrace Game Room	Hospitality Suite Poker/LRC
Tuesday 8/11		
8:00 to 9:50 am	Salon A Salon B Salon C Salon D	Harley Davidson ID (LE ONLY) Basic Auto Theft Investigations Basic Insurance Fraud Internet Profiling and Intel
9:50 to 10:10 am	Salons G,H,I,J.	Break
10:10 to 12:10 pm	Salon A Salon B Salon C Salon D	Harley Davidson ID (LE ONLY) Basic Auto Theft Investigations Auto Fraud/Sub-leasing Cargo Theft
12:10 to 1:10 pm	Salons G,H,I,J.	Lunch

Seminar Program

Tuesday 8/11 (continued)

1:10 to 3:00 pm	Salon A	Sport Bike Investigations
	Salon B	GM Security
	Salon C	U-Haul and Trailer Thefts
	Salon D	Crime Prevention
3:00 to 3:15 pm	Salons G,H,I,J.	Break
3:15 to 5:00 pm	Salon A	Cargo Theft
	Salon B	Auto Fraud/Sub-leasing
	Salon C	U-Haul and Trailer Thefts
	Salon D	Jon Benet Ramsey Case
5:30 pm	On your own	Dinner
7:00 to 11:00 pm	Terrace Suite	Hospitality Suite
	Terrace Game Room	Poker/LRC

Wednesday 8/12

8:00 to 9:50 am	Salon A	ATV Sport Bike ID (LE ONLY)
	Salon B	Street Racers
	Salon C	ISO
	Salon D	Jon Benet Ramsey Case
8:00 to 12:00 pm	South Mnt	ATPA meeting
9:50 to 10:10	Salons G,H,I,J.	Break
10:00 to 12:10 pm	Salon A	ATV Sport Bike ID (LE ONLY)
	Salon B	Stolen Construction Equip Invest.
	Salon C	Computer Forensics
	Salon D	Vehicle Theft/Arson
11:00 to 2:00 pm	AZTEC	IAATI Board meeting
12:10 to 1:10 pm	Salons G,H,I,J.	Lunch
1:10 to 3:00 pm	Salon A	VIN restorations
	Salon B	Cell phone Telemetry
	Salon C	Motorcycle Gangs
	Salon D	NMVTIS
3:00 to 3:15 pm	Salons G,H,I,J.	Break
3:15 to 5:00 pm	Salon A	Examining an Auto Theft
	Salon B	Cell phone Telemetry
	Salon C	Motorcycle Gangs
	Salon D	Social Media Investigations
5:15 to 6:00 pm	Salon D	WRC General membership meeting
5:30 pm	On your own	Dinner
7:00 to 11:00 pm	Terrace Suite	Hospitality Suite
	Terrace Game Room	Poker/LRC

Seminar Program

Thursday 8/13

8:00 to 9:50 am	Salon A	Mexican Vehicle Investigations
	Salon B	Financial Fraud "Auto Theft by Pen"
	Salon C	GPS Investigations
	Salon D	NMVTIS
9:50 to 10:10 am	Salons G,H,I,J.	Break
10:10 to 12:10 pm	Salon A	Vehicle Ignitions Forensics
	Salon B	Rental Car Fraud panel
	Salon C	Sport Bike Theft Investigations
	Salon D	OCRA
12:10 to 1:10 pm	Salons G,H,I,J.	Lunch
1:10 to 3:00 pm	Salon A	Repatriation of Mex. Vehicles
	Salon B	Financial Fraud "Auto Theft by Pen"
	Salon C	Stolen Construction Equip Invest.
	Salon D	Cross border Vehicle Theft
3:00 to 3:30 pm	Salons G,H,I,J.	Break
3:30 to 5:00 pm	Salon A	IAATI General membership meeting
6:00 to 9:00 pm	Salon E&F	Banquet
9:00 to 11:00 pm	Terrace Suite	Hospitality Suite
	Terrace Game Room	Poker/LRC

Friday 8/14

9:00 to 10:00 am	Salon A	Case Presentation
10:00 to 11:00 am	Salon A	Metal Management
11:00 to 12:00 pm	Salon A	Closing Ceremonies



Class Descriptions

Class Descriptions

Alternative VIN Restoration - Dr. Arif Mamedov (Weds 1:10 PM)

Alternative VIN Restoration will cover the fundamentals of magneto-optical visualization technology and its application for non-destructive VIN examination/restoration. Use of Eddy Current scanners for advanced examination of non-magnetic materials and obliterated numbers will be demonstrated. During practical sessions students will learn basic operation of Regula Model 7505M/7515M system in examination of altered VIN plates.

Harley Davidson Identification - Robert Kenney - Law Enforcement ONLY (Tues 8:00 and 10:10 AM)

Harley Davidson Identification will cover the Identification VIN, Engine and Components of Harley Davidson Motorcycles from 1929 thru current Model years to include aftermarket frames and motors.

ATV / Sport Bike Identification - Robert Kenney - Law Enforcement ONLY (Wed 8:00 and 10:10 AM)

ATV identification will cover the identification by VIN and Engine numbers of Honda, Suzuki, Yamaha, Kawasaki, Polaris, Cannondale, Bombardier, Arctic Cat as well as other manufactures of ATV's

Sport Bike Identification will cover the identification VIN and Engine of street motorcycles manufactured by Aprilia, BMW, Ducati, Honda, Indian, Kawasaki, KTM, Moto Guzzi, Spyder / Can-Am, Suzuki, Triumph, Victory, and Yamaha.

Basic Auto Theft Investigations - Dennis McNulty (Tues 8:00 and 10:10 AM)

Basic Auto Theft Investigations will cover Arizona Laws related to the Theft Motor Vehicles and kindred crimes, Auto Theft Terminology, Reasons for Vehicle Theft, Common Methods of Vehicle Theft, Indicators of Vehicle Theft and Basic Vehicle Identification.

Basic Insurance Fraud – Matt Reed (Tues 8:00 AM)

Basic Insurance Fraud will cover, Insurance Fraud Investigations, Insurance Terminology, Elements of Fraud, NICB Suspicious Loss Indicators, Investigative activity and resources and Arizona Statues concerning insurance fraud.

Cargo Theft Trends and Industry Intel – Scott Cornell (Tues 10:10 AM and 3:15 pm)

Cargo theft in the United States continues to be one of the most dynamic crimes committed. Organized groups use time tested methods to successfully steal cargo across the U.S. However these groups work to continually evolve; changing their methods and strategies in an effort to adjust to Law Enforcement and industry standards for cargo theft prevention. Although continuing to use time tested straight cargo theft methods cargo theft is evolving into more strategic based techniques including identity theft, misdirected loads and fictitious pick-ups with more regularity. The workshop will show the dramatic changes in cargo theft for the most recent 5yrs as well as the mechanics of the newest and trending scams being utilized to steal cargo and methods to prevent these types of losses.

Carfax – Michael Ledoux (Mon 3:30 PM)

CARFAX for Police: Using CARFAX Vehicle History Reports and Investigative Tools in Investigations. The objective of this course is to provide Law Enforcement Officers and Special Investigators with the knowledge of how to best utilize the information covered in a Vehicle History Report. Topics covered will include data sources, how our VHR is compiled, how to read a VHR and how to pick out leads and discrepancies in a VHR. We will also explain our recently developed "Investigative Tools" which are available to the investigators. This class is best suited for those attendees who work on vehicle theft, cloning, replating, staged accidents, import/export issues or prosecute vehicle related crimes. We also cover how other investigators within your agency can utilize these tools to their advantage in other types of investigations to include narcotics & vice, homicide, gangs and offenses against juveniles. We will review dozens of CARFAX reports and attendee's will learn how to read reports with a better understanding of how the information can help them in building their case. These are some of the assignments within your agency that would benefit from the use of our tools. You may have other specialties that may utilize the tools, and if you do, I would like to learn more about

Class Descriptions

those applications for future development of our product. We are able to set up Investigative Supervisor privileges as needed so that specific unit supervisors can monitor their assigned personnel's usage. Keep in mind use of the products is on an unlimited basis for law enforcement agencies that partner with CARFAX. We look forward to working with all of you. CARFAX Police Investigative Tools, mobile Application for Smartphone (Android & iPhone) VIN Alert program, Full Vehicle History Report (CARFAX Report) access, Accident Report Database. Detective Applications: Auto Theft, Towing, Arson, Scrap Metal Investigators, Homicide, Major Crimes, Missing Persons, Cold Case, Robbery & Burglary & Property Crimes, Youth Services, Domestic Violence Unit, Narcotics & Vice Investigations, Evidence Control Detective, Uniformed Patrol Applications: Traffic Units (specializing in Traffic Enforcement), Accident Investigation's (Reconstruction Officers) Patrol Supervisors (Sgt. Or Lt. in the field) Special Reaction Team & Crisis Negotiators. Administrative Applications: Records Division, Crime Analysts, Administrative Assistants in Detective Bureau, dispatch or Communications Personnel.

Case Presentation – Burt Robinson (Fri 9:00 AM)

Detective Burt Robinson will outline recent criminal investigation conducted by the Arizona Department of Public Safety Rattler Vehicle Theft Task Force.

Cell Phone and Mobile Device Forensics – Joe Rocco (Weds 1:10 & 3:15 PM)

Cell Phone and Mobile Device will cover Identification of Mobile Evidence, Best Practices for Seizure, Collection, Preservation, Forensic Examination and Analysis, Legal issues surrounding Seizure, Collection, Preservation, Analysis and Legal Foundation for admission in Court, Understand the wireless digital network. Historical Data, Real time data, Network Limitations, Connection to network elements (towers)

Distance from tower data (PCMD/RTT), Historical Text Message content and retention, Number portability, Secondary sellers and Pre Paid carriers, Length of retention and data retained varies by carrier, Legal basis for collection and retention of data by WSP's (CALEA), Collection and analysis of data by court order or search warrant, Understand Mobile Device Forensic Interrogation, Interrogation methods and resources, Interrogation of protected or damaged devices, Levels of Interrogation, Manual, Physical, Logical, File System Extraction. Understand "The Cloud" Inspection, Collections, Seizure and Preservation of Devices, Understand and Identify associated data storage SD cards, Sim cards, etc. Understand and Identify related items including chargers, cabling and manuals. Understand and Identify Computers "synced" to mobile devices and their importance

Computer Forensics – Nigel Carson and Tim Myer (Weds 10:10 AM)

Metadata Forensics will cover the proliferation of digital devices and their potential evidential value. It will specifically focus on metadata forensics that relate to insurance claims and investigations including: Introduction on computer forensics and the current electronic landscape, Explanation of metadata, Proliferation of smartphones and devices, Digital photo metadata examination, GPS/Geotagging, Case studies.

Crime Prevention- Vicki Owen and Jerry Quarles (Tues 1:10PM)

This session will bring awareness to the programs and resources available to help reduce auto theft. From prevention to marketing, you will learn strategies used to deter auto theft or vehicle burglaries and how to effectively market your programs. This class will also show you how to enhance your presentations with fun props. A new communication tool will also be showcased along with free resources.

Examining Auto Theft – Noble Murphy (Weds 3:15 PM)

Examining Auto Theft will cover some rules of evidence, how they may affect a case when presented to a Judge or Jury, and countering common defenses. It will also cover the practicality of trial advocacy. Some rules of evidence, how they may affect a case when presented to a Judge or Jury and countering common defenses

Class Descriptions

Financial Fraud- Cat Brown and Lisa Atkins Oxford “Auto Theft by Pen” (Thurs 8:00 AM & 1:10 PM)

Financial Fraud will cover the various means that are used by fraudsters to steal cars utilizing a pen.

GPS Surveillance- Nate Tullgren and/or Kasey Ball. (Thurs 8:00 AM)

GPS Surveillance for law enforcement will cover the use of Global Positioning Systems, Legal Issues, Deployment, Tactical Concerns, Arrest Takedowns, Reporting, and Search Warrant Considerations.

Construction Equipment Theft and Identification – Lou Koven (Weds 10:10 AM & Thurs 1:10 PM)

This class will teach students ways to identify construction equipment and available resources to use in the identification of construction equipment.

Vehicle Ignition Forensics – Bob Vogel (Thurs 10:10 AM)

Vehicle Ignition Forensics, Basic Vehicle Operation Steering Columns & Components, Forensic Locksmithing, Unburned Vehicle Recovered Theft Analysis, Burned Vehicle Recovered Theft Analysis, Recent Examples of Vehicle Examinations.

Auto Fraud and Sub-Leasing - Todd Wolf (Tues 10:10 AM & 3:15 PM)

Auto Fraud and Sub-Leasing will cover Illegal Sub Leasing and Auto Fraud Scams, what to look for, how the crime is committed and why it is criminal vs civil.

Internet Profiling and Intelligence Gathering - Michele Stuart (Tues 8:00 AM)

This class will provide step by step in depth researching techniques utilizing online and open source (OSINT) located on the web to assist in identifying and assessing threat climate with an emphasis in uncovering ‘hidden’ information on a subject’s web presence. Focus efforts into developing techniques to evaluate available information that may indicate risk thus allowing the results to direct strategies in the prevention of risk action. The class will further demonstrate how to utilize the internet as an effective investigative research tool (by manipulating search criteria) in locating and creating an entire profile on an individual, security intelligence, corporate intelligence, gang and terrorism intelligence. Information is pulled from numerous surface / deep web search engines as well as social media platforms.

ISO Claim Search – Erin Carter (Weds 8:00 AM)

This session will review the new enhancements including, The new Claims Inquiry search screens, new Claims Inquiry Match Reports, Search Alert - The new feature allows you to use ISO ClaimSearch as a collaborative investigative tool by comparing claim inquiries performed by SIU users against similar SIU inquiries within the prior and subsequent 60 days. Key Indicators Report - an excel spreadsheet that contains key indicators generated from a company's ISO ClaimSearch match reports. Multiple-claim NICB referrals — the new feature allows SIU-level ISO ClaimSearch users to easily refer multiple claims to NICB claims relating to the same case. It expedites referrals for organized fraud cases and eliminates duplicate data entry of individual-claim information for multiple claims.

Jon Benet Ramsey Investigation - Gary Koverman (Weds 8:00 AM)

Who killed Jon Benet Ramsey? You are the jury and I present the evidence. You will be surprised at the outcome. The brutal murder of 6-year-old Jon Benet Ramsey on Christmas eve in 1996 shocked America to its core. Just as the Lindbergh baby kidnapping and murder seven decades earlier had shaken the nation's consciousness. This murder – of a beautiful and talented child in a wealthy Boulder, Colo., home – renewed every parent's worst nightmare: No child was truly safe, not even tucked in at home on Christmas night. This is a renewed examination of the evidence from a forensic scientist that actually worked on the case while working for the Colorado Bureau of Investigation. So who killed Jon Benet? The presentation will examine details of the murder and allow the audience to form opinions based on real forensic evidence.

Law Enforcement online – Marcus Young (Mon 3:30 PM)

Law Enforcement online will cover the Law Enforcement online data base available to Law Enforcement administered by the FBI, as well as how to obtain access to the database. Mr. Young will assist Law Enforcement obtain access.

Class Descriptions

Metal Management – Steve Simmers (Fri 10:00 AM)

Metal Management will cover an undercover investigation and results thereof by the Tucson Arizona Police Department into the illegal destruction of motor vehicles in Tucson Arizona.

Mexico Vehicle and I.D. Investigations – Jose Duarte. (Thurs 8:00 AM)

Mexico Vehicles will cover Sonora Mexican Vehicle Registrations, Sonora Driver License Information. Internet Sites to identify vehicles built in the U.S. or Mexico. Conduct inquiries into possible Stolen and vehicle registrations with Mexico Search Database. Basic information regarding V.I.N. Plates, Federal Labels and components.

Motorcycle Gangs – Chuck Schoville (Weds 1:10 & 3:15 PM)

Outlaw Motorcycle Gangs (OMG's) continue to commit every type of crime that will benefit not only the individual members, but the entire criminal organization as well. This presentation will focus on National OMG trends, identification, rivalries, allies, expansion and major events involving the OMG's.

New Vehicle Technologies – Mark Salem (Mon 3:30 PM)

New Vehicle Technologies will cover, Cars of today speak in a language named Voltage and Resistance and Amp draw. Because hundreds of inputs tell us what is going on in your car, the future will be this data that most will like . . . and some will hate. Today we can keep your car in one lane, we can apply the brakes for you, your car can tell us what radio station you listened to last Tuesday at 1315 hours and in the very near future you car can flirt with the another car close by. Today, we have the ability to have other cars on the road capture YOUR data, like your speed, direction and ability to stay in one lane. Your data will be captured and stored BY OTHER CARS, but as fast as we create it, others crack the codes and change where the ECM looks for data or the tables the ECM used to make decisions.

NMVTIS – Les Cravens (Weds 1:10 PM)

National Motor Vehicle Title Information System will cover, an overview of the history of the NMVTIS program. Update on the vehicle titling information that state motor vehicle departments are reporting to NMVTIS. Educate the attendees on the NMVTIS reporting requirements that junk, salvage and insurance entities are required to follow. Information on the public search tool available for verification of NMVTIS registration and reporting. Examples of NMVTIS vehicle history reports. Identify the investigative uses NMVTIS has for Law Enforcement Investigators. Information on how Law Enforcement Officers gain access to NMVTIS system. Information on the recent updates and search tool capabilities available to Law Enforcement Investigators. Identify the Federal NMVTIS violations and the methods available to report NMVTIS violations to Bureau of Justice Assistance. Information on the States that have NMVTIS registration or reporting requirements incorporated into their state laws. Information for approved MVTIS data consolidators and Vehicle History Providers. Information on the NMVTIS Advisory Board and the NMVTIS Law Enforcement Work Group. Information on the Bureau of Justice Assistance's NMVTIS enforcement efforts.

Arson Owner Give Ups, Cellular Data Investigations Guy Walters & Anna Kotsovos (Wed 10:10 AM)

Topics in the lecture will be: Typical Reasons for Auto Theft, What is an Owner Give Up, Why are Owner Give Ups a Priority, Examples of Fraud, Insurance Fraud Trends in Auto Theft (NICB) statistical overview from 2009-2012, Common Indicators of Fraud Related to Vehicle's, Indicators of Fraud Related to the Insured, Indicators of Fraud Related to the Vehicle Purchase, MCSO Case Presentation, Other successful Cases with Law Enforcement and NICB, Auto Theft burn victims, The old way to work Auto Theft, New way to combat today's insurance Fraud and Auto Theft problem, Today's Effective Tools, Prosecution, Typical Criminal Charges, Continued Problems with Investigations and Prosecutions, Problems with Fraud, How does the Scheme Work, Fraudulently Reported Vehicle Thefts, Fraud Indicators- Insured / Vehicle Purchase, What can the insurance company do to assist, Investigative Tools, Prosecution and Investigation Obstacles, Thefts and Results in last 18 months, Trends, Common Sense, Warning Devices, Tracking Devices. Presentation will include a Goal for attendees and expected results with an oral exam (class participation). Anna Kotsovos with the NICB will add information regarding, Historical Mapping and Analyzing Historical Cellular Phone

Class Descriptions

Records (CDRs) cellular telephone records (CDRs) are being used more often in various types of investigations. CDRs are more readily available to investigators, and provide another method of determining the possible whereabouts of an individual. Multiple software applications can be used to aid in the analysis and mapping of CDRs. Participants will learn about the history of the technology; terms they may encounter in records; how CDRs can be used, and will be shown various examples of how this analysis was used.

Social Media Investigations – Joe Stephenson (Weds 3:15 PM)

This presentation provides the investigator with information on how to better secure results from the Internet and an introduction on how to use social media to gather information. We will discuss Google internal functions, the use of search operators, review various websites targeting specific data, and the use of add-ons to make work quicker and easier. The program will then review how to locate, identify and then extract information from various social media platforms, like Facebook, Twitter & Instagram. An introduction of each platform will be done, explaining profile layout and the information that can be gathered there and how the use of third party applications, which are often overlooked, can be highly valuable in refining data, building link analysis, and more.

Mexico/US Cross Boarder Vehicle Theft – Dennis Frias. (Thurs 10:10 AM & 1:10 PM)

This course will cover introduction to OCRA – OFICINA COORDINADORA DE RIESGOS ASEGURADOS, Export and Import theft problems. Mexico stolen vehicles in the United States to include case study. Available resources.

Rental Car Fraud panel – Scott Green, Nicola Cordell, Alex Lizarraga, Chris Hayes (Thurs 10:10 AM)

Rental Car Fraud will cover, Rental Car Company Process for Reporting Cars as Failure to Return Rental Property Time Frames, Demand Letters, Investigative Resources/Vendors Review Process, Documentation, Assist with Prosecution, Difference/Similarities on Rental Car Company Processes, Contact with Renters, Number of Days to Report, Failure to Return Rental Property Process with Law Enforcement, Law Enforcement Inquiries, Requesting Hard Copies of Documents, GPS and Process for requesting, Discuss processes for placing GPS/ Trackers on Rental Vehicles: Subpoenas/ Warrants/ Court Orders, Independent fleet tracking devices, OnStar.

Repatriation of stolen vehicles – John Acuna and Sara Hermosillo (Thurs 1:10 PM)

Repatriation of stolen vehicles will cover recovery of U.S. stolen vehicles from Mexico and other countries.

Sport Bike Theft Investigations - Jim Eberhart (Thurs 10:10 AM)

Sport Bike Theft Investigations will cover the skills necessary to identify sport bike motorcycles and the associated crews and understand the current methods, trends, and investigations associated with sport bike thefts. Students will learn how to recognize various patterns and factors associated with sport bike thefts and enhance their awareness and enforcement of sport bikes and crews. These learning objectives will assist the students in conducting future investigations involving sport bikes.

Street Racers and Honda Thefts– Robert Baraban (Weds 8:00 AM)

Street Racers and Honda Thefts will cover a brief overview and the consequences of Street Racing. Why Street Racing leads to an increase in Auto Thefts involving Hondas and Acura's, information helpful with identifying a street racer, use of social media by street racers, locating Honda chop shops, identification of stolen parts and engines, vehicle inspections and VIN switching, and enforcement options.

U-Haul and Trailer thefts - Angela Willingham, Sperry Hutchinson, Charlie Warner. (Tues 1:00 & 3:15PM)

U-Haul and Trailer thefts will cover identification of U-Haul Equipment and the notification and return process of stolen U-Haul equipment, Charlie Warner will cover the identification of small cargo trailers to include Vehicle Identification Number information.

Sponsor and Exhibitor Information

Sponsor and Exhibitor Information

The International Association of Auto Theft Investigators would like to thank the Sponsors and Exhibitors for their support of the 63rd Annual Training conference. Without the support of the Sponsors and Exhibitors this conference would not be possible.

We encourage you to review this list of sponsors and exhibitors and take the opportunity to visit their displays in Phoenix, establish relationship with them so you can utilize their specialised knowledge and services.

If you are unable to attend the seminar in Phoenix we have provided contact details for each sponsor and exhibitor so you can follow up with them at your leisure.



Corporate Sponsors

Diamond Level Sponsors



Arizona Automotive Theft Authority
1400 West Washington, Suite 270
Phoenix, AZ 85007
phone: 602-364-2886
Director Fred Zumbo



MANHEIM
Auctions

Manheim
6325 Peachtree Dunwoody Road NE
Atlanta, GA 30328
1-866-MANHEIM (626-4346)

Gold Level Sponsors



Sherry LeVeque
Emergency Services Outreach Leader
OnStar/Global Connected Consumer | GM Public Policy
Office: 313 665 8278 | Mobile: 313 701 1854
PO Box 1027
Warren, MI 48090-1027

Sponsor and Exhibitor Information

Silver Level Sponsors



American Military University
111 W. Congress St.
Charles Town Virginia 25415
John Curry
405-420-6017
JCURRIED@APUS.EDU



Berge Auto Group
2401 W. Bell Rd
Phoenix Arizona 85023
Duane Wilke 602-866-1776



Copart Auto Auction
14185 Dallas Parkway, Suite 300
Dallas, TX 75254
(972) 391-5000



ELSAG North America
Corporate Headquarters
7 Sutton Place
Brewster, NY 10509



Regula Forensic Science Systems
1800 Alexander Bell Drive Suite #400
Reston Virginia 20191
Arif.Mamedov@Regula.us



Richie Brothers Auction
5410 W Lower Buckeye Rd
Phoenix, AZ 85043
(602) 269-5631
Gary Pennington

President's Reception Sponsor



Arrowhead Mercedes Benz
9260 W Bell Rd
Peoria Arizona 85382
602-740-4805
Stacey Parks
parks@arrowheadmb.com

Hospitality Suite Sponsor



ELSAG North America
Corporate Headquarters
7 Sutton Place
Brewster, NY 10509

Games Room Sponsor



Pull A Part
4473 Tilly Mill Rd
Atlanta Georgia 30360
404-607-7000
Steve Levetan

Sponsor and Exhibitor Information

Break Sponsors



Presto Auto Loans
2641 W Indian School Rd
Phoenix, AZ 85017
602-809-8681
John Goodman



Covert Track
8361 E Gelding Drive
Scottsdale AZ 85260
480-661-1916



Sunwest Federal Credit Union
11839 N. 28th Dr.
Phoenix, AZ 85029
(602) 866-110



MCAO
301 W Jefferson St.
Phoenix, AZ 85003
(602) 506-3411



LoJack
40 Pequot Way
Canton MA 02021
1-800-456-5225



Arizona Department of Public Safety
2102 W Encanto Blvd
Phoenix, AZ 85009



Grand Canyon State
Lodge 32 F.O.P.
P.O.Box 1310
Phoenix Arizona



Rob Harris
20359 N 59th Ave #100
Glendale, AZ 85308
(623) 451-0085



918 W Jefferson St.
Phoenix, AZ 85003
(602) 253-7550



Rocco Law Firm P.L.L.C.
6619 N. Scottsdale Rd.
Suite 1A
Scottsdale, AZ 85250
(602) 870-6920

Sponsor and Exhibitor Information

Exhibitor's Contact Details

RECOVERI

Adam Leonard, CEO
aleonard@recoveriusa.net
719 357 5717
www.usa.recoveri.net
Level of sponsorship: Exhibitor
Booth 1

LOJACK

J.D. Hough
james.hough@lojack.com
602 725 7625
Level of sponsorship: Corporate Sponsor
Booth 2

U-HAUL CORPORATION

2727 N Central Ave,
Phoenix, AZ 85004
602-263-6502
Angela Willingham
Booth 3

VIGILENT SOLUTIONS

Heather Richardson
heather.richardson@vigilentsolutions.com
502 931 2968
License Plate and Facial Recognition Solutions
Level of sponsorship: Exhibitor
Booth 4

REGULA FORENSICS

Dr Arif Mamedov
sales@reguls.us
703 473 2625
Level of sponsorship: Corporate Sponsor Silver/Exhibitor
Booth 5

CARFAX

Mike McManus
mikemcmanus@carfax.com
315 409 6607
Elena Castor
elenacastor@carfax.com
303 551 3743
Investigative Database
Level of sponsorship: Exhibitor
Booth 6

ARIZONA AUTO THEFT AUTHORITY

1400 West Washington, Suite 270
Phoenix, AZ 85007
<https://aata.az.gov/>
602-364-2886
Director Fred Zumbo
Level of sponsorship: Corporate Sponsor Diamond/
Exhibitor
Booth 7

ELSAG NORTH AMERICA

Nate Maloney
nate.maloney@elsag.com
518 495 2288
Level of sponsorship: Corporate Sponsor Silver/Hospitality
Suite/Exhibitor
Booth 8

INSTA ETCH

Matt Holloway
matt@instaetch.com
602 481 9444
Patented permanent process to mark VINS, LOGOS
Level of sponsorship: Exhibitor
Booth 9

ARIZONA KACHINAS

Vicky Young
602 386 8513
Level of sponsorship: Exhibitor
Booth 10

ONSTAR

George Baker
George.baker@gm.com
William Biondo
william.biondo@gm.com
Alfonso Monreal
alfonso.monreal@gm.com
Level of sponsorship: Corporate Sponsor Gold/Exhibitor
Booth 11

PROFORCE LAW ENFORCEMENT

Andrew Dargue
928 776 7192
Law Enforcement equipment
Level of sponsorship: Exhibitor
Booth 12

Sponsor and Exhibitor Information

Exhibitor's Contacts Details

PROFORCE LAW ENFORCEMENT

Andrew Dargue
928 776 7192
Law Enforcement equipment
Level of sponsorship: Exhibitor
Booth 12

ARIZONA CRIME PREVENTION ASSOCIATION

ACPA President
Jerry Quarles Mesa PD
e.jerry.quarles@mesaaz.gov
480 644 2539
Level of sponsorship: Exhibitor
Booth 13

PRESTO AUTO LOANS

John Goodman
www.prestoautotitleloans.com
602 809 8681
Level of sponsorship: Conference Break/Exhibitor
Booth 14

COVERT TRACK

Don Dolan
don@coverttrack.com
480 661 1916 x126
www.gpsintel.com
Level of sponsorship: Conference Break/Exhibitor
Booth 15

LAW ENFORCEMENT ONLINE

Marcus Young
304 672 2574
marcus.young@leo.gov
Level of sponsorship: Exhibitor/Key Note Speaker
Booth 16

2016 SEMINAR GROUP

SGT Henry Beck
hbeck@spartanburgcounty.org
864 503 4688
Spartanburg County Sheriff's Office
Level of sponsorship: Exhibitor
Booth 17

LOCATOR TECHNOLOGIES/VIN MONITOR

Dennis Frias
Law Enforcement Liaison
Direct: (626) 926-4943
FAX #: (626) 335-8902
Email : dfrias@locatortechologies.com
Booth 18

XHAUSTR INDUSTRIES

Gary Berg
gary@xhaustr.com
408 205 2966
Law Enforcement Vehicle Disabling
Level of sponsorship: Exhibitor
Booth 19

SKAGGS UNIFORMS

Pete Price
pete.price@skaggscompanies.com
602 432 5486
Uniforms and Gear
Level of sponsorship: Exhibitor
Booth 20

PASSKEY1

Brad Deveran
bradeveran@passkey1.com
860 967 3253
Ancillary Automotive products including Anti-Theft
Level of sponsorship: Exhibitor
Booth 21

MARICOPA COUNTY ATTORNEYS OFFICE

Scott Blum
Auto Theft Bureau Chief
602 506 1575
Level of sponsorship: Conference Break/Exhibitor
Booth 22

511 TACTICAL

Chris Star
chriss@511tactical.com
602 616 1675
"ALWAYS READY!"
Level of sponsorship: Exhibitor
Booth 23

Sponsor and Exhibitor Information

Exhibitor's Contacts Details

511 TACTICAL

Chris Star
chriss@511tactical.com
602 616 1675
"ALWAYS READY!"
Level of sponsorship: Exhibitor
Booth 23

AMERICAN MILITARY UNIVERSITY

John Curry
jcurried@apus.edu
405 420 6017
Law Enforcement Coordinator
Level of sponsorship: Corporate Sponsor Silver/ Exhibitor
Booth 24

CODE 5 GROUP

Kevin Nannis
kevin@code5group.com
623 363 7419
Covert electronic surveillance
Level of sponsorship: Exhibitor
Booth 25

BRANHAM INVESTIGATIONS

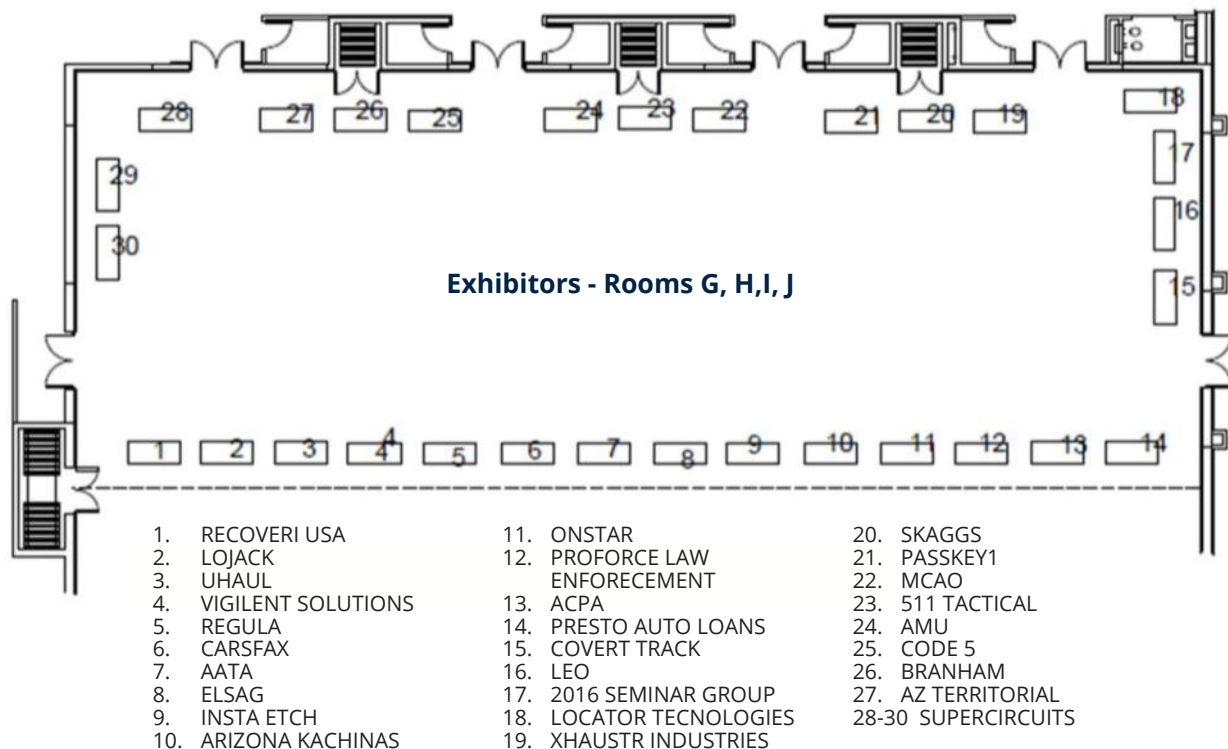
Mike Branham
branhamassociates@gmail.com
623 229 7784
Law Enforcement and Justice consulting
Level of sponsorship: Exhibitor
Booth 26

ARIZONA TERRITORIAL COINS

Don Crowler
Donsondon@aol.com
480 984 6772
Level of sponsorship: Exhibitor
Booth 27

SUPERCIRCUITS

James Kingham
George Farley
Bill Rogers
512 427 8447
Level of sponsorship: Exhibitor
Booths 28 29 30



Our Seminar App

IAATI's New Mobile Seminar App

FREE from the Apple App or Android! stores!



The IAATI Seminar App provides you with:

- Alerts of any last minute speaker or venue changes
- The latest version of the seminar program including the time and location of all classes
- Speaker details including photos, biographies and details of their presentations
- Details of all social and networking events
- Links to a floor plan of the seminar venue
- Links to Google maps of the surrounding area so you can plan your travel to and from the venue
- Links to other IAATI Information such as the IAATI Awards, Certification and all IAATI Branch and Chapter websites.



The Seminar Venue

The Arizona Biltmore Resort

Known as “The Jewel of the Desert”, The Arizona Biltmore was constructed in grand form and has been host to vibrant social events for 85 years. The Arizona Biltmore is a living architectural masterpiece, showcasing the seminal influence of America’s most heralded architect, Frank Lloyd Wright. As the consulting architect, Wright collaborated with a former student, Albert Chase McArthur. Wright’s dramatic style and imprimatur are imbedded throughout the resort’s design.

The Biltmore was erected entirely of “Biltmore Block,” a variation on a textile block first used by Wright to construct private homes. The pre-cast blocks were made from desert sand on-site and created in 34 different geometric patterns inspired by the trunk of a palm tree .

The resort has been an Arizona landmark since its opening on February 23rd, 1929. From the resort’s famous owners to the acclaimed guest lists and the property enhancements, the Arizona Biltmore, a Waldorf Astoria Resort, is atimeless treasure with a spirited soul.

The Arizona Biltmore has recently completed a multi-million-dollar redesign that offers guests modern and refined accommodations while preserving the historic integrity and architecture of the resort.

The renovation transformed rooms and suites, meeting spaces, ballrooms, pre-function rooms, Spa Biltmore, as well as the prohibition-era Mystery Room with a sophisticated new look that recalls the seductive style of the resort’s early years.



Hotel Reservations online:

<http://waldorfastoria.hilton.com/en/wa/groups/personalized/P/PHXBMW-IAATA-20150807/index.jhtml>



The parking is complimentary and the resort fee has been waived, which will include the following:

- Guestroom high-speed internet access
- Biltmore Spa & Fitness Center
- Unlimited local telephone calls
- Daily Newspaper
- Use of the putting course
- Biltmore Fashion Park shuttle

For more information about the Arizona Biltmore, please visit their web site at:

<http://www.arizonabiltmore.com/>

The Seminar Venue

Golf:

Tee-off at one of two PGA 18-hole golf courses in the Heart of Phoenix. The Adobe Golf Course and the Links Golf Course are both conveniently accessible from the Biltmore Resort. Seminar Attendees use code IAATI 2015 and get 10% discount, for reservations call 602.955.9655 Email: reservations@arizonabiltmore.com



The Adobe Golf Course:

The Adobe golf course is considered stately and grand, a forefather of modern design, and as one of the most established golf courses in Phoenix. The Adobe offers a simplistic beauty hard to find in an era when trickery is a goal in golf course architecture. When you long for a relaxing yet challenging round, there are few equal. The lush, 50 year-old fairways and spacious layout are a reminder of the game the way it was meant to be – a time when graphite was for pencil lead and golf balls only came in one color. Like the great players of its day, the Adobe can tell you some stories.

The Links Golf Course:

The younger of the Biltmore family; smart, fresh and a bit precocious, this celebrated layout has quickly earned the respect of golfers everywhere as a premier Arizona golf course. Rolling fairways lined with luscious pines meander through some of the most stunning homes in Phoenix. Well-bunkered greens demand precision shot selection, and the contoured grounds roll as they come. If you can accurately place the ball, you will be rewarded in your score.



The Seminar Venue

Swimming pools:

Don't forget to pack a swimsuit. There are 8 sparkling swimming pools located on the resort property for your enjoyment. IAATI will have a pool side cabana reserved for members to enjoy after the long days of meetings and training. The pool will be very refreshing in the 110 to 115 degree days.

Amenities & Services:

Discover 39 acres of pristine gardens, 5 exceptional dining options, therapeutic traditions and organic treatments at Spa Biltmore, 6 cushioned tennis courts, designer shopping and more.



Transportation to and from Airport: Super shuttle-book online at www.supershuttle.com Use discount code: ZYS4A. Discounted fare \$13.00 each way.

Questions contact Richard Spallinger at: rspallinger@nicb.org Phone: 520-940-8831

All the 2015 IAATI Conference and Seminar information can be found on the IAATI website. If you have questions please email the seminar committee at: seminar@iaati.org

Hospitality Room:

Make sure to bring a box of business cards to share with all the new acquaintances. We will have a large hospitality room where we can all gather to share information and exchange business cards. There will also be a large game room for those who wish to partake in a card game or the famous "left, right, center".

Baseball:

On Monday evening, August 10, there will be a trip to Chase Field in downtown Phoenix, where you can watch the Arizona Diamondbacks take on the Philadelphia Phillies. For only \$40, you will receive admission into the game, transportation to and from the ballpark, and great view in the "ALL YOU CAN EAT SEATS" that will include: hot dogs, peanuts, popcorn, chips, soda and water. Please RSVP to Annette Jacobs at annette.jacobs@phoenix.gov, to reserve your tickets. Payment will be taken at the conference registration desk on Sunday and Monday. Only 120 tickets are available, so RSVP soon.



Social Activities

INTERNATIONAL ASSOCIATION OF AUTO THEFT INVESTIGATORS

AT CHASE FIELD



IAATI

IAATI and the Arizona Diamondbacks would like to invite you out for a night of baseball to watch the D-backs take on the Philadelphia Phillies on Monday, August 10.

Tickets:
\$40- All-You-Can-Eat seats, including hot dogs, peanuts, popcorn, chips, soda and water. (Cost includes ticket, food and bus to venue)

To RSVP, please contact Annette Jacobs.

MONDAY
AUGUST 10
6:40PM

ARIZONA
DIAMONDBACKS
VS
PHILADELPHIA
PHILLIES

PLEASE CONTACT
ANNETTE JACOBS

EMAIL: ANNETTE.JACOBS@PHOENIX.GOV
OR CALL 602.262.7603



dbacks.com 602.462.4600

CHASE FIELD // 401 EAST JEFFERSON STREET // PHOENIX, ARIZONA

Instructor Biographies

Instructor Biographies

Arif Mamedov, Regula Forensics. *Topic of Instruction: VIN restoration.*

Dr. Arif Mamedov is President of Regula Forensics, Inc., a US arm of Regula group of companies, a leading developer and producer of hi-tech forensic equipment and software for private, industry and federal customers all over the world. Within Regula Group, Dr. Mamedov reports to the CEO and board of directors. He leads Regula business development efforts in the Western hemisphere. Arif also helps developing new products and solutions by establishing feedback loop between end users and developing teams. Dr. Mamedov, holds his Bachelor and Master degree in Chemistry from Belarusian State University (Minsk, Belarus) and Ph.D. in Chemistry from Oklahoma State University.

Dennis McNulty, Retired, Arizona Department of Public Safety. *Topic of Instruction: Basic Auto Theft.*

Dennis McNulty retired from the Arizona Department of Public Safety in January, 2015 after a total of 38 years with 33 of those years as a state police officer. For the 25 years prior to his retirement, he worked vehicle theft investigations and was an original member of the Arizona State Vehicle Theft Task Force.

During this period of time, he recovered over 1,900 stolen vehicles and submitted over 400 suspects for prosecution as well as assisting other detectives and officers with DPS and other law enforcement agencies in the recovery of many other stolen vehicles. He has worked all aspects of vehicle theft from simple one vehicle/one suspect arrested cases to complex chop shop theft rings involving multi-suspect/multi-stolen vehicle/multi-VIN switching investigations, some of which were interstate and international cases.

During this period of time, he also authored over 50 search warrants related to some of these stolen vehicle cases. He was qualified to give expert testimony regarding vehicle identification and theft investigations in the Superior Courts of Maricopa, Navajo and Yuma Counties as well as the United States Federal District Court in Los Angeles, CA. In addition, for the last 15 years, he has been teaching vehicle theft investigations and vehicle identification classes for DPS officers and at training seminars for police officers put on by the Arizona Auto Theft Investigators Association. He was also a long time member of both the Arizona Auto Theft Investigators Association and the International Association of Auto Theft Investigators.

Matt Reed, State Farm SIU. *Topic of Instruction: Basic Insurance fraud.*

Matt has 29 years of claims experience with State Farm Insurance Companies, primarily in Arizona. 17 of those years have been with the Special Investigative Unit, managing and directing the investigation and disposition of claims with suspicious loss indicators. His investigative training, knowledge and experience include claims of auto theft, property crime coverages, accidental and incendiary fires. Matt has been designated in litigation as a subject matter expert in auto theft, as well as his company's representative in litigation, affording him experience in depositions and courtroom testimony.

Robert J. KENNEY Sergeant, Connecticut State Police. *Topic of Instruction: Harley Davidson, Sport Bike and ATV identification, LAW ENFORCEMENT ONLY.*

Sergeant KENNEY joined Connecticut State Police in 1974, and has been a regular sworn member for 41 years. Promoted to the rank of Sergeant in 1988. Sergeant KENNEY has worked in a wide variety of assignments, including Patrol, Traffic, Auto Theft, Narcotics, Outlaw Motorcycle Gangs (OMG's), Criminal Investigation, Drug Interdiction and Academy Instructor. Sergeant KENNEY was assigned to the CSP Auto Theft Task Force as the supervisor of the New Haven field Office that consists of State and Local Police Detectives from 1995 thru 2002 and again from 2009 thru 2011. From 2003 through 2004, he was assigned to the Homeland Security Division for Domestic Terrorism (OMG's). Since 4/2011, Sergeant Kenney has been assigned as the supervisor of the CSP-Gang Unit and the CSP-Firearms Trafficking Task Force. Sergeant KENNEY is a Connecticut State Police and Connecticut P.O.S.T. Certified Instructor in the fields of Narcotics Investigation, Drug Interdiction, Street Survival, Interview and Interrogation, Gangs, Motorcycle Identification and Auto

Instructor Biographies

Theft. Sergeant KENNEY is also P.O.S.T. Certified in at least 10 different States. He has instructed at the FBI Academy in Quantico, Virginia, as well as many other Local, State and Federal Training Schools throughout the United States, including working and/or instructing in 36 different States and 4 Canadian Provinces. Sgt Kenney has also worked and Instructed in Australia and Europe. He is a regular staff instructor of the Narcotics Enforcement Officers Association (NEOA) of Connecticut, The Connecticut State Police Academy and the Fairfield (CT) County Detectives Conference. Sgt Kenney has also instructed at multiple IAATI, NEIAATI, SEIAATI, TAVTI, WSAIT and other Auto Theft Conferences as well as the IOMGIA Conference and many others schools throughout North America. Sergeant KENNEY started working in the field of Harley-Davidson Motorcycles in 1977. Since that time, he has personally recovered well over 1,000 stolen Harley-Davidson motorcycles with altered and/or mutilated VIN's and assisted other Law Enforcement Agencies throughout North America and Europe with the Identification and recovery of hundreds of additional stolen motorcycles with altered and/or mutilated VIN's. Sergeant KENNEY has also been extensively involved in Sport Bike Identification since 2005 and has recovered and assisted in the recovery of hundreds of Stolen Sport Bikes. Sergeant KENNEY is a Court declared expert in the Identification of Motorcycles and been an Instructor in the Identification of Harley-Davidson motorcycles since 1978. He has produced Confidential Manuals for Law Enforcement titled "The Identification of Harley-Davidson Motorcycles" which is used by Law Enforcement personnel throughout the world. The manual is currently in the 23rd Edition that is updated to April 2015. He also has produced a manual on the "Identification of Aftermarket V-Twin Motorcycles and Component Parts" that was produced in May of 2013 as the 11th Edition as well as the "All-Terrain Vehicle Identification" Manual, last updated/produced in April 2015 as the 9th Edition and the Sport Bike Identification Manual, last updated/produced in April 2015 as the 7th edition. These manuals are Confidential and produced for Law Enforcement Only. Sergeant KENNEY has assisted many Law Enforcement Agencies throughout the country, and his assignments have been extensive. They include working at "Daytona Bike Week" in Florida, "Laconia Bike Week" in New Hampshire at "Laconia Bike Week", South Dakota at "Sturgis Bike Week", Nevada at the "Laughlin River Run", South Carolina at the "Myrtle Beach Bike Week", "DelMarVa Bike Week" in Maryland, "BBB" in Arkansas, "Thunder in the Rockies Bike Week" in Colorado, as well as many Biker Functions and Swap meets throughout Connecticut, New York and New England. Sergeant KENNEY has provided well over 200 different classes for LEO in Specialized Training in Auto Theft/Motorcycle Identification, OMG's and related fields over the past 15 years.

Scott Cornell, Travelers Insurance SIU. *Topic of Instruction: Cargo Theft.*

Scott has been conducting investigations for over 20yrs specializing in internal theft, Cargo investigations, embezzlement and corporate investigations. He has spent the last 12yrs with Travelers insurance and is currently the Director of Specialty investigations. Scott is a frequent speaker, instructor and is a nationally recognized expert in the cargo theft field. Scott manages a fully dedicated Cargo theft unit for Travelers now known as SIG (Specialty Investigative Group). Scott and his team regularly collaborate with Law Enforcement and Cargo Task forces Nationwide. Scott is a panel member for the National Commercial Vehicle and Cargo Theft Task Force and a TAPA member. He has been an instructor and speaker regarding cargo theft and prevention at such engagements as, IASIU, Miami Dade PD Cargo School, Midwest cargo Summit, Texas Cargo Summit, TIDA, TCA and the National Cargo Theft Law Enforcement Summit and others.

Burt Robinson, AZDOI/AZDPS Rattler Task Force. *Topic of Instruction: Auto Theft Case Presentation*

Burt Robinson has been an Arizona certified police officer for the thirty years, and is now employed as a Special Agent with the Arizona Dept. of Insurance; assigned to the Arizona Dept. of Public Safety, Vehicle Theft Task Force. Burt retired from the Chandler Police Department after 26.5 years of honorable service. During his career, Burt worked in all major areas of enforcement including; narcotics, property crimes, gangs, organized crime and intelligence. Burt served on the departments SWAT team, as an element leader for 15 years and, as well, was a reserve Special Agent with the Air Force Office of Special Investigations for 10 years. Burt has a Bachelor of Arts degree in Management from the University of Phoenix, and a Masters of Education from the Northern Arizona University,

Instructor Biographies

Joe Rocco, Rocco Law. *Topic of Instruction: Cell Phone Telemetry.*

Joe has more than 30 years of legal experience; Board Certified Trial Lawyer. Detective assigned to the Maricopa County Sheriff's Office, Special Investigations Division's Electronic Evidence and Remote Surveillance (EEARS) unit with special qualifications and experience in mobile device telemetry and forensics. Seven (7) years as a patrolman for the Arizona Department of Public Safety. Trial lawyer and partner in a former "Best of Phoenix" law firm. Additional specializations and certifications include: P-CTF - Cell Phone Technology and Forensic Data Recovery Certification, PATC, +SMART – Advanced Cellular Technology & Smartphone Forensics Certification, PATC, CIFI - Certified Insurance Fraud Investigator, IASIU, and FIT - Fire Investigation Technician (IAAI).

Tim Myers, KordaMentha. *Topic of Instruction: Computer Forensics.*

Tim has over 8 years' experience in the computer forensic investigation of corporate fraud and financial crime, intellectual property (IP) theft and contractual disputes across a wide variety of industries. This has included assisting investigations of law enforcement and regulatory bodies.

Tim has assisted with the execution of a number of Anton Piller Orders and Search Warrants, including the identification, acquisition, seizure, and analysis of digital evidence.

He has also been involved in a number of complex e-discovery projects and has completed formal training with industry tools, including EnCase, UFED Cellebrite and Clearwell. .

Nigel Carson, KordaMentha. *Topic of Instruction: Computer Forensics.*

Nigel is a Partner at Korda Mentha heading the Forensic Technology service line. In this role he is responsible for development and provision of these services in Australia and Asia Pacific.

Nigel has held this role since January 2010 and currently manage a team of 14 dedicated Forensic Technology staff situated around Australia and in Singapore.

Nigel has a total of 25 years forensic investigative experience, 15 years of which is experience in the field of computer forensics. Nigel has personally examined thousands of computers, electronic devices and other digital media during that time.

Vickie Owen, Gilbert Arizona Police Department. *Topic of Instruction: Crime Prevention.*

Vickie Owen has worked in crime prevention since 1994, graduating summa cum laude from Arizona State University with a B.S. in Criminology and Administration of Justice. Vickie's law enforcement journey began first through several years of volunteer service as; the founding member of one of Arizona's first non-profit police advisory boards, well as a Police Block Watch Training Coordinator. In 1999, Ms. Owen assisted a community that was being continuously hit with residential burglary and after conducting research with Scottsdale Police Department co-authoring a program to reduce residential burglary, called Lock em out. This program streamlined law enforcement home security inspections and gave homeowners simple low-to-no-cost methods to better secure their homes. This program was not only reviewed and funded as a national pilot program by the Department of Justice but has also implemented in several police departments nationwide. Vickie has worked for the Gilbert Police Department since 2000, received her international certification as a Crime Prevention Practitioner and has become an Arizona P.O.S.T. certified instructor and CPTED practitioner. She is currently serving as a Governor-appointed member of the Board of Directors for the State's Citizen Corps Council as Director of the USA On-Watch Program and just completed 3 terms as President for the Arizona Crime Prevention Association. In 2013, Vickie and Steve Mueller, owner of a National website development firm created www.BoloCop.com, a web based communication program that uses the most up-to date technology to provide police agencies with an easy, direct and free method of distributing crime related information to the general public. Currently, hundreds of state and federal law enforcement officials are using the site to inform citizens of such things as a missing person, absconded and wanted criminals, lost and found property. Ms. Owen has published numerous articles, pro-

Instructor Biographies

duced several training videos and speaks both locally and nationally. Ms. Owen's home security program was featured in the National Crime Prevention Council's 2007 Publication "10 Action Principles" and Vickie also served as a national trainer at NCPC's National Conference on Preventing Crime in Atlanta, Georgia, in 2007.

Jerry Quarles, Mesa Arizona Police Department. *Topic of Instruction: Crime Prevention.*

Jerry Quarles launched his career in law enforcement when he enlisted into the Arizona Army National Guard as a Military Police Officer serving from 1984 until 1988. He worked from 1985 until 1989 with the Maricopa County Sheriff's Office and was hired in 1989 by the City of Mesa Police Department. He attended the Mesa Police Crime Scene Academy in 1994 and served as a Crime Scene Investigator for a period of six years. He began working with the Crime Prevention Unit in 2000 where he continues to build on his impressive history of public service. Jerry has begun a term as president for the Arizona Crime Prevention Association (ACPA) in January 2015 and is an International Crime Prevention Specialist (ICPS).

Noble L. B. Murphy, Maricopa County Attorney's Office. *Topic of Instruction: Examining Auto Theft.*

Noble L. B. Murphy is a prosecuting attorney in the Maricopa County Attorney's Office ("MCAO"). His current assignment is in the Auto Theft Unit. He also been the Vehicle Theft Task Force attorney since 2012. His responsibilities include reviewing and prosecuting cases submitted by the Arizona Department of Public Safety Auto Theft Task Force, in addition to other felonies. During his time with MCAO he has been assigned to: the Felony Trial Unit and regional courts (2001-2003), Project Safe Neighborhoods / Firearms Prosecutor (2003-2004), Gang and Repeat Offender Prosecutor (2004-2008); Juvenile Sex Crimes Prosecutor (2008-2011); Auto Theft Prosecutor (2012 to the present).

Prior to working for MCAO Mr. Murphy was employed at the Maricopa County Public Defender's Office (1997-1999), the law firm of Weingard & Penrod (1999), and the Legal Advocate's Office (1999-2000). His work in the defense area included misdemeanor cases up to and including capital litigation.

Mr. Murphy has a B.A. from Purdue University in Political Science (1993), and a Juris Doctorate in Law from the University of Toledo College of Law (1997). While attending Law School he participated in a Prosecutorial Intern Program (1996), and worked for the Toledo Legal Aide Society (1996-97). He was also a member of the Moot Court, School Solicitor, and coach of the school's Trial Competition Team.

In addition to attending dozens of law and trial related trainings Mr. Murphy is also a graduate of both the Arizona Forensic Science Academy and the Advanced Arizona Forensic Science Academy. He is also a graduate of the Western Trial Advocacy Institute (1999) and has taught multiple times in the area of Auto Related Crimes and Prosecution. In 2012, Mr. Murphy was named Prosecutor of the Year by the Arizona Auto Theft Authority. Noble is also the proud father of three amazing children and a certified chess instructor in his spare time.

Kathryn Brown, the Fraud Xperts. *Topic of Instruction: Vehicle Financial Fraud.*

Kathryn Brown is a member of the Association of Certified Fraud Examiners (ACFE), the International Association of Financial Crimes Investigators (IAFCI), and the International Association of Auto Theft investigators (IAATI), and has been a board member for the Auto Finance Industry Group since 2009. She was elected Chair of this group in August 2013. Kathryn developed the Fraud Mitigation processes at VW Credit, and later joined GM Financial after 10 years with VW Credit to provide her expertise to assist GM Financial in the development of processes and training to respond to and reduce loss associated with the various types of fraud impacting the industry. Kathryn has worked with law enforcement agencies across the country to combat auto finance fraud. She has over 15 years of experience in the financial services industry, with over half of those years spent investigating financial fraud and developing policies to reduce the impact to the organization. During this time, Kathryn identified a need to educate organizations that are impacted by fraud, and co-founded The Fraud Xperts (www.thefraudxperts) as an answer to that need. Kathryn is an advocate of communicating across lines regarding auto finance fraud so that we can all work together to prevent and/or mitigate the impact these schemes have on us all.

Instructor Biographies

Lisa Atkins, GM Financial. *Topic of Instruction: Vehicle Financial Fraud.*

Lisa (Atkins) Oxford has been Manager of the Fraud Investigations and Policy Resource Group at GM Financial since 2012. Under Lisa's leadership, GM Financial has saved several million dollars in projected losses over the years using a proactive approach whereby her team reviews potentially fraudulent deals prior to funding a loan. Lisa and her team are responsible for reviewing any identity related red flags, documents with red flags that may indicate fraudulent activity and repossessed collateral documentation to compare the options listed at the time of boarding a loan compared to the actual options on the vehicle. Lisa joined GM Financial in January 2001 and has held various roles in departments across the company including Collections, Bankruptcy, Loss Mitigation, Funding, Compliance and Workforce Planning.

Guy C Walters, NICB. *Topic of Instruction: Vehicle Theft and Arson.*

Guy Walters has been with NICB for over 6 years specializing in Organized Crime Medical Investigations, Arson and Auto Theft. He is a Retired Sergeant of Police with the Hermosa Beach Police Department in California and worked as an Insurance and bank Fraud Investigator for 25 years. He has been a Certified Fraud Investigator for over 20 years and a Certified Fire and Explosion Investigator for over 15 years. Guy is responsible for investigations in Arizona and works closely with AZ DOI, MCSO, DPS and other Arizona Law Enforcement Agencies. He is certified as an expert in Federal Court and testifies regularly for the Maricopa County Attorney's Office.

Anna Kotsovos, NICB. *Topic of Instruction: Vehicle Theft and Arson.*

Anna Kotsovos is a Senior Tactical Analyst with the National Insurance Crime Bureau (NICB) in Des Plaines, Illinois. Anna provides analytical support for NICB case investigations, and also co-instructs the NICB Analyst Academy, training analysts from the insurance industry. Anna was also a college adjunct instructor. Anna holds an associate's degree in computer networking, a bachelor's degree in psychology, a master's degree in clinical psychology, and a graduate certificate in intelligence analysis. In addition, Anna has received special analytical training from local and federal law enforcement agencies. Anna is 1st Vice-President of the North Central Regional Chapter (NCRC) of the International Association of Auto Theft Investigators. Anna is also on the board of directors of the Association of Financial Crimes Investigators.

Anna was awarded the 2011 Analyst of the Year award at the International Association of Special Investigation Units (IASIU) for mapping cell phone records of an individual allegedly involved in an arson.

Nate Tullgren, Tucson Arizona Police Department. *Topic of Instruction: Use of GPS Trackers*

Nathan Tullgren has worked for the Tucson Police Dept. since the year 2000. Along with patrol, he has worked numerous plain-clothes and undercover assignments since 2005. He has instructed Surveillance and Search Warrant classes for TPD and HIDTA UC Units. He has been assigned as a Detective with the AZ VTTF Pima Co. squad for the past 3 years.

Lou Koven, Special Agent, NICB. *Topic of Instruction: Investigation of Stolen Heavy Equipment.*

Lou Koven retired on March 31, 2009 as a Detective-III with 35-years on the Los Angeles Police Department. For the last 14-years, Lou was assigned to 'BAD CATS' which is the Commercial Auto Theft Section of the LAPD. Lou had city-wide responsibility to investigate construction equipment thefts. Lou was the co-winner of the 2006 ARA/NER national law enforcement award for work within the construction equipment rental industry. Prior to leaving LAPD, Lou concluded a case where the defendant pled guilty to 33-felony counts of construction equipment theft. The defendant exported stolen equipment to Russia. We recovered seven of the 21 stolen pieces. The defendant was sentenced to 40 months in state prison and made \$153,000 in restitution to the victims of the thefts. Lou has over twenty years in investigation and worked assignments in patrol, jail, traffic, youth services, surveillance, vice, burglary, Koreatown Crime Investigative Unit (KCIU), missing persons and vehicle theft. Lou worked eight different LAPD divisions throughout the city, which included the hard hit Wilshire Division during the L.A. Riots. Lou is an ICI-POST certified instructor and ran the LAPD patrol (8-hour) and detective (40-hour) vehicle theft investigation courses from 1997-2009. Lou was the assistant coordinator for the International Association of Auto Theft Investigators (IAATI) Conference in Los Angeles in 2003.

Instructor Biographies

After retirement, obtained a California private investigator's license and for three years worked with several insurance companies investigating vehicle & construction equipment thefts. Lou also worked as an investigator for the Crime Prevention Program (CPP) of Southern California on construction equipment related thefts. As part of his duties Lou wrote articles on crime trends and theft prevention for several construction magazines. Lou Koven continues to instruct for the Los Angeles Police and Riverside Sheriff's Department's Vehicle Theft Courses. Lou remains involved in the Western States Auto Theft Investigator's Association (WSATI), and Lou Koven is a Past-President (2002). Lou is a member of WSATI, OCATI, IAATI, SCFIA, CMIA and CALI. Lou is a past board member and past-president of the Crime Prevention Program (CPP) of Southern California.

Lou joined the National Insurance Crime Bureau (NICB) as a Special Agent in April of 2012. Lou K is assigned with the U.S. Customs, Outbound Enforcement Team (OET) at the Los Angeles/Long Beach Port. Lou works with my two California Highway Patrol (CHP) partners, assigned to interdict stolen vehicles being exported out of the USA.

Bob Vogel, Arizona Vehicle Forensics. *Topic of Instruction: Vehicle Ignition systems.*

Bob Vogel earned his Electronics Degree in 1982 and became a field service technician for a leading East Coast computer manufacturer. Bob soon transferred into the automotive industry by graduating with honors from GM College in 1984. He earned his ASE Master Technician Certificate in 1986 as a service technician with a Chevrolet dealer and went on to be a technician, service advisor and service manager for GM, Jaguar, Rolls Royce and many other manufacturers and a few independent repair facilities. By the time he left the hands-on vehicle repair industry, Bob had personally serviced well over 35,000 vehicles as an ASE Certified Master Mechanic on everything from Acura's to Yugo's.

In 1997 he started his Forensic Vehicle experience with North American Forensic Services where he performed forensic examinations throughout AZ and CA on burned and unburned vehicles, performed fire cause & origin analysis and mechanical examinations while obtaining all necessary certifications including Certified Forensic Locksmith, Private Investigator, Certified Forensic Examiner, Certified Crime Scene and Laboratory Technician and several others. Bob has been court certified as an automotive expert in California and Arizona and has performed over 10,000 forensic vehicle examinations to date.

Bob formed Arizona Vehicle Forensics in October 2010 and has become one of the premier vehicle examination companies in the Southwest.

Todd Wolf, California Highway Patrol. *Topic of Instruction: Vehicle Theft Fraud and Sub-leasing.*

Investigator Todd Wolf is a Vehicle Theft Investigator for the California Highway Patrol assigned to the Southern Division Investigative Services Unit. He has been with the CHP for 21 years and a Vehicle Theft Investigator for 8 years. He currently is one of a few Investigators / Detectives investigating Illegal Sub Leasing crimes and is a subject matter expert. Investigator Wolf has taught Auto Fraud Scams to thousands of law enforcement officers from the Western United States.

Michele Stuart, JAG Investigations. *Topic of Instruction: Internet Profiling and Intel*

25 years investigative experience dealing in OSINT, threat assessment, counter intelligence, financial investigations, corporate & competitive intelligence and cyber stalking / cyber investigations. 13 years Instructors experience specializing in training open source intelligence for the law enforcement / military intelligence, global security, sporting event risk assessments and fortune 500 companies. Instructor at Quantico (FBI Academy) for international training programs, Adjunct Professor with University of Virginia. January, 1997 to Present JAG INVESTIGATIONS, INC., Gilbert, AZ Investigator / Instructor

Erin Carter, ISO. *Topic of Instruction: Basic ISO*

Erin Carter is a graduate of Arizona State University and has earned the designations of FCLS, CFE, CFS and CIFI. She has 20+ years of experience in the insurance industry working as an adjuster, an SIU Investigator and SIU Regional Manager

Instructor Biographies

for large insurance carriers. She has spent the last 10 years at ISO Claim Search and is a training and audit consultant.

Gary Koverman, Western Forensics. Topic of Instruction: Jon Benet Ramsey Investigation

Gary Koverman has worked as a laboratory agent/chemist and a crime scene investigator and helped solve many high profile cases. His background and education is in chemistry and molecular biology but he has had many experiences in and out of the laboratory. He presently works as an independent consultant with his own business, "Western Forensics" and has worked for several state forensic crime laboratories including: Ohio, Colorado, and New Mexico. Gary has worked with the FBI Behavioral Science Unit and published several technical papers in forensic science.

Marcus Young, FBI. Topic of Instruction: Case Study Active Shooter and Law Enforcement on-line.

FBI LEEP Liaison/Trainer: Marcus J. Young is a military veteran and served 20-years in law enforcement. He earned a Master's Degree in Counseling Psychology and a Bachelor's Degree In Organizational Behavior from the University of San Francisco, CA. President George W. Bush and California Governor Arnold Schwarzenegger awarded Marcus a Medal of Valor following an officer involved shooting incident. FBI Director Robert Mueller presented Marcus with the International Association of Chiefs of Police Officer of the Year award. Since 2009, Young has presented the FBI Programs to more than 25,000 law enforcement and military personnel throughout the United States and abroad. Marcus can be contacted at marcus.young@leo.gov or (304)-625-2574.

Jose Duarte, Douglas Arizona Police Department. Topic of Instruction: Mexican Vehicle Investigations.

Sgt Jose Duarte is a 17 year member of the Douglas Police Department, whose current assignment is in the Patrol Division. Sgt Duarte began his career in Law Enforcement as a Douglas Police Dispatcher in 1995 and then attended the Tucson Regional Academy and graduating in July of 1997 (Class 97-1). After 2 years as a Police Officer, Sgt Duarte was assigned to the position of Public Information Officer for the following two years. Sgt Duarte attended the University of Louisville Kentucky, where he was certified as a Crime Prevention Specialist and Media Relations. After Sgt Duarte's assignment as the Public Information Officer, Sgt Duarte returned to Patrol duties, where soon after he was assigned as a Field Training Officer, General Instructor, and Police Explorer Program Lead Advisor for 11 years and Senior Officer for my squad, prior to making Patrol Sgt.

During the course of Sgt Duarte's career, Sgt Duarte has accomplished the following, 24 hours course on Meth Lab Investigator, Haz-mat Tech for the City of Douglas Emergency Response Team, Train the Trainer against Terrorism, Taser Instructor, Defensive Tactics Instructor, Bike Patrol Officer, FTO Program Sgt. / Coordinator, Southern Arizona DUI Task Force Member, MADD Award Recipient for 4 years, Below 100 Trainer, Cross Certification with U.S. Customs for Border Enforcement, Recognition Expert for Fraudulent Documents within the State of Arizona, Member of the Arizona Auto Theft Task Force and Member of the International Association of Auto Theft Investigators.

Sgt Duarte has also received training from the National Insurance Crime Bureau (N.I.C.B.) regarding Stolen Vehicles and Identification of Stolen Vehicles. Sgt Duarte developed the Course curriculum of the Mexican Vehicle Registration and Identification class, where patrol officers are taught to recognize Counterfeit Federal Stickers, Public VIN Plates, Fraudulent Registration cards and how to use the Internet to identify Mexican Vehicles, Drivers and their status. Sgt Duarte and Douglas Police Officers recovered a total of 69 vehicles reported as stolen either in the U.S. or Mexico for the year 2012, when the course was taught.

Chuck Schoville, Arizona Department of Public Safety. Topic of Instruction: Biker gangs

Chuck Schoville is the training coordinator for the Arizona Department of Public Safety State Gang and Immigration Task Force (GIITEM) and is also a Sworn Police Officer that is assigned to the Arizona Department of Corrections, as a Security Threat Group Investigator. Prior to joining the Arizona Department of Public Safety, Chuck served as a Tempe Police Officer / Police Sergeant for a twenty six year period. Chuck supervised the Tempe Police Department Gang Unit for approximately fifteen years. Chuck was a member of the Tempe Police Department Tactical Operations Team, where he

Instructor Biographies

served for over twenty three years as the Hostage Negotiations Team Sergeant. During his tenure as team leader, Chuck was responsible for the creation of a network of Hostage Negotiation teams from throughout Arizona, and was involved in numerous high profile tactical operations, including the longest prison siege in the history of United States Corrections, which occurred at the Lewis Prison Complex in Buckeye, Arizona. Chuck has also supervised units within the Tempe Police Department including Patrol, Narcotics, Traffic, Major Accident Reconstruction Team (MAIT), and the Crime Prevention Unit.

While a member of the Arizona Department of Public Safety, he was assigned and served as the training coordinator for the Rocky Mountain Information Network (RMIN / Phoenix, Arizona) from 2008 – 2012, which is one of six geographically located Regional Information Sharing System (RISS) projects. The RMIN region includes eight states and three Canadian provinces. Chuck is currently the President of three separate Gang Investigators Associations, which are the Arizona Gang Investigators Association (AZGIA), The International Outlaw Motorcycle Gang Investigators Association (IOMGIA) and the National Alliance of Gang Investigators Association (NAGIA). During Chuck's career with the Tempe, Arizona Police Department, he specialized in the supervision of investigations of major gang organizations, which has included numerous investigations of Outlaw Motorcycle Gangs (OMG's) as well as numerous criminal street gangs/organizations. Chuck also works with a Hawaiian based literacy program that emphasizes the development of parenting skills to incarcerated Polynesian male inmates, which includes a large amount of inmates that belong to Security Threat Groups (STG's). Chuck has lectured and presented to members of the law enforcement community throughout the United States and Canada. He is an instructor for the National Gang Center as part of a National Gang Training team.

Chuck graduated from Northern Arizona University with a BS in Education.

Mark Salem, Salem Brother Automotive. *Topic of Instruction: New Vehicle Technology*

Hearing Officer for the Arizona BAR Disciplinary Commission, assigned by the Chief Justice of the Supreme Court, Rebecca (White) Berch. January 1, 2011 to December 31, 2016

Member of Committee on Improving Probate Matters, assigned by the Chief Justice of the Supreme Court, Rebecca (White) Berch. June 21, 2010 to June 30, 2011

Member of EPA Region IX Committee which created a brochure titled "Best Environmental Practices for Auto Repair & Pollution Prevention Tool Kit ". 1999

Weekly radio talk show host on KTAR 620 AM Radio in Phoenix, Arizona. Oct 1987 to Feb 2000 and then May 2004 to September 2011

Weekly radio talk show host on KMOX 1120 AM Radio in St. Louis, Missouri 1992 to 2002

Weekly radio talk show host on KKNT 960 AM in Phoenix, AZ from November 2011 to present

Weekly TV show host "Under the Hood" 1130am to noon, Sat on KTVK TV3 in Phx, AZ June 2000 to June 2003

TV talent for car related issues. Under contract for KTVK TV3 Phoenix, AZ 1996 - 2008

Technical advisor to Technical Advisory Review Board (TARB), set up by legislature to review claims that certain devices help vehicle emissions, increase fuel economy, etc. 1997 to 2000

Independent Inspector for Chrysler Customer Arbitration Board 1995 to 2004

Chairman, Better Business Bureau Auto Advisory Committee 1993 to 1998

Writer of weekly newspaper column in the Phoenix Gazette/AZ Republic called Self Defense for Car Expense, 1992 to 1996 and 2012 to present

Instructor Biographies

Received the Arizona Clean & Beautiful Governor's Award for Recycling 1992

Member and Vice Chair, Better Business Bureau Board of Directors 1991 to 2002

Consulting as a Certified Mechanical Expert 1990 to present

Ford Motor Company Arbitrator 1988 to 1990

GM Arbitrator for the Better Business Bureau 1987 to 1991

Certified in the recovery of Crash Data and operation of CDR software, February 2004

"NASCAR Consumer Crew Chief", responsible for deciphering the technical jargon of auto repair to NASCAR listeners and viewers of TV, radio and print. 2002 to 2006

Volunteer Community Mediator for the Attorney General's Office for the State of Arizona. Mediates legal cases involving custody of minors, truancy, domestic disputes, divorces and associated financial issues as well as all lawsuits filed at the Justice Court level. 1995 to 1998

Volunteer Court Appointed Special Advocate (CASA) for Superior Court, State of Arizona. Appointed by the Superior Court to be the eyes and ears of the Judge and monitor the well-being of three young juvenile boys who are without parents living in a group home and are wards of the State of Arizona. 1994 to present.

Les Craven, Auto Data Direct. *Topic of Instruction: National Motor Vehicle Title Information System (NMVTIS)*

Les Cravens is currently Director of Law Enforcement and Policy Compliance for Auto Data Direct, Inc. Cravens spent 31 years with the Miami-Dade Police Department. During his tenure with Miami-Dade PD he spent 25 years assigned to the Auto Theft Task Force where he specialized in auto theft and other auto related investigations, including vehicle title and registration frauds, salvage vehicle enforcement and salvage title frauds, export of stolen vehicles, VIN alterations, odometer frauds and towing enforcement. In addition to his investigative duties, Cravens developed instructional programs for law enforcement and industry members aimed at enforcement, prevention and compliance with federal, state, and local laws pertaining to auto theft and related crimes including towing and storage enforcement. Cravens serves on the American Association of Motor Vehicle Administrator's - NMVTIS Law Enforcement Work Group, the Florida Auto Theft Intelligence Unit - DMV Advisory & Legislative Committees, and the International Association of Chiefs of Police - Vehicle Theft Committee. Cravens is a certified LE Instructor and frequently conducts presentations for Auto Theft Investigator Associations, Vehicle Theft Prevention Authorities, State Motor Vehicle Departments, the Broward Institute of Criminal Justice, the Miami-Dade Police Department, and various Law Enforcement Agencies.

Joe Stephenson, Hagerty SIU. *Topic of Instruction: Social Media Investigations*

Joe Stephenson is the Director of SIU for Hagerty, specializing in auto theft, fire, and related claims involving classic and exotic vehicles & vessels. He is an Elected Director for the Northeast Chapter of IAATI as well as a member of the IT and Insurance Committees for the International. He is President of the New England Chapter of IASIU, is a certified insurance fraud investigator and accident Reconstructionist, and currently owns and operates the SIUHELP.com website (in his spare time). Prior to starting his insurance career, Joe retired as a police officer in the State of Maine having had assignments in Codes Enforcement, Harbor Patrol, and as an Academy Instructor and a Patrol Sergeant. Joe lectures to various groups regarding the abundance of free information available online and the benefits of turning first to the Internet as a main source of research. If you would like to reach Joe, you are invited to connect with him via LinkedIn or Twitter (@cedarbyrne).

Instructor Biographies

Dennis Frias, OCRA. *Topic of Instruction: Cross Border Vehicle Theft.*

Dennis Frias is the U.S.A./Canada Operations Manager for OCRA – Mexico (Oficina Coordinadora de Riesgos Asegurados). Dennis coordinates with local/state/federal law enforcement agencies here to identify and seize stolen vehicles from Mexico, which have been illegally smuggled into the United States. Prior to taking his position with OCRA, Dennis completed a thirty year career with the California Highway Patrol primarily working in vehicle theft investigations. He retired in 2010, ending his career as the supervisor of the CHP Foreign Export and Recovery Team. Dennis has instructed numerous vehicle theft related courses throughout the United States as well provided onsite training and assistance to law enforcement agencies in Eastern Europe, Asia and Latin America in conjunction with federal agencies.

Dennis is a Past President of the Western States Auto Theft Investigators Association Southern Chapter, Orange County Auto Theft Investigators Association and is currently Chairman of the North American Export Committee and 1st Vice President of the IAATI Western Region Chapter.

Jim (Jimmy) Eberhart. *Topic of Instruction: Sport Bike Investigations.*

Jimmy Eberhart has been employed with the California Highway Patrol for twenty years. He is currently assigned to the Orange County Auto Theft Task Force (OCATT) in Orange County, California. Jimmy has been assigned as a vehicle theft investigator for over the last fifteen years and has previously served in the Taskforce for Regional Auto Theft Prevention (TRAP) in Los Angeles County and at the California Highway Patrol- Southern Division Vehicle Theft Unit in Los Angeles. He has worked a multitude of complex investigations including two separate large scale "Sting/Storefront" operations.

Over the years, he has developed an extensive amount of knowledge regarding sport bike motorcycles and is currently a recognized expert in sport bike thefts and trends in the state of California. Jimmy is a certified Peace Officer Standards Training (P.O.S.T.) instructor through the Robert Presley Institute for Criminal Investigations (ICI). Through the last several years, he has taught multiple P.O.S.T. certified courses to thousands of law enforcement personnel on topics ranging from Vehicle/Motorcycle Thefts, Trends, and Identification to other topics such as Covert Operations and Storefront Investigations, Illegal Street Racing, and Surveillance Techniques. Jimmy possesses a Specialty Certificate in "Vehicle Theft" from the Institute for Criminal Investigations (ICI) based on his training and expertise in this field.

Bob Baraban, Phoenix Arizona Police Department. *Topic of Instruction: Street Racing.*

Bob Baraban is currently a patrol officer and has been with the Phoenix Police Department for 23 years; 9 of those years assigned as an Auto Theft Liaison for Central City Precinct. Bob routinely provides his Auto Theft expertise to other officers and detectives of his department during investigations and provides assistance to other police jurisdictions, as well. Bob recently received the "Employee Excellence Award" from the City of Phoenix and "Distinguished Service Award" from his department as a result of his efforts in combating Auto Theft and Bob was named the 2012 WSATI Patrol Officer of the Year; receiving the prestigious "Lee S. Cole Award". To date, Bob has the privilege of knowing that he is the only Phoenix Police Officer to have ever received this award. In addition, Bob's efforts in combating the thefts of Hondas and Acura's in the City of Phoenix have not gone unrecognized by persons in the "Honda Community".

Charlie Warner, Arizona DPS Rattler Vehicle Theft Task Force. *Topic of Instruction: Trailer Thefts.*

Detective Charles Warner is a police officer with the Arizona Department of Public Safety (AZDPS). He obtained his AZ-POST from the Arizona Law Enforcement Academy (ALEA) in 2002 and was assigned to the metro Phoenix Highway Patrol Division. Detective Warner served five years as a Highway Patrolman, until his transfer to the Criminal Investigation Division. Upon his transfer, Detective Warner was assigned to the (AZDPS) Arizona Vehicle Theft Task Force (R.A.T.T.L.E.R). Detective Warner has conducted countless investigations into chop shops, stolen vehicles, business inspections, VIN switched/cloned vehicles cases over the past eight years. In 2011 Detective Warner expanded his knowledge into trailer identification, upon his Sergeants request, visiting numerous manufacturing plants and obtaining hands-on training/investigations. Throughout Arizona, Detective Warner is considered an expert in trailer identification.

Instructor Biographies

Angela Willingham, U-Haul Corp. Topic of Instruction: Identification of stolen U-Haul Equipment.

Angela Willingham has been with U-Haul for 30 years and is the Manager of U-Haul's Equipment Recovery Department. She is responsible for assisting U-Haul customers, representatives and law enforcement with overdue, impounded, stolen and abandoned equipment as well as customer toll, parking and moving violations.

Sperry Hutchinson, U-Haul Corp. Topic of Instruction: Identification of stolen U-Haul Equipment.

Sperry Hutchinson is a Moving and Product Expert and the Spokesperson at U-Haul, International. He works educating customers and the public about the many ways U-Haul makes moving and storage easier during those challenging times we all face during a move. He lives in Phoenix, AZ and enjoys building and restoring vintage cars and motorcycles, and supporting the local arts and architectural culture.

Lt. Michael Ledoux, Carfax. Topic of Instruction: Carfax

Lt. Michael Ledoux retired from the Nashua New Hampshire Police Department in December of 2011, having served the agency for over 24 years. His experience in police work is very diverse, having worked in nearly every bureau within his agency. Upon retirement from police work, Michael immediately took a position with CARFAX. Michael has worked extensively with several Major Auto Theft Investigative Units since joining CARFAX. He is a member of IAATI and on the Board of Directors for NEIAATI. Michael also serves as a board member on the IACP Auto Theft Committee. He is currently the Strategic Manager for CARFAX for Police. In this role, he works with Major Municipal Law Enforcement Agencies in the Eastern United States. His responsibilities include obtaining police related accident data in exchange for a unique suite of Law Enforcement specific tools that utilize CARFAX's extensive VIN database and signature CARFAX Reports to assist in solving crime. Michael is also responsible for training CARFAX partner agencies on the use of these tools. These trainings are either on site at local or regional event hosted by a law enforcement agency or via a monthly Law Enforcement Webinar Training hosted by CARFAX.

Michael served in the US Army with the 7th Special Forces Group and the 82nd Airborne Division. Michael has a Bachelor's Degree in American Studies from Franklin Pierce University and an MBA in Organizational Leadership from Rivier University.

Protecting Your Personal Information is Our Top Priority
LifeLock membership. Easy. Secure. Guaranteed.

\$16
billion
Cost of identity fraud
in 2014¹

1,367
data breaches
in 2013 exposing millions
of identity records²

12.7
million consumers
experienced identity
fraud in 2014¹



¹ 2015 Identity Fraud, LawEn Strategy & Research, March 2015.
² 2014 Data Breach Investigation Report, Verizon Enterprise, April 2014

Enjoy the freedom of knowing your personal information has protection.*

If your personal information gets in the wrong hands, identity thieves could wreak havoc on your credit, government records and more. Your finances can suddenly be damaged. With LifeLock® identity theft protection, you can enjoy the freedom of knowing your personal information and finances have protection.¹

- Award-winning member service
- Sophisticated technology and monitoring features

* No one can prevent all identity theft.
** Network does not cover all transactions.

SPECIAL OFFER:
30 DAYS FREE* + 10% OFF
for the lifetime of your membership

Enrollment is easy:

- Visit LifeLock.com or call 1-800-LIFELOCK (543-3562)
- Use promotion code: **IAATI**
- Complete enrollment by providing your required information



*At the end of the no-cost 30-day trial period, your card will be billed automatically \$98.99/mo/\$98.99/yr for LifeLock Standard service or \$17.99/mo/\$177.90/yr for LifeLock Advantage service or \$26.99/mo/\$269.90/yr for LifeLock Ultimate. Plus service plus applicable sales taxes. You can cancel LifeLock service anytime without penalty by calling 1-800-Lifelock.

Delegate Registration Form



**International Association of
Auto Theft Investigators**
63rd Annual Training
Seminar August 9 - 14, 2015
Arizona Biltmore
2400 E. Missouri Phoenix Arizona 85016 USA



	FEE	Quantity	Total Due
Early Registration (Prior to July 1, 2015)	\$ 275.00 (USD)		
Late Registration (After July 1, 2015)	\$ 300.00 (USD)		
IAATI Membership Fee Must be an ACTIVE member to attend Seminar	\$ 45.00 (New Member) \$ 40.00 (Renewal)		
Extra Banquet Tickets	\$ 55.00		

NAME: _____ TITLE: _____

AFFILIATION: _____

STREET ADDRESS: _____

CITY: _____ STATE: _____

ZIP/POSTAL _____ COUNTRY: _____

WORK PHONE #: _____ E-MAIL: _____

IAATI MEMBER#: _____

Credit Card Info: _____ MC _____ VISA _____ Discover _____ AM EX

Credit Card # _____ Exp. Date _____

Signature _____

- **Hotel Room Rates are** \$99.00 per night plus tax (USD) 08-07-2015 thru 08-15-2015
- **Hotel Reservations online at:** <http://waldorfastoria.hilton.com/en/wa/groups/personalized/P/PHXBMWA-IAATA-20150807/index.jhtml>
- **Golf:** Seminar Attendees use code IAATI 2015 and get 10% discount, for reservations call 602.955.9655 or Email: reservations@arizonabiltmore.com
- **Transportation** to and from Airport: Supershuttle-book online at www.supershuttle.com use discount code: ZYS4A. Discounted fare \$13.00 each way.
- **Conference Registration** may be completed online at https://www.iaati.org/seminar/2015/seminar_app.asp
- **Questions contact Richard Spallinger** rspallinger@nicb.org 520-940-8831

Or mailed to: **IAATI 2015 SEMINAR, PO Box 223, Clinton, NY 13323-0223 USA**

